



# 2019 UPS<sup>®</sup> Rate and Service Guide

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## Retail Rates

# Essential Contacts

## Support

### UPS Customer Service

[ups.com](https://ups.com)

1-800-PICK-UPS® (1-800-742-5877)

1-800-877-1548 En Español

1-800-782-7892 International

1-800-811-1648 Billing

1-800-554-9964 Hazardous Materials

1-800-833-0056 Hearing Impaired – TTY/TDD

[customer.service@ups.com](mailto:customer.service@ups.com)

### International Shipping

[ups.com/international](https://ups.com/international)

1-800-782-7892

### Zone Charts

View or download at [ups.com/rates](https://ups.com/rates)

### WorldShip® Technical Support

[ups.com/worldshipsupport](https://ups.com/worldshipsupport)

1-888-553-1118

### UPS Package Design and Test Lab

1-877-877-7229

### UPS CampusShip® Support

Help Desk: 1-877-289-6418 (United States)

[ups.com/upsemail/input](https://ups.com/upsemail/input)

### UPS® Ground Time in Transit

[ups.com/maps](https://ups.com/maps)

## Freight Services

UPS offers multiple options for shipments over 150 pounds. For more information on these services, go to pages 4-6.

### Air Freight Services

[ups-scs.com/airfreight](https://ups-scs.com/airfreight)

1-800-443-6379

### UPS® Freight – LTL (Less-Than-Truckload)

[ltl.upsfreight.com](https://ltl.upsfreight.com)

1-800-333-7400

### UPS Worldwide Express Freight® Services

[ups.com/worldwideexpressfreight](https://ups.com/worldwideexpressfreight)

1-800-782-7892

### UPS Worldwide Expedited® Ground Freight

[ups-scs.com](https://ups-scs.com)

1-800-443-6379

## UPS Solutions

Visit [ups.com/services](https://ups.com/services) to view the full portfolio of UPS services.

### The UPS Store®

[theupsstore.com](https://theupsstore.com)

1-800-789-4623

### UPS Capital®

[upscapital.com](https://upscapital.com)

1-877-263-8772

### Parcel Pro®

[parcelpro.com](https://parcelpro.com)

1-888-683-2300

### UPS Mail Innovations®

[upsmailinnovations.com](https://upsmailinnovations.com)

1-800-500-2224

### UPS Supply Chain Solutions®

[ups-scs.com](https://ups-scs.com)

1-800-742-5727

Stay on top of the latest UPS news, announcements  
and critical updates via e-mail at [ups.com/subscribe](https://ups.com/subscribe).

# How To Use This Guide

Find what you need to ship your packages – from services and rates to packaging and payment – in the following pages. For your convenience, the *UPS® Rate and Service Guide* is divided into five sections that cover each of the primary steps involved in preparing and processing a shipment. At the beginning of each section, further detail as to what is covered in that section is provided.

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## Section 1

### CHOOSING A SERVICE

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Determine the service that best meets your needs for domestic, export and import shipping. Also, learn about certain service restrictions that may apply.

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## Section 2

### PREPARING A SHIPMENT

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Information about how you package a shipment, determine the rate and get the shipment to UPS is provided.

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## Section 3

### DETERMINING THE RATE

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Determine the rates and zones for domestic, export and import shipments. Also, learn about value-added services that are available.

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## Section 4

### TRACKING AND PAYMENT

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Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an explanation of the UPS invoice, its presentation and various billing and payment options.

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## Section 5

### UPS® TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES

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Essential information is provided regarding the general terms and conditions of service governing UPS and its affiliates in the transportation of packages and UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® pallets in the United States.

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In this *UPS® Rate and Service Guide*, you will find the 2019 UPS Package Retail Rates for the 48 contiguous states, effective December 26, 2018 (unless otherwise noted). Shippers who do not receive Daily Rates will be charged Retail Rates. This Guide also applies to customers who have packages processed at The UPS Store® locations, UPS Customer Centers, UPS Alliance Locations or UPS Authorized Shipping Outlet locations.\* You will also find service and rate information for UPS® Freight services including Air Freight and Less-Than-Truckload. The most current version of this Guide can be downloaded at [ups.com/rates](https://ups.com/rates).

*\*Third Party Retailer charges for value-added services and other surcharges may vary from the charges set forth herein. All charges by UPS Authorized Shipping Outlets and certain UPS Alliance Locations may vary, but packages processed at those locations still are subject to the general terms and conditions set forth herein.*

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# How To Use This Guide

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## Section 1

### CHOOSING A SERVICE

Determine the service that best meets your needs for domestic, export and import shipping. Also, learn about certain service restrictions that may apply.

- Overview of UPS® services. Pages [4-6](#)
  - Review service restrictions for domestic, export and import shipments. Pages [7-9](#)
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## Section 2

### PREPARING A SHIPMENT

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### DETERMINING THE RATE

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### TRACKING AND PAYMENT

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## Section 5

### UPS TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES

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# UPS® Services



## United States – Package

	Same Day	1 Day	2 Days	3 Days	Within 5 Days	Page
UPS Next Day Air® Early		•				<a href="#">44</a>
UPS Next Day Air®		•				<a href="#">48</a>
UPS Next Day Air Saver®		•				<a href="#">52</a>
UPS 2nd Day Air® A.M.			•			<a href="#">56</a>
UPS 2nd Day Air®			•			<a href="#">60</a>
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## International – Package and Freight

	Best Available Flight	1-3 Days	2-5 Days	Within 3 Days	3-5 Days	Day-Definite	Export Page	Import Page
UPS Worldwide Express Plus®		•					<a href="#">75</a>	<a href="#">93</a>
UPS Worldwide Express NA1®		•					N/A	<a href="#">93</a>
UPS Worldwide Express®		•					<a href="#">75</a>	<a href="#">93</a>
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UPS Worldwide Express Freight®		•					<a href="#">79</a>	<a href="#">97</a>
UPS Worldwide Saver®		•					<a href="#">80</a>	<a href="#">98</a>
UPS Worldwide Expedited®			•				<a href="#">83</a>	<a href="#">101</a>
UPS 3 Day Select® from Canada				•			N/A	<a href="#">104</a>
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UPS® Standard to/from Mexico						•	<a href="#">89</a>	<a href="#">107</a>
UPS® Air Freight Premium Direct		•					*	*
UPS Air Freight Direct®		•					*	*
UPS Air Freight Consolidated®					•		*	*

\*Call 1-800-443-6379 for rates and additional information.

### Notes:

- Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and time commitments, visit [ups.com](#) for packages and [ups-scs.com/terms](#) or 1-800-443-6379 for Air Freight.
- Visit [ups.com/holidays](#) for time in transit changes effective during the holiday season.
- Import services are not available for UPS international package and UPS Worldwide Express Freight Services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet. Hold at Location available for UPS Worldwide Express Freight at UPS Worldwide Express Freight Centers.
- Air Freight services are not available at The UPS Store locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# UPS® Services

## North American Freight

	Same Day	1 Day	2 Days	2-3 Days	3-5 Days	Within 3-4 Days	Day-Definite	Page
UPS Next Day Air® Freight		•						<a href="#">72</a>
UPS Next Day Air® Freight NGS		•						<a href="#">73</a>
UPS 2nd Day Air® Freight			•					<a href="#">72</a>
UPS 2nd Day Air® Freight NGS			•					<a href="#">73</a>
UPS Worldwide Expedited® Air Freight (U.S.-Mexico)				•				*
UPS Worldwide Expedited® Ground Freight (U.S.-Mexico)					•			*
UPS 3 Day Freight®						•		<a href="#">72</a>
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UPS® Freight LTL (Less-Than-Truckload)							•	<a href="#">6</a>
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UPS® Freight LTL Urgent							•	<a href="#">6</a>
UPS® Freight Dedicated Contract Carriage							•	<a href="#">6</a>
UPS® Freight Trade Show Services							•	<a href="#">6</a>
UPS® Freight Temperature Protection Services							•	<a href="#">6</a>
UPS® Standard LTL (U.S.-Mexico)							•	**

\*Delivery is guaranteed when UPS is the customs broker. Call 1-800-443-6379 for rates and additional information.

\*\*Call 1-800-333-7400 for UPS Standard LTL rates and additional information.

### Notes:

- UPS® Freight Services are governed by the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://upsfreight.com/tariff).
- Some shipments to and from certain locations may require additional time in transit. For guarantee details, service availability and time commitments, visit [ups.com](https://ups.com) for packages and [ups-scs.com/terms](https://ups-scs.com/terms) or 1-800-443-6379 for Air Freight and UPS Worldwide Expedited Ground Freight.
- Visit [ups.com/holidays](https://ups.com/holidays) for time in transit changes effective during the holiday season.
- Import services are not available for UPS international package and UPS Worldwide Express Freight® Services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet. Hold at Location available for UPS Worldwide Express Freight at UPS Worldwide Express Freight Centers.
- Air Freight services are not available at The UPS Store locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.



# UPS® Services

Service	Delivered By	Destinations	Other Information
UPS® FREIGHT SERVICES			
LTL (Less-Than-Truckload)*	– End of scheduled business day – Backed by day-definite, on-time guarantee at no additional charge in the 48 contiguous states, and to and from Canada	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	– Regional, interregional and long-haul LTL services – More than 45,000 one- and two-day lanes nationwide – No Fee Guarantee applies to current UPS Freight Tariff customers only
LTL Guaranteed*	– End of scheduled business day	– Direct service points in the 48 contiguous states and between the 48 contiguous states and Canada or Mexico	– Guaranteed service available for customers with contracts and/or pricing other than the current UPS Freight Tariff
LTL Guaranteed A.M.*	– 12:00 p.m. of scheduled business day	– Select destination points in the 48 contiguous states	– Guaranteed service with up-charge applied to existing LTL pricing provisions
LTL Urgent	– Guaranteed capabilities for shipments that require faster delivery than standard LTL service or specific time-definite delivery	– All 50 states, Canada, Mexico, Puerto Rico, U.S. Virgin Islands and Guam	– Customized solutions for unique LTL transportation needs – Call 1-800-644-0900 for rates and to schedule service
Trade Show Services	Our Trade Show specialists help you select package and freight shipping solutions for your exhibit and supporting materials to and from the show: – Advance warehousing, round-the-clock tracking and on-time performance guarantee** provide peace of mind for your trade show shipping – On-site UPS Trade Show representatives to assist with return shipping needs – Customs Brokerage and Air Freight services available when exhibiting internationally – Call 1-800-988-9889 to speak to a trade show specialist about your show		
Temperature Protection Services	– Seasonal protection (October through April) for commodities with a freeze point of 32 degrees Fahrenheit or lower – Refrigerated unit service available – Call 1-800-644-0900 for fees and more information		
Dedicated Contract Carriage	– Secure the capacity and rigorous service levels of your own customized private fleet with the peace of mind and operational efficiencies of being managed by experts at UPS with exclusive use of dedicated equipment, drivers, systems and management domiciled on-site. – Highly customized and engineered dedicated fleet solutions to meet unique client needs for automotive parts, retail, perishables, medical and any industry where rigorous delivery service levels are required. – Send an e-mail to <a href="mailto:dedicatedtruckload@ups.com">dedicatedtruckload@ups.com</a> to request information.		
UPS CAPITAL® SERVICES			
Insurance Services	Protect your in-transit freight shipments as well as warehoused goods against loss or damage with higher coverage limits than standard, non-insurance declared value programs. – Worldwide coverage for package and freight shipments regardless of mode and carrier – Coverage options for unique commodities including wine and other time and temperature-sensitive goods – Coverage and advanced risk mitigation protocols for jewelry, loose stones and watches through Parcel Pro – Call 1-877-263-8772 or visit <a href="http://www.upscapital.com">www.upscapital.com</a>		
Financing	Turn your in-transit inventory into working capital with UPS Capital Cargo Finance® service. – Credit lines from \$300,000–\$1.5 million – Advance rates of up to 100% of your supplier’s commercial invoice – Payment terms of up to 90 days – Unsecured lines of credit – Call 1-877-263-8772 or visit <a href="http://www.upscapital.com">www.upscapital.com</a>		
Payments	Accept payments securely and easily with UPS Capital® Merchant Services. – Multiple payment options – Next day funding – Call 1-877-263-8772 or visit <a href="http://www.upscapital.com">www.upscapital.com</a>		
MULTIPLE-PACKAGE SHIPMENTS			
This offering is ideal for multiple-package shipments where a pallet is not required. Each package has its own shipping label and unique tracking number.			
UPS Ground with Freight Pricing	– Guaranteed day-definite UPS® Ground delivery within one to five business days in the 48 contiguous states for shipments over 150 pounds. – With UPS Ground with Freight Pricing, customers have the ability to rate and ship UPS Ground service using LTL shipment characteristics, such as Freight Class. Visit <a href="http://ups.com/gfp">ups.com/gfp</a> for more information about shipment eligibility and rates.		

\*Contact 1-800-333-7400 for all your UPS® Freight LTL (Less-Than-Truckload) needs.

\*\*For inbound trade show shipments only.

## Notes:

- Available at select locations of The UPS Store® or UPS Customer Centers.
- UPS Freight Services are governed by the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](http://upsfreight.com/tariff).
- Visit [ups.com/holidays](http://ups.com/holidays) for time in transit changes effective during the holiday season.



# Domestic, Export and Import Service Restrictions

## PACKAGE

### Hazardous Materials and International Dangerous Goods

UPS will accept domestic Air Dangerous Goods shipments prepared under D.O.T. 49 C.F.R. or the International Air Transport Association (IATA) regulation sets. The domestic Hazardous Materials and International Dangerous Goods functionality is integrated into the current version of WorldShip® software. Contact the Hazardous Materials Support Center at 1-800-554-9964 for more information.

Select Hazardous Materials, as defined and regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.), and Dangerous Goods, as defined under the International Civil Aviation Organization (ICAO) and published in the IATA *Dangerous Goods Regulations*, are accepted for transportation only as a contractual service domestically within and between all 50 states and Puerto Rico, and internationally within or between defined service areas. Effective April 3, 2017, a separate contract is required to ship Cargo Aircraft Only (CAO) quantities for classes 1-8 (contact the Hazardous Materials Support Center at 1-800-554-9964 for more information).

#### Setting Up Service for Hazardous Materials and Dangerous Goods

To receive Hazardous Materials or Dangerous Goods service, including UPS® Standard to Canada, the shipper must have a Scheduled Pickup account and agree to the provisions set forth in the online UPS Dangerous Goods Agreement Checklist or an approved prior domestic or international agreement, or have these same provisions incorporated into their existing customized contract.

#### Location Restrictions for Ground and Air Services

UPS does not accept hazardous materials, including Consumer Commodities, Other Regulated Materials for Domestic Transport Only (ORM-D), Limited Quantities and combustibles, via UPS® Ground service to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island,

MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA. Many products that are not regulated or do not require shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation via UPS Air Services to and from Alaska, Hawaii, Puerto Rico and Catalina Island only in passenger aircraft quantities without an additional contract granting access to Cargo Aircraft Only (CAO) quantities for classes 1-8 (contact the Hazardous Materials Support Center at 1-800-554-9964 for more information). Shipments must be prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the IATA regulations and the *UPS Guide for Shipping Ground and Air Hazardous Materials* at [ups.com/hazmat](https://ups.com/hazmat).

#### UPS 3 Day Select®

When preparing Hazardous Materials packages for UPS 3 Day Select shipping, packages must be prepared in accordance with the applicable air regulations. Many products that are not regulated or do not require shipping papers via UPS Ground are fully regulated when transported via aircraft. Hazardous Materials are accepted for transportation in UPS 3 Day Select shipments only in passenger aircraft quantities without an additional contract granting access to Cargo Aircraft Only (CAO) quantities for classes 1-8 (contact the Hazardous Materials Support Center at 1-800-554-9964 for more information). Shipments must be prepared according to the requirements set forth in either Title 49 of the Code of Federal Regulations (49 C.F.R.) or in the IATA regulations and the *UPS Guide for Shipping Ground and Air Hazardous Materials*, available at [ups.com/hazmat](https://ups.com/hazmat).

#### Other Regulated Materials (ORM-D)/ Limited Quantities (Ltd Qty)

Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are accepted

for transportation without Hazardous Materials shipping papers and without a contract, only within the 48 contiguous states via UPS Ground, UPS Ground with Freight Pricing and via UPS Standard to Canada and UPS Ground Intra-Alaska and Intra-Oahu services, when properly classified, packaged and marked, provided the shipper has reviewed the service restrictions with a UPS representative.

UPS Ground and UPS Ground with Freight Pricing are not available for ORM-D/ Limited Quantity shipments to and from Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.

Ltd Qty (HM-215K) packages shipped via UPS domestic Air Services and UPS 3 Day Select shipping within the U.S. and Puerto Rico, and Consumer Commodity and Ltd Qty shipments to International Dangerous Goods (IDG) destinations, are accepted for transportation on a contractual basis only.

#### Dry Ice

UPS accepts most non-Dangerous Goods shipments containing dry ice within the U.S. without requiring the shipper to enter into the UPS Dangerous Goods Agreement. Refer to page 120 for more information. International dry ice shipping is available on a contractual basis only.

#### International Dangerous Goods (IDG)

UPS accepts International Dangerous Goods on a contract basis only. The *UPS Guide for Shipping International Dangerous Goods* should always be used in conjunction with the most current IATA *Dangerous Goods Regulations*. UPS only transports Dangerous Goods to and from IDG countries and territories. The Dangerous Goods Service handling charge applies to all packages and palletized shipments that require a "Shipper's Declaration for Dangerous Goods." Refer to page 121 for fees.

#### Notes:

- UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services are included unless otherwise noted.
- Hazardous Materials are not accepted for transportation using UPS Ground with Freight Pricing service or UPS Worldwide Expedited® Ground Freight.
- For shipping Dangerous Goods and Hazardous Materials via Air Freight, refer to the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International" at [ups-scs.com/terms](https://ups-scs.com/terms) or call 1-800-443-6379 for more information.
- UPS® Freight Services are governed by the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://upsfreight.com/tariff).
- For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144.

# Domestic, Export and Import Service Restrictions

## PACKAGE

### Prohibited and Restricted Goods

#### Alcoholic Beverages

Packages containing alcoholic beverages (beer, wine or spirits) are accepted for transportation only on a contractual basis. Shippers must be licensed and authorized under applicable law to ship alcoholic beverages. UPS does not accept packages containing beer or spirits for delivery to consumers. Alcoholic beverages are accepted for transportation only to certain states. To receive service for packages containing alcoholic beverages, the shipper must enter into, and agree to, the provisions set forth in the approved UPS agreement for the transportation of alcoholic beverages shipments. Except for UPS Delivery Intercept® requests, requests to deliver to an alternate address shipments containing alcoholic beverages are not available.

#### C.O.D.

Collect on Delivery (C.O.D.) service is not available for international services except for U.S. imports from Canada. C.O.D. service is not available for UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services. C.O.D. service is also not available when using a UPS 3 Day Select® or a UPS® Ground shipping document.

#### Firearms, Ammunition and Weapons

Firearms, ammunition and weapons (including inert and replica explosive weapons) will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144.

#### Jewelry, Unset Precious Stones, and Industrial Diamonds

International jewelry shipments, and shipments of unset precious stones or industrial diamonds, are subject to maximum declared value restrictions that vary by destination as set forth at [ups.com/jewelry](https://www.ups.com/jewelry).

#### Maximum Length

The maximum length per domestic, export or import package is 108 inches.

#### Maximum Size

The maximum size per domestic, export or import package is 165 inches in length plus girth [(2 x width) + (2 x height)] combined. For irregularly shaped packages, refer to page 17 for instructions. UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pallets are subject to maximum size restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf). Prior approval is required to ship UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments exceeding maximum size or weight restrictions.

#### Maximum Declared Values

Shippers are prohibited from shipping, and UPS does not accept for transportation, packages having a value of more than \$50,000.00 except for a package eligible for the Enhanced Maximum Declared Value of \$70,000.00 per package, as set forth in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144. A package is eligible only if it is a domestic UPS Next Day Air® delivery service shipment, is tendered pursuant to shipper's scheduled pickup service, is processed for shipment using a UPS Shipping System (declarations of value on paper source documents are not eligible), and does not contain hazardous materials or a perishable commodity. For UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services, UPS does not accept for transportation pallets having a value of more than \$100,000.00 per pallet. Additionally, more restrictive value limits apply for certain packages and pallets.

Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 for more information on maximum allowable values and liability limitations.

#### Maximum Weight

For domestic package shipments, the maximum actual weight per package is 150 pounds. For international shipments, the maximum weight of a package may vary by destination or origin. UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pallets are subject to maximum weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf). Prior approval is required to ship UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments exceeding maximum size or weight restrictions. Call the UPS International Customer Service Center at 1-800-782-7892 for more information.

#### Maximum Weight for a Hazardous Materials and International Dangerous Goods Package

The maximum weight for a Hazardous Materials and International Dangerous Goods package is 70 pounds, unless further restricted by the regulations set forth in 49 C.F.R. or IATA regulations. Maximum weight for a non-Hazardous Materials package shipment containing dry ice is 150 pounds. Consult the *UPS Guide for Shipping Ground and Air Hazardous Materials* at [ups.com/hazmat](https://www.ups.com/hazmat) or call the Hazardous Materials Support Center at 1-800-554-9964 for more information.

#### Notes:

- UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services are included unless otherwise noted.
- For Air Freight or UPS Worldwide Expedited® Ground Freight service restrictions refer to [ups-scs.com/terms](https://www.ups.com/scs/terms).
- UPS® Freight Services are governed by the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://www.upsfreight.com/tariff).
- For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144.

# Domestic, Export and Import Service Restrictions

## PACKAGE

### Prohibited and Restricted Goods (continued)

#### Restricted and Prohibited Articles (Export and Import)

It is the shipper's responsibility to comply with current government regulations or laws applicable in each country.

Shipments are subject to inspection and possible delay by customs officials or representatives of other government agencies. Certain countries and territories have additional prohibited or restricted articles. For more information, call the UPS International Customer Service Center at 1-800-782-7892.

The following items are restricted for international shipping. They may be shipped into the U.S., and to countries and territories outside the U.S., only where service is allowed on a contractual basis:

- Alcoholic beverages
- Animal products, non-domesticated (e.g., mother of pearl inlay, snakeskin watch bands)
- Articles of high/unusual value
- Biological substances, Category B and exempt human or animal specimens
- Dangerous goods
- Electronic cigarettes
- Firearms and weapons (including inert and replica explosive weapons)
- Furs
- Gold or other precious metals
- Live animals\*
- Perishables
- Personal effects\*\*
- Plants
- Seeds
- Tobacco

The following items are not accepted for transportation by UPS into the U.S. or to countries and territories outside the U.S.:

- Ammunition (except as expressly provided in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144)
- Bank bills, notes or currency (other than coin)

- Corpses, cremated or disinterred remains
- Fireworks
- Hazardous waste
- Ivory
- Marijuana, including marijuana intended for medicinal use
- Postage stamps
- Shark fins
- Shipments prohibited by law

#### Tobacco

Shipments containing tobacco products ("Tobacco Product Shipments"), are accepted for transportation only from shippers who are licensed and authorized to ship tobacco products pursuant to applicable laws. UPS does not provide service to any person or entity listed in the Bureau of Alcohol, Tobacco, Firearms and Explosives PACT Act – Non-Compliant List.

The term "Tobacco Products" is defined at [www.ups.com/tobacco](http://www.ups.com/tobacco). Shippers should consult [www.ups.com/tobacco](http://www.ups.com/tobacco) for the current definition of tobacco products, as the definition may change periodically. At present, and without limiting the complete definition posted at [www.ups.com/tobacco](http://www.ups.com/tobacco), the term "Tobacco Products" includes any product made or derived from tobacco that is intended for human consumption, including any component, part, or accessory of a tobacco product; the term includes, without limitation, e-cigarettes, e-hookah, e-cigars, vape pens, advanced refillable personal vaporizers, and electronic pipes.

UPS prohibits the shipment of Cigarettes or Little Cigars (as those terms are defined at [www.ups.com/tobacco](http://www.ups.com/tobacco)) to consumers. To make other Tobacco Product Shipments, the shipper must sign, agree to, and comply with the provisions set forth in an approved UPS agreement for the transportation of Tobacco Products. Shippers and receivers must comply with all

applicable federal, state, provincial, or local laws or regulations, and all Tobacco Product Shipments must conform to the terms, conditions, restrictions, and prohibitions set forth at [www.ups.com/tobacco](http://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the shipper to ensure that a shipment tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the shipment.

All shipments, including shipments containing Tobacco Products, will be accepted for transportation only according to the "UPS Tariff/Terms and Conditions of Service – United States," beginning at page 152.

Tobacco Products may not be shipped from a UPS Drop Box, UPS Customer Center, UPS Alliance Location (Staples), locations of The UPS Store, any UPS Authorized Shipping Outlet or UPS Access Point® location. Please visit [ups.com](http://ups.com) for more information.

#### UPS Returns®

UPS Returns Services are not provided via UPS Next Day Air Saver® or UPS 2nd Day Air® A.M. service levels. Hazardous Materials or Dangerous Goods packages, pallets requiring shipping papers and packages containing firearms cannot be retrieved via UPS Returns Services. Biological substances and dry ice can be retrieved via UPS Returns Services. No other restricted or prohibited articles may be retrieved with UPS Returns Services. Refer to page 161 for value limits on UPS Returns Services shipments. Multiple-piece shipments are not available for UPS Returns Services shipped within the 50 states and Puerto Rico.

#### Notes:

- UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services are included unless otherwise noted.
- For Air Freight or UPS Worldwide Expedited® Ground Freight service restrictions refer to [ups-scs.com/terms](http://ups-scs.com/terms).
- Import services are not available for UPS international package services at The UPS Store locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.
- UPS® Freight Services are governed by the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](http://upsfreight.com/tariff).
- For additional service restrictions, refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144.

\*Select live animals may be shipped only pursuant to the restrictions and conditions set forth at [ups.com/animals](http://ups.com/animals).

\*\*Limited shipping of personal effects is available at The UPS Store and any UPS Customer Center.

# How To Use This Guide

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## Section 1 CHOOSING A SERVICE

PAGES [3-9](#)

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## Section 2

### PREPARING A SHIPMENT

Information about how you package a shipment, determine the rate and get the shipment to UPS are provided.

- Review tips for special packaging. Pages [11-15](#)
  - Determine the weight and size. Pages [16-20](#)
  - Select automated or manual processing options, including online shipping solutions, shipping documents and the UPS Waybill. Pages [21-22](#)
  - Arrange for a UPS pickup or drop-off at a variety of locations that accept UPS packages. Pages [23-24](#)
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## Section 3 DETERMINING THE RATE

PAGES [25-136](#)

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## Section 4 TRACKING AND PAYMENT

PAGES [137-142](#)

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## Section 5 UPS TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES

PAGES [143-173](#)

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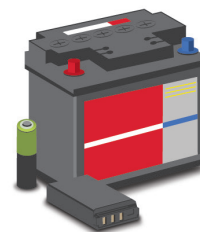
# Special Packaging Needs

## PACKAGE

If you ship the following items, consider their special packaging needs.

### Batteries

A variety of batteries are regulated as hazardous materials by the U.S. Department of Transportation (DOT) and International Air Transport Association (IATA). For assistance in determining whether or not your battery shipment is regulated, please call the DOT's Hazardous Materials Info-line at 1-800-467-4922. Batteries requiring shipping papers may only be tendered by contract hazmat shippers. (See the *UPS Guide for Shipping Ground and Air Hazardous Materials* at [ups.com/hazmat](https://www.ups.com/hazmat).) Any device with batteries installed must have its on/off switch protected from being activated, or have the batteries removed with the terminals protected. Simple devices like flashlights or rechargeable drills can generate a dangerous amount of heat if accidentally activated. Electronic items sent for repair, such as computers and cell phones, should be sent without batteries. For additional information regarding the shipment of batteries, please go to [ups.com](https://www.ups.com) and enter "Batteries" in the search field. For current lithium battery regulations please refer to [ups.com/batteries](https://www.ups.com/batteries).



### Bundled or Strapped Boxes

Only same-sized boxes may be strapped together. Use a minimum of four crisscrossed bands, two in each direction. An address label must be placed on each box. When strapping boxes together, each box must be strong enough to hold the total weight of the strapped bundle. For example, if two 15-pound boxes are banded together into a 30-pound package, both components should be in boxes with at least a 30-pound weight capacity. An Additional Handling charge may apply. Refer to page [120](#) for more information.



### Electronic Media

To ship electronic media that contain sensitive personal information (such as personal financial or health information), we recommend that you do not use an envelope, letter packaging, UPS Express® Envelope, UPS Express® Envelope – Reusable, UPS Express® Pak or UPS Express® Pad Pak. UPS provides special packaging, the UPS Express® Hard Pak – Secure, which is designed to help you ship sensitive electronic media. Call 1-800-PICK-UPS® (1-800-742-5877) or your sales representative for more information. You can also ship electronic media containing sensitive personal information by packaging it with a duplicate shipping label in an inner container that can be securely sealed. Place the inner container in a new outer corrugated box. Seal all flaps securely. Prior to packaging, mark the electronic media with identifiable information such as your company name, reference number or your UPS shipping number. Additionally, the shipper should retain a copy of the data and secure the data on the electronic media through encryption or other technological means.



### Fabric and Wallpaper

Rolled goods travel best when shipped in corrugated boxes. If a fabric or wallpaper roll is shipped in a bag, UPS recommends a bag with a minimum thickness of six mils. Make sure the bag is tightly wrapped and taped against the roll to reduce the risk of tearing. A tail on an item shipped in a bag must be compressed to the body of the item using tape. Place the address label on a flat surface of the item being shipped. Place duplicate address labels inside cores or between top layers of material. An Additional Handling charge may apply. Refer to page [120](#) for more information.



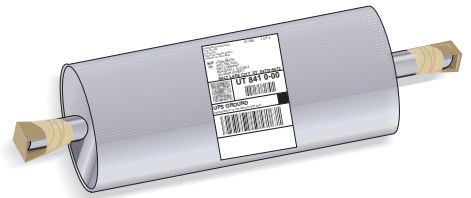


# Special Packaging Needs

## PACKAGE

### Irregularly Shaped Items and Bare Metals

Tape the address label on a flat surface of the item being shipped. Cover the label with clear tape. Do not use “flying tags” attached by string or metal. Blunt all sharp or protruding edges with taped-on, corrugated cardboard pieces. Protect the surface of the item as needed. An Additional Handling charge will apply. Refer to page [120](#) for more information.



### Large and/or Heavy Packages

Packaging materials need to be evaluated carefully for packages weighing more than 70 pounds.

A UPS Heavy Package sticker is required whenever you ship packages weighing more than 70 pounds. Place the sticker to the right of the address label and write the package's weight in the white box. It also helps to highlight every side of your package with Heavy Package highlight tape. This sends a warning to those who risk lifting your package, both your employees and ours. Customers with a UPS account can request supplies, free of charge, by selecting “Order Supplies” from the left side of the [ups.com](https://www.ups.com) homepage. An Additional Handling charge will apply. Refer to page [120](#) for fees.



### Tires

Apply a wide band of pressure-sensitive tape through the center and completely around the body of the tire so that the tape is attached to itself. Attach your address label to the tape band where it covers the tread. Cover the entire label with clear tape. An Additional Handling charge will apply. Refer to page [120](#) for more information.



### Packaging Assistance

#### Packaging Advisor

The Packaging Advisor is an online tool that takes the guesswork out of packing and helps you determine just what you need by walking you through industry guidelines. Depending on your entries, the Packaging Advisor will provide guidelines about exterior carton, interior cushioning, product placement, closure and shipping label placement. Visit [ups.com/packaging](https://www.ups.com/packaging).

#### UPS Package Design and Test Lab

The UPS Package Design and Test Lab helps customers find effective, sustainable and cost-efficient packaging for products. Packaging engineers evaluate the current or proposed package, conduct a variety of industry-accepted tests and prepare a written report that recommends modifications to improve performance, economy and efficient use of materials. The UPS Package Design and Test Lab also monitors the latest developments in package-testing research worldwide. And the UPS Package Design and Test Lab can assist in finding environmentally friendly packaging solutions that provide adequate product protection. Contact the UPS Package Design and Test Lab at 1-877-877-7229 for more details and pricing information.

#### Packing Services

Have your items organized and expertly packed at your nearest The UPS Store location. Many locations of The UPS Store also offer custom handling and packaging for large items – from blanket wrap to custom cartons and crating. Regardless of the size and shape of your items, The UPS Store locations can handle your shipping needs, including LTL shipments. With the Pack & Ship Guarantee, participating locations will pack your item, ship via UPS and if that item is damaged or lost in transit, you'll be reimbursed. Visit [theupsstore.com/guarantee](https://theupsstore.com/guarantee) for details. For more information on all the services available at The UPS Store or to find a location near you, please visit [theupsstore.com](https://theupsstore.com).

# Packaging Guidelines

UPS WORLDWIDE EXPRESS FREIGHT® MIDDAY, UPS WORLDWIDE EXPRESS FREIGHT®, UPS WORLDWIDE EXPEDITED® GROUND FREIGHT, AIR FREIGHT AND LESS-THAN-TRUCKLOAD

## Preparing Your Freight Shipment

### UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight ("UPS Worldwide Express Freight Services")

UPS Worldwide Express Freight Services are for palletized shipments. Pre-authorization is required for all pallets exceeding maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf). For UPS Worldwide Express Freight Services, scheduling a pickup or drop-off is required on all shipments through WorldShip®, [ups.com](https://www.ups.com) shipping and UPS CampusShip® systems, a UPS Ready® solution, UPS® Developer Kit, [ups.com](https://www.ups.com) or by calling 1-800-782-7892.

### Air Freight, LTL and UPS Worldwide Expedited Ground Freight

Air Freight, LTL and UPS Worldwide Expedited Ground Freight shipments can include combinations of palletized items or boxes that are too large to ship using other UPS services. They can also include multiple non-palletized pieces. UPS will accept freight shipments of any weight. However, minimum weight charges apply. Pre-authorization is required for Air Freight and UPS Worldwide Expedited Ground Freight shipments that exceed 120 inches in length, 84 inches in width, 76 inches in height or 5,000 pounds in weight.

### Palletized Freight

Palletizing freight helps multiple-piece shipments remain together and provides increased protection from damage. Each pallet, including its contents, is considered one piece.

### Non-Palletized Freight

Loose items, such as boxes or containers that have not been secured to a pallet, are considered non-palletized freight. Each loose item is considered one piece and can be shipped via Air Freight, LTL or UPS Worldwide Expedited Ground Freight services.

## Palletizing Your Shipment

Pallets are portable rigid platforms used to consolidate shipments and allow for ease of freight movement. Quality pallets are commonly made of either wood or plastic and can weigh between 20 and 70 pounds. Pallets should be large enough to accommodate the shipment without

overhang. Anything overhanging the pallet edges may be damaged from punctures, abrasions and compression.

UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments must be palletized, stackable, able to be lifted by forklift,

and shrink-wrapped or banded to the pallet. For Air Freight or UPS Worldwide Expedited Ground Freight shipments, if your non-palletized shipment does not meet the minimum billable weight per piece, consider palletizing prior to UPS pickup.

## Step-by-Step

The following are basic step-by-step instructions for palletizing your freight shipments.

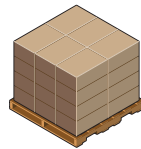
### 1. Select Pallets.

