Other Charges

| | Domestic | | | | | International | | | | | | | | | | | | |
|--|-------------------------|-------------------|-------------------------|-----------------------|------------------|-------------------|-------------|---------------------------------|-----------------------------|----------------------------|------------------------|---------------------------------------|--------------------------------|----------------------|--------------------------|-------------------------------|------------------------------|------------------------------|
| Additional charges may apply to your shipment. For additional information and rates, refer to the following pages. | UPS Next Day Air® Early | UPS Next Day Air® | UPS Next Day Air Saver® | UPS 2nd Day Air A.M.® | UPS 2nd Day Air® | UPS 3 Day Select® | UPS® Ground | UPS Ground with Freight Pricing | UPS Worldwide Express Plus® | UPS Worldwide Express NA1® | UPS Worldwide Express® | UPS Worldwide Express Freight® Midday | UPS Worldwide Express Freight® | UPS Worldwide Saver® | UPS Worldwide Expedited® | UPS 3 Day Select® from Canada | UPS® Standard to/from Canada | UPS® Standard to/from Mexico |
| Additional Handling | • | • | • | • | • | • | • | • | • | • | • | | | • | • | • | • | • |
| Address Correction | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| Chargeback for Consignee Billing Shipments | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| Dangerous Goods - International Dangerous Goods - Hazardous Materials | • | • | • | • | • | • | • | | • | • | • | • | • | • | • | • | • | |
| – Dry Ice Delivery Area Surcharge | • | • | • | • | • | • | • | | • | • | • | • | • | • | | | • | |
| Delivery Reattempt | | • | | Ť | | | | | ř | | | • | • | • | | | | Ť |
| Destination Outside Service Area | • | | | | | | | | | | | | | | | | | |
| Extended Area Surcharge | | | | | | | | | • | • | • | • | • | • | • | • | | • |
| Large Package Surcharge | • | • | • | • | • | • | • | • | • | • | • | | | • | • | • | • | • |
| Missing/Invalid Account Number or Refusal Fee | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| UPS On-Call Pickup® Area Surcharge | • | • | • | • | • | • | • | • | • | | • | | | • | • | | • | • |
| Over Maximum Limits | • | • | • | • | • | • | • | • | • | • | • | | | • | • | • | • | • |
| Oversize Pallet Handling Surcharge | | | | | | | | | | | | • | • | | | | | |
| Package Tracking, Tracing and Refund Requests | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| Pickup Area Surcharge | | | | | | | | | | | | • | • | | | | | |
| Remote Area Surcharge | • | • | • | • | • | • | • | | • | • | • | • | • | • | • | • | • | • |
| Residential Surcharge | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • | • |
| Shipping Charge Correction Audit Fee* | • | • | • | • | • | • | • | • | • | | • | • | • | • | • | | • | • |
| Special Handling of Undeliverable Shipments | • | • | • | • | • | • | • | • | | | | | | | | | | |
| Undeliverable Shipment Surcharge | | | | | | | | | • | • | • | • | • | • | • | • | • | • |

^{*}Shipping Charge Correction Audit Fee does not apply to import shipments.

Note: Peak Surcharges also apply to specific service levels during Peak Periods. See ups.com/peaksurcharges for details.

Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

| Charges | Description | Fee |
|---|---|--|
| Additional Handling | An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: Weight: Any package with an actual weight of more than 70 pounds. Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used. Length: Any package with the longest side exceeding 48 inches. Width: Any package with its second-longest side exceeding 30 inches. Packaging: Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g., plastic bag) or expanded polystyrene foam (e.g., styrofoam). Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container. Applies per package for both domestic and international services. For a package that meets multiple criteria listed above, only one Additional Handling charge will be assessed, in the following order: Weight, Length, Width, Packaging. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. | Domestic International - Weight \$19.00 \$12.00 - Length \$12.00 \$12.00 - Width \$12.00 \$12.00 - Packaging \$12.00 \$12.00 |
| Address Correction | If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will make available to the shipper the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion. An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS. | Package and UPS Worldwide Express Freight Services \$15.90 UPS Ground with Freight Pricing \$15.90 per package up to a maximum of \$111.30 per shipment. |
| Chargeback for Consignee Billing Shipments | In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges. | \$15.90 |
| Delivery Area Surcharge | A surcharge applies to each package delivered to certain ZIP Codes™ within the 48 contiguous states. For Alaska and Hawaii, refer to the Remote Area Surcharge. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-PICK-UPS® (1-800-742-5877) for a listing of applicable ZIP Codes. Delivery Area Surcharge does not apply to UPS Ground with Freight Pricing shipments. | - Commercial \$2.60 \$2.75 - Residential \$3.50 \$4.05 - Commercial Extended \$2.60 \$2.75 - Residential Extended \$4.45 \$4.45 Import: - Delivery Area Surcharge: \$2.20 - Delivery Area Surcharge Extended: \$2.20 |
| Delivery Reattempt | For UPS Worldwide Express Freight[®] Midday and UPS Worldwide Express Freight shipments, one delivery attempt is included in the rate. Additional delivery attempts may have additional charges. | \$60.00 |
| Destination Outside Service Area | If delivery of a UPS Next Day Air® Early package is requested to a destination outside the UPS Next Day Air Early service area, UPS reserves the right to assess an additional fee. | \$10.00 |
| Dry Ice | Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract). Prepare and process these packages through WorldShip® or UPS CampusShip® shipping systems, UPS® Developer Kit or an approved UPS Ready® solution. The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 pounds of dry ice. International dry ice shipping is available on a contractual basis only. For more information, visit <u>ups.com</u> or call the Hazardous Materials Support Center at 1-800-554-9964. | \$5.25 |