- Choose pallets large enough to prevent overhang of shipment pieces
- Pallets must be sturdy enough to support the load
  - Select pallets with closely spaced pallet deck boards
  - Never exceed the rated capacity of your pallet
- Do not select pallets with broken boards or protruding nail heads

### Palletizing Your Shipment



1. Select a four-way entry pallet for your freight shipment.



2. Stack boxes in columns. Avoid placing freight beyond pallet edges.



3. Use strapping with stretch wrap to secure boxes to the pallet.

- Pallets with four-way forklift entry are preferred as they help to improve handling and reduce damage to the shipment

### 2. Stack Boxes on Pallet.

For shipments that contain boxes or stackable pieces:

- Ensure cartons are new and of proper strength to withstand stacking

Many of The UPS Store® locations can handle LTL freight packaging and shipping for you. Visit [theupsstore.com](https://theupsstore.com) for more information.

# Packaging Guidelines

UPS WORLDWIDE EXPRESS FREIGHT® MIDDAY, UPS WORLDWIDE EXPRESS FREIGHT®, UPS WORLDWIDE EXPEDITED® GROUND FREIGHT, AIR FREIGHT AND LESS-THAN-TRUCKLOAD

## Step-by-Step (continued)

- Securely close, staple and/or seal cartons
- Protect product from internal vibration with proper amounts of dunnage within cartons; no void areas/spaces between product or on top of carton
- Remove old labels from shipping cartons and product
- Affix labels with complete address information for the shipper and the consignee, to each piece
- Align boxes in columns, corner to corner, for the greatest stacking strength
- Avoid interlocking or rotating layer patterns
- Do not align corners over the spaces between pallet deck boards
- Boxes should not extend past the pallet edges
- Do not pyramid the boxes; keep the top layer flat to prevent damage from top loads
- Use a slip sheet under the load and every third layer when possible to

help distribute the weight evenly and protect the bottom layer

### 3. Secure Shipment to Pallet.

- Use a minimum of 60 gauge stretch wrap, five revolutions recommended; tie to pallet and across top to prevent shifting
- For Air Freight, LTL and UPS Worldwide Expedited Ground Freight, label all handling units with shipper/consignee information and PRO Numbers (at minimum all four vertical sides, interior and exterior of the stretch wrapping); use markers if having adhesion issues
- To ensure stability corner boards and banding are recommended
- Use three-way locking – nailed corners (not staples) on crates; angle board must extend from the deck board to the top of the pallet load
- Insert layers of cardboard between layers of freight to absorb vibration; distribute the weight evenly

### 4. Label Shipment.

- For UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments, apply labels to each side of the pallet and on top of the pallet. Each label should have telephone numbers and complete address information, including postal code of the shipper and the consignee
- For Air Freight and UPS Worldwide Expedited Ground Freight, label each pallet with telephone numbers and complete address information, including postal code of the shipper and the consignee
- Ensure information on the Bill of Lading (BOL) matches the shipment
- Indicate in proper location on the BOL and check contract/tariff for liability limits if excess declared value is needed
- Do not pyramid, ship or accept prohibited items or freight that overhangs the pallet

## Protecting Your Palletized Shipment from Damage

Solution	Description
<b>Corner/Edge Boards</b>	<ul style="list-style-type: none"> <li>– Increase vertical stacking strength, prevent damage to corner edges and stabilize the load.</li> <li>– Should extend to the full height and length of the load and should be used on all corners.</li> </ul>
<b>Strapping or Banding</b>	<ul style="list-style-type: none"> <li>– Prevents pieces from getting lost or separated from the load.</li> <li>– Should be drawn tightly to the load, possibly requiring running it underneath the top deck boards of the pallet.</li> </ul>
<b>Stretch Wrapping</b>	<ul style="list-style-type: none"> <li>– Use as an effective way to keep all pieces of a shipment together.</li> <li>– Should first be applied around the pallet and continued upward around the load.</li> <li>– Must be tight to prevent load shifting.</li> <li>– Capture the pallet when wrapping bottom layer.</li> <li>– Designed to stabilize the load, not to secure it to the pallet.</li> <li>– Strapping or banding should be used in conjunction with stretch wrap to secure the load to the pallet.</li> </ul>
<b>Top/Bottom Load Protector</b>	<ul style="list-style-type: none"> <li>– Layers of corrugated fiberboard or heavy paperboard.</li> <li>– Use to help evenly distribute the weight of shipments that can be stacked upon one another.</li> </ul>

For any additional assistance with freight packaging, contact the UPS Package Design and Test Lab at [freight\\_testing@ups-psi.com](mailto:freight_testing@ups-psi.com) or call 1-877-877-7229.



# Packaging Guidelines

UPS WORLDWIDE EXPEDITED® GROUND FREIGHT, AIR FREIGHT AND LESS-THAN-TRUCKLOAD

## Preparing Non-Palletized Freight

If you do not plan to secure your shipment to pallets, follow the steps below.

1. Ship freight in corrugated boxes (avoid reusing boxes), crates or shipping containers.
2. Use a container strong enough to support the weight of contents.

3. Use at least two inches of appropriate cushioning material to protect internal items from each other and the corners, sides, top and bottom of containers. Appropriate cushioning material would include corrugated fiberboard, multiple layers of folded newspaper, styrofoam sheets, packing blankets, etc.

4. Reinforce edges to protect from bending.

5. Securely seal closures and seams with reinforced tape.

6. Label each piece with telephone numbers and complete address information, including postal code of the shipper and the consignee.

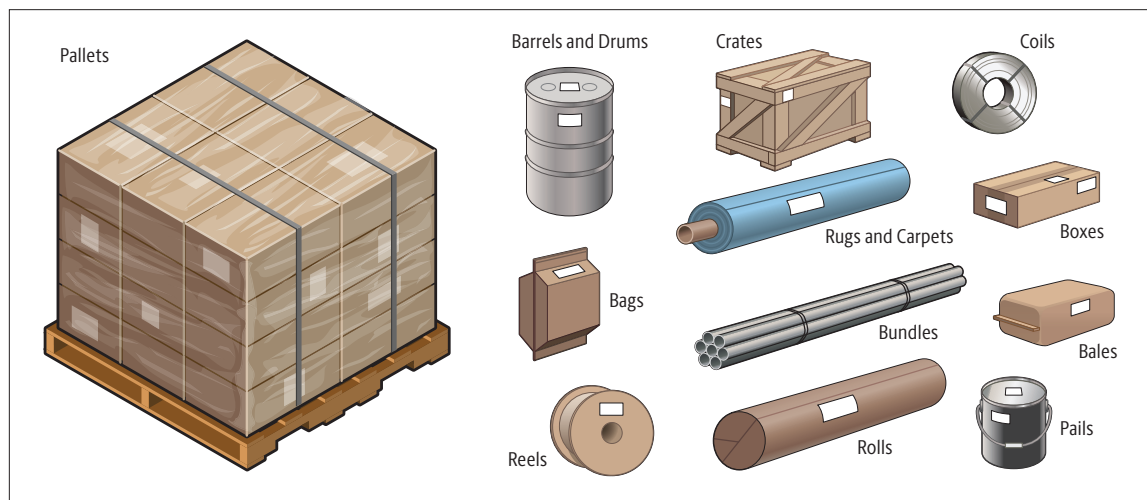
## Preparing for Pickup

Your freight pickup request is initiated when you Create a Shipment for freight using [ups.com](https://www.ups.com), WorldShip® or MyFreight shipping tools.

Some Air Freight and UPS Worldwide Expedited Ground Freight shipment pickup requests require pre-authorization.

## How to Label

Each piece of palletized or non-palletized freight must be clearly marked with telephone numbers and complete address information, including postal code of the shipper and the consignee. Indicate on freight labels if any pieces require C.O.D. service.



**Note:** UPS Worldwide Express Freight Services do not accept non-palletized freight shipments.

# Determine the Weight and Size

## PACKAGE

### For All Domestic and International Shipments

The Determine the Weight and Size information on this page and the next page are for package shipments only. For information on how to determine the weight and size for UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® shipments refer to page 18.

**Shipping rates** are based on package weight and size (explained below and on the following page) and origin-to-destination distance (refer to page 27 for Domestic, Export and Import).

**Billable weight** is the weight used to calculate the rate. For domestic and international services, the billable weight will be the greater of the dimensional weight compared to the actual weight.

#### How to determine billable weight.

##### 1. Determine actual weight.

**Actual weight** is the package weight rounded up to the next whole pound.

Use a scale to determine the weight of the package. Round any fraction

of a pound to the next whole pound for UPS Express® Envelopes (letters) over eight ounces and all other packages.

##### 2. Determine dimensional weight.

**Dimensional weight** reflects package density, which is the amount of space a package occupies in relation to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the package length (longest side of the package) by the width by the height. The result is the cubic size in inches.

##### For domestic shipments:

Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

##### For international shipments:

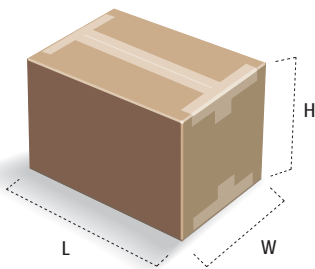
For export and import shipments, divide the cubic size in inches by 139 to determine the dimensional weight. Increase any fraction to the next whole pound.

##### 3. Determine billable weight.

Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

For multiple-package shipments, total the billable weight of all packages in the shipment.

**Note:** For information on how to determine the rate applicable to UPS Ground with Freight Pricing, see page 6 and visit [ups.com/gfp](https://www.ups.com/gfp).



### Domestic

$$\left[ \begin{array}{c} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{166}$$

L = Length in inches

W = Width in inches

H = Height in inches

### U.S. Export and Import

$$\left[ \begin{array}{c} \text{Dimensional Weight} \\ \text{in Pounds} \end{array} \right] = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

# Determine the Weight and Size

## PACKAGE

### For All Domestic and International Shipments (continued)

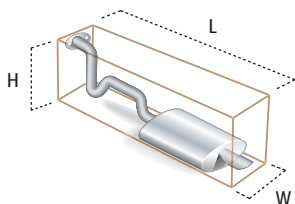
#### Additional Information on Determining Weight and Size.

– **Letter rates** apply for domestic and international documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope. Domestic letters greater than eight ounces will be billed by weight (rounded up to the next whole pound). Export letters greater than eight ounces and up to two pounds will be billed at UPS Express® Pak rates. Export letters greater than two pounds and import letters greater than eight ounces will be billed by weight (rounded up to the next whole pound).

– **UPS Express Pak rates** apply for export shipments that weigh two pounds or less, do not exceed \$100.00 in customs value, and UPS Express Pak is selected at the time of shipping.

– **Irregularly Shaped Packages:** If the package has a bulge or is irregularly shaped, measure the length, width and height of the package at its extreme points, which may include the bulge or irregular aspects of the package.

Treat the irregularly shaped package as if it were in a regular rectangular box. Measure the length, width and height of the package from its extreme points.



#### – Items Shipped in Bags:

**Shape** – When multiple items are shipped in a flexible container (e.g., burlap or plastic bag), the package measurements will be determined when the exterior is at rest. As this shape will differ from placement to placement, cubic size or package measurements will be made at the sole discretion of UPS.

**Tails** – A tail on an item shipped in a bag should be measured for the amount of space it takes up in a reasonably compressed fashion. Any tail that is created by placing an item in a bag must be compressed and taped to the body of the item.

– Packages that exceed UPS weight and size limits are not accepted for transportation. If found in the UPS system, they are subject to an Over Maximum Limits charge. UPS reserves the right in its sole and unlimited discretion to return such packages to the shipper at the shipper's expense. Refer to page 122 for more information. For Maximum Weight service restrictions, refer to page 8. For shipments over 150 pounds other than UPS Worldwide Express Freight services, refer to pages 72 and 73 for Air Freight, page 6 for UPS® Freight Less-Than-Truckload and page 5 for UPS Worldwide Expedited® Ground Freight for more information.

– **A Large Package Surcharge** may apply to domestic and international shipments.

For domestic shipments, a package is considered a "Large Package" when its length (longest side of the package)

plus girth  $[(2 \times \text{width}) + (2 \times \text{height})]$  combined exceeds 130 inches or its length exceeds 96 inches.

For international shipments, a package is considered a "Large Package" when its length (longest side of the package) plus girth  $[(2 \times \text{width}) + (2 \times \text{height})]$  combined exceeds 130 inches.

Large Packages are subject to a minimum billable weight of 90 pounds. An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.

– Shippers are responsible for providing accurate and complete shipment information on the shipping document or in the automated processing system used, including service selected, number, weight and dimensions of packages. UPS reserves the right to audit any package and/or invoice to verify service selection, package dimensions or weight and applicability of any charges. As part of that audit, UPS may weigh and measure any package tendered to UPS using any method UPS deems appropriate including, but not limited to, multi-dimensional measuring devices. If any aspect of the shipment information provided by the shipper is incomplete or incorrect as determined by UPS in its sole and unlimited discretion, UPS may in its sole and unlimited discretion adjust charges at any time.

**Follow the instructions on this page and the previous page to determine the billable weight for your package shipments. Refer to page 18 for UPS Worldwide Express Freight Services.**

#### Notes:

- Size limits indicated by a box manufacturer may not reflect exterior dimensions of a package, including where a package may have bulges or otherwise may not be uniform across each plane, and should not be used as a substitute for actual length, width and height measurements in determining dimensional weight.
- Improper packaging may result in the alteration of a package's dimensions during transit which can affect the package's dimensional weight and result in a shipping charge correction.

## To Destinations Worldwide

# Determine the Weight and Size

UPS WORLDWIDE EXPRESS FREIGHT® MIDDAY AND UPS WORLDWIDE EXPRESS FREIGHT®

### For International Palletized Shipments

**Shipping rates** are based on the shipment weight, including the weight of the pallet, and size and origin-to-destination distance (refer to page [27](#) for Export and Import).

**Billable weight** is the weight used to calculate the rate. The billable weight will be the greater of the dimensional weight as compared to the actual weight.

#### How to determine billable weight.

##### 1. Determine actual weight.

**Actual weight** is the weight of the items on the pallet and the weight of the pallet, rounded up to the next whole pound.

Use a scale to determine the weight. Round any fraction of a pound to the next whole pound.

##### 2. Determine dimensional weight.

**Dimensional weight** reflects pallet density, which is the amount of space a pallet occupies in relation to its actual weight. Dimensional weight may apply to all UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments.

Determine the pallet dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2).

Multiply the pallet length by the width and by the height. The result is the cubic size in inches.

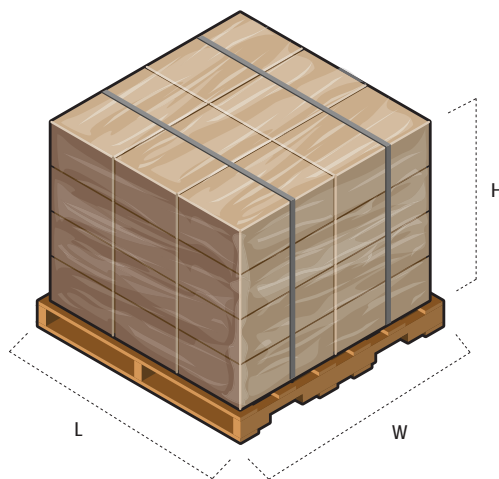
For export and import shipments, divide the cubic size in inches by 139 to determine the dimensional weight. Increase any fraction to the next whole pound.

##### 3. Determine billable weight.

Compare the pallet's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate.

#### Additional Information on Determining Size and Weight.

– Pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf) require prior approval, and are subject to an Oversize Pallet Handling Surcharge. Refer to page [122](#) for more information.



### U.S. Export and Import

$$\boxed{\text{Dimensional Weight in Pounds}} = \frac{L \times W \times H}{139}$$

L = Length in inches

W = Width in inches

H = Height in inches

### Billable Weight Calculation

Customer has a shipment with 3 pallets weighing 600 pounds, 800 pounds and 1,000 pounds. All pallets are the same size with the following dimensions: 48 in. x 40 in. x 60 in.

##### 1. Determine actual weight.

Actual Weight = 600 lbs. + 800 lbs. + 1,000 lbs. = 2,400 lbs.

##### 2. Determine dimensional weight.

Pallet Dimensional Weight =  $\frac{48 \text{ in.} \times 40 \text{ in.} \times 60 \text{ in.}}{139} = 829 \text{ lbs.}$

Shipment Dimensional Weight = 829 lbs. + 829 lbs. + 1,000 lbs. = 2,658 lbs.

##### 3. Determine billable weight.

Shipment Billable Weight = 2,658 lbs.

## To Destinations Worldwide

## Determine the Weight and Size

AIR FREIGHT AND UPS WORLDWIDE EXPEDITED® GROUND FREIGHT

## How to Determine Billable Weight\*

Compare the freight shipment's minimum billable weight, actual weight and dimensional weight. The greatest of the three is the billable weight and should be used to calculate the rate.

## 1. Determine minimum billable shipment weight.\*

- Minimum billable weight for loose items is the greater of minimum weight per shipment multiplied by the minimum weight per piece as set forth in the table below.

Service	Minimum Weight per Piece	Minimum Weight per Shipment
UPS Next Day Air® Freight UPS Next Day Air® Freight NGS UPS 2nd Day Air® Freight UPS 2nd Day Air® Freight NGS UPS 3 Day Freight® UPS 3 Day Freight® NGS	20 Pounds	151 Pounds
UPS Worldwide Expedited Ground Freight	N/A	551 pounds

\*The minimum billable shipment weight applies to all Air Freight services within and between the U.S., Canada and Puerto Rico. For UPS Worldwide Expedited Ground Freight, use minimum weight per shipment as defined above. For UPS Air Freight Direct® and UPS Air Freight Consolidated® services, a minimum shipment dollar amount is applied. Refer to the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International" at [ups-scs.com/terms](https://www.ups.com/scs/terms) for more information or call 1-800-443-6379.

## 2. Determine actual weight and round up any fraction of a pound or kilo to the next whole pound or kilo.

## 3. Determine dimensional weight.

For each dimension, measure at the longest point, rounding each measurement to the nearest whole number. Multiply the shipment length by the width by the height. The result is the cubic size. Divide the cubic size by the dimensional weight factor located in the matrix below to determine the dimensional weight.

Service	Origin	Destination	Dimensional Weight Factor (Inches/Pounds)	Dimensional Weight Factor (Centimeters/Kilos)
UPS® Air Freight Premium Direct	All	All	139	5,000
UPS Air Freight Direct UPS Air Freight Consolidated	All	All	166	6,000
UPS Next Day Air Freight UPS Next Day Air Freight NGS UPS 2nd Day Air Freight UPS 2nd Day Air Freight NGS UPS 3 Day Freight UPS 3 Day Freight NGS	PR, CA and U.S.	PR, CA and U.S.	139	5,000
UPS Worldwide Expedited® Air Freight	U.S.	MX	139	5,000
	MX	U.S.		
UPS Worldwide Expedited Ground Freight	U.S.	MX		
	MX	U.S.		

To convert metric measurements into pounds, multiply the result by 2.20462. To convert imperial measurements into kilos, multiply the result by 0.453592. Increase any fraction to the next whole pound or kilo.

The chart on the next page provides examples of billable weight calculations for Air Freight shipments.

To Destinations Worldwide

# Determine the Weight and Size

AIR FREIGHT

## Examples on How to Determine Billable Weight for Air Freight Shipments\*

Freight Billable Weight: Minimum Billable Shipment Weight – Within and between the U.S., Canada and Puerto Rico											
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 139	Billable Weight		
5	Loose items	10"	10"	10"	20 lbs.	151 lbs.	100 lbs.	36 lbs.	151 lbs.		
Freight Billable Weight: Minimum Billable Weight Per Piece – Within and between the U.S., Canada and Puerto Rico**											
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Each	Actual Weight	Dimensional Weight @ 139	Billable Weight		
20	Loose items	10"	10"	10"	15 lbs.	20 lbs.	300 lbs.	144 lbs.	400 lbs.		
Freight Billable Weight: Actual Weight											
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166	Dimensional Weight @ 139	Billable Weight	
20	Loose items	10"	10"	10"	25 lbs.	151 lbs.	500 lbs.	121 lbs.	144 lbs.	500 lbs.	
Freight Billable Weight: Dimensional Weight											
Number of Pieces	Type	Length Each	Width Each	Height Each	Weight Each	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166	Dimensional Weight @ 139	Billable Weight	
2	Loose items	30"	25"	20"	70 lbs.	151 lbs.	140 lbs.	181 lbs.	216 lbs.	216 lbs.	
Freight Billable Weight: Using a Pallet***											
Number of Pieces	Type	Length Each	Width Each	Height Each	Shipment Weight	Pallet Weight	Min. Billable Weight	Actual Weight	Dimensional Weight @ 166	Dimensional Weight @ 139	Billable Weight
1	Pallet	35"	35"	35"	315 lbs.	40 lbs.	151 lbs.	355 lbs.	259 lbs.	309 lbs.	355 lbs.

\*The minimum billable shipment weight applies to all Air Freight services within and between the U.S., Canada and Puerto Rico. For UPS Air Freight Direct® and UPS Air Freight Consolidated® services, a minimum shipment dollar amount is applied. Refer to the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International" at [ups-scs.com/terms](https://www.ups.com/scs/terms) for more information or call 1-800-443-6379.

\*\*The minimum billable weight of 20 pounds per loose piece applies to Air Freight within and between the U.S., Canada and Puerto Rico only. If your non-palletized shipment does not meet the minimum weight of 20 pounds per piece, consider palletizing. Palletizing will ensure your shipment does not fall below the per-piece minimum billable charge.

\*\*\*Pallet billable weight is equal to the shipment weight (315 pounds) plus the weight of a pallet (approximately 40 pounds).

**Note:** Each pallet with its secured contents is entered as one piece.

# Shipping Solutions

Solution	Shipping Environment	Features and Benefits
<b>AUTOMATED PROCESSING</b>		
<b>WorldShip®</b> <a href="https://ups.com/worldship">ups.com/worldship</a>	Centralized Shipping (shipping room, warehouse)	Full-featured Windows®-based software for Scheduled Pickup customers with high-volume shipping needs: <ul style="list-style-type: none"> <li>– Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments.</li> <li>– Choose from several options for inputting shipment data ranging from manual entry to fully automated, hands-free shipping.</li> <li>– Streamline shipment processing by customizing default settings to match your shipping preferences.</li> <li>– Connect WorldShip software to your accounting and customer service systems for seamless cross-functional communication.</li> <li>– Create custom labels with your company logo or promotional information.</li> </ul>
<b><a href="https://ups.com/shipping">ups.com shipping</a></b>	Decentralized Shipping (distributed employees, front office, administrative staff, etc.)	Print UPS labels from your PC via a secure online environment: <ul style="list-style-type: none"> <li>– Web-based shipping system allows anyone in your company to ship from anywhere.</li> <li>– Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments.</li> <li>– One-step shipping with shipping preferences and the UPS address book.</li> <li>– View history, track and reprint your Air Freight and UPS Worldwide Expedited® Ground Freight waybill from one page.</li> <li>– Export your history to integrate with other systems.</li> <li>– No software or setup required.</li> <li>– Ship using a UPS account or a credit card, debit card or PayPal® account.</li> <li>– Complete a shipment without registering at <a href="https://ups.com">ups.com</a>.</li> </ul>
<b>UPS CampusShip®</b>	Decentralized Shipping with Centralized Control (distributed employees, front office, administrative staff, etc., with administrator controls)	Gain control and reporting of your employees' shipping activities in a secure environment, controlled by an administrator: <ul style="list-style-type: none"> <li>– A customized web-based shipping system allows anyone in your company to ship or track from anywhere, but gives complete visibility and control to the shipping decision-maker.</li> <li>– Process UPS package and freight shipments using a single application to obtain a rate quote, schedule pickups, process paperless trade documentation and track shipments.</li> <li>– View history, track and reprint your Air Freight and UPS Worldwide Expedited Ground Freight waybill from one page.</li> <li>– Export your history to integrate with other systems.</li> <li>– No software required.</li> <li>– Visit <a href="https://ups.com/campusship">ups.com/campusship</a>, contact your representative or call 1-800-PICK-UPS® (1-800-742-5877).</li> </ul>
<b>UPS marketplace shipping*</b> <a href="https://ups.com/marketplace/shipping">ups.com/marketplace/shipping</a>	Decentralized Shipping solution powered by <a href="https://ups.com/shipping">ups.com shipping</a> (individual and small to medium businesses that sell on marketplaces)	A secure web-based shipping solution to easily view and ship all your online store orders from one location: <ul style="list-style-type: none"> <li>– Automatically imports online orders from Marketplaces or direct web stores to UPS marketplace shipping.</li> <li>– Simplified shipment processing (Amazon support limited to Professional sellers only).</li> <li>– Ability to sequentially process multiple shipments and combine orders from same buyer and marketplace.</li> <li>– Automatically uploads tracking information back to the online store after processing.</li> </ul>
<b>MyFreight</b> <a href="https://ups-scs.com">ups-scs.com</a>	Decentralized Air Freight and UPS Worldwide Expedited Ground Freight Shipping (occasional)	A web-based Air Freight and UPS Worldwide Expedited Ground Freight shipping system: <ul style="list-style-type: none"> <li>– A one-stop source to book shipments, request a pickup, create export documents and track shipments.</li> <li>– Perform online shipment initiation, rate quotes, tracking and event notification.</li> <li>– Track shipments using shipment or account numbers.</li> </ul>
<b>My LTL Freight</b> <a href="https://ltl.upsfreight.com/forms">ltl.upsfreight.com/forms</a>	Decentralized LTL Shipping	Secure website for LTL shipping: <ul style="list-style-type: none"> <li>– Create an electronic Bill of Lading, get account-specific negotiated rates and view shipping images.</li> <li>– Enables you to schedule a pickup, request delivery and pickup notifications and track a shipment.</li> <li>– Rating, booking and tracking capabilities for LTL urgent shipments.</li> </ul>

\*UPS marketplace shipping is not sponsored or endorsed by participating third-party marketplaces. Your use of the third-party marketplace remains subject to any applicable policies and terms and conditions of that third-party marketplace.

## Notes:

- Hazardous Materials requiring shipping papers and International Dangerous Goods requiring a "Shipper's Declaration for Dangerous Goods" are not accepted through [ups.com](https://ups.com) shipping or UPS CampusShip shipping system.
- For Air Freight and UPS Worldwide Expedited Ground Freight services accessed through UPS CampusShip or [ups.com](https://ups.com) shipping systems, a UPS call center or UPS Customer Center, a valid UPS six-character account number or a nine-digit UPS Supply Chain Solutions® account number is required for all shipments.
- The UPS Ready® Program allows third-party business and shipping applications to integrate UPS technology, providing customers access to UPS products and services through out-of-the-box integrated solutions.



# Shipping Solutions

Solution	Shipping Environment	Features and Benefits
<b>AUTOMATED PROCESSING (continued)</b>		
<b>UPS® App for Android™ and iPhone® Devices*</b>	Decentralized Mobile Package Shipping (distributed employees, professionals on the road)	<p>Supports shipments originating from more than 83 countries and territories. Create shipments when you are on the go:</p> <ul style="list-style-type: none"> <li>– Process package shipments using supported smartphones.</li> <li>– Same login as <a href="https://www.ups.com">ups.com</a>.</li> <li>– Access to <a href="https://www.ups.com">ups.com</a> shipping optimized for mobile users.</li> <li>– Use the stored information from your UPS address book, shipping and payment preferences.</li> <li>– Shipping label options include: e-mail a shipping label, print from phone, mobile barcode and barcode sticker.</li> <li>– Use your UPS account, credit card, debit card or electronic payment method.</li> <li>– Visit <a href="https://www.ups.com/mobile">ups.com/mobile</a> to learn more or to download the app.</li> </ul>
<b>UPS® Developer Kit</b>	Integrated Enterprise and e-Commerce Applications	<ul style="list-style-type: none"> <li>– Suite of Application Programming Interfaces or APIs that provides your programmers and integrators flexibility when integrating UPS shipping functionality directly into your business systems and websites. APIs improve efficiencies through automation of business processes: <ul style="list-style-type: none"> <li>• Utilizes XML and web services technologies.</li> <li>• Gives you access to as many UPS services as you choose.</li> </ul> </li> <li>– Other UPS Developer Kit APIs include: Address Validation, Locator (and Plug In), Pickup, Quantum View®, Rating, Tracking (Signature Tracking®), Time in Transit and UPS TradeAbility®.</li> </ul>
<b>UPS Smart Label®</b>	Provided by WorldShip®, <a href="https://www.ups.com">ups.com</a> shipping, UPS CampusShip shipping systems, the UPS® Developer Kit and UPS Ready solutions.	UPS Smart Label data includes barcodes and routing codes that help ensure accurate routing and prompt delivery of your shipments. In addition, the use of UPS Smart Label technology allows for fast access to tracking and delivery information. We also offer printers for UPS Smart Label thermal printing. UPS account holders can rent a thermal label printer for \$3.00 per week by calling 1-800-PICK-UPS® (1-800-742-5877).
<b>Solution Features and Benefits</b>		
<b>MANUAL PROCESSING – PACKAGE</b>		
<b>Air Shipping Documents (ASDs)</b>		<ul style="list-style-type: none"> <li>– Available for UPS Next Day Air® Early, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air® A.M., and UPS 2nd Day Air® services. May also be used for UPS Worldwide Express® service.</li> <li>– To request an ASD, visit “Order Supplies” from the left side of the <a href="https://www.ups.com">ups.com</a> homepage.</li> <li>– For Saturday Delivery, each UPS Express® Envelope or package must bear a Saturday Delivery routing label.</li> </ul>
<b>UPS 3 Day Select® and UPS® Ground Shipping Documents</b>		<ul style="list-style-type: none"> <li>– Attach the completed form to the package and schedule a pickup via <a href="https://www.ups.com">ups.com</a>.</li> <li>– A \$5.00 per-package shipping document processing (S.D.P.) fee applies whenever a shipping document is used for UPS 3 Day Select or UPS Ground shipments.</li> <li>– To request a shipping document, visit “Order Supplies” from the left side of the <a href="https://www.ups.com">ups.com</a> homepage.</li> </ul>
<b>UPS Worldwide Services Waybill</b>		<ul style="list-style-type: none"> <li>– Designed for international shipments: <ul style="list-style-type: none"> <li>• Detailed information fields to fully address your shipment.</li> <li>• Various billing options to specify how payment of charges is handled.</li> <li>• Shipment-level detail enables shipment pricing and shipment tracking.</li> <li>• With proper authorization, U.S. Electronic Export Information (E.E.I.) will be filed electronically by UPS on your behalf. Refer to page 114 for fees.</li> </ul> </li> <li>– When you use a UPS Worldwide Services Waybill for UPS Worldwide Express Freight® Midday or UPS Worldwide Express Freight® shipments, use one per shipment. <ul style="list-style-type: none"> <li>• Packages within the pallet do not require an address label or UPS Worldwide Services Tracking Label.</li> <li>• For all shipments, call 1-800-782-7892 or go to <a href="https://www.ups.com">ups.com</a> to schedule pickup or drop-off.</li> </ul> </li> <li>– When you use a UPS Worldwide Services Waybill for multiple-package or multiple-pallet shipments to the same recipient, only the lead package or pallet requires a waybill. <ul style="list-style-type: none"> <li>• Each additional package or pallet must have an address label and a UPS Worldwide Services Tracking Label.</li> <li>• Detailed preparation instructions are printed on the reverse side of the waybill.</li> </ul> </li> <li>– To request a UPS Worldwide Services Waybill, visit “Order Supplies” from the left side of the <a href="https://www.ups.com">ups.com</a> homepage.</li> </ul>
<b>MANUAL PROCESSING – LTL</b>		
<b>Bill of Lading</b>		<ul style="list-style-type: none"> <li>– The Bill of Lading, usually prepared by the shipper, serves as a contract and provides all the information that UPS needs to transport the shipment. You can use <a href="https://www.ups.com">ups.com</a> shipping, WorldShip, UPS CampusShip or My LTL Freight shipping tools to process LTL shipments and quickly create an electronic Bill of Lading.</li> </ul>

\*Not available for UPS Worldwide Express Freight Services.

**Note:** Hazardous Materials and Dangerous Goods service is not available when using manual documentation (Air Freight and LTL are supported).



# Pickup and Drop-off Availability

## Arrange for a UPS Pickup

Method	Description
<b>PACKAGE</b>	
<b>Scheduled Pickup*</b>	<ul style="list-style-type: none"> <li>– UPS offers the greatest number of reliable and convenient pickup options: <ul style="list-style-type: none"> <li>• Daily Pickup</li> <li>• Daily On-Route Pickup</li> <li>• UPS Smart Pickup® service</li> <li>• Day-Specific Pickup</li> </ul> </li> <li>– Refer to page <a href="#">118</a> (domestic shipments).</li> <li>– Not available for UPS Worldwide Express Freight Services.</li> </ul>
<b>UPS On-Call Pickup®</b>	<ul style="list-style-type: none"> <li>– With one pickup request, UPS will pick up all of your packages – Air, International, UPS 3 Day Select® and Ground services.</li> <li>– Schedule a same-day or future-day pickup.</li> <li>– UPS On-Call Pickup service gives you the convenience of having your shipment picked up at your home or office by scheduling a pickup via <a href="#">ups.com</a>.</li> <li>– Fees are applied per pickup request regardless of the number of packages being picked up.</li> <li>– Refer to page <a href="#">116</a> for domestic and export shipment fees.</li> </ul> <p><b>UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight</b></p> <ul style="list-style-type: none"> <li>– Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight Midday or UPS Worldwide Express Freight shipment via WorldShip® or UPS CampusShip® shipping systems, <a href="#">ups.com</a> shipping, a UPS Ready® solution, UPS® Developer Kit, <a href="#">ups.com</a> or by calling 1-800-782-7892.</li> <li>– UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pickups cannot be combined with Air, International or UPS 3 Day Select services package pickup.</li> <li>– No additional fees are applied for pickup requests.</li> </ul>
<b>AIR FREIGHT AND UPS WORLDWIDE EXPEDITED® GROUND FREIGHT</b>	
<b>UPS Supply Chain Solutions® Call Centers</b>	<ul style="list-style-type: none"> <li>– Call 1-800-443-6379 to schedule a pickup.</li> </ul>
<b>UPS® FREIGHT SERVICES</b>	
<b>UPS® Freight LTL</b>	<ul style="list-style-type: none"> <li>– UPS Freight LTL 1-800-333-7400</li> <li>– LTL Guaranteed 1-800-333-7400</li> <li>– LTL Guaranteed A.M. 1-800-333-7400</li> <li>– LTL Urgent 1-800-644-0900</li> <li>– UPS® Standard LTL 1-800-333-7400</li> <li>– Trade Show 1-800-988-9889</li> <li>– Temperature Protection 1-800-644-0900</li> </ul>
<b>Pickup Notifications for LTL</b>	<ul style="list-style-type: none"> <li>– UPS Freight LTL pickups scheduled via WorldShip shipping system, <a href="#">ups.com</a> and <a href="#">ltl.upsfreight.com</a> include the option to receive Pickup Notifications at no additional cost. Pickup Notifications provide near real-time visibility of the status of a scheduled pickup providing vital supply chain information to the pickup scheduler and shipper.</li> <li>– Available for direct point service areas within the 48 contiguous states only.</li> <li>– When scheduling a pickup, users can choose up to five e-mail addresses to receive notifications for any and all of the following: <ul style="list-style-type: none"> <li>• Pickup Scheduled</li> <li>• Driver en Route</li> <li>• Pickup Completed</li> <li>• Pickup Exception</li> </ul> </li> </ul>

\*Service for Hazardous Materials and International Dangerous Goods requiring shipping papers or "Shipper's Declaration for Dangerous Goods" is offered on a contractual basis. Only customers with a Scheduled Pickup account are eligible for these services. Such shipments may not be tendered to a Third-Party Retailer or UPS Access Point® location. Please consult the Hazardous Materials Support Center at 1-800-554-9964 for specific regulatory and service level requirements.

### Notes:

- Air Freight and UPS Worldwide Expedited Ground Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.
- UPS Freight LTL is available at select The UPS Store locations or UPS Authorized Shipping Outlet.

# Pickup and Drop-off Availability

## Find Locations for Package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® Shipments

Location	Description
<b>UPS Access Point®</b> (in select areas only)	<p>UPS Access Point locations are independently owned businesses or locations, including local businesses, participating The UPS Store® locations and lockers, that offer package pickup and, where available, drop-off of pre-paid UPS packages.</p> <ul style="list-style-type: none"> <li>– After a first unsuccessful delivery attempt to a consumer's home address, UPS may deliver eligible packages to a nearby UPS Access Point location for the consumer to pick up.</li> <li>– Hours of operation vary by location (many UPS Access Point locations offer evening and weekend hours; visit <a href="https://www.ups.com">ups.com</a> for specific details).</li> <li>– Receiving packages: A government-issued photo ID will be required to collect the package.</li> </ul> <p>Ship to a UPS Access Point Location Service:</p> <ul style="list-style-type: none"> <li>– Available to all shippers with a valid UPS small package account number.</li> <li>– Available with all UPS small package shipping services* and most value-added services.</li> <li>– Shippers can integrate a UPS Locator into their e-commerce platforms, allowing their customers to select the UPS Access Point delivery location that is most convenient for them.</li> <li>– Only shippers with an approved UPS agreement for transportation of wine may ship wine to a UPS Access Point location, subject to limitations set forth at <a href="https://www.ups.com/wine">https://www.ups.com/wine</a>.</li> <li>– For more information and restrictions, go to: <a href="https://www.ups.com/media/en/ShiptoUPSAccessPointlocation_US_EN.pdf">https://www.ups.com/media/en/ShiptoUPSAccessPointlocation_US_EN.pdf</a>.</li> </ul> <p>Additional Service Options for Ship to a UPS Access Point Location:</p> <ul style="list-style-type: none"> <li>– Deliver to Addressee Only – For added security, the shipment may only be picked up by the person identified on the shipping label (pickup by any third party is not permitted).</li> <li>– Package Release Code – For combined flexibility and security, enter a four- to six-digit numerical code when preparing a shipment and provide the code to the person you want to pick it up. The code is known only to you and the person you provide it to.</li> </ul> <p>UPS Access Point location restrictions:</p> <ul style="list-style-type: none"> <li>– Packages delivered to a UPS Access Point locker must not exceed 22 inches by 21 inches by 16 inches. Drop-off packages at a UPS Access Point locker are subject to the same dimensional requirement and cannot exceed 44 pounds in weight.</li> <li>– All other packages cannot exceed 44 pounds in weight and the longest side must not exceed 38 inches, and the package must not exceed 130 inches in length plus girth combined. Drop-off packages at The UPS Store locations are subject to the maximum size and weight restrictions set forth in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144. For a broader set of shipping solutions, visit your local The UPS Store.</li> <li>– Packages may not have a value of \$5,000.00 or more if delivered or shipped to a UPS Access Point location or a value of \$1,000.00 or more if dropped off as pre-paid UPS packages.</li> <li>– Packages containing restricted or prohibited articles (e.g., hazardous materials requiring shipping papers, firearms, ammunition or weapons). Same restrictions apply to delivered packages, except for ammunition that meets requirements for Limited Quantity/ORM-D packages and all other UPS requirements for ammunition shipments.</li> <li>– Except in limited circumstances, packages requiring an adult signature are not permitted.</li> <li>– Shipper instructions may restrict eligibility.</li> </ul>
<b>The UPS Store®**</b>	<ul style="list-style-type: none"> <li>– Offers domestic and international shipping as well as packing services and packaging supplies.</li> <li>– Nearly 4,600 staffed locations.</li> <li>– Full portfolio of business services: packing services, packaging supplies, copying, printing, document finishing, mailbox services and office supplies.</li> <li>– International shipping expertise.</li> <li>– For details on the Pack &amp; Ship Guarantee, visit <a href="https://theupsstore.com/guarantee">theupsstore.com/guarantee</a>.</li> <li>– Visit <a href="https://theupsstore.com">theupsstore.com</a> to find a location.</li> </ul>
<b>UPS Drop Box</b>	<ul style="list-style-type: none"> <li>– Use for all domestic and international packages.</li> <li>– Offers latest possible pickup times.</li> <li>– Approximately 38,000 locations.</li> <li>– Ground and Air packages shipped using UPS Returns® and UPS Import Control® services are accepted in any UPS Drop Box.</li> <li>– Packages and UPS Express® Envelopes with a value of more than \$500.00 cannot be shipped via a UPS Drop Box.</li> <li>– Maximum acceptable size for each UPS Drop Box package is 16" x 13" x 3".</li> <li>– Hazardous Materials/Dangerous Goods, including, but not limited to, Other Regulated Materials (ORM-D) and Limited Quantity (Ltd Qty) shipments prepared under HM-215K are not accepted in any UPS Drop Box.</li> <li>– Self-service locations available 24 hours a day, seven days a week for your convenience.</li> </ul>
<b>UPS Customer Center</b>	<ul style="list-style-type: none"> <li>– UPS-staffed customer shipping locations.</li> <li>– Offers UPS domestic and international shipping as well as packaging supplies and packing services.</li> <li>– More than 1,000 locations.</li> <li>– Hold for Pickup service available.</li> </ul>
<b>UPS Worldwide Express Freight® Center</b>	<ul style="list-style-type: none"> <li>– UPS-staffed locations where shippers may tender international UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pallets to UPS for transportation and a consignee or other recipient may receive pallets.</li> <li>– UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments must be international, stackable, secured on a pallet and compliant with UPS packaging guidelines.</li> <li>– Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight Midday or UPS Worldwide Express Freight shipment using WorldShip® or UPS CampusShip® shipping systems, <a href="https://www.ups.com">ups.com</a> shipping, a UPS Ready® solution, UPS® Developer Kit, <a href="https://www.ups.com">ups.com</a> or by calling 1-800-782-7892.</li> <li>– Hours of operation may vary by location.</li> <li>– Only UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments are accepted at these centers.</li> </ul>
<b>UPS Alliance Location (Staples)</b>	<ul style="list-style-type: none"> <li>– Offers exclusive access to UPS® services.</li> <li>– Offers UPS domestic and international shipping.</li> <li>– More than 1,300 Staples® locations.</li> </ul>
<b>UPS Authorized Shipping Outlet</b>	<ul style="list-style-type: none"> <li>– Third-party pack-and-ship retailers that offer UPS domestic and international shipping.</li> <li>– More than 3,800 locations.</li> <li>– Certain restrictions apply; refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 for more information.</li> </ul>

\*Not available for UPS Worldwide Express Freight Services.

\*\*The UPS Store locations are independently owned and operated by licensed franchisees of The UPS Store, Inc., a subsidiary of United Parcel Service, Inc.

### Notes:

- Visit "Find Locations" from the left side of the [ups.com](https://www.ups.com) homepage.
- UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments are only accepted at UPS Worldwide Express Freight Centers.

# How To Use This Guide

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## Section 1 CHOOSING A SERVICE

PAGES [3-9](#)

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## Section 2 PREPARING A SHIPMENT

PAGES [10-24](#)

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## Section 3

### DETERMINING THE RATE

Determine the rates and zones for domestic, export and import shipments. Also, learn about value-added services that are available.

- Review the steps on how to determine the rates for your shipments. Pages [26-27](#)
  - Domestic, Export and Import – Determine the zone destination or origin for your shipment. Pages [28-43](#)
  - Domestic – Determine the UPS service rate for your domestic shipment. Pages [44-73](#)
  - Export – Determine the UPS service rate for your export shipment. Pages [74-91](#)
  - Import – Determine the UPS service rate for your import shipment. Pages [92-109](#)
  - Value-added services, other charges and customs brokerage services for domestic, export and import. Pages [110-136](#)
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## Section 4 TRACKING AND PAYMENT

PAGES [137-142](#)

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## Section 5 UPS TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES

PAGES [143-173](#)

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## Domestic, Export and Import

# Determine the Rate

The following information applies to the rate charts that appear on pages 44 to 71 for domestic, pages 75 to 109 for export and import.

### Domestic, Export and Import

- Visit [ups.com](https://ups.com) for guarantee details, service availability, delivery time commitments or to request a pickup.
- Dimensional weight may apply. Refer to pages 16 and 17 for more information.
- For large or heavy packages, additional charges may apply. Refer to pages 16 and 17 for large packages and page 12 for heavy packages.
- A Heavy Package sticker is required for any package weighing more than 70 pounds.
- UPS Worldwide Express Freight services are available for shipments over 150 pounds that are palletized. See pages 78, 79 or 96, 97 for more information. For additional freight services refer to [ups.com/freight](https://ups.com/freight).
- Rates do not include a fuel surcharge. For current fuel surcharge rates, visit [ups.com](https://ups.com).
- Peak Surcharges apply to specific service levels during Peak Periods. See [ups.com/peaksurcharges](https://ups.com/peaksurcharges) for details.

### Domestic

- For each UPS Next Day Air® Early package with a weight of more than 150 pounds, multiply the weight by the price per pound and add \$30.00. For all other UPS domestic services with a weight of more than 150 pounds, multiply the weight by the price per pound.
- The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope. UPS Express Envelopes exceeding eight ounces are subject to the rate corresponding to the weight of the UPS Express Envelope. UPS Express Envelopes are not recommended for shipments of

electronic media containing sensitive personal information.

- Shipments of Hazardous Materials using UPS 3 Day Select® service must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.
- UPS does not accept Hazardous Materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS® Ground service destined to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.

### Export and Import

- Delivery times may vary by origin and destination postal code.
- The rates shown on pages 75 to 109 are for shipments originating in the U.S. (export) or destined to the U.S. (import) and billed to a U.S. UPS account number.
- Any fraction of a pound more than the weight shown in the rate chart is rounded up to the next listed weight.
- To determine the rate for international multiple-package shipments, refer to page 74 for export and page 92 for import.
- For UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight shipments, additional charges may apply to larger pallets. Refer to page 122 for more information. Shipments exceeding maximum size or weight restrictions require prior authorization.
- All UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipments require a scheduled pickup or drop-off using WorldShip® or UPS CampusShip® shipping systems, [ups.com](https://ups.com) shipping, a UPS Ready® solution, UPS® Developer Kit, [ups.com](https://ups.com) or by calling 1-800-782-7892.

- When using a 10 KG or 25 KG box, shipments that exceed the maximum weights (10 KG/22 pounds and 25 KG/55 pounds) will be charged the regular UPS Worldwide Express Plus®, UPS Worldwide Express® or UPS Worldwide Saver® rate. Available only when the shipper is paying the shipping charges.

### Export

- UPS Express® Pak rates will apply to Letters weighing more than eight ounces, but less than two pounds. UPS Express Pak rates also apply when all the following are met:
  - The shipment weighs two pounds or less. Shipments above two pounds are rated by weight;
  - UPS Express Pak is selected at the time of shipping; and
  - The customs value of the shipment is less than \$100.00.
- The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express Envelope. UPS Express Envelopes containing items other than those listed above or exceeding eight ounces up to two pounds are subject to the UPS Express Pak rate. Shipments greater than two pounds are subject to the rate corresponding to the weight. UPS Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

### Import

The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express Envelope. Shipments greater than eight ounces are subject to the rate corresponding to the weight. UPS Express Envelopes are not recommended for shipments of electronic media containing sensitive personal information.

# Domestic, Export and Import

## Determine the Rate and Zone

### PACKAGE AND AIR FREIGHT

#### Determine the Rate

To determine the rate for domestic, export and import packages including UPS Worldwide Express Freight® Midday, UPS Worldwide Express Freight® and Air Freight shipments, follow the steps below:

	Domestic	Export	Import	Air Freight
<b>1. Choose service</b>	page <a href="#">4</a>	page <a href="#">4</a>	page <a href="#">4</a>	page <a href="#">5</a>
<b>2. Compute billable weight</b>	pages <a href="#">16</a> and <a href="#">17</a>	pages <a href="#">16</a> to <a href="#">18</a>	pages <a href="#">16</a> to <a href="#">18</a>	pages <a href="#">19</a> and <a href="#">20</a>
<b>3. Look up shipping zone</b>	page <a href="#">27</a>	pages <a href="#">27</a> to <a href="#">38</a>	pages <a href="#">27</a> and <a href="#">28</a> , pages <a href="#">39</a> to <a href="#">43</a>	page <a href="#">27</a>

**4. Calculate the rate:** Use WorldShip® or UPS CampusShip® shipping systems, [ups.com](https://ups.com) shipping, the UPS® App (package only), the UPS® Developer Kit, a UPS Ready® solution or the “Calculate Time and Cost” application on [ups.com](https://ups.com) to see the rate for your shipment.\*

OR

Follow the steps in the table below to use the rate charts in this guide:

	Domestic	Export	Import	Air Freight
<b>1. Go to applicable rates for service option selected</b>	pages <a href="#">44</a> to <a href="#">71</a>	pages <a href="#">75</a> to <a href="#">91</a>	pages <a href="#">92</a> to <a href="#">109</a>	pages <a href="#">72</a> and <a href="#">73</a>
<b>2. Match billable weight to appropriate zone</b>	page <a href="#">27</a>	pages <a href="#">28</a> to <a href="#">38</a>	pages <a href="#">28</a> , <a href="#">39</a> to <a href="#">43</a>	pages <a href="#">72</a> and <a href="#">73</a>
<b>3. Additional charges may apply**</b>	pages <a href="#">110</a> to <a href="#">123</a>	pages <a href="#">110</a> to <a href="#">123</a>	pages <a href="#">110</a> to <a href="#">123</a>	pages <a href="#">124</a> to <a href="#">127</a>

\*Rates provided through UPS's shipping systems are estimates only, and other shipping charges, surcharges and value-added service charges may apply based on your shipper characteristics and the characteristics of, and services requested for, shipments actually tendered to UPS.

\*\*Including, but not limited to, surcharges if special options or value-added services are selected. Other surcharges, including surcharges imposed by carriers, also may apply for Air Freight. Contact your local UPS Supply Chain Solutions® service center for details (refer to [https://ups-scs.com/returns/UPS\\_GFF\\_Global%20Directory.pdf](https://ups-scs.com/returns/UPS_GFF_Global%20Directory.pdf)).

#### Determine the Zone

##### Domestic (including Puerto Rico)

Use your UPS Zone Chart to determine the destination zone for the domestic package or Air Freight service option you've selected.

View or download your UPS Zone Chart at [ups.com/rates](https://ups.com/rates).

##### Export and Import

To find the destination zone that matches the service option you've selected refer to the chart below.

Origin/Destination	Export	Import
<b>48 Contiguous States</b>	pages <a href="#">28</a> to <a href="#">32</a>	pages <a href="#">28</a> , <a href="#">39</a> to <a href="#">41</a>
<b>Canada</b>	pages <a href="#">28</a> , <a href="#">33</a> to <a href="#">37</a>	page <a href="#">42</a>
<b>Mexico</b>	page <a href="#">38</a>	page <a href="#">43</a>

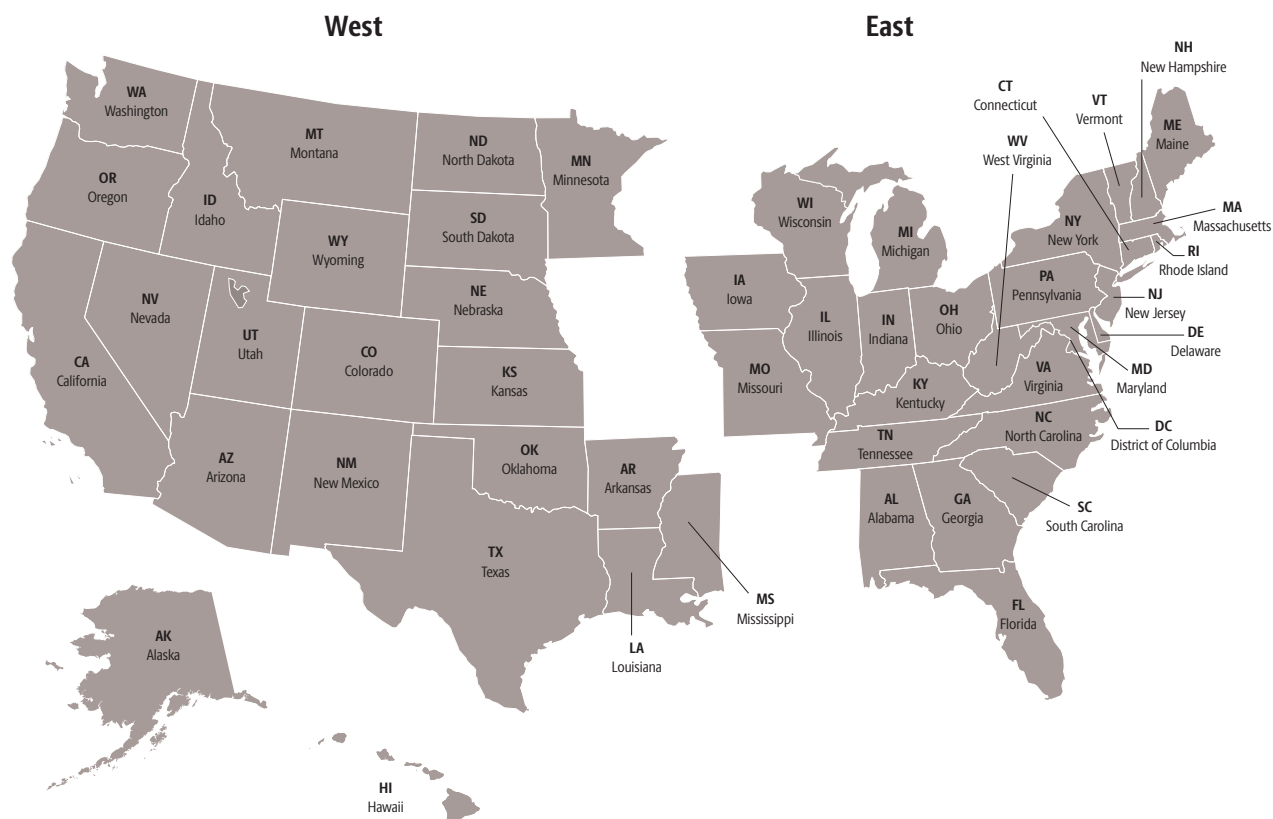
An Extended Area Surcharge may apply to certain destinations or origins within a country. Extended Area origins are subject to change. For the most current information, refer to [ups.com/rates](https://ups.com/rates) or call 1-800-782-7892.

#### Notes:

- Not applicable for UPS Worldwide Expedited® Ground Freight, LTL, UPS Air Freight Direct® or UPS Air Freight Consolidated® services.
- Air Freight, UPS Worldwide Expedited Ground Freight and import services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.
- For information regarding pricing for UPS Ground with Freight Pricing service, refer to page [6](#) and visit [ups.com/gfp](https://ups.com/gfp).

# West and East State Classifications

UPS WORLDWIDE EXPEDITED® AND UPS® STANDARD TO CANADA



Use the map above to:

- Determine West and East origin state classifications for UPS Worldwide Expedited shipments.
- Identify state abbreviations for UPS Standard shipments to Canada.

# Export

## Worldwide Zone Chart

Destination	Zones						Destination	Zones					
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited® WEST EAST		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited® WEST EAST
Afghanistan/AF					408	638 608	Bulgaria/BG	907	907			407	637 607
Aland Islands/AX					403	633 603	Burkina Faso/BF					408	638 608
Albania/AL	908	908			408	638 608	Burundi/BI					408	638 608
Algeria/DZ					408	638 608	Cambodia/KH		908			408	638 608
American Samoa/AS		908			408	638 608	Cameroon/CM					408	638 608
Andorra/AD		903			403	633 603	Canada/CA						
Angola/AO					408	638 608	<i>For Canada's zone chart, refer to pages 33 to 37.</i>						
Anguilla/AI†					402	632 602	Canary Islands (Spain)/ES					403	633 603
Antigua and Barbuda/AG†					402	632 602	Cape Verde/CV					408	638 608
Argentina/AR†		906		406	406	636 606	Cayman Islands/KY†					402	632 602
Armenia/AM	908	908			408	638 608	Central African Republic/CF					408	638 608
Aruba/AW†		902			402	632 602	Chad/TD					408	638 608
Australia/AU	904	904	404	404	404	634 604	Channel Islands Guernsey/GG, Jersey/JE					403	633 603
Austria/AT	903	903	403	403	403	633 603	Chile/CL†		906	406	406	406	636 606
Azerbaijan/AZ					408	638 608	China, People's Republic of/CN	912	912		412	412	642 612
Azores (Portugal)/PT					403	633 603	Colombia/CO†		906		406	406	636 606
Bahamas/BS†		902			402	632 602	Comoros/KM					408	638 608
Bahrain/BH	905	905		405	405	635 605	Congo, Democratic Republic of/CD					408	638 608
Bangladesh/BD		911		411	411	641 611	Congo, Republic of/CG					408	638 608
Barbados/BB†		902			402	632 602	Cook Islands/CK					408	638 608
Belarus/BY	908	908			408	638 608	Costa Rica/CR†		906	406	406	406	636 606
Belgium/BE	901	901	401	401	401	631 601	Côte d'Ivoire (Ivory Coast)/CI					408	638 608
Belize/BZ†					406	636 606	Croatia/HR		908			408	638 608
Benin/BJ					408	638 608	Curaçao/CW†		902			402	632 602
Bermuda/BM†		902			402	632 602	Cyprus/CY	905	905			405	635 605
Bhutan/BT		911			411	641 611	Czech Republic/CZ	907	907	407	407	407	637 607
Bolivia/BO†		906			406	636 606	Denmark/DK	903	903	403	403	403	633 603
Bonaire/BQ†					402	632 602	Djibouti/DJ					408	638 608
Bosnia/BA	908	908			408	638 608	Dominica/DM†					402	632 602
Botswana/BW					408	638 608	Dominican Republic/DO†		902		402	402	632 602
Brazil/BR†	906	906		406	406	636 606	East Timor (Timor-Leste)/TL					408	638 608
British Virgin Islands/VG†					402	632 602	Ecuador/EC†		906		406	406	636 606
Brunei/BN		905			405	635 605	Egypt/EG		905			405	635 605

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express
- 421 for UPS Worldwide Express Freight Midday
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver
- 621 for UPS Worldwide Expedited

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 920 for UPS Worldwide Express
- 420 for UPS Worldwide Express Freight Midday
- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

# Export

## Worldwide Zone Chart

Destination	Zones								Destination	Zones							
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	WEST	EAST		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	WEST	EAST
El Salvador/SV†				406	406	636	606		Hong Kong/HK	909	909	409	409	409	639	609	
England (United Kingdom)/GB	901	901	401	401	401	631	601		Hungary/HU	907	907	407	407	407	637	607	
Equatorial Guinea/GQ					408	638	608		Iceland/IS		903			403	633	603	
Eritrea/ER					408	638	608		India/IN	911	911	411	411	411	641	611	
Estonia/EE		907			407	637	607		Iraq/IQ					408	638	608	
Ethiopia/ET					408	638	608		Ireland, Republic of/IE	901	901	401	401	401	631	601	
Faeroe Islands (Denmark)/FO					403	633	603		Israel/IL		905	405	405	405	635	605	
Fiji/FJ		908			408	638	608		Italy/IT	901	901	401	401	401	631	601	
Finland/FI	903	903	403	403	403	633	603		Ivory Coast (Côte d'Ivoire)/CI					408	638	608	
France/FR	901	901	401	401	401	631	601		Jamaica/JM†		902			402	632	602	
French Guiana/GF†		907			406	636	606		Japan/JP	913	913	413	413	413	643	613	
French Polynesia/PF					408	638	608		Jersey/JE		903			403	633	603	
Gabon/GA					408	638	608		Jordan/JO		905			405	635	605	
Gambia/GM		908			408	638	608		Kazakhstan/KZ		908			408	638	608	
Georgia/GE	908	908			408	638	608		Kenya/KE		908			408	638	608	
Germany/DE	901	901	401	401	401	631	601		Kiribati/KI					408	638	608	
Ghana/GH					408	638	608		Korea, South/KR	913	913	413	413	413	643	613	
Gibraltar/GI					408	638	608		Kosovo/KV	908	908			408	638	608	
Great Britain (United Kingdom)/GB	901	901	401	401	401	631	601		Kosrae (Micronesia, Federated States of)/FM					408	638	608	
Greece/GR		903	403	403	403	633	603		Kuwait/KW	905	905		405	405	635	605	
Greenland (Denmark)/GL					403	633	603		Kyrgyzstan/KG		908			408	638	608	
Grenada/GD†					402	632	602		Laos/LA		908			408	638	608	
Guadeloupe/GP†		902			402	632	602		Latvia/LV		907			407	637	607	
Guam/GU		904			404	634	604		Lebanon/LB		905		405	405	635	605	
Guatemala/GT†		906		406	406	636	606		Lesotho/LS					408	638	608	
Guernsey/GG		903			403	633	603		Liberia/LR					408	638	608	
Guinea/GN					408	638	608		Libya/LY					408	638	608	
Guinea-Bissau/GW					408	638	608		Liechtenstein/LI		903		403	403	633	603	
Guyana/GY†					406	636	606		Lithuania/LT		907			407	637	607	
Haiti/HT†					402	632	602		Luxembourg/LU	901	901		401	401	631	601	
Holland (Netherlands)/NL	901	901	401	401	401	631	601		Macau/MO		904			404	634	604	
Honduras/HN†		906		406	406	636	606										

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express
- 421 for UPS Worldwide Express Freight Midday
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver
- 621 for UPS Worldwide Expedited

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 920 for UPS Worldwide Express
- 420 for UPS Worldwide Express Freight Midday
- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited



# Export

## Worldwide Zone Chart

Destination	Zones						Destination	Zones									
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®			UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®			
						WEST	EAST							WEST	EAST		
Macedonia (FYROM)/MK	908	908			408	638	608	Niger/NE		908			408	638	608		
Madagascar/MG		908			408	638	608	Nigeria/NG		908			408	638	608		
Madeira (Portugal)/PT					403	633	603	Norfolk Island/NF					408	638	608		
Malawi/MW		908			408	638	608	Northern Ireland (United Kingdom)/GB	901	901		401	401	631	601		
Malaysia/MY		904	404	404	404	634	604	Northern Mariana Islands/MP					408	638	608		
Maldives/MV		908			408	638	608	Norway/NO	903	903		403	403	633	603		
Mali/ML					408	638	608	Oman/OM		905			405	635	605		
Malta/MT		908		408	408	638	608	Pakistan/PK		911		411	411	641	611		
Marshall Islands/MH					408	638	608	Palau/PW					408	638	608		
Martinique/MQ†					402	632	602	Panama/PA†		906		406	406	636	606		
Mauritania/MR		908			408	638	608	Papua New Guinea/PG		908			408	638	608		
Mauritius/MU		908			408	638	608	Paraguay/PY†					406	636	606		
Mayotte/YT					408	638	608	Peru/PE†		906			406	636	606		
Mexico/MX	84	84	484	484	484	74	74	Philippines/PH		904		404	404	634	604		
Micronesia (Federated States of)/FM		908			408	638	608	Poland/PL	907	907	407	407	407	637	607		
Moldova/MD	908	908			408	638	608	Ponape (Micronesia, Federated States of)/FM					408	638	608		
Monaco/MC		901		401	401	631	601	Portugal/PT	903	903	403	403	403	633	603		
Mongolia/MN					408	638	608	Puerto Rico/PR									
Montenegro/ME	908	908			408	638	608	Refer to the UPS domestic rates beginning on page 44.									
Montserrat/MS†					402	632	602	Qatar/QA		905		405	405	635	605		
Morocco/MA		908		408	408	638	608	Réunion/RE					408	638	608		
Mozambique/MZ					408	638	608	Romania/RO	907	907			407	637	607		
Myanmar/MM		911			411	641	611	Rota (Northern Mariana Islands)/MP					408	638	608		
Namibia/NA					408	638	608	Russia/RU	907	907			407	637	607		
Nepal/NP		911			411	641	611	Rwanda/RW					408	638	608		
Netherlands (Holland)/NL	901	901	401	401	401	631	601	Saba/BQ†					402	632	602		
Netherlands Antilles/AN† Refer to Bonaire, St. Eustatius, Saba, Curaçao, St. Martin or St. Maarten for zone information.								Saipan (Northern Mariana Islands)/MP		908			408	638	608		
								Samoa/WS		908			408	638	608		
New Caledonia/NC		908			408	638	608	San Marino/SM				401	401	631	601		
New Zealand/NZ		904		404	404	634	604	Saudi Arabia/SA	905	905		405	405	635	605		
Nicaragua/NI†				406	406	636	606	Scotland (United Kingdom)/GB	901	901	401	401	401	631	601		

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express
- 421 for UPS Worldwide Express Freight Midday
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver
- 621 for UPS Worldwide Expedited

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 920 for UPS Worldwide Express
- 420 for UPS Worldwide Express Freight Midday
- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

# Export

## Worldwide Zone Chart

Destination	Zones								Destination	Zones							
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	WEST	EAST		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	WEST	EAST
Senegal/SN		908			408	638	608		Tinian (Northern Mariana Islands)/MP					408	638	608	
Serbia/RS	908	908			408	638	608		Togo/TG					408	638	608	
Seychelles/SC					408	638	608		Tonga/TO					408	638	608	
Sierra Leone/SL					408	638	608		Tortola (British Virgin Islands)/VG†					402	632	602	
Singapore/SG	909	909		409	409	639	609		Trinidad and Tobago/TT†		902			402	632	602	
Slovakia/SK	907	907		407	407	637	607		Truk (Micronesia, Federated States of)/FM					408	638	608	
Slovenia/SI	907	907			407	637	607		Tunisia/TN		908		408	408	638	608	
Solomon Islands/SB		908			408	638	608		Turkey/TR	905	905	405	405	405	635	605	
South Africa/ZA	907	907		407	407	637	607		Turkmenistan/TM					408	638	608	
Spain/ES	903	903	403	403	403	633	603		Turks and Caicos Islands/TC†					402	632	602	
Sri Lanka/LK		911		411	411	641	611		Tuvalu/TV					408	638	608	
St. Barthélemy/BL†					402	632	602		Uganda/UG					408	638	608	
St. Christopher (St. Kitts and Nevis)/KN†					402	632	602		Ukraine/UA	908	908			408	638	608	
St. Croix (U.S. Virgin Islands)/VI†					402	632	602		Union Island (St. Vincent and the Grenadines)/VC†					402	632	602	
St. Eustatius/BQ†					402	632	602		United Arab Emirates/AE	905	905	405	405	405	635	605	
St. John (U.S. Virgin Islands)/VI†					402	632	602		United Kingdom/GB	901	901	401	401	401	631	601	
St. Kitts and Nevis/KN†		902			402	632	602		Uruguay/UY†					406	636	606	
St. Lucia/LC†		902			402	632	602		U.S. Virgin Islands/VI†					402	632	602	
St. Maarten/SX†					402	632	602		Uzbekistan/UZ					408	638	608	
St. Martin/SX†					402	632	602		Vanuatu/VU		908			408	638	608	
St. Thomas (U.S. Virgin Islands)/VI†					402	632	602		Vatican City (Italy)/VA	901	901		401	401	631	601	
St. Vincent and the Grenadines/VC†					402	632	602		Venezuela/VE†					406	636	606	
Suriname/SR†		906			406	636	606		Vietnam/VN	904	904		404	404	634	604	
Swaziland/SZ					408	638	608		Virgin Gorda (British Virgin Islands)/VG†					402	632	602	
Sweden/SE	903	903	403	403	403	633	603		Wales (United Kingdom)/GB	901	901		401	401	631	601	
Switzerland/CH	903	903	403	403	403	633	603		Wallis and Futuna Islands/WF		908			408	638	608	
Tahiti (French Polynesia)/PF		908			408	638	608		Yap (Micronesia, Federated States of)/FM					408	638	608	
Taiwan/TW	909	909	409	409	409	639	609		Zaire (Congo, Democratic Republic of)/CD					408	638	608	
Tajikistan/TJ					408	638	608		Zambia/ZM					408	638	608	
Tanzania/TZ					408	638	608		Zimbabwe/ZW					408	638	608	
Thailand/TH	904	904	404	404	404	634	604										
Timor-Leste (East Timor)/TL					408	638	608										

†For shipments from Dade or Broward County, Florida, to South America, use zone:

- 921 for UPS Worldwide Express
- 421 for UPS Worldwide Express Freight Midday
- 421 for UPS Worldwide Express Freight
- 421 for UPS Worldwide Saver
- 621 for UPS Worldwide Expedited

For shipments from Dade or Broward County, Florida, to the Caribbean, use zone:

- 920 for UPS Worldwide Express
- 420 for UPS Worldwide Express Freight Midday
- 420 for UPS Worldwide Express Freight
- 420 for UPS Worldwide Saver
- 620 for UPS Worldwide Expedited

# Export

## Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS® Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Newfoundland</b>														
A0A - A0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
A1A - A1N	82	482	482	72	54	56	55	55	54	56	56	55	56	55
A1P - A9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Nova Scotia</b>														
B0A - B2T	81	481	481	71	54	56	55	55	54	56	56	55	56	55
B2V - B3B		482	482	72	54	56	55	55	54	56	56	55	56	55
B3C - B3G		481	481	71	54	56	55	55	54	56	56	55	56	55
B3H - B4B		482	482	72	54	56	55	55	54	56	56	55	56	55
B4C - B9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Prince Edward Island</b>														
C0A - C0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
C1A - C1E		482	482	72	54	56	55	55	54	56	56	55	56	55
C1G - C9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>New Brunswick</b>														
E0A - E0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
E1A - E1G	82	482	482	72	54	56	55	55	54	56	56	55	56	55
E1H - E2G	81	481	481	71	54	56	55	55	54	56	56	55	56	55
E2H - E2S		482	482	72	54	56	55	55	54	56	56	55	56	55
E2T - E2Z		481	481	71	54	56	55	55	54	56	56	55	56	55
E3A - E3E		482	482	72	54	56	55	55	54	56	56	55	56	55
E3G - E9Z		481	481	71	54	56	55	55	54	56	56	55	56	55
<b>Quebec</b>														
G0A		482	482	72	51	53	52	52	51	53	53	52	53	52
G0B - G0J		481	481	71	54	56	55	55	54	56	56	55	56	55
G0K - G0L		482	482	72	54	56	55	55	54	56	56	55	56	55
G0M - G0S		482	482	72	51	53	52	52	51	53	53	52	53	52
G0T - G0W		481	481	71	54	56	55	55	54	56	56	55	56	55
G0X - G0Z		482	482	72	51	53	52	52	51	53	53	52	53	52
G1A - G3A	81	481	481	71	51	53	52	52	51	53	53	52	53	52
G3B - G3K		482	482	72	51	53	52	52	51	53	53	52	53	52
G3L - G4P		482	482	72	54	56	55	55	54	56	56	55	56	55
G4R - G4S		481	481	71	54	56	55	55	54	56	56	55	56	55
G4T - G4V		482	482	72	54	56	55	55	54	56	56	55	56	55

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](https://www.ups.com) or call 1-800-782-7892.