^{*}UPS 3 Day Select® packages receive the charge listed for UPS Air Services.

Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

| Charges | Description | Fee | | | | |
|--|--|--|--|--|--|--|
| Extended Area Surcharge | An Extended Area Surcharge applies to shipments for some international origins and destinations. Visit <u>ups.com/rates</u> or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area. | Greater of \$36.00 per shipment or \$0.36 per lb. | | | | |
| Dangerous Goods (Hazardous Materials) | UPS accepts Hazardous Materials only from customers with a UPS Dangerous Goods Agreement (contract) in effect and a Scheduled Pickup account, and then for transport only within and between all 50 states and Puerto Rico. Materials prepared in accordance with Title 49 C.F.R. 173.4 Small Quantities for highway and rail, 173.4a Excepted Quantities, and 173.4b de minimis exceptions; and Excepted Quantities, as defined in the International Air Transport Association (IATA) 2.7, may be shipped without a Hazardous Materials contract in the 50 states and Puerto Rico. International Dangerous Goods (IDG) shipments requiring "Shipper's Declaration for Dangerous Goods," as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations, are accepted for transportation only as a contractual service. Excepted Quantities require a contract for International Dangerous Goods (IDG) service, but are not subject to the additional International Dangerous Goods (IDG) charge. UPS accepts International Dangerous Goods (IDG) only for transportation within and between defined international service areas. For valid countries and territories, see ups.com/approvedcountries. Domestic Air*, International Air* and UPS Worldwide Express Freight Services Dangerous Goods are rated based on the class of the commodity being shipped. If a package or shipment contains any Accessible Dangerous Goods: Class 1.4 Explosives, Class 2.1 Flammable Gas, Class 2.2 Non-Flammable Gas in Cargo Aircraft Only (CAO) quantities, Class 3 Flammable Liquid, Class 4 Flammable Solid, Dangerous When Wet, Class 5 Oxidizers and Organic Peroxides and Class 8 Corrosives. Inaccessible Dangerous Goods: Class 2.2 Non-Flammable Gas in Passenger (PAX) and Limited (LQ) quantities, Class 6 Toxic and Infectious Substances, Class 7 Radioactive Material and Class 9 Miscellaneous Dangerous Substances. | Package - UPS® Ground: \$33.00 - UPS® Standard to/from Canada: the greater of \$41.50 per shipment or \$4.72 per Dangerous Goods package Domestic and International Air Services Accessible Dangerous Goods - UPS Domestic Air Services*: \$93.00 per package - UPS International Air Services*: the greater of \$146.00 per shipment or \$17.53 per Dangerous Goods package - UPS Worldwide Express Freight Services: the greater of \$146.00 per shipment or \$0.79 per lb. Inaccessible Dangerous Goods - UPS Domestic Air Services*: \$46.50 per package - UPS International Air Services*: the greater of \$72.00 per shipment or \$8.64 per Dangerous Goods package - UPS Worldwide Express Freight Services: the greater of \$72.00 per shipment or \$8.64 per Dangerous Goods package - UPS Worldwide Express Freight Services: the greater of \$72.00 per shipment or \$0.39 per lb. | | | | |
| Large Package Surcharge | For domestic shipments, a package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches or its length exceeds 96 inches. For international shipments, a package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches. With the exception of UPS Ground with Freight Pricing packages, Large Packages are subject to a minimum billable weight of 90 pounds. Applies per package for both domestic and international services. For a domestic package that meets both criteria listed above, only the Large Package Surcharge applicable when length plus girth combined exceeds 130 inches will be assessed. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. | Length plus Cirth >130" >96" | | | | |
| Missing/Invalid Account Number or Refusal Fee | A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee. | \$15.90 | | | | |

^{*}UPS 3 Day Select® receives the charge listed for UPS Domestic Air Services. UPS 3 Day Select® from Canada receives the charge listed for UPS International Air Services. References to "Domestic and International Air" in this section include UPS 3 Day Select Services.