# Export

## Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS® Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Quebec (cont.)</b>														
G4W - G4Z		481	481	71	54	56	55	55	54	56	56	55	56	55
G5A		482	482	72	51	53	52	52	51	53	53	52	53	52
G5B - G5T		481	481	71	54	56	55	55	54	56	56	55	56	55
G5V - G6A		482	482	72	51	53	52	52	51	53	53	52	53	52
G6B		481	481	71	51	53	52	52	51	53	53	52	53	52
G6C - G6J		482	482	72	51	53	52	52	51	53	53	52	53	52
G6K		481	481	71	51	53	52	52	51	53	53	52	53	52
G6L - G6T		482	482	72	51	53	52	52	51	53	53	52	53	52
G6V - G6Z		481	481	71	51	53	52	52	51	53	53	52	53	52
G7A		481	481	71	54	56	55	55	54	56	56	55	56	55
G7B - G8P		481	481	71	54	56	55	55	54	56	56	55	56	55
G8R - G8S		482	482	72	54	56	55	55	54	56	56	55	56	55
G8T - G9Z		482	482	72	51	53	52	52	51	53	53	52	53	52
H0A - H0L		481	481	71	51	53	52	52	51	53	53	52	53	52
H0M		481	481	71	54	56	55	55	54	56	56	55	56	55
H0N - H9Z	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J0A - J0L		482	482	72	51	53	52	52	51	53	53	52	53	52
J0M		481	481	71	54	56	55	55	54	56	56	55	56	55
J0N - J0V		482	482	72	51	53	52	52	51	53	53	52	53	52
J0W - J0Z		481	481	71	54	56	55	55	54	56	56	55	56	55
J1A - J3C	82	482	482	72	51	53	52	52	51	53	53	52	53	52
J3E		481	481	71	51	53	52	52	51	53	53	52	53	52
J3G - J3S		482	482	72	51	53	52	52	51	53	53	52	53	52
J3T - J3V		481	481	71	51	53	52	52	51	53	53	52	53	52
J3W - J3X		482	482	72	51	53	52	52	51	53	53	52	53	52
J3Y - J5R	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J5S - J5X		482	482	72	51	53	52	52	51	53	53	52	53	52
J5Y - J7H	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J7J - J7N	82	482	482	72	51	53	52	52	51	53	53	52	53	52
J7P - J7W	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J7X - J8N	82	482	482	72	51	53	52	52	51	53	53	52	53	52
J8P - J9C	81	481	481	71	51	53	52	52	51	53	53	52	53	52
J9E		482	482	72	54	56	55	55	54	56	56	55	56	55
J9G - J9J		482	482	72	51	53	52	52	51	53	53	52	53	52
J9K - J9Z		481	481	71	54	56	55	55	54	56	56	55	56	55

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](https://www.ups.com) or call 1-800-782-7892.

# Export

## Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS® Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Ontario</b>														
K0A - K0H		482	482	72	51	53	51	52	51	53	53	52	53	52
K0J		481	481	71	54	56	54	55	54	56	56	55	56	55
K0K - K0Z		482	482	72	51	53	51	52	51	53	53	52	53	52
K1A - K4A	81	481	481	71	51	53	51	52	51	53	53	52	53	52
K4B - K7T	82	482	482	72	51	53	51	52	51	53	53	52	53	52
K7V - K8H		482	482	72	54	56	54	55	54	56	56	55	56	55
K8J - L1E	82	482	482	72	51	53	51	52	51	53	53	52	53	52
L1F - L1Z	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L2A - L2C		482	482	72	51	53	51	52	51	53	53	52	53	52
L2E - L2W	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L2X - L3N		482	482	72	51	53	51	52	51	53	53	52	53	52
L3P - L3T	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L3V - L3W		482	482	72	51	53	51	52	51	53	53	52	53	52
L3X - L4L	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L4M - L4R	82	482	482	72	51	53	51	52	51	53	53	52	53	52
L4S - L9T	81	481	481	71	51	53	51	52	51	53	53	52	53	52
L9V - L9Z		482	482	72	51	53	51	52	51	53	53	52	53	52
M0A - M9Z	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N0A - N1A	82	482	482	72	51	53	51	52	51	53	53	52	53	52
N1B - N2Y	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N2Z		482	482	72	51	53	51	52	51	53	53	52	53	52
N3A - N3V	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N3W - N5T	82	482	482	72	51	53	51	52	51	53	53	52	53	52
N5V - N6N	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N6P - N8M		482	482	72	51	53	51	52	51	53	53	52	53	52
N8N - N9K	81	481	481	71	51	53	51	52	51	53	53	52	53	52
N9L - N9Z		482	482	72	51	53	51	52	51	53	53	52	53	52
P0A - P0Z		481	481	71	54	56	54	55	54	56	56	55	56	55
P1A - P2M		482	482	72	54	56	54	55	54	56	56	55	56	55
P2N		481	481	71	54	56	54	55	54	56	56	55	56	55
P2P - P3K		482	482	72	54	56	54	55	54	56	56	55	56	55
P3L		481	481	71	54	56	54	55	54	56	56	55	56	55
P3M		482	482	72	54	56	54	55	54	56	56	55	56	55
P3N - P3P		481	481	71	54	56	54	55	54	56	56	55	56	55

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](https://www.ups.com) or call 1-800-782-7892.

# Export

## Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS® Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Ontario (cont.)</b>														
P3R - P4M	82	482	482	72	54	56	54	55	54	56	56	55	56	55
P4N - P4R		481	481	71	54	56	54	55	54	56	56	55	56	55
P4S - P4Z		482	482	72	54	56	54	55	54	56	56	55	56	55
P5A		481	481	71	54	56	54	55	54	56	56	55	56	55
P5B - P5M		482	482	72	54	56	54	55	54	56	56	55	56	55
P5N		481	481	71	54	56	54	55	54	56	56	55	56	55
P5P - P8M		482	482	72	54	56	54	55	54	56	56	55	56	55
P8N		481	481	71	54	56	54	55	54	56	56	55	56	55
P8P - P8S		482	482	72	54	56	54	55	54	56	56	55	56	55
P8T		481	481	71	54	56	54	55	54	56	56	55	56	55
P8V - P8Z		482	482	72	54	56	54	55	54	56	56	55	56	55
P9A		481	481	71	54	56	54	55	54	56	56	55	56	55
P9B - P9M		482	482	72	54	56	54	55	54	56	56	55	56	55
P9N		481	481	71	54	56	54	55	54	56	56	55	56	55
P9P - P9Z		482	482	72	54	56	54	55	54	56	56	55	56	55
<b>Manitoba</b>														
R0A - R2B		481	481	71	55	56	54	54	54	55	55	54	55	55
R2C - R4A	81	481	481	71	52	53	51	51	51	52	52	51	52	52
R4B - R9Z		481	481	71	55	56	54	54	54	55	55	54	55	55
<b>Saskatchewan</b>														
S0A - S0Z		481	481	71	55	56	54	54	54	55	55	54	55	55
S1A - S3M		482	482	72	55	56	54	54	54	55	55	54	55	55
S3N		481	481	71	55	56	54	54	54	55	55	54	55	55
S3P - S3Z		482	482	72	55	56	54	54	54	55	55	54	55	55
S4A		481	481	71	55	56	54	54	54	55	55	54	55	55
S4B - S4G		482	482	72	55	56	54	54	54	55	55	54	55	55
S4H		481	481	71	55	56	54	54	54	55	55	54	55	55
S4J - S4M		482	482	72	55	56	54	54	54	55	55	54	55	55
S4N - S4Z		482	482	72	52	53	51	51	51	52	52	51	52	52
S5A - S7G		481	481	71	55	56	54	54	54	55	55	54	55	55
S7H - S7V		481	481	71	52	53	51	51	51	52	52	51	52	52
S7W - S9Z		481	481	71	55	56	54	54	54	55	55	54	55	55

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](https://www.ups.com) or call 1-800-782-7892.

# Export

## Canada Zone Chart

Destination Postal Code Range	UPS Worldwide Express Plus® and UPS Worldwide Express®*	UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS® Standard to Canada by Origin State									
					CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT, WV	AZ, CA, NV, UT	IL, IN, KY	IA, MN, WI	MI, OH	CO, MT, WY	ID, OR, WA	ND, NE, SD	NM, TX	AL, AR, FL, GA, KS, LA, MO, MS, NC, OK, SC, TN, VA
<b>Alberta</b>														
T0A - T0B		481	481	71	56	55	56	56	56	55	54	55	56	56
T0C		482	482	72	53	52	53	53	53	52	51	52	53	53
T0E - T1W		481	481	71	56	55	56	56	56	55	54	55	56	56
T1X		481	481	71	56	55	56	56	56	55	54	55	56	56
T1Y - T3Z	81	481	481	71	53	52	53	53	53	52	51	52	53	53
T4A - T4Z	82	482	482	72	53	52	53	53	53	52	51	52	53	53
T5A - T6V		481	481	71	53	52	53	53	53	52	51	52	53	53
T6W - T6X		481	481	71	56	55	56	56	56	55	54	55	56	56
T6Y - T7W		481	481	71	56	55	56	56	56	55	54	55	56	56
T7X - T8N		482	482	72	53	52	53	53	53	52	51	52	53	53
T8P - T8Z		481	481	71	56	55	56	56	56	55	54	55	56	56
T9A - T9E		482	482	72	53	52	53	53	53	52	51	52	53	53
T9G - T9Z		481	481	71	56	55	56	56	56	55	54	55	56	56
<b>British Columbia</b>														
V0A - V0L		481	481	71	56	55	56	56	56	55	54	55	56	56
V0M		481	481	71	53	52	53	53	53	52	51	52	53	53
V0N - V1L		481	481	71	56	55	56	56	56	55	54	55	56	56
V1M		481	481	71	53	52	53	53	53	52	51	52	53	53
V1N - V2R		481	481	71	56	55	56	56	56	55	54	55	56	56
V2S - V2V		481	481	71	56	55	56	56	56	55	54	55	56	56
V2W - V3E	81	481	481	71	53	52	53	53	53	52	51	52	53	53
V3G		481	481	71	56	55	56	56	56	55	54	55	56	56
V3H - V7Z	81	481	481	71	53	52	53	53	53	52	51	52	53	53
V8A - V8K		481	481	71	56	55	56	56	56	55	54	55	56	56
V8L - V9E	82	482	482	72	53	52	53	53	53	52	51	52	53	53
V9G - V9Z		481	481	71	56	55	56	56	56	55	54	55	56	56
<b>Nunavut</b>														
X0A - X0C		481	481		—	—	—	—	—	—	—	—	—	—
<b>Northwest Territories</b>														
X0E - X9Z		481	481		—	—	—	—	—	—	—	—	—	—
<b>Yukon</b>														
Y0A - Y9Z		481	481		—	—	—	—	—	—	—	—	—	—

\*To determine whether UPS Worldwide Express Plus and UPS Worldwide Express Services are available to your destination postal code, refer to [ups.com](https://www.ups.com) or call 1-800-782-7892.

**Note:** UPS Standard is not available to Nunavut, the Northwest Territories or Yukon.

## Export

## UPS® Standard Zone Chart

## SHIPMENTS TO MEXICO

U.S. Origin ZIP Code	Standard Zone
00400-00599	37
01000-03999	37
04000-04999	38
05000-08999	37
10000-14699	37
14700-14799	36
14800-14999	37
15000-16899	36
16900-17299	37
17300-17499	36
17500-19999	37
20000-21799	36
21800-21999	37
22000-28699	36
28700-28999	35
29000-29599	36
29600-29699	35
29700-29799	36
29800-29899	35
29900-29999	36
30000-31299	35
31300-31499	36
31500-32699	35
32700-33499	36
33500-33899	35
33900-33999	36
34100-34199	36
34200-34699	35
34700-34999	36
35000-36499	35
36500-36699	34
36700-36899	35
36900-36999	34
37000-37599	35
37600-37699	36
37700-38699	35
38700-38799	34
38800-38899	35
38900-39699	34
39700-40999	35
41000-41299	36

U.S. Origin ZIP Code	Standard Zone
41300-41499	35
41500-41899	36
42000-42799	35
43000-45999	36
46000-46299	35
46300-46899	36
46900-46999	35
47000-47099	36
47100-47299	35
47300-47399	36
47400-47999	35
48000-49999	36
50000-52099	35
52100-52199	36
52200-52899	35
53000-53799	36
53800-53899	35
53900-56099	36
56100-56199	35
56200-56799	36
57000-57199	35
57200-57299	36
57300-57399	35
57400-59399	36
59400-59699	37
59700-59799	36
59800-59999	37
60000-60899	36
60900-60999	35
61000-61199	36
61200-64799	35
64800-64899	34
64900-65599	35
65600-65999	34
66000-66699	35
66700-66799	34
66800-66999	35
67000-67399	34
67400-67799	35
67800-67999	34
68000-69399	35

U.S. Origin ZIP Code	Standard Zone
70000-70599	34
70600-70699	33
70700-72299	34
72300-72499	35
72500-73299	34
73300-73399	32
73400-74999	34
75000-75499	33
75500-75599	34
75600-76499	33
76500-76599	32
76600-77799	33
77800-78499	32
78500-78599	33
78600-78999	32
79000-79499	34
79500-79799	33
79800-79999	34
80000-82099	35
82100-82199	36
82200-82399	35
82400-83499	36
83500-83599	37
83600-83799	36
83800-83899	37
84000-84499	36
84500-84599	35
84600-84799	36
85000-86399	35
86400-86499	36
86500-87599	35
87700-88599	34
88900-93899	36
93900-96099	37
96100-96199	36
97000-97899	37
97900-97999	36
98000-98699	37
98800-99499	37



# Import

## Worldwide Zone Chart

Origin	Zones						Origin	Zones					
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®		UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®
						WEST EAST							WEST EAST
Afghanistan/AF	958	958			458		Canada/CA	91	91	491	491	491	61 61
Aland Islands/AX	953	953			453		For UPS 3 Day Select® and UPS® Standard zones, refer to page 42.						
Albania/AL	958	958			458		Canary Islands (Spain)/ES	953	953			453	
Algeria/DZ	958	958			458		Cape Verde/CV	958	958			458	
American Samoa/AS	958	958			458		Cayman Islands/KY†	952	952			452	
Angola/AO	958	958			458		Chad/TD	958	958			458	
Anguilla/AI†	952	952			452		Channel Islands Guernsey/GG, Jersey/JE	953	953			453	683 653
Antigua and Barbuda/AG†	952	952			452		Chile/CL†	956	956	456	456	456	686 656
Argentina/AR†	956	956	456	456	456	686 656	China, People's Republic of/CN	962	962	462	462	462	692 662
Armenia/AM	958	958			458		Colombia/CO†	956	956	456	456	456	686 656
Aruba/AW†	952	952			452		Comoros/KM	958	958			458	
Australia/AU	954	954	454	454	454	684 654	Congo, Democratic Republic of/CD	958	958			458	
Austria/AT	953	953	453	453	453	683 653	Congo, Republic of/CG	958	958			458	
Azerbaijan/AZ	958	958			458		Costa Rica/CR†	956	956	456	456	456	686 656
Azores (Portugal)/PT	953	953			453	683 653	Côte d'Ivoire (Ivory Coast)/CI	958	958			458	
Bahamas/BS†	952	952			452		Croatia/HR	958	958			458	
Bahrain/BH	955	955	455	455	455	685 655	Curaçao/CW†	952	952			452	
Bangladesh/BD	961	961	461	461	461		Cyprus/CY	955	955			455	
Barbados/BB†	952	952			452		Czech Republic/CZ	957	957	457	457	457	687 657
Belarus/BY	958	958			458		Denmark/DK	953	953	453	453	453	683 653
Belgium*/BE	951	951	451	451	451	681 651	Djibouti/DJ	958	958			458	
Benin/BJ	958	958			458		Dominica/DM†	952	952			452	
Bermuda/BM†	952	952			452		Dominican Republic/DO†	952	952	452	452	452	682 652
Bhutan/BT	961	961			461		Ecuador/EC†	956	956	456	456	456	686 656
Bolivia/BO†	956	956			456		Egypt/EG	955	955			455	685 655
Bonaire/BQ†	952	952			452		El Salvador/SV†	956	956	456	456	456	686 656
Bosnia/BA	958	958			458		England (United Kingdom)*/GB	951	951	451	451	451	681 651
Botswana/BW	958	958			458		Eritrea/ER	958	958			458	
Brazil/BR†	956	956	456	456	456	686 656	Estonia/EE	957	957			457	687 657
British Virgin Islands/VG†	952	952			452		Ethiopia/ET	958	958			458	
Brunei/BN	955	955			455		Fiji/FJ	958	958			458	
Bulgaria/BG	957	957	457	457	457	687 657	Finland/FI	953	953	453	453	453	683 653
Burkina Faso/BF	958	958			458		France/FR	951	951	451	451	451	681 651
Burundi/BI	958	958			458		French Polynesia/PF	958	958			458	
Cambodia/KH	958	958			458		Gabon/GA	958	958			458	
Cameroon/CM	958	958			458		Gambia/GM	958	958			458	
							Georgia/GE	958	958			458	
							Germany*/DE	951	951	451	451	451	681 651

\*UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:  
 – 971 for UPS Worldwide Express  
 – 471 for UPS Worldwide Express Freight Midday  
 – 471 for UPS Worldwide Express Freight  
 – 471 for UPS Worldwide Saver  
 – 671 for UPS Worldwide Expedited

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:  
 – 970 for UPS Worldwide Express  
 – 470 for UPS Worldwide Express Freight Midday  
 – 470 for UPS Worldwide Express Freight  
 – 470 for UPS Worldwide Saver  
 – 670 for UPS Worldwide Expedited

**Note:** Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Import

## Worldwide Zone Chart

Origin		Zones						Origin		Zones												
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®			UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®								
						WEST	EAST							WEST	EAST							
Ghana/GH	958	958			458			Liberia/LR	958	958			458									
Gibraltar/GI	958	958			458			Libya/LY	958	958			458									
Great Britain (United Kingdom)*/GB	951	951	451	451	451	681	651	Liechtenstein/LI	953	953	453	453	453	683	653							
Greece/GR	953	953	453	453	453	683	653	Lithuania/LT	957	957	457	457	457	687	657							
Grenada/GD†	952	952			452			Luxembourg/LU	951	951	451	451	451	681	651							
Guadeloupe/GP†	952	952			452			Macau/MO	954	954			454	684	654							
Guam/GU	954	954			454			Macedonia (FYROM)/MK	958	958			458									
Guatemala/GT†	956	956	456	456	456	686	656	Madagascar/MG	958	958			458									
Guernsey/GG	953	953			453	683	653	Madeira (Portugal)/PT	953	953			453	683	653							
Guinea/GN	958	958			458			Malawi/MW	958	958			458									
Guinea-Bissau/GW	958	958			458			Malaysia/MY	954	954	454	454	454	684	654							
Guyana/GY†	956	956			456			Maldives/MV	958	958			458	688	658							
Haiti/HT†	952	952			452	682	652	Mali/ML	958	958			458									
Holland (Netherlands)/NL	951	951	451	451	451	681	651	Malta/MT	958	958	458	458	458									
Honduras/HN†	956	956	456	456	456	686	656	Martinique/MQ†	952	952			452									
Hong Kong/HK	959	959	459	459	459	689	659	Mauritania/MR	958	958			458									
Hungary/HU	957	957	457	457	457	687	657	Mauritius/MU	958	958			458									
Iceland/IS	958	958			458			Mayotte/YT	958	958			458									
India/IN	961	961	461	461	461	691	661	Mexico/MX	94	94	494	494	494	64	64							
Indonesia/ID	954	954	454	454	454	684	654	For UPS® Standard zones, refer to page 43.														
Iraq/IQ	958	958			458	688	658	Moldova/MD	958	958			458									
Ireland, Republic of/IE	951	951	451	451	451	681	651	Monaco/MC	951	951	451	451	451	681	651							
Israel/IL	955	955	455	455	455	685	655	Mongolia/MN	958	958			458									
Italy/IT	951	951	451	451	451	681	651	Montenegro/ME	958	958			458									
Ivory Coast (Côte d'Ivoire)/CI	958	958			458			Montserrat/MS†	952	952			452									
Jamaica/JM†	952	952			452			Morocco/MA	958	958	458	458	458	688	658							
Japan/JP	963	963	463	463	463	693	663	Mozambique/MZ	958	958			458									
Jersey/JE	953	953			453	683	653	Myanmar/MM	961	961			461	691	661							
Jordan/JO	955	955			455			Namibia/NA	958	958			458									
Kazakhstan/KZ	958	958			458	688	658	Nepal/NP	961	961			461									
Kenya/KE	958	958			458	688	658	Netherlands (Holland)*/NL	951	951	451	451	451	681	651							
Korea, South/KR	959	959	459	459	459	689	659	Netherlands Antilles/AN†														
Kosovo/KV	958	958			458			Refer to Bonaire, St. Eustatius, Saba, Curaçao, St. Martin or St. Maarten for zone information.														
Kuwait/KW	955	955			455	685	655	New Caledonia/NC								958	958			458		
Kyrgyzstan/KG	958	958			458			New Zealand/NZ	954	954	454	454	454	684	654							
Laos/LA	958	958			458			Nicaragua/NI†	956	956	456	456	456	686	656							
Latvia/LV	957	957	457	457	457	687	657	Niger/NE	958	958			458									
Lesotho/LS	958	958			458			Nigeria/NG	958	958			458	688	658							

\*UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express
- 471 for UPS Worldwide Express Freight Midday
- 471 for UPS Worldwide Express Freight
- 471 for UPS Worldwide Saver
- 671 for UPS Worldwide Expedited

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express
- 470 for UPS Worldwide Express Freight Midday
- 470 for UPS Worldwide Express Freight
- 470 for UPS Worldwide Saver
- 670 for UPS Worldwide Expedited

**Note:** Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Import

## Worldwide Zone Chart

Origin	Zones							Origin	Zones						
	UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®			UPS Worldwide Express Plus®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	
						WEST	EAST							WEST	EAST
Northern Ireland (United Kingdom)/GB	951	951	451	451	451	681	651	St. Lucia/LC†	952	952			452	682	652
Northern Mariana Islands/MP	958	958			458			St. Maarten/SX†	952	952			452		
Norway/NO	953	953	453	453	453	683	653	St. Martin/SX†	952	952			452		
Oman/OM	955	955			455	685	655	St. Thomas (U.S. Virgin Islands)/VI†	952	952			452		
Pakistan/PK	961	961	461	461	461	691	661	St. Vincent and the Grenadines/VC†	952	952			452		
Panama/PA†	956	956	456	456	456	686	656	Suriname/SR†	956	956			456		
Paraguay/PY†	956	956			456			Swaziland/SZ	958	958			458		
Peru/PE†	956	956			456	686	656	Sweden/SE	953	953	453	453	453	683	653
Philippines/PH	959	959	459	459	459	689	659	Switzerland/CH	953	953	453	453	453	683	653
Poland/PL	957	957	457	457	457	687	657	Taiwan/TW	954	954	454	454	454	684	654
Portugal/PT	953	953	453	453	453	683	653	Tajikistan/TJ	958	958			458		
Qatar/QA	955	955	455	455	455	685	655	Tanzania/TZ	958	958			458		
Réunion/RE	958	958			458			Thailand/TH	954	954	454	454	454	684	654
Romania/RO	957	957	457	457	457	687	657	Tinian (Northern Mariana Islands)/MP	958	958			458		
Rota (Northern Mariana Islands)/MP	958	958			458			Togo/TG	958	958			458		
Russia/RU	957	957			457	687	657	Tortola (British Virgin Islands)/VG†	952	952			452		
Rwanda/RW	958	958			458			Trinidad and Tobago/TT†	952	952			452		
Saba/BQ†	952	952			452			Tunisia/TN	958	958	458	458	458		
Saipan (Northern Mariana Islands)/MP	958	958			458			Turkey/TR	955	955	455	455	455	685	655
Samoa/WS	958	958			458			Turkmenistan/TM	958	958			458		
San Marino/SM	951	951	451	451	451	681	651	Turks and Caicos Islands/TC†	952	952			452		
Saudi Arabia/SA	955	955	455	455	455	685	655	Uganda/UG	958	958			458		
Scotland (United Kingdom)/GB	951	951	451	451	451	681	651	Ukraine/UA	958	958			458		
Senegal/SN	958	958			458			Union Island (St. Vincent and the Grenadines)/VC†	952	952			452		
Serbia/RS	958	958	458	458	458			United Arab Emirates/AE	955	955	455	455	455	685	655
Seychelles/SC	958	958			458			United Kingdom*/GB	951	951	451	451	451	681	651
Sierra Leone/SL	958	958			458			Uruguay/UY†	956	956			456		
Singapore/SG	954	954	454	454	454	684	654	U.S. Virgin Islands/VI†	952	952			452		
Slovakia/SK	957	957	457	457	457	687	657	Uzbekistan/UZ	958	958			458		
Slovenia/SI	957	957			457	687	657	Vatican City (Italy)/VA	951	951	451	451	451	681	651
South Africa/ZA	957	957	457	457	457	687	657	Venezuela/VE†	956	956			456	686	656
Spain/ES	953	953	453	453	453	683	653	Vietnam/VN	954	954	454	454	454	684	654
Sri Lanka/LK	961	961	461	461	461			Virgin Gorda (British Virgin Islands)/VG†	952	952			452		
St. Barthélemy/BL†	952	952			452			Wales (United Kingdom)/GB	951	951	451	451	451	681	651
St. Christopher (St. Kitts and Nevis)/KN†	952	952			452			Zambia/ZM	958	958			458		
St. Croix (U.S. Virgin Islands)/VI†	952	952			452			Zimbabwe/ZW	958	958			458		
St. Eustatius/BQ†	952	952			452										
St. John (U.S. Virgin Islands)/VI†	952	952			452										
St. Kitts and Nevis/KN†	952	952			452	682	652								

\*UPS Worldwide Express NA1® service is available from this country.

†For shipments from South America to Dade or Broward County, Florida, use zone:

- 971 for UPS Worldwide Express
- 471 for UPS Worldwide Express Freight Midday
- 471 for UPS Worldwide Express Freight
- 471 for UPS Worldwide Saver
- 671 for UPS Worldwide Expedited

For shipments from the Caribbean to Dade or Broward County, Florida, use zone:

- 970 for UPS Worldwide Express
- 470 for UPS Worldwide Express Freight Midday
- 470 for UPS Worldwide Express Freight
- 470 for UPS Worldwide Saver
- 670 for UPS Worldwide Expedited

**Note:** Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS 3 Day Select® and UPS® Standard Zone Chart

SHIPMENTS FROM CANADA

Destination State	Origin Province					
	Alberta British Columbia		Manitoba Saskatchewan		New Brunswick Newfoundland Nova Scotia Ontario Prince Edward Island Quebec	
	3 Day Zone	Standard Zone	3 Day Zone	Standard Zone	3 Day Zone	Standard Zone
Alabama	477	380	477	380	476	378
Alaska	—	—	—	—	—	—
Arizona	476	378	476	378	477	380
Arkansas	477	380	476	378	476	378
California	476	378	477	380	477	380
Colorado	476	378	476	378	477	380
Connecticut	477	380	476	378	475	376
Delaware	477	380	476	378	475	376
District of Columbia	477	380	476	378	475	376
Florida	477	380	477	380	476	378
Georgia	477	380	477	380	476	378
Hawaii	—	—	—	—	—	—
Idaho	475	376	476	378	477	380
Illinois	477	380	476	378	476	378
Indiana	477	380	476	378	476	378
Iowa	477	380	475	376	476	378
Kansas	477	380	476	378	476	378
Kentucky	477	380	476	378	476	378
Louisiana	477	380	477	380	476	378
Maine	477	380	476	378	475	376
Maryland	477	380	476	378	475	376
Massachusetts	477	380	476	378	475	376
Michigan	477	380	476	378	475	376
Minnesota	477	380	475	376	476	378
Mississippi	477	380	477	380	476	378
Missouri	477	380	476	378	476	378
Montana	475	376	475	376	477	380
Nebraska	476	378	475	376	476	378
Nevada	476	378	476	378	477	380
New Hampshire	477	380	476	378	475	376
New Jersey	477	380	476	378	475	376
New Mexico	476	378	476	378	477	380
New York	477	380	476	378	475	376
North Carolina	477	380	477	380	476	378
North Dakota	476	378	475	376	476	378
Ohio	477	380	476	378	475	376
Oklahoma	477	380	476	378	476	378
Oregon	475	376	476	378	477	380
Pennsylvania	477	380	476	378	475	376
Rhode Island	477	380	476	378	475	376
South Carolina	477	380	477	380	476	378
South Dakota	476	378	475	376	476	378
Tennessee	477	380	476	378	476	378
Texas	477	380	477	380	477	380
Utah	476	378	476	378	477	380
Vermont	477	380	476	378	475	376
Virginia	477	380	476	378	476	378
Washington	475	376	476	378	477	380
West Virginia	477	380	476	378	475	376
Wisconsin	477	380	475	376	476	378
Wyoming	476	378	475	376	477	380

**Note:** Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS® Standard Zone Chart

## SHIPMENTS FROM MEXICO

Destination ZIP Code	Standard Zone
00400-00599	367
01000-03999	367
04000-04999	368
05000-08999	367
10000-14699	367
14700-14799	366
14800-14999	367
15000-16899	366
16900-17299	367
17300-17499	366
17500-19999	367
20000-21799	366
21800-21999	367
22000-28699	366
28700-28999	365
29000-29599	366
29600-29699	365
29700-29799	366
29800-29899	365
29900-29999	366
30000-31299	365
31300-31499	366
31500-32699	365
32700-33499	366
33500-33899	365
33900-33999	366
34100-34199	366
34200-34699	365
34700-34999	366
35000-36499	365
36500-36699	364
36700-36899	365
36900-36999	364
37000-37599	365
37600-37699	366
37700-38699	365
38700-38799	364
38800-38899	365
38900-39699	364
39700-40999	365
41000-41299	366

Destination ZIP Code	Standard Zone
41300-41499	365
41500-41899	366
42000-42799	365
43000-45999	366
46000-46299	365
46300-46899	366
46900-46999	365
47000-47099	366
47100-47299	365
47300-47399	366
47400-47999	365
48000-49999	366
50000-52099	365
52100-52199	366
52200-52899	365
53000-53799	366
53800-53899	365
53900-56099	366
56100-56199	365
56200-56799	366
57000-57199	365
57200-57299	366
57300-57399	365
57400-59399	366
59400-59699	367
59700-59799	366
59800-59999	367
60000-60899	366
60900-60999	365
61000-61199	366
61200-64799	365
64800-64899	364
64900-65599	365
65600-65999	364
66000-66699	365
66700-66799	364
66800-66999	365
67000-67399	364
67400-67799	365
67800-67999	364
68000-69399	365

Destination ZIP Code	Standard Zone
70000-70599	364
70600-70699	363
70700-72299	364
72300-72499	365
72500-73299	364
73300-73399	362
73400-74999	364
75000-75499	363
75500-75599	364
75600-76499	363
76500-76599	362
76600-77799	363
77800-78499	362
78500-78599	363
78600-78999	362
79000-79499	364
79500-79799	363
79800-79999	364
80000-82099	365
82100-82199	366
82200-82399	365
82400-83499	366
83500-83599	367
83600-83799	366
83800-83899	367
84000-84499	366
84500-84599	365
84600-84799	366
85000-86399	365
86400-86499	366
86500-87599	365
87700-88599	364
88900-93899	366
93900-96099	367
96100-96199	366
97000-97899	367
97900-97999	366
98000-98699	367
98800-99499	367

**Note:** Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Domestic

## UPS Next Day Air® Early

Guaranteed on-time overnight delivery on business days by 8:00 a.m. to major cities in the 48 contiguous states and by 8:30 a.m., 9:00 a.m. or 9:30 a.m. to most other cities in the U.S. including Anchorage, Alaska. Additional extended delivery locations are guaranteed up to 2:00 p.m. Optional Saturday Delivery and pickup available in select locations.

Zones	102	103	104	105	106	107	108	124*
Letter**	\$54.55	\$59.25	\$67.14	\$69.20	\$69.76	\$73.35	\$75.33	\$83.09
1 Lbs.	59.37	73.43	86.25	93.00	96.33	103.16	104.89	112.05
2	59.75	74.03	91.41	97.65	103.03	106.23	113.97	119.96
3	63.30	78.49	98.01	107.31	113.14	118.66	121.81	128.58
4	65.90	80.81	106.07	114.64	117.83	126.31	129.90	139.66
5	66.69	81.04	107.73	115.50	118.64	127.17	130.82	148.69
6	71.55	84.99	117.34	129.90	134.49	141.95	146.78	157.28
7	72.05	88.09	121.34	134.79	138.89	146.84	154.76	166.32
8	72.42	89.73	124.38	141.74	146.92	153.75	158.64	173.91
9	72.97	90.14	131.39	142.46	147.74	155.32	161.53	183.21
10	73.34	90.61	132.42	143.84	149.16	156.63	162.58	192.93
11	79.56	99.83	151.15	168.68	177.02	182.93	182.95	202.07
12	81.60	102.14	153.88	175.15	183.23	191.56	192.71	210.46
13	82.30	104.83	156.66	181.75	184.62	199.34	200.56	218.59
14	83.18	105.23	162.21	182.52	184.78	200.82	201.35	227.06
15	83.57	105.63	164.12	183.42	185.79	201.53	202.21	234.06
16	85.52	113.45	173.97	200.69	204.83	216.30	219.61	242.13
17	90.31	116.23	182.00	202.85	208.43	217.85	221.34	246.84
18	90.80	116.52	182.91	203.03	208.72	218.12	221.65	252.20
19	91.19	116.90	186.96	203.19	208.88	219.21	223.17	259.59
20	91.51	117.27	187.45	203.47	209.40	219.66	224.00	264.10
21	94.21	121.27	196.85	209.17	219.76	228.51	240.38	269.48
22	97.14	126.33	201.99	224.22	227.40	247.25	248.76	274.86
23	97.52	126.83	206.77	229.08	238.54	253.41	254.95	281.51
24	99.30	127.24	209.29	232.17	239.60	254.31	259.51	286.26
25	99.67	127.63	215.43	232.87	240.41	254.58	260.09	294.34
26	103.93	135.38	226.16	246.88	258.60	261.22	271.54	298.35
27	104.36	136.17	231.01	248.27	262.55	266.86	282.36	303.91
28	105.93	136.53	236.41	254.69	263.42	272.13	288.60	309.05
29	106.30	136.93	241.26	255.34	263.81	277.85	289.97	313.50
30	106.64	137.27	241.74	257.31	264.68	278.94	291.57	318.61
31	109.56	140.29	250.59	267.47	284.13	288.73	300.14	323.82
32	111.84	142.92	255.27	268.88	286.63	289.98	303.13	329.39
33	113.79	149.29	259.73	281.77	291.99	303.91	314.50	336.16
34	115.60	149.94	264.79	286.06	292.46	314.55	316.70	342.47
35	117.41	150.29	265.29	286.33	292.93	315.61	319.37	348.73

\*Zone 124 includes metro Alaska.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

**Note:** For additional information, refer to page 26.

## Domestic

## UPS Next Day Air® Early

Zones	102	103	104	105	106	107	108	124*
36 Lbs.	\$121.06	\$152.66	\$274.90	\$291.49	\$301.02	\$316.71	\$325.52	\$354.92
37	121.69	160.87	283.83	307.21	317.18	332.81	335.55	361.87
38	122.05	161.70	284.89	308.79	320.26	334.46	336.56	368.02
39	124.92	162.06	289.40	308.94	320.43	336.34	342.02	374.64
40	125.28	162.41	289.86	309.30	321.34	336.97	342.70	381.53
41	129.12	168.71	299.16	317.89	339.54	340.91	356.28	388.47
42	130.57	169.34	302.70	322.28	341.37	342.06	361.82	395.74
43	133.26	171.56	309.88	330.11	344.59	363.52	380.26	403.12
44	135.60	178.98	314.67	336.79	350.09	365.87	382.23	411.20
45	137.46	184.77	317.86	341.38	350.65	367.98	382.80	417.21
46	139.99	185.35	323.06	348.29	360.34	371.82	396.64	423.97
47	141.32	187.64	323.58	349.54	362.57	372.83	398.56	430.29
48	141.70	187.98	323.74	352.53	362.84	377.97	399.43	437.80
49	142.06	188.35	323.90	352.83	363.22	378.65	399.48	444.35
50	142.60	189.03	324.25	353.64	364.74	379.41	400.58	445.05
51	153.42	202.48	332.93	371.59	380.74	396.20	408.33	459.07
52	155.30	209.54	352.96	376.55	391.70	410.52	437.33	469.35
53	156.69	212.51	357.81	384.25	392.81	427.92	440.71	474.98
54	157.05	212.81	363.08	387.64	392.96	428.69	441.05	485.19
55	157.51	215.98	367.31	389.98	393.86	434.06	447.71	491.51
56	166.75	226.39	373.76	399.05	411.66	434.43	454.89	497.84
57	168.01	228.37	374.41	403.78	418.79	440.50	461.78	505.66
58	168.37	229.27	374.79	407.13	426.91	448.17	462.47	515.06
59	168.74	229.62	375.18	413.02	427.33	454.95	462.69	515.99
60	169.11	229.98	376.40	413.62	428.09	461.80	464.26	527.99
61	176.36	237.03	398.07	427.07	443.23	469.81	495.53	541.35
62	178.05	243.43	403.66	432.17	446.72	481.48	499.19	547.60
63	178.45	244.10	406.78	432.77	448.69	482.64	506.43	556.10
64	185.96	250.88	407.39	443.48	461.88	490.95	507.76	556.96
65	186.70	252.38	412.55	449.14	464.63	498.18	520.23	564.25
66	187.07	252.99	424.38	450.25	478.07	506.42	528.58	573.36
67	188.57	265.13	430.45	472.21	479.79	515.23	541.62	587.72
68	192.19	266.59	430.86	472.23	479.95	519.21	544.23	588.71
69	192.56	266.94	431.03	472.54	480.64	524.52	551.83	589.90
70	192.92	267.31	431.19	478.56	480.80	525.17	556.56	591.76
71	197.57	267.67	432.31	479.18	481.62	538.06	557.68	592.30
72	199.03	274.65	449.93	490.71	497.80	540.84	566.17	602.87
73	199.39	280.14	451.89	494.21	499.42	549.87	569.30	626.37
74	199.75	280.70	452.09	494.56	499.59	554.02	569.62	628.71
75	200.24	281.07	454.35	494.73	499.76	554.71	570.09	629.53

\*Zone 124 includes metro Alaska.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air® Early

Zones	102	103	104	105	106	107	108	124*
76 Lbs.	\$209.83	\$288.03	\$455.29	\$498.11	\$500.76	\$555.74	\$579.51	\$645.91
77	210.79	296.68	457.20	513.92	520.67	559.27	580.45	647.56
78	211.16	299.71	457.46	518.22	533.82	577.65	581.67	674.57
79	211.51	300.09	462.54	525.71	541.49	602.80	603.17	677.27
80	212.27	300.78	463.86	527.34	543.00	605.59	605.61	677.61
81	227.12	314.67	490.36	557.25	570.40	620.47	623.93	677.91
82	228.61	316.06	493.02	560.48	573.88	621.95	625.49	678.23
83	228.98	316.22	493.28	560.82	574.27	622.12	625.64	678.54
84	229.34	316.59	493.44	560.97	574.79	622.27	626.52	678.86
85	229.70	317.03	493.60	561.46	576.62	625.82	638.81	685.19
86	234.20	325.58	494.96	570.97	576.81	634.91	640.11	706.88
87	234.65	326.67	512.17	577.14	579.32	639.56	641.08	728.11
88	234.81	327.49	513.89	577.49	580.54	639.72	642.39	750.33
89	235.17	327.85	515.64	577.65	604.93	643.03	668.69	751.79
90	235.72	328.45	533.94	577.82	607.37	668.23	682.76	753.31
91	246.05	340.40	535.77	577.97	609.79	671.07	684.17	753.47
92	247.08	341.61	536.56	578.33	619.04	671.36	684.34	753.63
93	247.43	341.96	552.11	578.93	620.15	674.71	684.51	754.37
94	247.80	344.66	553.68	579.10	620.53	674.88	684.68	769.13
95	248.42	345.40	554.03	580.49	620.89	675.32	684.83	770.61
96	260.58	360.15	556.37	608.18	625.37	683.82	686.24	770.79
97	263.25	361.82	558.12	613.31	631.45	685.14	686.41	772.47
98	263.51	361.99	558.63	613.83	653.23	686.68	687.95	789.19
99	265.95	362.43	569.01	620.95	657.44	714.20	718.93	791.48
100	267.55	363.13	625.16	676.87	680.03	745.46	780.83	836.88
101	269.93	366.46	631.11	683.34	686.53	752.61	788.34	844.96
102	272.30	369.79	637.07	689.81	693.03	759.77	795.85	853.01
103	274.68	373.13	643.01	696.28	699.53	766.92	803.36	861.10
104	277.05	376.46	648.96	702.75	706.03	774.08	810.86	869.17
105	279.43	379.79	654.92	709.21	712.53	781.23	818.37	877.22
106	281.80	383.12	660.87	715.68	719.03	788.38	825.88	885.30
107	284.18	386.45	666.83	722.15	725.54	795.54	833.40	893.38
108	286.56	389.78	672.78	728.62	732.04	802.70	840.90	901.44
109	288.93	393.11	678.72	735.09	738.54	809.86	848.41	909.51
110	291.30	396.45	684.68	741.55	745.04	817.01	855.92	917.57
111	293.69	399.78	690.63	748.02	751.54	824.16	863.43	925.65
112	296.06	403.11	696.58	754.49	758.04	831.32	870.93	933.72
113	298.43	406.44	702.54	760.96	764.54	838.47	878.44	937.54
114	300.81	409.77	708.48	767.43	771.04	845.62	885.95	945.57
115	303.19	413.10	714.43	773.89	777.54	852.78	893.46	957.92

\*Zone 124 includes metro Alaska.

**Note:** For additional information, refer to page [26](#).



## Domestic

## UPS Next Day Air® Early

Zones	102	103	104	105	106	107	108	124*
116 Lbs.	\$305.56	\$416.43	\$720.39	\$780.37	\$784.04	\$859.93	\$900.96	\$965.99
117	307.94	419.76	726.34	786.84	790.54	867.09	908.47	974.07
118	310.31	423.10	732.29	793.31	797.04	874.24	915.98	982.13
119	312.69	426.43	738.25	799.78	803.55	881.39	923.50	985.72
120	315.06	429.76	744.19	806.24	810.05	888.55	931.01	998.27
121	317.44	433.08	750.14	812.71	816.54	895.70	938.51	1,006.33
122	319.81	436.42	756.10	819.18	823.04	902.87	946.02	1,014.41
123	322.19	439.75	762.05	825.65	829.54	910.02	953.53	1,022.47
124	324.57	443.08	768.00	832.12	836.04	917.17	961.04	1,025.88
125	326.94	446.42	773.96	838.58	842.54	924.33	968.54	1,033.92
126	329.31	449.75	779.90	845.05	849.04	931.48	976.05	1,041.95
127	331.69	453.08	785.85	851.52	855.54	938.64	983.56	1,049.98
128	334.07	456.41	791.81	857.99	862.04	945.79	991.07	1,058.00
129	336.44	459.74	797.76	864.46	868.54	952.94	998.57	1,066.02
130	338.82	463.07	803.71	870.92	875.04	960.10	1,006.08	1,074.07
131	341.19	466.40	809.66	877.40	881.54	967.25	1,013.59	1,082.10
132	343.57	469.73	815.61	883.87	888.05	974.40	1,021.11	1,090.12
133	345.95	473.07	821.56	890.34	894.55	981.56	1,028.61	1,098.17
134	348.32	476.40	827.52	896.81	901.05	988.71	1,036.12	1,106.20
135	350.69	479.73	833.47	903.27	907.55	995.87	1,043.63	1,114.22
136	353.07	483.05	839.42	909.74	914.05	1,003.02	1,051.14	1,122.26
137	355.45	486.39	845.37	916.21	920.55	1,010.18	1,058.64	1,130.30
138	357.82	489.72	851.32	922.68	927.05	1,017.34	1,066.15	1,138.33
139	360.19	493.05	857.27	929.15	933.55	1,024.49	1,073.66	1,146.35
140	362.58	496.39	863.23	935.61	940.05	1,031.65	1,081.17	1,154.37
141	364.95	499.72	869.18	942.08	946.55	1,038.80	1,088.67	1,162.41
142	367.32	503.05	875.12	948.55	953.04	1,045.95	1,096.18	1,170.45
143	369.70	506.37	881.08	955.02	959.54	1,053.11	1,103.69	1,178.47
144	372.08	509.71	887.03	961.49	966.05	1,060.26	1,111.21	1,186.51
145	374.45	513.04	892.98	967.95	972.55	1,067.42	1,118.71	1,194.54
146	376.83	516.37	898.94	974.42	979.05	1,074.57	1,126.22	1,202.57
147	379.20	519.70	904.89	980.90	985.55	1,081.72	1,133.73	1,210.61
148	381.58	523.04	910.83	987.37	992.05	1,088.88	1,141.24	1,218.63
149	383.96	526.37	916.79	993.84	998.55	1,096.03	1,148.74	1,226.66
150	386.33	529.70	922.74	1,000.31	1,005.05	1,103.19	1,156.25	1,234.70
More Than 150 Pounds**								
Price Per Pound	\$2.37	\$3.33	\$5.95	\$6.47	\$6.50	\$7.15	\$7.51	\$8.03

\*Zone 124 includes metro Alaska.

\*\*For each UPS Next Day Air Early package with a weight of more than 150 pounds, multiply the weight by the price per pound and add \$30.00.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air®

Guaranteed on-time delivery to all 50 states and Puerto Rico by 10:30 a.m., 12:00 p.m. or end of next business day depending on destination with some limitations to Alaska and Hawaii. Optional Saturday Delivery and pickup available.

Zones	102	103	104	105	106	107	108	124*	125*	126*
Letter**	\$24.55	\$29.25	\$37.14	\$39.20	\$39.76	\$43.35	\$45.33	\$53.09	\$46.24	\$55.04
1 Lbs.	29.37	43.43	56.25	63.00	66.33	73.16	74.89	82.05	73.16	83.58
2	29.75	44.03	61.41	67.65	73.03	76.23	83.97	89.96	79.84	91.63
3	33.30	48.49	68.01	77.31	83.14	88.66	91.81	98.58	88.93	113.22
4	35.90	50.81	76.07	84.64	87.83	96.31	99.90	109.66	97.18	123.25
5	36.69	51.04	77.73	85.50	88.64	97.17	100.82	118.69	105.21	132.02
6	41.55	54.99	87.34	99.90	104.49	111.95	116.78	127.28	112.82	141.80
7	42.05	58.09	91.34	104.79	108.89	116.84	124.76	136.32	120.91	151.60
8	42.42	59.73	94.38	111.74	116.92	123.75	128.64	143.91	127.47	159.06
9	42.97	60.14	101.39	112.46	117.74	125.32	131.53	153.21	135.62	169.25
10	43.34	60.61	102.42	113.84	119.16	126.63	132.58	162.93	144.40	169.38
11	49.56	69.83	121.15	138.68	147.02	152.93	152.95	172.07	152.48	187.04
12	51.60	72.14	123.88	145.15	153.23	161.56	162.71	180.46	159.93	191.28
13	52.30	74.83	126.66	151.75	154.62	169.34	170.56	188.59	167.07	196.69
14	53.18	75.23	132.21	152.52	154.78	170.82	171.35	197.06	174.63	202.24
15	53.57	75.63	134.12	153.42	155.79	171.53	172.21	204.06	180.83	207.33
16	55.52	83.45	143.97	170.69	174.83	186.30	189.61	212.13	187.86	216.42
17	60.31	86.23	152.00	172.85	178.43	187.85	191.34	216.84	192.08	222.60
18	60.80	86.52	152.91	173.03	178.72	188.12	191.65	222.20	197.00	231.48
19	61.19	86.90	156.96	173.19	178.88	189.21	193.17	229.59	203.45	237.74
20	61.51	87.27	157.45	173.47	179.40	189.66	194.00	234.10	207.49	253.33
21	64.21	91.27	166.85	179.17	189.76	198.51	210.38	239.48	212.18	260.22
22	67.14	96.33	171.99	194.22	197.40	217.25	218.76	244.86	217.04	266.15
23	67.52	96.83	176.77	199.08	208.54	223.41	224.95	251.51	222.89	270.60
24	69.30	97.24	179.29	202.17	209.60	224.31	229.51	256.26	227.12	275.75
25	69.67	97.63	185.43	202.87	210.41	224.58	230.09	264.34	234.20	277.43
26	73.93	105.38	196.16	216.88	228.60	231.22	241.54	268.35	237.78	286.19
27	74.36	106.17	201.01	218.27	232.55	236.86	252.36	273.91	242.87	290.96
28	75.93	106.53	206.41	224.69	233.42	242.13	258.60	279.05	247.32	297.14
29	76.30	106.93	211.26	225.34	233.81	247.85	259.97	283.50	251.19	303.84
30	76.64	107.27	211.74	227.31	234.68	248.94	261.57	288.61	255.70	305.00
31	79.56	110.29	220.59	237.47	254.13	258.73	270.14	293.82	260.33	314.87
32	81.84	112.92	225.27	238.88	256.63	259.98	273.13	299.39	265.19	321.39
33	83.79	119.29	229.73	251.77	261.99	273.91	284.50	306.16	271.23	328.15
34	85.60	119.94	234.79	256.06	262.46	284.55	286.70	312.47	276.79	334.20
35	87.41	120.29	235.29	256.33	262.93	285.61	289.37	318.73	282.36	340.60

\*Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii. Zone 126 for remote Hawaii is not delivered the next business day. Delivery to this zone requires an additional day.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

**Note:** For additional information, refer to page [26](#).

# Domestic

## UPS Next Day Air®

Zones	102	103	104	105	106	107	108	124*	125*	126*
36 Lbs.	\$91.06	\$122.66	\$244.90	\$261.49	\$271.02	\$286.71	\$295.52	\$324.92	\$287.81	\$347.93
37	91.69	130.87	253.83	277.21	287.18	302.81	305.55	331.87	294.13	353.40
38	92.05	131.70	254.89	278.79	290.26	304.46	306.56	338.02	299.47	360.16
39	94.92	132.06	259.40	278.94	290.43	306.34	312.02	344.64	305.32	360.28
40	95.28	132.41	259.86	279.30	291.34	306.97	312.70	351.53	311.47	360.39
41	99.12	138.71	269.16	287.89	309.54	310.91	326.28	358.47	317.56	382.22
42	100.57	139.34	272.70	292.28	311.37	312.06	331.82	365.74	324.01	382.40
43	103.26	141.56	279.88	300.11	314.59	333.52	350.26	373.12	330.62	382.52
44	105.60	148.98	284.67	306.79	320.09	335.87	352.23	381.20	337.77	401.31
45	107.46	154.77	287.86	311.38	320.65	337.98	352.80	387.21	343.16	401.43
46	109.99	155.35	293.06	318.29	330.34	341.82	366.64	393.97	349.14	413.77
47	111.32	157.64	293.58	319.54	332.57	342.83	368.56	400.29	354.59	413.95
48	111.70	157.98	293.74	322.53	332.84	347.97	369.43	407.80	361.26	414.07
49	112.06	158.35	293.90	322.83	333.22	348.65	369.48	414.35	367.65	422.85
50	112.60	159.03	294.25	323.64	334.74	349.41	370.58	415.05	367.77	423.14
51	123.42	172.48	302.93	341.59	350.74	366.20	378.33	429.07	381.65	435.07
52	125.30	179.54	322.96	346.55	361.70	380.52	407.33	439.35	389.32	451.02
53	126.69	182.51	327.81	354.25	362.81	397.92	410.71	444.98	395.88	451.14
54	127.05	182.81	333.08	357.64	362.96	398.69	411.05	455.19	403.26	463.31
55	127.51	185.98	337.31	359.98	363.86	404.06	417.71	461.51	409.60	467.96
56	136.75	196.39	343.76	369.05	381.66	404.43	424.89	467.84	416.03	474.31
57	138.01	198.37	344.41	373.78	388.79	410.50	431.78	475.66	423.01	477.80
58	138.37	199.27	344.79	377.13	396.91	418.17	432.47	485.06	430.38	491.78
59	138.74	199.62	345.18	383.02	397.33	424.95	432.69	485.99	432.20	499.05
60	139.11	199.98	346.40	383.62	398.09	431.80	434.26	497.99	443.27	504.93
61	146.36	207.03	368.07	397.07	413.23	439.81	465.53	511.35	453.06	518.37
62	148.05	213.43	373.66	402.17	416.72	451.48	469.19	517.60	460.09	524.78
63	148.45	214.10	376.78	402.77	418.69	452.64	476.43	526.10	467.70	533.39
64	155.96	220.88	377.39	413.48	431.88	460.95	477.76	526.96	475.15	541.49
65	156.70	222.38	382.55	419.14	434.63	468.18	490.23	534.25	475.32	541.72
66	157.07	222.99	394.38	420.25	448.07	476.42	498.58	543.36	483.64	550.92
67	158.57	235.13	400.45	442.21	449.79	485.23	511.62	557.72	498.70	568.44
68	162.19	236.59	400.86	442.23	449.95	489.21	514.23	558.71	499.93	569.66
69	162.56	236.94	401.03	442.54	450.64	494.52	521.83	559.90	515.45	569.78
70	162.92	237.31	401.19	448.56	450.80	495.17	526.56	561.76	522.30	569.95
71	167.57	237.67	402.31	449.18	451.62	508.06	527.68	562.30	531.85	570.13
72	169.03	244.65	419.93	460.71	467.80	510.84	536.17	572.87	531.96	575.48
73	169.39	250.14	421.89	464.21	469.42	519.87	539.30	596.37	541.05	601.97
74	169.75	250.70	422.09	464.56	469.59	524.02	539.62	598.71	541.11	608.79
75	170.24	251.07	424.35	464.73	469.76	524.71	540.09	599.53	541.22	609.63

\*Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii. Zone 126 for remote Hawaii is not delivered the next business day. Delivery to this zone requires an additional day.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air®

Zones	102	103	104	105	106	107	108	124*	125*	126*
76 Lbs.	\$179.83	\$258.03	\$425.29	\$468.11	\$470.76	\$525.74	\$549.51	\$615.91	\$563.77	\$624.75
77	180.79	266.68	427.20	483.92	490.67	529.27	550.45	617.56	576.54	627.93
78	181.16	269.71	427.46	488.22	503.82	547.65	551.67	644.57	584.05	650.86
79	181.51	270.09	432.54	495.71	511.49	572.80	573.17	647.27	585.86	657.04
80	182.27	270.78	433.86	497.34	513.00	575.59	575.61	647.61	599.21	657.22
81	197.12	284.67	460.36	527.25	540.40	590.47	593.93	647.91	599.34	657.33
82	198.61	286.06	463.02	530.48	543.88	591.95	595.49	648.23	609.35	657.45
83	198.98	286.22	463.28	530.82	544.27	592.12	595.64	648.54	609.52	657.56
84	199.34	286.59	463.44	530.97	544.79	592.27	596.52	648.86	615.55	661.99
85	199.70	287.03	463.60	531.46	546.62	595.82	608.81	655.19	615.68	698.32
86	204.20	295.58	464.96	540.97	546.81	604.91	610.11	676.88	615.80	703.34
87	204.65	296.67	482.17	547.14	549.32	609.56	611.08	698.11	643.86	705.92
88	204.81	297.49	483.89	547.49	550.54	609.72	612.39	720.33	643.97	720.35
89	205.17	297.85	485.64	547.65	574.93	613.03	638.69	721.79	664.53	721.81
90	205.72	298.45	503.94	547.82	577.37	638.23	652.76	723.31	664.65	723.33
91	216.05	310.40	505.77	547.97	579.79	641.07	654.17	723.47	681.58	750.30
92	217.08	311.61	506.56	548.33	589.04	641.36	654.34	723.63	689.02	755.20
93	217.43	311.96	522.11	548.93	590.15	644.71	654.51	724.37	689.07	755.53
94	217.80	314.66	523.68	549.10	590.53	644.88	654.68	739.13	689.25	755.85
95	218.42	315.40	524.03	550.49	590.89	645.32	654.83	740.61	691.77	756.18
96	230.58	330.15	526.37	578.18	595.37	653.82	656.24	740.79	694.24	756.49
97	233.25	331.82	528.12	583.31	601.45	655.14	656.41	742.47	710.40	757.23
98	233.51	331.99	528.63	583.83	623.23	656.68	657.95	759.19	710.51	771.93
99	235.95	332.43	539.01	590.95	627.44	684.20	688.93	761.48	720.24	775.05
100	237.55	333.13	595.16	646.87	650.03	715.46	750.83	806.88	752.17	827.37
101	239.93	336.46	601.11	653.34	656.53	722.61	758.34	814.96	759.68	835.63
102	242.30	339.79	607.07	659.81	663.03	729.77	765.85	823.01	767.21	843.90
103	244.68	343.13	613.01	666.28	669.53	736.92	773.36	831.10	774.73	852.23
104	247.05	346.46	618.96	672.75	676.03	744.08	780.86	839.17	782.26	860.49
105	249.43	349.79	624.92	679.21	682.53	751.23	788.37	847.22	789.77	868.76
106	251.80	353.12	630.87	685.68	689.03	758.38	795.88	855.30	797.30	877.02
107	254.18	356.45	636.83	692.15	695.54	765.54	803.40	863.38	804.82	885.29
108	256.56	359.78	642.78	698.62	702.04	772.70	810.90	871.44	812.34	893.55
109	258.93	363.11	648.72	705.09	708.54	779.86	818.41	879.51	819.86	901.82
110	261.30	366.45	654.68	711.55	715.04	787.01	825.92	887.57	827.38	910.08
111	263.69	369.78	660.63	718.02	721.54	794.16	833.43	895.65	834.91	918.41
112	266.06	373.11	666.58	724.49	728.04	801.32	840.93	903.72	842.43	926.68
113	268.43	376.44	672.54	730.96	734.54	808.47	848.44	907.54	849.94	934.94
114	270.81	379.77	678.48	737.43	741.04	815.62	855.95	915.57	857.47	943.21
115	273.19	383.10	684.43	743.89	747.54	822.78	863.46	927.92	864.99	951.47

\*Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii. Zone 126 for remote Hawaii is not delivered the next business day. Delivery to this zone requires an additional day.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air®

Zones	102	103	104	105	106	107	108	124*	125*	126*
116 Lbs.	\$275.56	\$386.43	\$690.39	\$750.37	\$754.04	\$829.93	\$870.96	\$935.99	\$872.52	\$959.74
117	277.94	389.76	696.34	756.84	760.54	837.09	878.47	944.07	880.03	968.00
118	280.31	393.10	702.29	763.31	767.04	844.24	885.98	952.13	887.56	976.33
119	282.69	396.43	708.25	769.78	773.55	851.39	893.50	955.72	895.08	984.60
120	285.06	399.76	714.19	776.24	780.05	858.55	901.01	968.27	902.60	992.86
121	287.44	403.08	720.14	782.71	786.54	865.70	908.51	976.33	910.12	1,001.13
122	289.81	406.42	726.10	789.18	793.04	872.87	916.02	984.41	917.64	1,009.39
123	292.19	409.75	732.05	795.65	799.54	880.02	923.53	992.47	925.17	1,017.66
124	294.57	413.08	738.00	802.12	806.04	887.17	931.04	995.88	932.69	1,025.92
125	296.94	416.42	743.96	808.58	812.54	894.33	938.54	1,003.92	940.21	1,034.20
126	299.31	419.75	749.90	815.05	819.04	901.48	946.05	1,011.95	947.73	1,042.52
127	301.69	423.08	755.85	821.52	825.54	908.64	953.56	1,019.98	955.25	1,050.78
128	304.07	426.41	761.81	827.99	832.04	915.79	961.07	1,028.00	962.78	1,059.05
129	306.44	429.74	767.76	834.46	838.54	922.94	968.57	1,036.02	970.29	1,067.31
130	308.82	433.07	773.71	840.92	845.04	930.10	976.08	1,044.07	977.82	1,075.58
131	311.19	436.40	779.66	847.40	851.54	937.25	983.59	1,052.10	985.34	1,083.86
132	313.57	439.73	785.61	853.87	858.05	944.40	991.11	1,060.12	992.86	1,092.12
133	315.95	443.07	791.56	860.34	864.55	951.56	998.61	1,068.17	1,000.38	1,100.39
134	318.32	446.40	797.52	866.81	871.05	958.71	1,006.12	1,076.20	1,007.90	1,108.70
135	320.69	449.73	803.47	873.27	877.55	965.87	1,013.63	1,084.22	1,015.43	1,116.97
136	323.07	453.05	809.42	879.74	884.05	973.02	1,021.14	1,092.26	1,022.95	1,125.24
137	325.45	456.39	815.37	886.21	890.55	980.18	1,028.64	1,100.30	1,030.47	1,133.50
138	327.82	459.72	821.32	892.68	897.05	987.34	1,036.15	1,108.33	1,037.99	1,141.78
139	330.19	463.05	827.27	899.15	903.55	994.49	1,043.66	1,116.35	1,045.51	1,150.04
140	332.58	466.39	833.23	905.61	910.05	1,001.65	1,051.17	1,124.37	1,053.04	1,158.31
141	334.95	469.72	839.18	912.08	916.55	1,008.80	1,058.67	1,132.41	1,060.55	1,166.57
142	337.32	473.05	845.12	918.55	923.04	1,015.95	1,066.18	1,140.45	1,068.08	1,174.89
143	339.70	476.37	851.08	925.02	929.54	1,023.11	1,073.69	1,148.47	1,075.60	1,183.16
144	342.08	479.71	857.03	931.49	936.05	1,030.26	1,081.21	1,156.51	1,083.12	1,191.42
145	344.45	483.04	862.98	937.95	942.55	1,037.42	1,088.71	1,164.54	1,090.64	1,199.70
146	346.83	486.37	868.94	944.42	949.05	1,044.57	1,096.22	1,172.57	1,098.16	1,207.96
147	349.20	489.70	874.89	950.90	955.55	1,051.72	1,103.73	1,180.61	1,105.69	1,216.23
148	351.58	493.04	880.83	957.37	962.05	1,058.88	1,111.24	1,188.63	1,113.21	1,224.49
149	353.96	496.37	886.79	963.84	968.55	1,066.03	1,118.74	1,196.66	1,120.73	1,232.76
150	356.33	499.70	892.74	970.31	975.05	1,073.19	1,126.25	1,204.70	1,128.25	1,241.08
More Than 150 Pounds**										
Price Per Pound	\$2.37	\$3.33	\$5.95	\$6.47	\$6.50	\$7.15	\$7.51	\$8.03	\$7.52	\$8.28

\*Zone 124 is metro Alaska and Hawaii, zone 125 is Puerto Rico and zone 126 is remote Alaska and Hawaii. Zone 126 for remote Hawaii is not delivered the next business day. Delivery to this zone requires an additional day.

\*\*For each UPS Next Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air Saver®

Guaranteed on-time delivery to commercial destinations within the 48 contiguous states and select locations in Alaska and Hawaii by 3:00 p.m. or 4:30 p.m. the next business day where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively. Shipments to residential locations within the UPS Next Day Air Saver area are delivered by end of day. Not available to destinations where UPS Next Day Air service is committed by end of day. Optional Saturday pickup available. Saturday Delivery is not available.

Zones	132	133	134	135	136	137	138
Letter*	\$24.06	\$28.71	\$35.85	\$38.28	\$38.52	\$41.43	\$43.33
1 Lbs.	27.21	36.98	51.61	56.32	60.69	64.73	67.92
2	28.74	39.18	58.20	62.33	68.54	71.36	75.79
3	31.24	41.44	64.55	69.05	73.97	78.54	82.86
4	33.68	43.93	69.93	75.66	83.01	85.47	90.72
5	34.29	44.31	74.38	82.28	88.52	91.13	96.25
6	36.18	50.47	82.75	87.71	95.94	97.58	103.81
7	37.35	52.67	88.57	95.32	102.75	104.93	110.93
8	39.31	54.19	94.35	101.48	109.67	112.36	117.87
9	40.71	56.52	99.68	107.98	116.43	119.78	125.49
10	40.87	58.78	102.39	113.78	119.11	126.58	132.51
11	43.81	61.33	111.26	121.44	131.53	135.51	141.52
12	45.28	64.45	117.39	127.02	137.97	142.88	149.08
13	45.77	67.68	122.98	132.89	143.56	150.44	156.26
14	47.54	70.32	129.23	138.53	149.12	157.01	164.01
15	49.37	72.75	133.77	144.10	154.00	162.21	170.14
16	50.41	73.43	140.14	149.40	159.78	166.44	174.49
17	52.97	75.86	144.11	154.25	163.49	170.22	178.22
18	54.56	76.71	148.45	157.43	167.08	173.86	182.98
19	56.02	79.96	151.99	160.74	170.85	177.77	187.75
20	57.06	82.33	157.37	173.19	179.35	189.61	193.88
21	58.60	83.93	166.76	178.94	186.08	198.46	209.38
22	60.66	85.70	171.94	183.08	192.96	203.85	213.79
23	61.70	87.34	176.72	187.72	193.65	208.19	214.37
24	63.23	88.80	177.19	192.39	199.97	208.74	214.82
25	64.69	90.64	179.99	196.29	204.82	219.35	223.64
26	66.10	93.20	189.93	202.72	214.95	224.86	233.87
27	67.20	95.78	194.80	207.86	219.51	230.50	239.87
28	69.28	98.28	200.20	212.11	224.96	235.77	246.71
29	70.74	100.11	205.05	216.30	227.92	239.98	253.46
30	71.90	101.21	205.55	220.69	228.93	243.82	256.49
31	73.25	102.36	214.38	226.76	239.75	248.65	263.61
32	74.77	104.13	219.05	231.63	244.65	253.62	267.97
33	76.42	106.21	223.52	236.39	251.45	258.27	274.72
34	77.75	108.58	228.61	240.64	256.10	263.90	280.18
35	79.96	110.72	229.12	245.52	256.57	269.73	283.01

\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air Saver®

Zones	132	133	134	135	136	137	138
36 Lbs.	\$81.43	\$113.10	\$238.70	\$250.59	\$265.78	\$274.75	\$288.98
37	82.95	114.63	244.60	256.59	272.56	279.47	293.06
38	84.41	116.95	248.65	262.73	278.01	283.48	298.77
39	86.55	119.69	253.22	268.24	284.07	288.50	305.48
40	87.96	122.57	253.69	272.63	284.98	294.70	306.16
41	89.48	124.14	263.01	279.75	296.65	300.15	319.35
42	91.13	125.99	267.69	285.92	301.85	305.70	326.91
43	92.65	128.68	273.70	291.90	308.23	312.29	334.04
44	94.25	131.01	278.49	297.58	313.73	317.56	341.67
45	95.78	133.80	282.93	303.10	314.29	323.45	347.81
46	97.23	136.07	288.15	307.10	325.38	329.77	353.44
47	99.31	138.86	288.68	312.78	327.60	336.46	358.40
48	100.78	141.61	288.83	317.61	327.82	340.63	363.70
49	102.30	144.43	289.00	318.08	327.98	341.06	364.21
50	104.31	146.56	289.36	318.86	328.77	342.05	364.59
51	105.78	149.37	299.49	333.39	347.78	359.84	375.64
52	107.91	151.62	316.80	339.76	355.34	367.13	389.03
53	109.87	154.79	321.66	345.64	356.44	375.08	397.08
54	111.32	157.86	326.93	350.84	356.60	383.50	404.40
55	113.47	161.14	332.63	355.40	357.49	388.96	411.35
56	115.55	163.91	337.83	360.41	375.30	397.12	418.53
57	118.05	167.37	338.26	365.11	382.43	404.13	424.22
58	120.61	171.22	338.65	370.29	390.55	411.81	426.11
59	122.69	175.62	339.03	376.18	391.37	418.58	430.55
60	123.62	179.53	340.25	379.17	392.20	425.44	432.14
61	123.77	182.88	363.54	388.25	408.64	433.45	454.11
62	126.03	185.50	369.16	393.32	412.60	439.82	462.55
63	132.09	189.18	370.71	396.41	416.41	446.28	470.06
64	132.89	189.97	372.91	405.52	425.51	454.59	471.09
65	136.91	195.85	379.90	410.67	428.26	461.82	481.75
66	139.41	196.43	388.28	411.29	441.92	470.05	491.93
67	141.44	204.20	394.16	423.29	446.39	477.00	499.98
68	144.00	207.97	398.40	429.37	447.98	482.84	507.86
69	146.62	211.39	398.57	435.61	448.68	488.16	515.47
70	149.56	215.79	398.75	441.63	448.83	488.79	520.20
71	152.42	219.21	399.87	445.05	449.66	494.43	520.99
72	155.59	222.62	415.65	453.77	464.37	504.47	529.48
73	157.86	227.62	417.63	460.15	467.64	513.50	532.61
74	158.47	228.13	417.83	460.51	467.82	520.28	533.25
75	163.21	234.21	418.13	460.68	467.99	520.95	539.02

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS Next Day Air Saver®

Zones	132	133	134	135	136	137	138
76 Lbs.	\$163.70	\$234.83	\$420.57	\$461.93	\$468.99	\$521.99	\$543.14
77	166.35	235.38	423.61	464.14	489.09	528.09	544.09
78	171.40	246.13	425.26	486.63	502.38	546.65	550.70
79	173.53	250.65	430.40	494.19	510.13	569.29	569.66
80	173.90	254.68	431.73	495.84	511.64	572.08	572.09
81	174.34	259.00	457.21	523.51	536.62	587.04	587.27
82	183.13	263.17	458.71	526.76	539.63	588.54	588.75
83	185.69	267.45	459.08	527.09	539.93	588.69	589.13
84	187.77	271.58	459.80	527.25	540.09	588.85	589.79
85	188.63	276.06	461.76	527.74	545.61	590.77	602.45
86	192.72	280.00	463.14	537.31	545.79	601.55	603.75
87	194.66	284.53	480.51	545.07	548.33	609.17	610.70
88	195.04	288.98	482.27	546.43	549.50	609.34	612.03
89	195.27	293.19	484.02	546.65	567.09	612.68	638.60
90	198.45	293.63	502.50	546.81	576.67	635.05	652.14
91	198.78	294.09	504.36	546.97	579.10	637.90	653.55
92	205.16	303.31	505.14	547.33	588.45	638.19	653.72
93	208.97	304.25	520.86	547.93	589.58	644.67	653.89
94	209.36	312.24	522.44	548.11	589.95	644.83	654.06
95	209.52	313.04	522.80	549.52	590.31	644.98	654.21
96	209.92	313.19	525.16	577.48	594.85	645.15	655.62
97	210.49	313.57	526.92	582.66	600.98	645.90	655.79
98	216.57	320.88	527.45	583.18	622.97	647.35	657.33
99	217.18	321.62	537.93	590.37	627.22	681.24	688.28
100	217.34	321.78	590.02	640.35	646.91	712.66	734.45
101	219.51	325.01	595.92	646.75	653.37	719.79	741.79
102	221.69	328.22	601.81	653.16	659.84	726.90	749.14
103	223.86	331.44	607.71	659.57	666.31	734.03	756.48
104	226.03	334.66	613.62	665.96	672.78	741.16	763.82
105	228.21	337.88	619.51	672.37	679.26	748.29	771.17
106	230.38	341.09	625.41	678.78	685.72	755.41	778.51
107	232.55	344.32	631.32	685.18	692.19	762.54	785.86
108	234.73	347.53	637.21	691.58	698.66	769.67	793.21
109	236.90	350.75	643.11	697.99	705.13	776.79	800.54
110	239.07	353.97	649.01	704.38	711.60	783.92	807.90
111	241.25	357.19	654.92	710.80	718.06	791.05	815.24
112	243.42	360.40	660.82	717.19	724.53	798.18	822.58
113	245.60	363.62	666.71	723.60	731.00	805.30	829.92
114	247.77	366.84	672.62	730.00	737.47	812.43	837.27
115	249.94	370.05	678.52	736.40	743.95	819.56	844.62

**Note:** For additional information, refer to page [26](#).



## Domestic

## UPS Next Day Air Saver®

Zones	132	133	134	135	136	137	138
116 Lbs.	\$252.12	\$373.28	\$684.41	\$742.81	\$750.41	\$826.69	\$851.96
117	254.29	376.49	690.32	749.22	756.88	833.81	859.29
118	256.46	379.71	696.21	755.61	763.35	840.93	866.65
119	258.64	382.92	702.11	762.02	769.82	848.06	873.99
120	260.81	386.15	708.02	768.43	776.29	855.18	881.33
121	262.98	389.36	713.92	774.83	782.75	862.31	888.69
122	265.16	392.58	719.82	781.23	789.22	869.44	896.02
123	267.33	395.80	725.72	787.63	795.69	876.57	903.37
124	269.50	399.02	731.62	794.03	802.16	883.69	910.72
125	271.68	402.23	737.52	800.45	808.64	890.82	918.06
126	273.85	405.45	743.41	806.84	815.10	897.95	925.40
127	276.02	408.67	749.32	813.25	821.57	905.07	932.74
128	278.20	411.88	755.22	819.65	828.04	912.20	940.10
129	280.37	415.11	761.11	826.06	834.51	919.33	947.44
130	282.54	418.32	767.01	832.46	840.98	926.46	954.77
131	284.72	421.54	772.93	838.87	847.44	933.58	962.13
132	286.89	424.76	778.82	845.26	853.91	940.71	969.47
133	289.07	427.98	784.72	851.67	860.38	947.84	976.82
134	291.23	431.19	790.62	858.07	866.85	954.95	984.16
135	293.40	434.42	796.52	864.48	873.33	962.08	991.50
136	295.58	437.63	802.42	870.88	879.80	969.21	998.85
137	297.75	440.85	808.31	877.28	886.26	976.34	1,006.19
138	299.92	444.07	814.22	883.69	892.73	983.46	1,013.53
139	302.10	447.28	820.12	890.10	899.20	990.59	1,020.89
140	304.27	450.50	826.01	896.49	905.67	997.72	1,028.22
141	306.44	453.72	831.93	902.90	912.14	1,004.85	1,035.57
142	308.62	456.94	837.82	909.30	918.60	1,011.97	1,042.92
143	310.79	460.15	843.72	915.71	925.07	1,019.10	1,050.26
144	312.96	463.38	849.63	922.11	931.54	1,026.23	1,057.60
145	315.14	466.59	855.52	928.50	938.02	1,033.35	1,064.95
146	317.31	469.81	861.42	934.91	944.49	1,040.48	1,072.30
147	319.48	473.03	867.32	941.33	950.95	1,047.61	1,079.64
148	321.66	476.25	873.22	947.72	957.42	1,054.74	1,086.97
149	323.83	479.46	879.12	954.12	963.89	1,061.85	1,094.33
150	326.00	482.69	885.01	960.53	970.36	1,068.98	1,101.67
More Than 150 Pounds*							
Price Per Pound	\$2.17	\$3.21	\$5.90	\$6.41	\$6.47	\$7.13	\$7.34

\*For each UPS Next Day Air Saver package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air® A.M.\*

Guaranteed on-time delivery by 10:30 a.m. or 12:00 p.m. on the second business day to metropolitan commercial destinations in the 48 contiguous states and limited addresses in Alaska and Hawaii where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 p.m., respectively. Not available to destinations where UPS Next Day Air service is committed by end of day. Also not available to residential destinations. Optional Saturday pickup available. Saturday Delivery is not available.