Notes

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

| Charges | Description | Fee |
|--|--|--|
| UPS On-Call Pickup® Area Surcharge | A surcharge applies to each residential UPS On-Call Pickup request at certain ZIP Codes™ within the 48 contiguous states. Refer to the Area Surcharge Listing at <u>ups.com/rates</u> for a listing of applicable ZIP Codes. Does not apply to UPS On-Call Pickup requests made at commercial addresses. | – Residential: \$3.50 – Extended Residential: \$4.45 |
| Over Maximum Limits | Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length plus girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation. If found in the UPS system, they are subject to additional charges. UPS reserves the right in its sole and unlimited discretion to return such packages to the shipper at the shipper's expense. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" for more information. | \$650.00 per package |
| Oversize Pallet Handling Surcharge | UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at <u>ups.com/media/en/wwef_max_dim.pdf</u> require prior approval and are subject to an Oversize Pallet Handling Surcharge. | \$650.00 per pallet |
| Package Tracking, Tracing and Refund Requests | - Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests. | \$3.00 |
| Peak Surcharges | During certain times of the year, UPS expands its delivery network to accommodate increased volume. One or more Peak Surcharges will apply to certain packages tendered during a Peak Period. Details are available at ups.com/peaksurcharges. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" for more information. | Refer to <u>ups.com/peaksurcharges</u> |
| Pickup Area Surcharge | A surcharge applies to each UPS Worldwide Express Freight Midday or UPS Worldwide Express Freight U.S. export shipment picked up from certain ZIP Codes™ within the 48 contiguous states. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-782-7892 for a listing of applicable ZIP Codes. | Greater of \$36.00 per shipment or \$0.36 per lb. |
| Remote Area Surcharge | A Remote Area Surcharge applies to deliveries to certain ZIP Codes within Alaska and Hawaii and select origins and destinations. Applies to any UPS On-Call Pickup request made within certain ZIP Codes within Alaska and Hawaii. Refer to the Area Surcharge Listing at ups.com/rates or call 1-800-PICK-UPS® (1-800-742-5877) for a listing of applicable ZIP Codes. | Package - Alaska: \$26.00 - Hawaii: \$8.00 - Non-U.S. origins and destinations: Greater of \$36.00 per shipment or \$0.36 per lb. UPS Worldwide Express Freight Services - Alaska/Hawaii: Greater of \$36.00 per shipment or \$0.36 per lb. - Non-U.S. origins and destinations: Greater of \$36.00 per shipment or \$0.36 per lb. |
| Residential Surcharge | A surcharge will apply (in addition to all applicable Area Surcharges) to any delivery to, or a UPS On-Call Pickup request from, a location that is a home, including a business operating out of a home. UPS® Ground service fee applies to UPS On-Call Pickup requests made at a residential address. Refer to the "UPS Tariff/Terms and Conditions of Service — United States" for more information. | Package - UPS Domestic and International Air Services, UPS 3 Day Select® and UPS 3 Day Select® from Canada: \$4.15 - UPS Ground and UPS® Standard services: \$3.60 - UPS Ground with Freight Pricing: \$37.35 per shipment UPS Worldwide Express Freight Services - \$130.00 |

Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit ups.com.

Other Charges

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

| Charges | Description | Fee |
|--|--|--|
| Shipping Charge Correction Audit Fee | An audit fee will be assessed when the average shipping charge correction during an invoice week is greater than \$5.00 per package subject to a shipping charge correction. The fee will be calculated per account number, based on shipping charge corrections billed to the account number during the applicable invoice period. Shipping Charge Correction Audit Fee does not apply to import shipments. | Greater of: - \$1.00 per package subject to a shipping charge correction during the applicable invoice period; or - 6% of the total amount of shipping charge corrections during the applicable invoice period |
| Special Handling of Undeliverable Shipments | Domestic packages refused by the consignee, or which cannot be delivered due to any cause beyond UPS's control, will be returned to the shipper at the shipper's expense. Return service level will be UPS 3 Day Select® for Air Services and UPS® Ground for UPS Ground shipments at the applicable rate. Packages in UPS Ground with Freight Pricing shipments will be charged at the applicable rate for single piece UPS Ground service. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper. | UPS Air Services and UPS 3 Day Select: applicable UPS 3 Day Select rate UPS Ground and UPS Ground with Freight Pricing: applicable UPS Ground rate All applicable surcharges apply |
| Undeliverable Shipment Surcharge | For all international shipments refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions.* Forwarding costs, return transportation charges, all applicable surcharges, duties, taxes and a return surcharge apply to any return, at the shipper's expense. The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper. | Applicable costs plus \$10.00 per undeliverable shipment |

^{*}For UPS® Standard to Mexico shipments, in cases where the shipment cannot be imported, the shipment will be automatically returned to the exporter.

Notes

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight[®] Midday and UPS Worldwide Express Freight services unless otherwise noted at the beginning of this PDF.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit <u>ups.com</u>.