Zones	242	243	244	245	246	247	248
Letter**	\$19.40	\$20.16	\$21.02	\$23.35	\$28.62	\$31.20	\$31.84
1 Lbs.	20.29	21.13	22.62	25.77	31.65	33.32	34.06
2	20.63	21.56	23.05	27.53	35.02	38.46	40.45
3	20.99	22.25	24.41	30.31	40.23	44.55	46.39
4	21.62	23.02	26.42	35.30	46.47	50.87	52.80
5	22.25	23.78	28.63	39.20	51.91	56.54	59.92
6	23.23	24.68	31.22	42.81	57.56	62.84	65.62
7	24.21	27.71	33.85	46.65	64.75	69.74	72.29
8	25.18	29.51	36.21	50.90	71.63	76.84	79.54
9	26.51	31.56	39.04	54.64	77.94	84.25	87.31
10	27.76	32.85	42.04	58.37	83.20	91.63	94.41
11	29.01	34.59	43.03	60.35	86.87	98.22	98.43
12	31.21	37.41	46.39	65.92	96.75	105.33	109.36
13	32.72	39.33	48.17	69.88	103.07	110.19	115.74
14	34.31	40.52	51.30	73.89	109.36	116.23	120.93
15	36.39	42.40	53.80	76.76	114.87	121.07	126.43
16	37.26	43.82	56.15	79.25	119.92	127.30	131.78
17	38.40	45.11	58.57	83.06	125.32	134.09	137.59
18	39.69	47.64	60.69	85.92	130.52	140.00	145.64
19	41.24	47.89	62.50	89.44	135.26	146.44	150.47
20	41.78	49.94	64.90	93.60	140.08	151.47	156.08
21	44.67	51.87	67.34	96.75	145.06	156.67	163.25
22	46.03	53.20	70.96	99.47	149.80	162.66	169.32
23	47.17	56.99	73.51	102.31	155.20	168.00	175.61
24	48.23	58.21	74.69	106.28	160.84	174.57	181.88
25	48.75	59.43	75.38	109.95	166.09	180.71	188.09
26	50.22	61.06	80.17	113.53	171.73	186.93	193.27
27	52.94	62.84	82.21	117.56	177.56	193.22	199.36
28	53.49	63.54	84.10	120.33	182.10	198.18	204.17
29	54.96	64.72	84.43	123.20	186.99	203.16	210.23
30	57.14	67.89	87.36	126.94	192.11	208.62	213.64
31	58.85	68.91	89.70	129.77	196.51	213.17	221.35
32	59.58	73.58	92.26	132.92	202.28	219.08	226.69
33	61.43	74.75	97.26	135.76	207.69	224.12	228.83
34	63.35	74.95	98.73	140.52	213.97	229.67	238.16
35	64.62	75.84	98.90	143.30	220.41	235.45	243.99

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air® A.M.\*

Zones	242	243	244	245	246	247	248
36 Lbs.	\$65.61	\$78.95	\$100.96	\$146.23	\$226.31	\$242.89	\$250.28
37	66.39	80.07	103.38	149.61	232.46	249.32	256.86
38	67.97	81.29	106.01	149.77	238.37	255.83	261.99
39	70.11	83.44	107.79	152.92	244.15	262.15	270.74
40	70.98	85.64	110.36	159.59	249.70	269.07	276.74
41	73.73	87.71	111.64	162.52	255.33	276.08	284.20
42	74.95	91.50	115.28	165.96	260.79	282.88	291.34
43	76.52	91.88	115.64	168.74	266.46	288.15	297.42
44	77.82	92.84	121.29	171.73	272.13	293.02	303.26
45	78.17	93.28	123.06	174.14	277.10	298.52	307.78
46	78.87	98.64	125.53	176.78	281.78	303.34	315.25
47	80.56	100.62	127.37	179.25	287.26	308.00	321.39
48	82.15	100.77	129.93	181.88	292.39	313.28	326.87
49	84.74	102.05	131.97	185.10	297.35	317.88	328.86
50	85.13	106.68	134.24	188.18	302.45	322.26	329.98
51	89.96	107.93	135.19	190.95	307.43	322.86	344.13
52	90.99	109.43	135.54	192.81	312.11	334.60	350.11
53	91.59	111.72	140.95	193.26	312.60	340.47	354.33
54	91.76	112.49	143.14	196.79	313.27	347.05	354.49
55	91.98	112.64	143.60	201.03	319.55	351.62	355.15
56	95.32	114.60	144.96	201.57	319.70	353.90	361.41
57	96.34	115.87	145.55	211.33	323.06	365.45	369.82
58	97.23	117.52	148.20	214.70	327.11	371.60	375.96
59	97.39	121.93	151.05	215.07	333.21	375.85	376.57
60	99.94	122.37	152.74	221.15	338.08	376.03	380.72
61	100.20	122.54	152.91	221.78	338.57	376.82	395.27
62	101.14	122.78	153.36	222.67	340.22	383.87	396.22
63	101.33	126.25	159.34	227.28	373.49	399.48	400.23
64	103.81	130.35	159.74	227.73	378.98	400.66	416.97
65	107.11	130.37	165.53	234.26	382.76	414.93	428.24
66	108.42	131.13	167.18	234.91	383.13	420.18	429.39
67	110.52	134.05	167.20	235.27	383.50	423.04	429.75
68	110.73	135.06	167.78	237.67	388.62	423.41	435.01
69	112.55	136.35	168.22	238.21	393.37	424.27	442.63
70	114.29	142.44	175.62	240.89	395.77	441.82	454.06
71	114.63	144.76	176.07	241.10	397.98	443.58	454.22
72	114.98	145.85	182.75	245.34	408.03	450.68	454.38
73	119.66	145.93	183.13	249.46	412.41	451.71	454.87
74	120.13	145.95	183.49	249.88	418.22	453.51	464.44
75	120.31	146.97	185.67	254.86	419.93	459.35	471.01

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air® A.M.\*

Zones	242	243	244	245	246	247	248
76 Lbs.	\$122.68	\$147.13	\$186.04	\$255.35	\$420.11	\$469.82	\$471.67
77	123.19	147.30	186.84	260.00	420.26	469.98	471.83
78	124.04	150.71	186.86	261.75	421.52	471.51	473.31
79	125.01	152.59	191.72	276.82	446.53	476.52	502.85
80	125.18	158.62	192.37	278.33	449.03	504.93	505.89
81	127.31	158.64	192.73	285.11	450.42	506.14	517.85
82	127.53	159.75	197.78	285.78	463.96	506.86	519.05
83	129.77	164.67	198.70	285.96	471.27	521.05	533.97
84	132.87	165.32	199.23	285.98	478.05	522.48	535.47
85	138.85	165.48	205.56	289.63	478.72	522.84	535.64
86	139.31	167.40	205.92	291.02	479.09	523.21	535.79
87	139.55	168.17	206.27	307.43	479.44	523.56	536.03
88	141.67	174.30	208.03	307.78	479.82	524.24	540.41
89	141.88	174.44	208.22	308.15	485.73	535.57	541.75
90	142.03	174.46	208.37	308.52	492.52	544.41	568.42
91	142.56	174.68	208.78	308.90	493.20	549.07	571.10
92	148.22	175.12	216.84	309.26	493.56	562.92	571.37
93	148.79	175.47	217.67	309.63	493.92	563.08	571.54
94	149.74	175.72	225.19	310.00	494.30	563.45	571.70
95	149.95	175.88	225.55	310.35	495.78	569.38	571.88
96	153.51	176.03	229.17	315.17	525.83	570.07	575.42
97	154.07	176.20	229.52	316.62	528.83	571.88	575.44
98	154.22	176.36	229.89	317.10	529.81	585.00	597.46
99	154.58	177.01	230.55	320.21	549.47	599.26	599.27
100	158.55	185.66	243.81	352.19	571.27	606.60	636.04
101	160.14	187.52	246.25	355.70	576.97	612.67	642.40
102	161.72	189.38	248.69	359.22	582.69	618.73	648.76
103	163.31	191.23	251.13	362.75	588.40	624.79	655.13
104	164.89	193.08	253.57	366.27	594.12	630.86	661.48
105	166.48	194.94	256.01	369.79	599.82	636.92	667.85
106	168.06	196.80	258.45	373.30	605.53	643.00	674.20
107	169.65	198.65	260.89	376.83	611.25	649.06	680.57
108	171.23	200.51	262.70	380.36	616.96	655.13	686.93
109	172.82	202.37	265.13	383.88	622.68	661.19	693.29
110	174.41	204.22	267.56	387.39	628.39	667.25	699.66
111	175.99	206.08	270.00	390.92	634.11	673.33	706.01
112	177.58	207.94	272.43	394.44	639.81	679.39	712.38
113	179.16	209.80	274.86	397.97	645.53	685.46	718.73
114	180.75	211.66	277.29	401.49	651.23	691.53	725.10
115	182.33	213.51	279.72	405.00	656.95	697.60	731.45

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to page [26](#).

## Domestic

UPS 2nd Day Air<sup>®</sup> A.M.\*

Zones	242	243	244	245	246	247	248
116 Lbs.	\$183.92	\$215.37	\$282.16	\$408.53	\$662.66	\$703.66	\$737.82
117	185.50	217.22	284.59	412.06	668.38	709.72	744.18
118	187.09	219.07	287.02	415.57	674.09	715.79	750.53
119	188.67	220.94	289.45	419.09	679.80	721.85	756.90
120	190.26	222.79	291.88	422.61	685.52	727.91	763.25
121	191.85	224.65	294.32	426.14	691.23	733.98	769.62
122	193.43	226.50	296.75	429.66	696.95	740.05	775.97
123	195.02	228.36	299.19	433.18	702.64	746.12	782.34
124	196.60	230.22	301.61	436.70	708.36	752.18	788.70
125	198.19	232.07	304.04	440.23	714.07	758.25	795.06
126	199.77	233.94	306.48	443.74	719.79	764.31	801.42
127	201.36	235.79	308.91	447.27	725.51	770.37	807.77
128	202.94	237.65	311.35	450.80	731.22	776.45	814.14
129	204.53	239.51	313.78	454.31	736.94	782.51	820.49
130	206.12	241.36	316.21	457.83	742.64	788.59	826.86
131	207.70	243.22	318.65	461.36	748.36	794.65	833.21
132	209.29	245.06	321.08	464.88	754.07	800.72	839.58
133	210.87	246.93	323.51	468.40	759.78	806.78	845.94
134	212.46	248.79	325.94	471.92	765.49	812.84	852.30
135	214.04	250.64	328.37	475.44	771.20	818.91	858.66
136	215.63	252.50	330.81	478.97	776.91	824.97	865.01
137	217.21	254.35	333.24	482.49	782.63	831.04	871.38
138	218.80	256.21	335.67	486.00	788.35	837.11	877.73
139	220.38	258.06	338.10	489.53	794.06	843.17	884.11
140	221.97	259.93	340.53	493.05	799.78	849.24	890.47
141	223.56	261.79	342.96	496.58	805.48	855.30	896.83
142	225.14	263.64	345.40	500.09	811.19	861.37	903.19
143	226.73	265.50	347.83	503.61	816.90	867.43	909.55
144	228.31	267.35	350.26	507.14	822.62	873.49	915.91
145	229.90	269.21	352.69	510.67	828.33	879.58	922.26
146	231.48	271.06	355.12	514.18	834.05	885.64	928.63
147	233.07	272.91	357.56	517.70	839.75	891.71	934.99
148	234.65	274.78	359.99	521.23	845.47	897.77	941.35
149	236.24	276.63	362.43	524.75	851.19	903.84	947.71
150	237.83	278.49	364.85	528.27	856.90	909.90	954.07
More Than 150 Pounds**							
Price Per Pound	\$1.59	\$1.86	\$2.43	\$3.53	\$5.72	\$6.06	\$6.36

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*For each UPS 2nd Day Air A.M. package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air®\*

Guaranteed delivery to all 50 states and Puerto Rico with some limitations in Alaska and Hawaii by the end of the second business day.  
Optional Saturday Delivery and pickup available.

Zones	202	203	204	205	206	207	208	224**	225**	226**
Letter***	\$18.35	\$19.03	\$19.85	\$21.95	\$26.49	\$27.88	\$28.29	\$40.69	\$39.88	\$50.04
1 Lbs.	18.57	19.36	20.18	22.47	27.58	29.13	29.70	42.46	41.90	51.19
2	18.89	19.75	20.58	23.99	30.51	33.54	35.27	47.40	46.83	62.71
3	19.20	20.39	21.78	26.42	35.06	38.86	40.47	54.13	53.35	65.53
4	19.78	21.08	23.57	30.85	40.51	44.36	46.04	57.67	56.90	68.60
5	20.37	21.78	25.62	34.18	45.24	49.42	52.38	62.66	61.78	71.26
6	21.26	22.62	27.86	37.33	50.30	54.93	57.36	69.75	65.73	75.58
7	22.11	24.74	30.22	40.78	56.57	60.83	63.19	71.82	70.80	79.23
8	22.98	26.97	32.33	44.50	62.59	67.01	69.53	78.96	74.48	83.43
9	24.20	28.17	34.93	47.76	67.97	73.47	76.14	81.34	79.69	88.27
10	24.36	30.03	37.61	51.03	72.69	79.92	82.54	91.67	86.41	93.23
11	26.50	31.62	39.34	54.55	78.32	85.66	89.24	94.64	91.61	98.78
12	27.91	33.46	41.52	57.62	84.38	91.86	95.37	96.22	94.91	101.21
13	29.87	35.20	43.11	61.08	89.88	96.33	100.94	104.25	98.33	105.98
14	31.34	37.03	45.92	64.60	95.37	101.38	105.47	108.34	102.15	109.91
15	32.54	37.95	48.14	67.10	100.41	105.86	110.26	113.33	106.76	114.93
16	33.31	39.21	50.24	69.29	104.83	111.29	114.92	117.99	111.23	119.69
17	34.32	40.37	52.41	72.44	109.56	117.21	120.29	123.61	116.50	125.37
18	35.48	41.71	54.33	75.11	114.09	122.39	127.32	128.45	123.50	132.80
19	36.88	42.85	55.92	78.18	118.24	128.02	131.53	135.24	127.52	137.16
20	38.15	44.70	58.09	81.83	122.47	132.42	136.45	140.03	132.12	141.99
21	39.94	46.42	60.25	84.38	123.12	136.96	142.72	143.98	138.18	147.38
22	41.16	48.65	61.92	86.96	130.96	142.20	148.02	149.34	143.39	155.04
23	42.17	49.74	64.14	89.44	135.68	146.86	153.52	154.86	148.72	158.34
24	43.13	51.71	66.20	92.90	140.61	152.62	155.32	156.10	154.04	163.94
25	44.53	53.18	67.46	96.11	145.20	157.98	164.43	169.16	159.44	172.18
26	45.87	54.64	69.96	99.02	150.13	163.41	168.97	173.58	163.59	177.70
27	47.33	56.24	71.75	102.52	155.23	168.90	174.27	179.19	168.94	183.30
28	48.86	58.09	73.40	104.95	159.20	173.25	178.48	184.95	174.41	190.07
29	50.06	59.17	75.57	107.46	163.46	177.60	183.79	189.61	178.75	195.60
30	50.23	60.76	78.18	110.96	167.95	182.39	188.45	195.62	184.34	200.81
31	50.38	62.81	80.29	113.46	171.79	186.35	193.49	200.41	188.89	207.11
32	50.59	64.20	82.57	116.19	176.83	191.52	198.63	206.80	194.95	212.86
33	54.78	65.89	84.87	118.98	181.56	195.93	203.70	211.35	200.14	218.38
34	56.50	66.93	86.65	122.84	187.05	200.79	208.69	214.84	205.48	224.30
35	57.65	68.96	88.52	125.28	192.68	205.83	213.30	215.19	210.94	224.77

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

\*\*\*The Letter rate applies only to documents, correspondence and electronic media shipments that do not exceed eight ounces sent in a UPS Express® Envelope.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air®\*

Zones	202	203	204	205	206	207	208	224**	225**	226**
36 Lbs.	\$58.53	\$70.49	\$90.35	\$128.13	\$197.85	\$212.34	\$218.80	\$220.74	\$215.90	\$229.62
37	59.62	71.49	92.54	131.15	203.22	217.96	224.54	234.90	221.48	242.64
38	60.62	72.59	94.89	134.09	208.39	223.65	230.69	240.32	226.56	246.18
39	62.55	74.50	96.48	136.77	213.43	229.59	236.69	246.08	231.95	253.96
40	62.74	76.46	98.77	139.85	218.28	235.22	241.92	250.99	236.56	260.21
41	65.78	78.32	99.93	142.07	223.22	241.35	248.45	256.49	241.77	262.62
42	66.86	80.22	101.97	145.08	228.00	247.30	254.70	262.37	247.23	268.49
43	68.26	81.88	103.51	147.51	233.36	251.90	260.00	267.23	251.91	275.24
44	69.42	82.89	105.86	150.13	237.90	256.17	265.13	272.54	256.86	279.99
45	69.72	84.93	107.39	152.59	242.25	260.96	269.08	276.50	260.62	285.45
46	71.88	85.88	109.56	154.90	246.34	265.18	275.59	283.20	266.99	291.39
47	72.09	86.08	111.37	155.88	251.12	266.36	280.96	283.46	272.07	293.11
48	73.68	89.70	113.38	156.04	255.59	273.87	285.75	288.29	276.68	293.28
49	73.84	90.08	113.58	156.20	259.95	275.49	287.32	288.77	281.81	293.43
50	73.99	90.24	117.14	156.37	264.40	281.73	290.66	292.12	281.94	293.59
51	74.27	90.48	117.50	157.29	268.76	282.24	291.45	292.92	291.43	294.87
52	79.52	95.33	121.31	165.41	272.84	292.52	306.06	308.74	292.09	312.77
53	81.10	97.26	123.01	167.08	273.27	297.63	308.86	310.41	296.50	316.42
54	82.25	98.86	124.93	167.24	273.86	303.39	309.03	310.58	300.12	321.46
55	83.77	99.00	126.20	167.40	285.59	308.84	309.18	310.74	309.14	323.62
56	85.10	99.21	126.41	167.88	286.78	309.38	309.50	311.05	310.07	323.90
57	86.12	103.51	130.28	177.44	296.10	315.74	315.76	317.33	315.73	329.64
58	86.29	105.29	130.68	178.41	301.73	316.37	316.39	319.13	320.94	330.20
59	86.44	105.47	134.87	178.71	307.35	317.08	327.60	329.85	325.28	331.51
60	86.59	105.64	136.76	183.77	308.51	331.36	332.33	333.99	329.30	338.87
61	86.75	105.80	136.96	184.29	312.28	332.79	332.81	334.56	335.22	341.66
62	86.91	105.97	137.12	184.59	312.97	333.46	333.56	335.33	346.16	342.29
63	87.19	106.12	137.60	188.40	326.50	346.58	348.89	350.65	352.02	354.69
64	92.65	107.19	137.75	188.79	331.30	347.90	350.43	352.19	352.16	355.94
65	96.87	110.12	137.77	194.19	334.60	348.05	352.55	354.32	358.28	356.10
66	97.29	110.43	139.22	194.73	334.94	348.21	353.48	356.42	364.54	357.18
67	97.44	112.64	139.51	194.89	335.25	348.37	353.78	356.92	365.72	360.28
68	97.63	113.55	143.38	195.12	339.73	348.72	357.16	366.57	375.46	370.69
69	97.80	114.69	143.77	195.92	343.62	350.09	363.39	367.53	380.79	371.67
70	98.10	124.31	149.01	212.72	345.98	377.60	378.08	381.65	385.40	381.94
71	104.19	126.34	149.88	214.40	347.76	380.38	380.40	383.07	386.48	385.79
72	104.82	126.99	150.05	214.59	369.88	382.33	382.35	385.79	387.38	386.18
73	105.13	127.61	152.19	218.14	372.52	382.68	382.70	386.07	391.33	386.54
74	105.45	127.93	152.41	218.49	372.83	383.22	388.86	391.72	410.92	396.76
75	109.20	131.17	152.58	222.90	373.16	387.46	393.83	397.36	411.29	401.13

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

**Note:** For additional information, refer to page [26](#).

## Domestic

## UPS 2nd Day Air®\*

Zones	202	203	204	205	206	207	208	224**	225**	226**
76 Lbs.	\$109.58	\$131.19	\$152.74	\$223.35	\$379.03	\$391.77	\$394.89	\$402.16	\$411.62	\$402.39
77	109.89	131.65	155.82	224.04	379.62	391.79	402.81	404.84	413.30	411.16
78	110.91	132.20	161.54	236.54	380.66	391.81	429.60	429.90	414.61	430.17
79	111.07	132.22	162.10	238.36	400.49	438.44	442.58	442.85	429.44	443.63
80	111.27	132.24	162.26	238.52	404.84	442.16	447.68	447.69	429.56	460.08
81	115.11	132.51	162.42	238.82	405.28	442.46	448.17	448.18	430.15	461.22
82	116.26	135.39	166.55	242.54	405.59	443.10	448.33	448.34	449.10	466.11
83	118.29	135.69	170.96	245.10	411.99	444.26	448.35	448.36	452.53	466.13
84	118.60	135.99	171.40	245.42	417.91	444.41	451.77	454.04	452.64	466.15
85	124.51	139.09	173.08	250.89	418.51	444.82	452.77	455.05	456.65	466.17
86	126.23	149.03	173.46	252.09	418.81	452.59	452.93	455.21	457.15	466.19
87	126.41	150.86	173.69	252.39	419.14	453.37	453.39	455.68	461.46	466.21
88	128.19	152.10	178.20	255.15	419.46	458.30	461.41	464.96	471.17	467.29
89	128.37	152.27	178.72	255.47	424.63	463.33	463.51	465.90	471.63	468.23
90	128.53	152.43	179.03	255.77	430.55	463.71	468.64	471.04	478.73	471.09
91	129.79	152.59	179.32	255.93	431.15	463.87	469.41	472.05	479.07	472.11
92	130.11	152.74	179.63	256.08	431.48	468.67	484.77	484.79	483.22	486.23
93	131.57	152.90	184.39	256.96	431.79	468.69	486.32	486.33	483.48	487.65
94	131.73	153.06	184.87	257.11	432.11	468.71	486.61	486.65	499.68	487.92
95	132.04	153.22	185.18	257.36	433.42	468.73	486.92	486.93	499.81	492.27
96	136.83	153.38	188.14	262.19	459.67	469.21	489.92	489.97	503.35	492.29
97	137.35	153.54	188.44	262.68	462.30	483.95	490.22	490.29	503.52	500.68
98	137.68	153.70	188.82	263.45	463.17	484.95	490.52	490.57	503.62	537.47
99	137.98	154.20	193.28	278.78	469.83	491.99	513.12	515.70	503.73	537.50
100	140.53	161.85	213.14	307.87	498.52	531.27	557.09	560.93	541.37	564.54
101	141.93	163.46	215.28	310.96	503.51	536.59	562.68	566.58	546.78	570.19
102	143.35	165.08	217.41	314.03	508.49	541.90	568.27	572.16	552.20	575.84
103	144.75	166.70	219.53	317.12	513.48	547.20	573.86	577.75	557.62	581.48
104	146.16	168.33	221.68	320.20	518.47	552.51	579.38	583.40	563.02	587.13
105	147.57	169.94	223.27	323.27	523.46	557.82	584.97	588.99	568.44	592.77
106	148.96	171.55	225.40	326.36	528.44	563.14	590.56	594.64	573.83	598.41
107	150.37	173.18	227.54	329.43	533.43	568.45	596.09	600.23	579.26	604.06
108	151.78	174.79	229.66	332.50	538.42	573.77	601.68	605.82	584.68	609.70
109	153.18	176.41	231.78	335.59	543.39	579.08	607.27	611.46	590.09	615.35
110	154.59	178.03	233.91	338.67	548.37	584.39	612.80	617.05	595.50	621.01
111	155.99	179.64	236.03	341.75	553.36	589.71	618.39	622.64	600.92	626.65
112	157.40	181.27	238.16	344.83	558.35	595.01	623.97	628.28	606.33	632.29
113	158.80	182.89	240.29	347.90	563.34	600.33	629.56	633.87	611.74	637.94
114	160.21	184.50	242.41	350.98	568.32	605.64	635.09	639.46	617.16	643.58
115	161.62	186.12	244.53	354.06	573.31	610.96	640.68	645.10	622.57	649.22

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

**Note:** For additional information, refer to page [26](#).



## Domestic

## UPS 2nd Day Air®\*

Zones	202	203	204	205	206	207	208	224**	225**	226**
116 Lbs.	\$163.01	\$187.74	\$246.67	\$357.14	\$578.30	\$616.27	\$646.27	\$650.69	\$628.00	\$654.87
117	164.42	189.37	248.80	360.22	583.29	621.58	651.80	656.34	633.39	660.51
118	165.83	190.97	250.92	363.30	588.27	626.90	657.39	661.93	638.81	666.16
119	167.23	192.59	253.05	366.38	593.24	632.21	662.98	667.51	644.23	671.81
120	168.63	194.22	255.17	369.45	598.23	637.52	668.51	673.17	649.62	677.45
121	170.04	195.84	257.29	372.53	603.21	642.83	674.09	678.76	655.05	683.10
122	171.44	197.45	259.43	375.62	608.20	648.14	679.68	684.34	660.47	688.75
123	172.85	199.07	261.56	378.69	613.19	653.45	685.27	689.99	665.88	694.39
124	174.27	200.69	263.68	381.77	618.18	658.77	690.80	695.58	671.29	700.03
125	175.67	202.31	265.81	384.86	623.16	664.08	696.39	701.17	676.72	705.68
126	177.07	203.93	267.93	387.92	628.15	669.39	701.98	706.81	682.13	711.33
127	178.48	205.54	270.06	391.01	633.14	674.71	707.51	712.40	687.55	716.97
128	179.89	207.17	272.19	394.09	638.11	680.02	713.10	717.99	692.94	722.62
129	181.29	208.78	274.31	397.16	643.09	685.34	718.69	723.63	698.35	728.26
130	182.69	210.40	276.43	400.25	648.08	690.65	724.21	729.22	703.78	733.90
131	184.10	212.02	278.55	403.33	653.07	695.97	729.80	734.86	709.18	739.55
132	185.50	213.63	280.70	406.39	658.06	701.27	735.39	740.45	714.60	745.20
133	186.91	215.26	282.82	409.48	663.04	706.58	740.98	746.04	720.02	750.84
134	188.32	216.88	284.94	412.56	668.03	711.90	746.51	751.70	725.43	756.50
135	189.71	218.48	287.07	415.63	673.02	717.21	752.10	757.29	730.85	762.14
136	191.12	220.11	289.19	418.72	678.01	722.52	757.68	762.86	736.27	767.78
137	192.53	221.73	291.32	421.80	682.97	727.83	763.22	768.52	741.67	773.43
138	193.94	223.36	293.45	424.88	687.96	733.15	768.81	774.11	747.08	779.07
139	195.34	224.96	295.58	427.95	692.95	738.46	774.40	779.70	752.49	784.71
140	196.74	226.58	297.70	431.03	697.94	743.77	779.92	785.34	757.91	790.36
141	198.15	228.21	299.83	434.11	702.92	749.08	785.51	790.93	763.33	796.00
142	199.55	229.82	301.95	437.19	707.91	754.39	791.10	796.57	768.73	801.65
143	200.96	231.43	304.08	440.27	712.90	759.71	796.69	802.16	774.15	807.30
144	202.37	233.06	306.21	443.35	717.89	765.02	802.21	807.75	779.58	812.95
145	203.76	234.68	308.33	446.42	722.87	770.34	807.80	813.39	784.98	818.59
146	205.17	236.30	310.45	449.51	727.86	775.65	813.39	818.98	790.39	824.24
147	206.59	237.91	312.59	452.58	732.83	780.96	818.93	824.57	795.81	829.88
148	207.99	239.53	314.72	455.66	737.81	786.28	824.52	830.21	801.23	835.52
149	209.40	241.15	316.84	458.75	742.80	791.59	830.11	835.80	806.65	841.17
150	210.80	242.77	318.97	461.82	747.79	796.91	835.63	841.39	812.04	846.82
More Than 150 Pounds***										
Price Per Pound	\$1.41	\$1.62	\$2.13	\$3.08	\$4.99	\$5.31	\$5.58	\$5.61	\$5.42	\$5.64

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 224 is metro Alaska and Hawaii, zone 225 is Puerto Rico and zone 226 is remote Alaska and Hawaii.

\*\*\*For each UPS 2nd Day Air package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Note:** For additional information, refer to page [26](#).

## Domestic

UPS 3 Day Select<sup>®\*</sup>

Guaranteed delivery by the end of the third business day to the 48 contiguous states. Saturday Delivery and pickup available in select areas.

Zones	302	303	304	305	306	307	308
1 Lbs.	\$11.69	\$13.51	\$14.48	\$16.70	\$20.68	\$22.31	\$24.19
2	11.83	14.32	15.69	18.39	22.87	24.94	28.42
3	13.19	15.05	17.15	20.47	26.57	27.89	32.41
4	14.51	16.58	17.89	22.94	28.08	31.59	35.89
5	15.39	17.78	19.53	25.00	31.42	34.90	39.62
6	16.24	19.24	21.49	27.38	36.07	38.75	43.03
7	16.85	20.75	23.24	29.07	39.05	43.77	47.34
8	17.69	22.39	25.11	31.16	41.97	47.14	51.55
9	18.76	23.41	26.75	32.97	45.05	50.16	55.46
10	19.59	24.16	28.00	35.01	47.38	53.98	59.46
11	20.68	25.45	29.68	36.66	50.35	56.69	63.03
12	21.74	27.32	30.92	38.90	53.60	59.64	66.86
13	23.03	28.56	32.34	40.76	56.55	63.10	71.04
14	23.60	30.29	33.72	42.68	59.32	66.39	74.68
15	24.65	30.54	34.99	43.55	62.58	69.40	78.94
16	25.14	31.59	36.29	44.96	65.23	72.97	82.20
17	25.51	31.66	37.72	47.20	67.80	75.91	86.02
18	26.18	32.21	39.08	49.30	70.20	79.42	88.91
19	26.86	33.20	40.51	51.11	72.66	82.56	92.05
20	27.67	34.62	42.23	53.27	75.24	85.64	95.63
21	28.77	36.58	42.60	55.07	76.85	88.83	98.66
22	29.62	38.06	44.88	56.74	80.34	91.91	102.28
23	30.56	39.03	46.53	58.16	82.68	94.85	105.68
24	31.35	39.16	47.64	60.24	85.50	98.11	109.31
25	32.58	40.76	49.36	62.34	87.78	101.50	112.95
26	33.81	41.86	50.91	64.19	90.42	105.00	116.33
27	34.86	42.85	52.75	66.52	94.00	108.68	119.97
28	35.96	44.45	54.03	67.98	97.12	111.95	123.79
29	36.76	44.75	55.69	69.71	99.89	115.31	127.79
30	37.62	45.43	57.41	72.12	103.21	118.39	131.37
31	38.49	48.00	58.71	73.65	106.23	121.84	134.63
32	39.22	48.93	60.67	75.67	108.93	125.22	138.83
33	40.33	49.61	62.15	77.70	112.24	127.19	141.72
34	41.06	50.72	63.49	79.54	114.96	131.43	145.98
35	41.93	52.87	65.23	81.52	117.47	133.34	149.49

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to page 26.
- Shipments of Hazardous Materials using UPS 3 Day Select service must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

## Domestic

## UPS 3 Day Select®\*

Zones	302	303	304	305	306	307	308
36 Lbs.	\$43.52	\$54.22	\$66.83	\$83.41	\$120.79	\$137.57	\$152.93
37	44.02	54.59	68.06	85.32	123.24	140.34	156.20
38	44.26	55.08	69.89	87.42	125.84	142.37	159.35
39	45.62	55.51	71.18	89.38	128.72	145.01	162.43
40	46.05	55.56	71.98	90.12	131.60	148.21	165.25
41	47.15	59.94	73.83	93.19	133.88	150.85	168.76
42	48.00	61.60	76.53	95.78	136.79	153.93	172.35
43	48.99	62.63	78.00	97.49	139.55	157.37	176.47
44	49.85	63.62	79.92	99.58	142.13	160.69	179.74
45	50.59	64.54	81.39	101.55	144.96	164.07	183.80
46	52.01	65.47	83.05	103.33	147.96	167.40	187.80
47	52.20	65.59	84.52	105.61	151.28	170.84	191.54
48	52.25	66.83	85.50	107.51	154.98	173.42	195.42
49	52.68	67.80	87.23	109.54	156.70	176.36	196.49
50	52.75	68.06	87.35	109.73	157.49	177.96	196.81
51	55.88	68.40	88.89	113.10	164.32	183.25	206.24
52	56.79	72.90	90.55	115.02	166.97	186.76	210.11
53	57.48	74.45	92.08	116.73	169.79	191.73	213.69
54	58.21	75.43	94.00	118.89	172.32	195.48	217.37
55	58.95	76.90	95.34	120.67	175.07	199.17	221.06
56	59.81	77.20	96.76	122.88	175.33	202.61	225.36
57	60.37	77.89	98.43	124.72	177.53	206.24	229.30
58	60.80	78.62	99.64	126.70	181.35	210.42	233.10
59	61.11	79.37	101.12	128.43	183.43	213.93	237.28
60	62.34	79.92	101.74	128.59	186.93	215.16	241.58
61	62.70	83.41	104.07	133.08	190.69	221.06	245.64
62	63.81	85.21	105.73	134.93	194.13	224.86	249.39
63	65.04	86.44	106.78	136.84	197.45	228.49	253.52
64	66.02	88.03	107.94	138.69	200.84	232.18	257.58
65	66.64	89.19	108.19	139.65	204.03	235.57	261.21
66	68.78	89.94	110.77	142.62	206.86	239.44	265.62
67	68.84	90.66	112.62	144.77	209.92	243.12	269.86
68	68.97	91.41	115.20	146.62	212.32	246.57	273.98
69	69.34	92.76	116.61	148.21	214.84	247.67	278.28
70	70.08	93.07	116.70	149.51	215.03	250.32	282.52
71	71.43	95.04	118.94	151.78	221.30	256.64	287.01
72	72.23	96.64	120.74	153.80	223.95	260.22	290.94
73	75.86	97.92	122.82	155.71	226.64	262.86	291.98
74	76.53	98.91	124.10	158.10	229.72	263.66	295.37
75	76.90	99.02	125.95	160.07	232.49	264.02	296.25

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to page 26.
- Shipments of Hazardous Materials using UPS 3 Day Select service must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

## Domestic

UPS 3 Day Select<sup>®\*</sup>

Zones	302	303	304	305	306	307	308
76 Lbs.	\$77.09	\$99.58	\$126.51	\$162.97	\$236.48	\$274.54	\$304.40
77	80.34	99.96	128.29	164.37	239.44	278.04	307.98
78	80.40	100.20	129.58	165.61	239.49	282.71	311.61
79	81.39	101.50	129.77	166.53	239.68	283.88	315.54
80	81.44	102.84	131.12	166.65	239.92	284.87	317.02
81	81.95	104.45	131.92	168.31	240.11	285.54	319.41
82	82.06	106.66	134.01	171.14	254.80	294.27	323.04
83	83.41	107.82	134.68	173.11	255.78	295.13	326.91
84	84.59	110.40	136.60	175.33	256.09	295.80	330.04
85	84.78	112.67	139.24	179.19	264.33	303.68	335.15
86	88.70	114.96	142.62	180.85	267.47	306.68	339.39
87	89.80	116.73	144.45	182.75	269.43	313.45	342.95
88	89.94	118.39	145.26	184.72	269.68	313.63	346.34
89	90.12	120.18	146.67	186.63	272.69	316.71	349.71
90	90.18	121.35	148.27	188.61	275.77	317.93	353.34
91	94.42	122.95	149.69	191.36	276.07	320.51	359.17
92	94.72	123.67	151.03	193.34	278.89	321.63	363.35
93	94.80	124.23	153.00	195.24	279.08	330.42	367.37
94	94.97	124.98	154.66	199.78	285.23	332.26	371.73
95	95.10	125.65	155.71	202.98	286.88	336.56	375.87
96	95.28	126.39	158.35	207.34	289.97	336.74	377.91
97	95.78	127.49	160.07	209.92	293.40	343.45	384.01
98	95.95	127.68	160.26	210.17	293.59	348.12	387.01
99	102.47	128.54	163.21	210.35	296.23	350.45	391.39
100	102.54	129.28	163.39	214.12	306.37	357.40	399.84
101	103.16	130.57	166.03	216.14	309.40	361.03	404.36
102	104.81	131.86	168.81	218.42	312.47	364.58	408.30
103	105.85	132.59	170.40	220.44	315.66	368.03	412.36
104	106.84	133.21	172.00	222.59	318.62	371.66	416.22
105	107.89	133.83	173.60	224.86	321.63	375.23	420.41
106	108.93	134.31	175.44	226.96	324.70	378.80	424.34
107	109.97	135.66	177.10	228.99	327.83	382.48	428.29
108	110.96	137.03	178.64	231.32	330.97	385.92	432.33
109	111.95	138.13	180.30	233.35	333.92	389.55	436.39
110	112.81	139.41	182.02	235.51	336.93	393.11	440.33
111	113.85	140.71	183.50	237.66	340.07	396.62	444.32
112	114.88	142.00	185.34	239.73	343.13	400.25	448.26
113	115.31	143.17	186.93	241.84	346.09	403.74	452.31
114	117.11	144.45	188.66	244.11	349.23	407.37	456.43
115	118.15	145.76	190.19	246.19	352.35	410.95	460.24

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to page 26.
- Shipments of Hazardous Materials using UPS 3 Day Select service must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

## Domestic

UPS 3 Day Select<sup>®\*</sup>

Zones	302	303	304	305	306	307	308
116 Lbs.	\$119.13	\$147.05	\$191.86	\$248.36	\$355.37	\$414.50	\$464.42
117	120.18	148.21	193.52	250.50	358.45	418.13	468.41
118	121.22	149.45	195.05	252.66	361.39	421.58	472.23
119	121.43	150.85	195.45	253.03	364.58	425.27	476.34
120	121.97	152.14	198.55	257.02	367.66	428.82	480.27
121	123.75	153.25	200.22	259.04	370.68	432.40	484.33
122	123.77	154.61	200.30	259.29	373.75	436.03	488.33
123	124.25	155.89	203.48	263.35	376.76	439.58	492.34
124	127.37	157.19	205.06	265.43	379.90	443.04	496.32
125	127.39	158.35	206.80	267.53	382.86	446.72	500.26
126	128.04	159.64	208.40	269.86	385.98	450.27	504.32
127	128.17	160.93	208.64	271.25	389.13	453.90	508.38
128	128.84	162.16	209.81	273.52	392.07	457.48	512.31
129	129.71	163.52	212.32	274.37	395.27	460.92	516.36
130	130.50	164.68	212.43	278.28	398.16	464.54	520.37
131	131.54	165.91	213.11	278.66	401.36	468.12	524.36
132	132.90	167.32	216.38	281.92	404.43	471.80	528.41
133	133.68	168.62	216.94	284.00	407.37	475.35	532.22
134	134.86	169.72	217.48	284.99	410.58	478.81	536.28
135	135.65	171.01	218.64	287.13	413.46	482.43	540.46
136	136.63	171.11	220.17	289.16	416.66	486.00	544.27
137	137.54	173.66	221.76	290.07	419.74	489.62	548.33
138	138.59	174.77	223.41	290.82	422.69	493.25	552.44
139	139.63	176.11	225.19	292.90	425.94	496.64	556.31
140	140.67	177.41	226.73	295.04	428.82	500.26	560.37
141	141.53	178.64	228.26	297.07	432.03	503.82	564.26
142	142.57	178.71	229.97	299.09	434.92	507.45	568.37
143	143.74	180.49	231.51	301.36	437.99	511.02	572.36
144	144.78	181.78	233.04	303.38	441.19	514.51	576.37
145	145.76	181.93	234.87	305.40	444.14	518.14	580.29
146	146.67	182.08	236.48	307.62	447.34	521.72	584.47
147	147.72	186.26	238.01	309.69	450.22	525.34	588.35
148	148.76	186.37	239.61	311.80	453.37	528.90	592.41
149	149.74	186.62	241.26	314.06	456.49	532.28	596.33
150	150.72	187.72	242.86	316.09	459.44	536.04	600.34
More Than 150 Pounds**							
Price Per Pound	\$1.00	\$1.25	\$1.62	\$2.11	\$3.06	\$3.57	\$4.00

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*For each UPS 3 Day Select package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Notes:**

- For additional information, refer to page 26.
- Shipments of Hazardous Materials using UPS 3 Day Select service must be prepared in accordance with the appropriate Air Dangerous Goods requirements. Hazardous Materials contract service is available with a Scheduled Pickup.

## Domestic

## UPS® Ground\*

Guaranteed day-definite delivery typically in one to five business days to all 50 states and Puerto Rico. Refer to UPS Ground Time in Transit maps at [ups.com/maps](https://www.ups.com/maps) to determine scheduled delivery. Saturday Delivery and pickup available in select areas.

Zones	2	3	4	5	6	7	8	44**	45**	46**
1 Lbs.	\$9.90	\$10.31	\$10.74	\$11.04	\$11.41	\$11.64	\$11.71	\$38.93	\$39.16	\$50.22
2	10.22	10.92	11.51	11.70	11.94	12.55	13.61	43.21	43.59	54.79
3	10.24	10.94	11.53	11.95	12.40	14.36	17.05	47.05	47.52	58.51
4	10.26	10.96	11.55	13.15	14.99	16.02	18.26	51.19	51.73	62.94
5	10.28	10.98	11.66	13.75	15.82	17.45	19.13	55.43	55.99	67.00
6	10.54	11.14	12.09	14.70	17.45	19.11	20.98	60.03	60.73	72.78
7	10.94	11.77	13.27	16.12	17.93	19.82	21.85	64.14	64.91	74.30
8	11.41	12.36	13.62	17.14	18.41	20.50	23.03	66.61	67.20	78.33
9	11.60	12.72	13.95	18.40	18.72	22.01	24.20	74.81	75.48	87.13
10	12.11	12.93	14.38	19.08	21.63	23.47	27.19	79.49	80.21	91.91
11	12.56	13.19	14.79	19.51	23.62	26.06	30.13	84.70	85.46	97.19
12	12.94	13.42	14.89	20.86	25.04	29.24	32.68	88.03	88.84	100.43
13	13.15	14.09	14.97	21.13	26.20	31.26	35.08	93.33	94.19	104.47
14	13.46	14.20	15.63	21.99	27.66	33.00	37.41	97.29	98.17	108.75
15	13.79	14.58	15.86	22.34	29.12	34.84	39.72	100.93	101.86	113.56
16	14.15	15.75	17.49	22.98	30.28	36.15	41.42	105.64	107.77	119.33
17	14.87	15.90	17.64	23.72	31.96	38.18	43.56	110.20	112.74	123.04
18	15.11	16.29	17.97	25.73	33.38	39.85	45.83	114.78	117.77	127.54
19	15.44	16.79	18.09	27.00	34.89	41.62	48.07	119.35	122.14	131.68
20	15.70	17.29	18.68	28.12	36.49	43.36	50.44	123.34	126.90	135.86
21	15.96	18.17	20.62	29.32	38.08	45.14	52.55	127.24	130.61	140.08
22	16.30	18.52	21.81	30.23	39.76	46.97	54.71	131.14	135.49	144.99
23	16.49	19.59	22.51	32.76	41.34	48.66	56.99	135.04	139.99	149.42
24	16.81	20.06	23.21	33.98	42.98	50.42	59.36	139.42	144.94	154.34
25	17.59	20.55	24.66	34.99	44.53	52.07	61.60	143.67	148.68	158.01
26	19.46	22.43	26.25	36.12	46.22	53.72	63.67	148.18	154.05	163.68
27	20.98	24.01	27.15	37.30	47.85	56.02	65.82	152.19	158.24	167.82
28	21.75	24.76	27.88	38.52	49.35	57.05	68.06	156.27	162.47	172.04
29	22.38	25.68	28.57	39.46	50.61	58.31	69.11	160.02	166.39	175.47
30	23.05	26.04	29.33	40.66	52.34	60.54	70.88	163.82	170.31	179.45
31	23.86	27.27	30.91	41.77	53.62	62.07	73.33	166.98	173.56	182.93
32	24.26	27.89	32.66	42.93	55.26	63.69	75.52	170.16	176.78	186.08
33	24.59	28.39	34.37	43.76	56.63	65.31	77.50	173.34	180.07	189.36
34	24.90	29.05	35.74	45.24	58.13	66.95	79.57	176.90	183.73	192.86
35	25.17	29.65	36.90	46.27	59.51	68.58	81.59	180.99	187.94	196.99

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

**Notes:**

- For additional information, refer to page 26.
- UPS does not accept Hazardous Materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground services destined to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.

# Domestic

## UPS® Ground\*

Zones	2	3	4	5	6	7	8	44**	45**	46**
36 Lbs.	\$25.84	\$31.28	\$37.87	\$47.40	\$60.88	\$70.21	\$83.33	\$183.98	\$190.95	\$200.21
37	26.63	31.96	38.93	48.40	62.18	71.71	84.88	188.12	195.24	204.53
38	27.16	32.54	40.12	49.66	63.48	73.35	86.38	192.57	199.84	209.13
39	27.72	33.18	41.06	50.64	65.45	75.71	88.11	196.68	204.10	212.95
40	28.04	33.64	42.12	51.63	66.70	77.26	89.51	200.84	208.44	217.11
41	28.28	33.91	42.89	52.56	67.48	78.48	90.71	204.28	212.00	221.02
42	28.51	34.73	44.14	53.50	68.51	79.90	92.14	208.10	215.99	224.91
43	28.83	36.30	45.47	54.57	69.75	81.49	93.71	212.28	220.33	229.23
44	29.02	37.16	46.04	55.50	70.95	83.03	94.68	215.29	223.44	233.54
45	29.25	37.58	46.50	56.52	72.11	83.98	96.22	219.45	227.73	237.83
46	29.56	37.85	47.01	57.50	73.22	84.88	97.74	223.62	232.09	242.14
47	29.80	38.25	47.43	58.42	74.24	85.83	99.28	227.87	236.47	246.45
48	30.11	38.51	47.90	59.35	75.27	86.75	100.83	231.74	240.49	250.46
49	30.38	38.84	48.27	60.35	76.23	88.33	102.32	235.65	244.55	254.54
50	30.55	39.06	48.59	60.53	76.56	89.25	103.81	239.61	248.67	258.65
51	31.01	39.47	49.06	60.87	77.22	90.56	104.38	241.31	250.44	262.70
52	31.51	39.69	49.39	61.66	77.96	91.58	105.90	245.15	254.42	266.78
53	32.06	39.91	49.71	62.42	78.58	92.75	107.41	248.86	258.27	270.61
54	32.49	40.14	50.03	63.22	79.12	94.12	108.76	252.31	261.86	274.63
55	32.89	40.41	50.32	64.12	79.53	95.59	109.98	255.70	265.37	278.73
56	33.12	40.68	50.60	64.96	79.78	96.39	111.32	259.12	268.92	282.79
57	33.21	40.89	50.92	65.83	80.61	96.86	112.37	262.68	272.61	287.11
58	33.75	41.22	51.19	66.50	81.46	97.28	113.22	266.07	276.12	291.15
59	34.22	41.31	51.48	67.12	82.18	97.77	114.13	270.12	280.36	295.46
60	34.69	41.36	51.99	67.58	82.91	98.27	114.82	274.29	284.67	299.75
61	35.21	41.92	52.92	68.31	83.61	98.79	115.51	277.66	288.14	303.31
62	35.57	42.20	53.57	68.93	84.17	99.37	115.78	282.19	292.87	308.10
63	36.27	42.77	54.45	69.46	84.71	99.97	116.01	286.73	297.57	312.84
64	36.60	43.64	55.25	69.94	85.25	100.66	116.24	291.49	302.53	317.86
65	37.11	44.17	55.99	70.43	85.99	101.14	116.48	296.23	307.44	322.85
66	37.58	44.93	56.81	70.93	86.83	101.48	116.68	300.77	312.15	327.58
67	38.17	45.53	57.46	71.06	87.51	101.83	116.91	305.28	316.84	332.34
68	38.64	46.21	58.14	71.38	87.85	102.02	117.15	309.67	321.38	336.96
69	39.17	46.89	58.72	71.79	88.15	102.29	117.33	314.16	326.05	341.68
70	39.60	47.30	58.99	72.02	88.30	102.58	117.51	320.75	332.91	345.87
71	41.58	51.18	59.29	73.05	88.53	104.01	119.07	325.63	337.94	350.91
72	42.22	52.88	60.16	73.95	89.50	104.42	119.38	330.44	342.94	355.87
73	42.95	53.47	60.91	74.94	90.67	105.99	119.68	335.27	347.93	360.87
74	44.92	53.68	61.79	76.33	92.06	107.53	120.14	338.46	351.26	362.03
75	46.55	55.23	61.84	77.63	93.23	108.63	120.38	342.29	355.24	364.63

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

### Notes:

- For additional information, refer to page 26.
- UPS does not accept Hazardous Materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground services destined to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.

## Domestic

## UPS® Ground\*

Zones	2	3	4	5	6	7	8	44**	45**	46**
76 Lbs.	\$48.32	\$57.04	\$62.59	\$78.85	\$94.35	\$110.36	\$121.02	\$346.48	\$359.60	\$368.94
77	50.17	58.34	64.02	79.80	94.93	112.42	121.21	349.32	362.53	371.11
78	51.72	59.45	65.36	80.63	95.69	114.22	121.29	351.17	364.44	373.74
79	53.54	61.27	67.04	81.82	96.99	114.87	122.19	351.24	364.51	374.76
80	54.98	63.01	68.58	82.95	98.57	115.90	123.06	354.91	368.32	376.75
81	56.25	64.10	70.15	83.54	99.88	117.50	123.41	357.85	371.40	378.64
82	58.09	65.57	71.80	85.02	100.71	119.00	123.97	359.65	373.25	380.39
83	59.75	66.91	73.33	85.52	101.96	120.62	125.37	363.54	377.30	381.85
84	61.55	68.52	74.82	87.11	103.43	122.06	126.74	367.72	381.64	386.07
85	63.20	70.20	76.26	88.47	104.98	123.33	128.12	371.95	386.01	390.38
86	64.97	71.78	77.82	89.96	106.21	124.39	129.49	375.85	390.06	394.42
87	66.82	73.44	79.53	91.08	107.57	125.64	130.90	380.05	394.42	398.67
88	68.93	75.08	81.04	92.48	108.91	126.93	132.30	384.22	398.75	402.93
89	71.33	76.43	82.57	93.88	110.25	128.19	133.74	388.21	402.89	406.97
90	73.64	77.70	83.77	94.49	110.76	128.44	135.07	392.12	406.96	412.59
91	73.66	77.72	83.79	94.51	110.78	128.46	135.09	396.30	411.30	415.24
92	73.73	77.74	83.81	94.53	110.80	128.48	135.11	400.06	415.20	419.04
93	75.45	78.94	84.96	94.55	110.82	128.50	135.13	403.94	419.22	423.04
94	77.23	80.27	86.13	95.59	111.06	128.52	135.15	407.76	423.19	426.90
95	78.97	81.53	87.43	96.83	111.81	128.54	135.17	411.67	427.22	430.89
96	80.67	82.89	88.85	97.90	112.45	128.56	135.53	415.42	431.14	434.70
97	82.46	84.41	90.16	99.36	113.76	128.58	136.91	419.36	435.24	438.73
98	84.25	85.78	91.85	100.55	115.01	128.60	138.22	423.06	439.07	442.54
99	86.07	87.06	93.53	101.78	116.30	128.62	139.58	427.03	443.19	446.58
100	87.63	88.45	95.21	103.25	117.55	129.63	140.93	430.99	447.29	450.59
101	89.08	89.85	96.92	104.67	118.77	130.84	142.21	434.90	451.36	454.59
102	89.95	91.12	97.99	106.00	119.97	132.02	143.56	438.90	455.50	458.69
103	91.47	92.47	99.19	107.04	121.09	133.15	144.80	442.83	459.58	462.69
104	92.92	93.80	100.33	108.15	122.19	134.27	146.15	447.02	463.94	466.94
105	94.39	95.16	101.43	109.23	123.34	135.43	147.41	450.98	468.05	470.96
106	95.88	96.52	102.58	110.31	124.45	136.60	148.71	455.13	472.34	475.20
107	97.24	97.97	103.70	111.43	125.54	137.80	150.04	459.31	476.67	479.50
108	98.59	99.30	104.85	112.51	126.66	138.99	151.32	463.49	481.01	483.73
109	99.98	100.67	105.99	113.58	127.76	140.13	152.66	467.42	485.11	487.76
110	101.18	102.05	107.16	114.65	128.99	141.35	153.95	471.38	489.21	491.76
111	102.28	103.16	108.31	115.74	130.05	142.51	155.59	476.70	494.77	498.49
112	103.34	104.25	109.46	116.84	131.15	143.71	157.23	482.06	500.28	505.19
113	104.30	105.35	110.63	117.89	132.28	144.88	158.53	486.23	504.64	509.45
114	105.50	106.50	111.83	119.03	133.42	146.01	159.84	490.47	509.02	513.80
115	106.58	107.67	113.04	120.12	134.49	147.26	161.09	494.59	513.32	518.06

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

**Notes:**

– For additional information, refer to page 26.

– UPS does not accept Hazardous Materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground services destined to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.



## Domestic

## UPS® Ground\*

Zones	2	3	4	5	6	7	8	44**	45**	46**
116 Lbs.	\$107.67	\$109.06	\$114.18	\$120.98	\$135.37	\$148.12	\$162.06	\$497.65	\$516.50	\$522.15
117	108.75	110.20	115.32	122.06	136.46	149.27	163.37	501.60	520.59	526.20
118	109.82	111.32	116.53	123.16	137.55	150.46	164.61	505.57	524.70	530.29
119	110.94	112.48	117.67	124.21	138.66	151.65	166.70	512.84	532.28	540.45
120	112.83	113.61	118.91	125.36	139.76	152.79	168.03	517.04	536.62	544.77
121	114.04	114.54	120.10	126.23	140.66	153.62	168.97	520.49	540.19	549.34
122	114.80	115.13	121.25	127.32	141.73	154.80	170.33	524.87	544.75	553.92
123	115.98	116.26	122.48	128.37	142.83	155.96	171.65	529.33	549.36	558.46
124	117.04	117.45	123.74	129.53	143.95	157.12	172.91	533.73	553.95	563.08
125	118.17	118.59	124.92	130.62	145.03	158.29	174.22	538.15	558.53	567.61
126	119.32	119.72	126.13	131.46	145.88	159.15	175.25	541.48	561.99	572.18
127	120.40	120.88	127.37	132.54	146.99	160.27	176.49	545.91	566.56	576.73
128	120.60	121.76	128.57	133.69	148.06	161.40	177.84	550.30	571.17	581.31
129	121.74	122.89	129.78	134.82	149.19	162.53	179.14	554.72	575.71	585.87
130	122.89	124.04	130.93	135.85	150.22	163.73	180.46	559.14	580.31	590.44
131	124.06	125.21	132.25	136.74	151.06	164.58	182.26	565.15	586.54	600.75
132	125.24	126.42	133.45	137.82	152.15	165.70	183.55	569.55	591.13	605.38
133	126.41	127.60	134.69	138.90	153.21	166.86	184.84	574.00	595.72	609.97
134	127.56	128.75	135.98	140.07	154.37	167.96	186.20	578.44	600.33	614.58
135	128.52	129.99	137.18	141.21	155.58	169.17	187.50	582.82	604.89	619.22
136	129.60	131.15	138.45	142.38	156.82	170.38	188.86	587.25	609.49	623.79
137	130.74	132.39	139.71	143.38	157.70	171.40	190.17	591.70	614.11	628.42
138	131.93	133.61	141.07	144.68	159.22	172.80	191.45	596.13	618.69	633.04
139	133.12	134.91	142.36	145.89	160.42	173.99	192.77	600.54	623.29	637.65
140	134.30	136.16	143.64	147.07	161.70	175.19	194.11	604.70	627.61	642.01
141	135.47	137.41	145.02	148.18	162.62	176.06	195.05	607.71	630.72	646.38
142	136.03	138.67	146.31	149.37	163.79	177.26	196.35	611.98	635.16	650.83
143	137.23	139.93	147.65	150.58	165.03	178.48	197.66	616.13	639.44	655.20
144	138.44	141.19	148.99	151.73	166.26	179.69	198.95	620.36	643.84	659.57
145	138.92	142.50	150.34	152.93	167.51	180.86	200.28	624.72	648.36	664.15
146	140.11	143.75	151.65	154.09	168.69	182.04	201.54	629.15	652.99	668.78
147	141.30	145.04	153.05	155.30	169.89	183.26	202.91	633.54	657.54	673.38
148	142.20	146.33	154.37	156.52	171.17	184.48	204.22	637.96	662.13	677.99
149	142.97	147.63	155.71	157.64	172.35	185.64	206.52	645.48	669.91	689.18
150	144.18	148.91	158.25	162.87	173.66	186.86	207.82	649.90	674.42	700.38
More Than 150 Pounds***										
Price Per Pound	\$0.96	\$0.99	\$1.06	\$1.09	\$1.16	\$1.25	\$1.39	\$4.33	\$4.50	\$4.67

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*Zone 44 is metro Alaska and Hawaii, zone 45 is Puerto Rico and zone 46 is remote Alaska and Hawaii.

\*\*\*For each UPS Ground package with a weight of more than 150 pounds, multiply the weight by the price per pound.

**Notes:**

– For additional information, refer to page 26.

– UPS does not accept Hazardous Materials (including but not limited to ORM-Ds, Ltd Qty and combustibles) in UPS Ground services destined to and from Alaska; Hawaii; Puerto Rico; Avalon, CA; Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI (winter only); The Bass Islands, OH; Kelleys Island, OH; and San Juan Islands, WA.

# Originating Within the U.S. 48 Contiguous States

## Air Freight

Weight Breaks (Lbs.)	Destination U.S. 48							Destination			Destination Canada			
								AK/HI Metro	PR	AK/HI Extended				

### UPS Next Day Air® Freight

Guaranteed next-business-day delivery by 12:00 p.m. or 5:00 p.m., depending on destination to most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada). For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS Next Day Air® service.

For UPS zone information, refer to pages 33 to 37 for UPS Worldwide Express® service.

Zones	102	103	104	105	106	107	108	125			81	82
151-499	\$1.42	\$2.34	\$4.10	\$5.90	\$5.94	\$7.35	\$8.11	For Next Business Day Service to AK/HI Metro, UPS Next Day Air® Freight NGS is available.	\$6.76	For Next Business Day Service to AK/HI Extended, UPS Next Day Air Freight NGS is available.	\$5.80	\$6.16
500-999	1.40	2.23	3.63	5.76	5.90	7.33	7.95		6.74		5.77	6.14
1,000-1,999	1.37	2.08	3.49	5.54	5.80	7.30	7.73		6.31		5.41	5.75
2,000 or more	1.34	2.05	3.24	4.97	5.77	7.00	7.38		6.29		5.39	5.73
Minimum Charge	135.40	232.74	350.26	440.91	468.90	489.03	546.12		1,015.97		582.02	637.52

### UPS 2nd Day Air® Freight

Guaranteed delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination to most major metropolitan areas within and between the 48 contiguous states, Puerto Rico and Canada (excluding intra-Canada). For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS 2nd Day Air® service.

For UPS zone information, refer to pages 33 to 37 for UPS Worldwide Expedited® service.

Zones	202	203	204	205	206	207	208	225			71	72
151-499	\$1.34	\$2.21	\$2.79	\$2.91	\$4.33	\$5.79	\$6.80	For Second Business Day Service to AK/HI Metro, UPS 2nd Day Air® Freight NGS is available.	\$4.73	For Second Business Day Service to AK/HI Extended, UPS 2nd Day Air Freight NGS is available.	\$4.08	\$4.27
500-999	1.30	2.08	2.62	2.85	4.20	5.59	6.38		4.71		4.06	4.26
1,000-1,999	1.18	2.03	2.50	2.81	4.07	5.53	6.18		4.40		3.77	3.95
2,000 or more	1.13	1.90	2.47	2.53	3.66	4.78	5.49		4.38		3.75	3.94
Minimum Charge	133.05	215.80	267.29	326.54	367.94	440.61	476.45		660.11		441.81	467.57

### UPS 3 Day Freight®

Guaranteed day-definite delivery within three to four business days by 5:00 p.m. to most major metropolitan areas within and between the 48 contiguous states and Canada. For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS 3 Day Select® service.

For UPS zone information, refer to pages 33 to 37 for UPS® Standard to Canada.

Zones	302	303	304	305	306	307	308				51	52	53	54	55	56
151-499	\$1.10	\$1.90	\$2.34	\$2.55	\$3.64	\$4.56	\$5.28	For Services to AK/HI Metro, UPS Next Day Air Freight NGS and UPS 2nd Day Air Freight NGS are available.	For Services to AK/HI Extended, UPS Next Day Air Freight NGS and UPS 2nd Day Air Freight NGS are available.		\$1.60	\$2.05	\$2.39	\$2.94	\$3.26	\$3.60
500-999	0.99	1.78	2.30	2.49	3.40	4.45	5.18				1.58	2.02	2.35	2.87	3.16	3.51
1,000-1,999	0.97	1.67	2.12	2.41	3.30	4.18	5.09				1.53	1.92	2.29	2.79	3.06	3.39
2,000 or more	0.88	1.63	2.11	2.27	3.13	4.14	4.91				1.48	1.86	2.18	2.67	2.96	3.26
Minimum Charge	114.66	115.54	136.96	145.92	165.29	188.62	212.63				211.91	270.73	318.28	388.91	428.42	475.06

For guarantee details, service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International," visit [ups-scs.com/terms](https://www.ups-scs.com/terms).

#### Notes:

- Door-to-door delivery for shipments of more than 150 pounds.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- A.M., P.M., B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® Quick Zip program, available at [forwarding.ups-scs.com/quickzip](https://forwarding.ups-scs.com/quickzip). UPS Supply Chain Solutions service points are subject to change without prior notice.
- Air Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Originating Within the U.S. 48 Contiguous States Air Freight

Weight Breaks (Lbs.)	Destination U.S. 48	Destination			Destination Canada
		AK/HI Metro	PR	AK/HI Extended	

## UPS Next Day Air® Freight NGS

Delivery the next business day by 12:00 p.m. or 5:00 p.m., depending on destination to most areas within and between all 50 states, Puerto Rico and Canada. For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS Next Day Air® service.

For UPS zone information, refer to pages 33 to 37 for UPS Worldwide Express® service.

Zones	102	103	104	105	106	107	108	124	125	126	81	82
151-499	\$1.41	\$2.21	\$3.86	\$5.57	\$5.60	\$6.92	\$7.64	\$8.49	\$6.37	\$8.91	\$5.46	\$5.81
500-999	1.39	2.11	3.42	5.44	5.57	6.91	7.50	8.23	6.33	8.62	5.43	5.78
1,000-1,999	1.35	1.96	3.30	5.23	5.46	6.89	7.29	7.90	5.94	8.56	5.10	5.43
2,000 or more	1.32	1.94	3.06	4.68	5.44	6.59	6.95	7.82	5.90	8.38	5.07	5.40
Minimum Charge	127.52	219.20	329.88	415.25	441.61	460.57	514.34	971.21	956.84	1,063.99	548.14	600.42

## UPS 2nd Day Air® Freight NGS

Delivery by 12:00 p.m. or 5:00 p.m. on the second business day, depending on destination to major areas within and between the 50 states, Puerto Rico and Canada. For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS 2nd Day Air® service.

For UPS zone information, refer to pages 33 to 37 for UPS Worldwide Expedited® service.

Zones	202	203	204	205	206	207	208	224	225	226	71	72
151-499	\$1.23	\$2.05	\$2.59	\$2.71	\$4.05	\$5.42	\$6.37	\$7.24	\$4.69	\$7.77	\$3.85	\$4.03
500-999	1.20	1.93	2.43	2.65	3.92	5.23	5.97	7.16	4.66	7.61	3.82	4.01
1,000-1,999	1.08	1.88	2.33	2.61	3.81	5.17	5.79	6.81	4.35	7.48	3.56	3.72
2,000 or more	1.04	1.75	2.30	2.36	3.42	4.48	5.14	6.51	4.32	7.45	3.52	3.70
Minimum Charge	125.31	203.23	251.73	307.54	346.53	414.96	448.72	831.25	621.70	880.55	416.11	440.36

## UPS 3 Day Freight® NGS

Day-definite delivery within three to four business days by 5:00 p.m. to most areas within and between the 48 contiguous states and Canada. For UPS zone information, refer to the 48 Contiguous States Zone Charts at [ups.com/rates](https://www.ups.com/rates) for UPS 3 Day Select® service.

For UPS zone information, refer to pages 33 to 37 for UPS® Standard to Canada.

Zones	302	303	304	305	306	307	308	For Services to AK and HI, UPS Next Day Air Freight NGS and UPS 2nd Day Air Freight NGS are available.	51	52	53	54	55	56
151-499	\$1.02	\$1.78	\$2.19	\$2.39	\$3.42	\$4.28	\$4.95		\$1.51	\$1.94	\$2.25	\$2.78	\$3.08	\$3.40
500-999	0.92	1.66	2.15	2.32	3.19	4.18	4.87		1.49	1.91	2.23	2.71	2.99	3.32
1,000-1,999	0.88	1.56	1.98	2.26	3.10	3.92	4.78		1.45	1.81	2.17	2.64	2.89	3.20
2,000 or more	0.83	1.51	1.97	2.13	2.94	3.89	4.61		1.40	1.76	2.06	2.52	2.79	3.08
Minimum Charge	108.09	108.92	129.11	137.56	155.82	177.82	200.45		199.76	255.22	300.04	366.62	403.87	447.84

For service availability, delivery time commitments, to request a pickup or to view the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International," visit [ups.com/terms](https://www.ups.com/terms).

### Notes:

- Door-to-door delivery for shipments of more than 150 pounds.
- All of the rates above are per pound and minimum charges are per shipment unless otherwise specified.
- A.M., P.M., B1, B2 and B3 points are defined by the current version of UPS Supply Chain Solutions® Quick Zip program, available at [forwarding.ups-scs.com/quickzip](https://forwarding.ups-scs.com/quickzip). UPS Supply Chain Solutions service points are subject to change without prior notice.
- Air Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Export Shipment Pricing

### UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Express Freight® Midday, UPS Worldwide Express Freight®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS® Standard

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

#### What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
2. For shipments processed with WorldShip® or UPS CampusShip® shipping systems, [ups.com](https://www.ups.com) shipping, the UPS® Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill. **Note:** For shipments processed with UPS Developer Kit – Shipping API, in order to obtain the best rate, customers are responsible for aggregating shipments for shipment pricing prior to requesting labels (UPS Developer Kit – Shipping API does not run End of Day).

#### What Does Not Qualify

Shipment pricing does not apply to “UPS Express® Envelopes, UPS Express® Paks, the UPS 10 KG Box, the UPS 25 KG Box or packages recorded in a UPS Shipping Record book; they are each considered separate shipments.

#### Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages [16](#) and [17](#) for instructions on calculating dimensional and billable weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in the destination country,

the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

For shipments weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

#### Customs Brokerage

For UPS Worldwide Express Plus, UPS Worldwide Express, UPS Worldwide

Express Freight Midday, UPS Worldwide Express Freight, UPS Worldwide Saver, UPS Worldwide Expedited and UPS® Standard to Mexico rates include routine, in-house, customs clearance by UPS Supply Chain Solutions. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the services listed above.

Customs clearance for the services listed is provided by the UPS Supply Chain Solutions customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight.

For UPS® Standard to Canada, charges for customs clearance are not included in the rate. UPS will provide Customs Brokerage Services, unless otherwise specified by the importer. Customs brokerage charges, duties and taxes will be billed to the importer, unless otherwise indicated by the shipper. Canada brokerage rates are available at [ups.com/cacustomsclearance](https://www.ups.com/cacustomsclearance).

#### Useful Information – International Shipping

<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="https://www.ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="https://www.ups.com/intl-forms">ups.com/intl-forms</a>
<b>UPS Paperless® Invoice</b> Send Commercial Invoices and other customs documents electronically, saving time and paper	Visit <a href="https://www.ups.com/paperlessinvoice">ups.com/paperlessinvoice</a>
<b>UPS TradeAbility® Services</b> Harmonizer, landed cost and compliance tools	Visit <a href="https://www.ups.com/tradeability">ups.com/tradeability</a>
<b>International Customer Service</b> Assistance with international shipments	Call 1-800-782-7892

## Export

## UPS Worldwide Express®

## UPS Worldwide Express Plus®

Guaranteed delivery by 8:30 a.m., 9:00 a.m. or 11:00 a.m. to major cities in 57 countries and territories. Delivery is guaranteed on next business day to Canada, on the second business day to Europe and Latin America and on the second or third business day to Asia. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions. Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

## UPS Worldwide Express

Guaranteed delivery by 10:30 a.m., 12:00 p.m. or 2:00 p.m. to 137 countries and territories. Delivery is guaranteed on the next business day to Canada and for documents to Mexico, the second business day to Europe and Latin America and the second or third business day to Asia. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913	920	921
Letter*	\$45.91	\$47.40	\$48.82	\$61.30	\$57.19	\$68.68	\$71.46	\$70.67	\$92.38	\$130.42	\$135.51	\$59.04	\$71.70	\$68.52	\$62.00	\$53.59	\$63.84
Pak 1 Lbs.**	74.40	76.19	70.32	83.46	76.43	96.11	95.17	92.81	112.13	147.75	151.92	77.19	96.49	90.53	83.00	72.82	79.39
Pak 2 Lbs.**	78.87	82.84	73.80	86.88	84.43	98.31	104.48	99.04	145.41	175.01	178.45	83.04	108.23	97.70	92.50	83.74	102.22
10 KG Box†	150.39	169.25	189.27	233.65	244.62	273.62	287.94	300.11	405.74	390.99	414.02	231.60	277.20	270.68	253.56	213.52	310.01
25 KG Box†	246.08	267.95	282.74	346.74	369.09	403.34	476.78	534.59	675.63	728.10	735.54	352.28	443.20	439.15	405.68	363.18	534.32
1 Lbs.	83.68	90.70	84.79	102.68	99.87	121.49	110.93	105.66	129.95	172.86	180.48	94.22	113.90	107.46	94.24	90.24	101.50
2	91.92	99.34	94.36	117.14	104.89	142.03	133.48	123.54	157.53	195.95	197.60	106.82	129.21	124.11	109.25	103.20	118.09
3	103.74	108.06	105.46	136.10	119.16	158.46	153.31	143.57	188.25	238.28	224.97	127.54	143.31	139.78	127.65	115.56	130.32
4	114.24	119.53	116.86	158.15	134.37	176.85	176.10	161.93	220.23	275.46	267.18	146.51	157.90	155.08	147.46	130.77	145.13
5	127.64	143.20	133.18	184.52	151.57	191.64	198.59	191.28	249.33	305.68	299.34	177.77	193.05	187.90	178.66	147.97	164.55
6	131.38	149.42	148.57	195.32	164.60	205.31	217.35	202.71	279.14	323.90	312.56	187.88	211.77	205.47	188.84	161.00	191.54
7	134.14	153.86	158.23	206.54	176.25	224.02	236.58	220.63	311.05	348.33	350.96	199.31	230.51	227.26	200.38	172.65	212.70
8	135.18	155.01	173.77	215.61	186.59	247.43	254.80	245.39	357.11	367.88	383.75	210.34	253.44	242.00	210.93	182.99	230.45
9	136.22	156.05	180.82	216.53	187.66	251.13	261.26	253.54	384.13	375.18	387.89	213.23	266.87	245.43	213.37	184.06	249.94
10	137.26	157.09	181.66	217.04	188.17	254.01	261.91	257.63	387.04	376.71	388.40	214.61	271.45	245.94	219.25	184.57	262.11
11	138.29	158.13	182.17	217.59	195.77	254.67	262.42	259.66	396.30	385.36	388.92	215.70	273.01	246.46	227.50	192.17	274.65
12	139.33	159.17	184.87	219.53	202.21	260.16	265.30	260.18	401.18	397.44	393.30	217.28	274.96	249.25	233.75	198.61	291.44
13	170.80	202.35	210.97	258.25	213.65	292.48	329.70	301.28	485.31	449.70	458.21	268.64	314.46	313.65	267.95	210.04	306.35
14	183.76	212.90	233.54	285.49	224.57	323.00	374.66	345.85	511.30	492.31	513.17	284.36	372.76	345.73	284.15	220.96	323.55
15	190.89	220.06	256.32	295.33	242.72	342.85	395.10	377.10	546.91	539.94	521.86	294.66	380.77	362.74	294.47	239.12	338.07
16	198.00	227.24	256.83	305.68	258.88	357.38	410.93	392.20	590.76	591.57	570.56	305.51	392.15	379.06	305.31	255.28	354.18
17	203.70	233.90	257.35	314.34	265.23	358.84	426.20	393.71	597.03	599.57	590.73	315.84	406.15	391.43	315.79	261.63	367.45
18	208.94	234.58	257.86	315.23	267.46	368.43	428.67	404.43	618.10	615.98	620.23	318.65	423.12	392.68	318.64	263.85	379.90
19	209.98	237.54	258.38	318.57	284.76	369.66	429.18	415.16	639.41	667.14	693.36	319.17	434.95	393.20	326.00	281.15	392.44
20	211.02	238.05	258.89	319.08	296.08	370.69	429.70	416.16	653.51	683.84	700.68	319.68	440.50	393.71	336.50	292.48	405.04
21	212.05	238.56	259.41	319.60	299.45	371.22	430.21	418.87	655.13	685.61	708.61	320.19	441.13	394.23	347.00	295.85	417.75
22	213.09	240.81	259.92	320.11	299.97	371.74	430.73	419.38	655.65	686.93	709.41	320.71	441.65	394.74	357.50	296.37	430.04
23	214.13	241.85	260.44	320.63	300.48	375.22	431.24	419.90	656.16	688.67	716.68	321.22	442.16	395.26	371.00	296.88	439.66
24	215.17	242.89	263.03	321.14	303.15	376.26	431.75	420.41	656.68	693.99	717.69	321.74	444.13	395.77	372.50	299.55	452.74
25	216.21	243.88	264.07	328.25	308.44	377.05	436.70	424.60	662.64	703.95	720.41	324.92	448.12	399.97	378.00	304.84	467.10

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

\*\*UPS Express® Pak rates apply to shipments weighing two pounds or less, customs value is less than \$100.00, and UPS Express Pak is selected at the time of shipping.

†Shipments exceeding the maximum weights (10 KG/22 pounds and 25 KG/55 pounds) will be charged the regular UPS Worldwide Express Plus or UPS Worldwide Express rate. Available only when the shipper is paying the shipping charges.

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Express®

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913	920	921
26 Lbs.	\$263.44	\$303.73	\$302.87	\$416.25	\$330.85	\$494.64	\$563.27	\$524.46	\$772.24	\$799.39	\$772.31	\$418.70	\$547.07	\$513.78	\$417.88	\$327.24	\$477.98
27	279.70	318.82	338.50	445.61	340.84	512.11	593.97	552.41	799.68	924.59	886.57	440.87	577.42	542.13	439.66	337.24	488.88
28	289.39	327.67	355.32	457.07	346.81	522.03	597.04	566.78	820.35	939.81	908.67	453.98	595.31	544.97	453.56	343.21	501.17
29	294.77	331.69	357.02	465.60	347.33	534.21	613.55	581.08	874.09	992.46	910.88	455.01	597.11	578.51	456.32	343.72	513.46
30	300.59	332.39	357.54	475.45	357.19	545.32	616.00	595.45	880.94	996.38	925.17	460.25	599.32	581.86	460.34	353.58	524.83
31	307.79	346.40	360.93	485.50	368.39	573.45	663.01	632.48	883.03	999.54	968.01	474.46	643.36	612.47	476.84	364.79	538.59
32	314.14	352.17	365.57	490.07	379.98	576.54	680.82	636.21	924.54	1,002.81	971.51	501.20	658.14	615.55	501.58	376.38	550.86
33	320.50	359.14	380.28	513.25	391.81	586.48	696.46	650.79	956.41	1,046.91	978.21	511.05	670.37	616.80	511.24	388.21	563.05
34	326.86	364.96	381.76	523.26	403.63	587.52	711.48	652.25	963.58	1,088.07	982.50	519.37	671.60	641.44	521.53	400.02	574.85
35	332.25	370.76	382.28	542.73	409.13	588.56	727.08	653.01	966.67	1,092.57	1,004.13	520.22	695.94	643.91	525.19	405.53	587.56
36	336.65	371.39	382.79	552.19	441.71	589.59	728.65	667.71	995.80	1,093.40	1,006.58	524.42	698.38	682.79	527.45	435.08	598.94
37	343.50	383.53	383.31	559.23	463.74	590.63	758.26	669.19	1,034.02	1,093.91	1,026.91	552.57	703.17	686.68	552.53	456.79	612.02
38	347.92	388.75	383.82	560.68	468.76	622.18	787.83	695.74	1,059.13	1,097.41	1,045.24	562.22	703.68	688.57	562.53	461.73	624.18
39	354.25	393.97	392.09	582.48	478.35	636.45	802.49	708.25	1,061.24	1,105.23	1,064.56	572.77	709.69	726.45	573.32	471.18	635.98
40	360.61	399.19	392.94	592.48	479.31	645.48	803.91	709.52	1,066.11	1,106.22	1,081.32	581.51	711.75	730.26	581.78	472.11	648.88
41	366.98	404.47	396.95	602.71	488.56	647.18	819.45	734.48	1,083.39	1,107.56	1,136.30	591.31	745.47	732.26	591.37	481.23	662.14
42	372.86	410.81	413.99	610.42	490.58	650.72	835.07	736.98	1,100.64	1,109.00	1,154.85	600.63	759.86	772.19	600.84	483.22	674.67
43	377.77	419.49	425.33	622.81	491.09	713.59	850.67	750.77	1,152.74	1,180.75	1,196.95	610.45	833.97	776.18	610.83	483.73	698.28
44	383.16	425.91	429.74	630.95	500.51	720.62	866.25	788.58	1,157.95	1,189.03	1,201.18	619.74	845.06	799.12	620.24	493.01	699.57
45	389.02	431.11	430.65	640.58	501.80	737.06	881.85	824.01	1,158.48	1,191.90	1,206.65	629.58	846.17	808.24	629.49	494.27	723.34
46	393.44	440.40	448.79	650.80	524.85	745.06	910.18	848.44	1,159.26	1,254.91	1,315.76	636.13	850.94	815.44	636.63	516.98	731.82
47	399.29	445.05	456.16	662.04	532.69	756.10	913.04	851.09	1,176.94	1,298.87	1,326.73	646.51	877.74	816.54	646.78	524.71	746.35
48	404.65	453.29	462.09	671.90	533.21	772.27	928.64	899.56	1,188.12	1,360.75	1,327.83	656.33	880.46	838.26	656.49	525.22	761.39
49	409.07	457.69	462.70	681.58	539.89	774.54	943.62	914.08	1,204.67	1,366.94	1,328.34	666.70	880.97	840.43	667.09	525.74	776.45
50	414.96	463.09	469.33	682.56	541.89	781.72	958.04	915.53	1,221.67	1,371.24	1,332.94	676.14	883.97	848.78	676.64	528.27	791.94
52	424.76	471.92	475.13	709.57	601.61	822.54	994.06	957.77	1,302.75	1,375.69	1,375.01	688.00	954.52	876.65	688.86	592.59	805.80
54	431.28	479.17	494.02	724.66	611.50	838.56	1,010.14	979.94	1,307.69	1,378.36	1,379.93	699.94	995.85	878.71	701.17	602.33	832.03
56	440.28	488.36	503.85	747.32	633.46	846.96	1,048.42	982.37	1,368.67	1,471.73	1,391.25	721.77	1,009.58	917.38	722.22	623.96	856.78
58	449.27	497.55	513.68	769.99	655.36	868.03	1,086.71	984.81	1,414.68	1,565.11	1,424.21	743.61	1,023.30	956.86	746.65	645.53	884.20
60	463.38	508.66	523.58	795.37	660.00	923.73	1,138.56	986.87	1,433.02	1,575.14	1,473.92	772.34	1,076.07	1,037.29	770.56	650.10	910.96
62	472.16	517.96	525.64	818.42	687.77	931.57	1,170.13	1,031.56	1,435.08	1,594.14	1,477.48	792.59	1,078.12	1,047.13	795.58	677.45	938.52
64	481.02	525.81	527.70	839.90	703.20	949.62	1,227.27	1,082.24	1,496.79	1,605.00	1,541.31	812.81	1,109.78	1,090.79	812.75	692.65	968.42
66	487.39	534.15	535.81	861.35	714.57	977.60	1,237.12	1,090.73	1,531.67	1,607.06	1,544.02	833.04	1,134.99	1,095.37	837.00	703.85	994.46
68	496.69	543.45	563.43	883.40	742.28	1,003.07	1,273.31	1,097.02	1,550.64	1,609.11	1,668.84	853.24	1,157.14	1,104.26	861.50	731.14	1,029.28
70	506.95	551.80	571.82	904.36	757.33	1,017.34	1,318.66	1,173.15	1,593.28	1,614.18	1,671.39	873.44	1,186.96	1,135.34	886.50	745.97	1,046.26

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Express®

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913	920	921
72 Lbs.	\$512.32	\$556.22	\$573.87	\$923.63	\$785.29	\$1,055.20	\$1,343.78	\$1,186.56	\$1,604.77	\$1,691.07	\$1,724.80	\$879.76	\$1,192.39	\$1,152.69	\$907.50	\$773.51	\$1,075.08
74	526.06	569.95	578.47	944.43	792.94	1,090.79	1,369.48	1,216.88	1,649.20	1,707.08	1,816.95	912.25	1,247.76	1,182.39	929.25	781.04	1,104.87
76	533.38	578.75	590.53	949.93	829.28	1,094.53	1,371.56	1,336.38	1,689.46	1,762.55	1,819.01	932.42	1,275.62	1,212.40	937.00	809.21	1,134.19
78	538.28	586.30	594.90	973.67	830.86	1,114.42	1,402.94	1,338.44	1,722.63	1,775.71	1,821.07	952.65	1,317.04	1,271.66	957.25	818.39	1,163.71
80	544.64	593.59	596.96	996.82	851.60	1,176.50	1,405.00	1,364.57	1,755.75	1,833.20	1,835.61	972.84	1,321.05	1,303.83	979.75	838.82	1,193.01
82	550.15	600.87	623.50	1,021.30	863.26	1,178.87	1,408.89	1,367.43	1,757.81	1,843.37	1,916.00	975.18	1,344.04	1,305.89	997.25	850.31	1,198.45
84	555.11	608.15	629.89	1,039.43	915.97	1,205.12	1,495.12	1,382.78	1,851.80	1,892.03	1,933.16	977.24	1,346.94	1,340.72	1,014.50	902.24	1,227.77
86	561.35	615.47	631.94	1,055.56	931.19	1,244.45	1,520.73	1,415.90	1,866.20	1,896.80	1,935.22	1,023.97	1,402.06	1,358.76	1,032.00	917.22	1,252.28
88	567.56	622.74	634.00	1,076.00	933.25	1,248.32	1,546.33	1,429.49	1,868.26	1,991.23	2,013.24	1,039.45	1,425.60	1,376.79	1,049.25	919.28	1,280.25
90	573.78	630.03	649.07	1,083.67	938.98	1,287.32	1,571.93	1,465.32	1,870.32	1,994.50	2,064.17	1,055.18	1,501.92	1,385.89	1,066.50	924.90	1,309.73
92	579.98	637.30	658.93	1,098.32	959.65	1,307.56	1,597.55	1,469.08	1,872.38	1,996.55	2,068.00	1,070.98	1,503.98	1,387.95	1,084.00	945.25	1,338.68
94	586.20	644.58	662.16	1,121.41	969.76	1,338.19	1,623.14	1,474.45	1,874.43	2,001.91	2,075.91	1,090.22	1,507.09	1,390.01	1,101.50	955.22	1,364.76
96	592.42	649.08	670.74	1,140.28	985.60	1,368.69	1,633.22	1,576.47	1,876.49	2,173.69	2,151.92	1,111.43	1,522.12	1,392.07	1,118.75	970.82	1,388.12
98	598.65	651.14	672.89	1,149.35	1,033.12	1,397.56	1,635.28	1,584.79	1,878.55	2,300.31	2,184.88	1,123.11	1,554.10	1,394.12	1,136.00	1,017.62	1,412.95
100	600.71	653.20	674.95	1,151.41	1,114.46	1,399.62	1,637.34	1,601.81	1,931.23	2,345.67	2,474.60	1,133.98	1,579.74	1,396.18	1,158.25	1,097.73	1,418.02
105	630.38	682.62	707.07	1,206.30	1,169.10	1,469.15	1,715.96	1,664.58	2,027.79	2,462.95	2,597.51	1,188.90	1,655.84	1,463.35	1,215.00	1,151.56	1,473.80
110	660.40	715.13	740.75	1,263.70	1,220.18	1,539.10	1,797.67	1,743.84	2,124.35	2,580.23	2,720.85	1,245.51	1,734.69	1,533.02	1,272.00	1,201.88	1,485.60
115	690.42	747.63	774.41	1,319.98	1,275.67	1,609.06	1,879.38	1,823.11	2,220.91	2,697.51	2,843.51	1,302.13	1,813.54	1,602.73	1,328.75	1,256.53	1,532.64
120	720.43	780.14	808.08	1,377.40	1,329.77	1,679.02	1,961.10	1,902.37	2,317.47	2,814.80	2,966.92	1,358.74	1,892.39	1,672.39	1,385.25	1,309.82	1,593.80
125	750.45	812.64	841.75	1,433.38	1,385.14	1,748.98	2,042.81	1,981.64	2,414.03	2,932.08	3,090.39	1,415.36	1,971.25	1,742.11	1,442.75	1,364.37	1,655.32
130	780.46	845.15	875.42	1,490.61	1,439.25	1,818.95	2,124.52	2,060.90	2,510.59	3,049.36	3,215.75	1,471.97	2,050.10	1,811.77	1,500.25	1,417.66	1,700.06
135	810.49	877.66	909.09	1,547.91	1,493.14	1,888.91	2,206.23	2,140.17	2,607.16	3,166.65	3,339.04	1,528.59	2,128.94	1,881.31	1,557.00	1,470.74	1,743.35
140	840.50	910.16	942.76	1,605.21	1,546.93	1,958.86	2,287.95	2,219.43	2,703.71	3,283.93	3,461.33	1,585.19	2,207.79	1,951.03	1,614.75	1,523.73	1,807.52
145	867.69	942.66	976.42	1,662.57	1,600.66	2,028.82	2,369.66	2,298.70	2,800.28	3,401.21	3,586.71	1,641.81	2,286.64	2,020.70	1,672.50	1,576.65	1,872.74
150	897.39	975.17	1,010.10	1,718.23	1,655.29	2,098.78	2,451.37	2,377.96	2,896.84	3,518.50	3,710.10	1,698.42	2,365.49	2,090.42	1,762.50	1,612.83	1,936.37

Determining the Rate

## Shipments of More Than 150 Pounds (non-pallet)

Zones	81	82	84	901	902	903	904	905	906	907	908	909	911	912	913	920	921
Price Per Pound	\$5.99	\$6.51	\$6.74	\$11.46	\$11.04	\$14.00	\$16.35	\$15.86	\$19.32	\$23.46	\$24.74	\$11.33	\$15.77	\$13.94	\$11.75	\$10.76	\$12.91
Minimum Rate	897.39	975.17	1,010.10	1,718.23	1,655.29	2,098.78	2,451.37	2,377.96	2,896.84	3,518.50	3,710.10	1,698.42	2,365.49	2,090.42	1,762.50	1,612.83	1,936.37

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Express Freight® Midday

Guaranteed delivery by 12:00 p.m. or 2:00 p.m. to more than 30 countries and territories. Delivery is guaranteed on the next business day to Canada, the second business day to Europe and Latin America, and within two to three business days to Asia. Rates include door-to-door and non door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions for palletized shipments of more than 150 pounds.

## Door-to-Door

Zones	481	482	484	401	402	403	404	405
151-999 Lbs. (Price per Lb.)	\$6.86	\$7.28	\$7.49	\$13.70	\$11.43	\$14.35	\$19.91	\$17.55
1,000 Lbs. or More (Price per Lb.)	6.38	6.77	6.96	12.74	10.63	13.35	18.51	16.32
Minimum Rate	1,035.86	1,099.28	1,130.99	2,068.70	1,725.93	2,166.85	3,006.41	2,650.05

Zones	406	407	408	409	411	412	413	420	421
151-999 Lbs. (Price per Lb.)	\$21.74	\$26.74	\$28.66	\$12.67	\$15.90	\$15.85	\$12.67	\$11.43	\$14.65
1,000 Lbs. or More (Price per Lb.)	20.22	24.87	26.66	11.78	14.78	14.75	11.78	10.63	13.63
Minimum Rate	3,282.74	4,037.74	4,327.66	1,913.17	2,400.90	2,393.35	1,913.17	1,725.93	2,212.15

## Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	481	482	484	401	402	403	404	405
151-999 Lbs. (Price per Lb.)	\$6.27	\$6.69	\$6.91	\$13.08	\$10.86	\$13.78	\$19.29	\$16.97
1,000 Lbs. or More (Price per Lb.)	5.79	6.18	6.38	12.12	10.05	12.78	17.89	15.74
Minimum Rate	946.77	1,010.19	1,043.41	1,975.08	1,639.86	2,080.78	2,912.79	2,562.47

Zones	406	407	408	409	411	412	413	420	421
151-999 Lbs. (Price per Lb.)	\$21.18	\$26.16	\$28.08	\$12.07	\$15.33	\$15.25	\$12.07	\$10.86	\$14.08
1,000 Lbs. or More (Price per Lb.)	19.66	24.29	26.08	11.18	14.21	14.15	11.18	10.05	13.06
Minimum Rate	3,198.18	3,950.16	4,240.08	1,822.57	2,314.83	2,302.75	1,822.57	1,639.86	2,126.08

## Notes:

- Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.
- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.
- For UPS Worldwide Express Freight Midday shipments, additional charges may apply to larger pallets. Pallets exceeding maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf) require prior authorization. Refer to page 122 for more information.
- For additional information, refer to page 26.



## Export

## UPS Worldwide Express Freight®

Guaranteed delivery by end of day to more than 60 countries and territories. Delivery is guaranteed on the next business day to Canada, the second business day to Europe and Latin America and within two to three business days to Asia. Rates include door-to-door and non door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions for palletized shipments of more than 150 pounds.

## Door-to-Door

Zones	481	482	484	401	402	403	404	405
151-999 Lbs. (Price per Lb.)	\$5.81	\$6.17	\$6.51	\$10.96	\$9.94	\$12.48	\$15.93	\$15.26
1,000 Lbs. or More (Price per Lb.)	5.40	5.74	6.05	10.19	9.24	11.61	14.81	14.19
Minimum Rate	877.31	931.67	983.01	1,654.96	1,500.94	1,884.48	2,405.43	2,304.26

Zones	406	407	408	409	411	412	413	420	421
151-999 Lbs. (Price per Lb.)	\$19.41	\$23.25	\$24.92	\$10.56	\$13.83	\$13.21	\$10.76	\$9.94	\$12.74
1,000 Lbs. or More (Price per Lb.)	18.05	21.62	23.18	9.82	12.86	12.29	10.01	9.24	11.85
Minimum Rate	2,930.91	3,510.75	3,762.92	1,594.56	2,088.33	1,994.71	1,624.76	1,500.94	1,923.74

## Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	481	482	484	401	402	403	404	405
151-999 Lbs. (Price per Lb.)	\$5.31	\$5.67	\$6.01	\$10.46	\$9.44	\$11.98	\$15.43	\$14.76
1,000 Lbs. or More (Price per Lb.)	4.90	5.24	5.55	9.69	8.74	11.11	14.31	13.69
Minimum Rate	801.81	856.17	907.51	1,579.46	1,425.44	1,808.98	2,329.93	2,228.76

Zones	406	407	408	409	411	412	413	420	421
151-999 Lbs. (Price per Lb.)	\$18.91	\$22.75	\$24.42	\$10.06	\$13.33	\$12.71	\$10.26	\$9.44	\$12.24
1,000 Lbs. or More (Price per Lb.)	17.55	21.12	22.68	9.32	12.36	11.79	9.51	8.74	11.35
Minimum Rate	2,855.41	3,435.25	3,687.42	1,519.06	2,012.83	1,919.21	1,519.06	1,425.44	1,848.24

## Notes:

- Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.
- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.
- For UPS Worldwide Express Freight shipments, additional charges may apply to larger pallets. Pallets exceeding maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf) require prior authorization. Refer to page 122 for more information.
- For additional information, refer to page 26.
- Not available at The UPS Store® locations, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet. Drop-off available at UPS Worldwide Express Freight Centers.

## Export

## UPS Worldwide Saver®

Guaranteed delivery by end of business day to more than 220 countries and territories. Delivery is guaranteed on the next business day to Canada and for documents to Mexico, the second business day to Europe and Latin America and within two to three business days to Asia. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
Letter*	\$44.91	\$46.25	\$47.53	\$60.30	\$54.74	\$67.44	\$69.53	\$69.31	\$89.51	\$126.97	\$131.07	\$57.24	\$69.39	\$66.21	\$59.40	\$50.62	\$62.32
Pak 1 Lbs.**	73.25	74.94	68.32	81.42	73.15	93.65	92.75	91.12	108.49	143.89	149.61	74.81	93.59	87.79	79.60	69.04	77.57
Pak 2 Lbs.**	77.87	81.83	71.78	85.29	80.82	95.64	100.45	97.11	141.67	170.38	175.82	80.92	105.63	95.17	88.80	76.70	101.21
10 KG Box†	139.73	157.26	179.26	221.30	233.90	259.16	272.72	286.95	388.07	370.33	392.15	219.37	262.55	256.37	242.44	204.17	296.49
25 KG Box†	235.29	253.79	260.72	328.42	352.92	377.72	439.67	511.17	645.18	689.64	703.52	333.66	422.51	404.94	387.90	347.27	510.22
1 Lbs.	82.68	89.70	82.44	101.54	95.71	119.30	107.19	104.61	127.55	168.36	176.55	91.11	111.53	105.49	91.59	88.30	94.68
2	90.92	98.34	93.07	115.85	100.42	140.92	130.66	121.87	153.76	191.08	193.50	103.26	126.51	121.88	104.80	96.31	116.42
3	102.71	107.06	103.52	134.59	114.12	157.09	150.07	142.15	183.82	232.78	220.05	123.34	140.33	137.28	123.97	110.01	128.44
4	113.11	117.77	115.26	156.39	128.95	175.76	172.38	160.33	213.14	270.44	261.64	141.38	153.11	151.16	144.41	124.64	142.96
5	126.38	140.81	131.37	182.47	145.44	190.46	193.93	189.57	244.72	300.12	292.90	171.54	189.03	182.28	174.89	139.81	162.12
6	130.08	147.09	146.55	193.15	157.93	204.04	212.26	200.70	270.08	318.00	302.35	181.30	206.77	199.22	184.85	153.81	188.80
7	132.81	152.45	156.09	204.26	169.08	222.65	230.96	218.45	300.93	341.99	339.49	192.32	225.05	220.31	196.15	162.56	209.57
8	133.84	153.48	171.41	213.22	179.06	241.87	249.42	243.11	350.51	358.50	375.36	203.02	248.16	234.64	207.13	174.00	227.14
9	134.87	154.50	175.62	214.25	180.09	249.27	255.75	251.12	373.21	365.65	379.77	206.16	260.85	242.20	207.40	175.98	246.31
10	135.90	155.53	176.65	215.28	181.12	250.30	256.78	252.15	375.48	367.21	380.80	207.51	262.47	243.23	210.60	177.01	258.23
11	136.92	156.56	177.67	216.31	187.79	251.33	257.81	253.18	383.55	375.08	381.82	208.63	263.95	244.26	218.30	183.68	270.65
12	137.95	157.59	179.60	217.33	194.05	252.76	259.71	254.61	387.60	387.07	388.75	210.58	265.88	245.96	224.40	189.94	287.13
13	169.11	199.26	208.10	254.76	205.01	288.42	321.53	300.17	469.55	439.10	449.11	260.00	307.91	309.13	246.00	200.90	301.87
14	181.94	209.46	230.37	281.64	215.14	321.02	360.80	344.58	494.86	483.33	496.41	275.65	365.00	334.46	275.86	211.03	315.76
15	189.00	216.71	249.50	291.33	237.67	340.74	385.42	373.44	529.14	525.82	511.56	285.63	370.71	350.88	285.91	233.56	330.01
16	196.04	223.58	252.20	301.56	252.83	355.19	400.97	388.34	579.85	578.57	545.59	296.15	383.98	366.69	295.31	248.72	345.74
17	201.68	230.22	253.23	310.09	254.56	356.64	415.80	389.92	586.00	584.04	571.44	306.17	397.70	380.27	306.42	250.45	358.64
18	206.87	232.43	254.26	311.12	256.16	366.17	419.62	402.94	606.68	601.83	599.98	308.90	414.31	387.89	308.02	252.05	370.80
19	207.90	235.35	255.29	314.26	274.03	367.39	420.65	412.63	619.58	653.72	670.71	309.93	420.57	388.92	312.90	269.92	382.97
20	208.93	236.37	256.32	315.29	284.22	368.42	421.68	413.66	632.26	665.86	677.80	310.95	426.01	389.95	322.90	280.10	395.26
21	209.95	237.40	257.34	316.32	287.43	369.45	422.71	414.69	633.83	667.59	686.74	311.98	427.04	390.97	332.90	281.69	407.68
22	210.98	238.43	258.37	317.35	288.46	370.48	423.74	415.72	634.86	668.96	688.09	313.01	428.06	392.00	343.10	282.72	419.73
23	212.01	239.46	259.40	318.38	289.49	371.50	424.76	416.75	635.88	670.67	697.75	314.04	429.09	393.03	356.10	283.74	429.06
24	213.04	240.49	260.43	319.40	290.52	372.53	425.79	417.77	636.91	675.36	698.78	315.07	430.12	394.06	357.50	285.10	441.85
25	214.07	241.51	261.46	320.43	295.42	374.73	427.48	419.79	640.44	685.56	701.46	316.09	433.33	395.09	361.70	294.86	455.98

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

\*\*UPS Express® Pak rates apply to shipments weighing two pounds or less, customs value is less than \$100.00, and UPS Express Pak is selected at the time of shipping.

†Shipments exceeding the maximum weights (10 KG/22 pounds and 25 KG/55 pounds) will be charged the regular UPS Worldwide Saver rate. Available only when the shipper is paying the shipping charges.

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Saver®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
26 Lbs.	\$259.17	\$295.40	\$301.00	\$411.66	\$325.63	\$483.19	\$544.28	\$522.53	\$757.97	\$795.65	\$751.95	\$405.89	\$540.99	\$495.61	\$405.20	\$319.12	\$466.43
27	274.94	309.88	336.42	434.97	332.25	510.22	564.76	550.39	774.02	916.72	857.61	427.62	570.76	525.14	426.64	325.61	477.12
28	284.56	319.58	351.18	447.47	333.28	520.10	585.67	564.70	793.86	931.83	879.00	440.09	588.70	538.87	440.23	326.64	489.16
29	289.87	323.37	354.82	455.82	334.31	532.24	602.41	578.94	857.93	982.80	881.13	441.12	590.48	556.73	441.00	327.67	501.21
30	295.54	329.16	355.85	465.41	342.08	543.31	604.82	593.17	864.67	987.91	900.83	444.85	592.66	559.76	445.25	335.24	512.27
31	302.59	337.75	356.88	475.25	353.75	557.65	640.01	630.15	866.71	988.94	930.11	459.94	635.98	578.05	466.83	346.68	525.66
32	308.88	343.40	364.23	481.41	369.30	563.58	659.29	633.86	907.46	991.18	945.93	485.86	650.46	590.38	484.33	361.92	537.71
33	315.17	350.28	373.99	500.48	377.28	580.67	674.38	648.40	938.74	1,034.18	952.10	495.41	662.92	592.72	495.80	369.74	549.50
34	321.45	355.93	376.32	511.82	391.15	581.70	689.00	649.84	941.87	1,078.81	955.37	503.48	664.13	610.46	503.59	383.33	561.06
35	326.64	361.56	376.74	526.84	392.82	582.73	704.09	650.87	943.57	1,083.28	964.90	504.51	688.21	617.72	504.05	387.85	573.46
36	331.07	367.23	377.17	540.49	426.11	583.75	715.42	665.25	977.41	1,084.31	976.00	508.34	690.63	658.68	508.61	417.59	584.53
37	337.61	373.98	381.16	550.57	449.86	584.78	741.99	666.73	1,006.15	1,085.34	994.75	535.66	695.35	672.52	535.98	440.86	597.32
38	342.16	379.13	382.18	553.12	452.26	607.74	761.21	693.18	1,039.56	1,086.36	1,013.36	545.01	696.38	680.86	545.68	443.22	609.23
39	348.21	384.16	390.63	568.82	461.53	623.66	777.14	705.64	1,041.64	1,087.39	1,038.12	555.25	697.41	699.25	555.63	452.29	620.66
40	354.50	392.03	391.66	579.95	462.55	639.09	778.49	706.90	1,046.42	1,088.42	1,048.47	563.72	698.44	700.34	564.34	453.32	633.31
41	360.79	394.47	395.48	589.91	471.35	640.77	793.47	731.78	1,063.38	1,089.45	1,099.18	573.21	734.82	702.52	573.60	461.93	646.22
42	366.59	403.16	412.46	597.63	473.34	644.28	808.57	734.27	1,080.30	1,090.48	1,117.14	582.25	751.42	734.31	582.80	463.87	658.52
43	371.28	409.08	413.96	609.58	474.37	693.48	823.55	748.01	1,131.44	1,162.96	1,157.86	591.77	824.22	744.45	592.63	464.90	681.54
44	376.72	415.34	419.08	617.67	482.77	709.22	838.89	774.18	1,136.56	1,170.35	1,161.95	600.77	835.30	759.46	601.13	473.11	686.65
45	382.39	420.37	428.23	627.14	484.13	719.87	854.01	820.98	1,137.59	1,173.37	1,167.24	610.31	836.32	775.19	610.73	477.07	706.01
46	386.82	429.59	435.55	636.97	511.19	735.59	872.83	847.41	1,138.62	1,233.66	1,272.79	616.66	841.09	782.12	617.07	500.97	714.35
47	392.50	433.88	442.82	648.07	513.92	738.92	884.07	850.06	1,139.65	1,287.82	1,283.40	626.73	867.67	798.23	627.50	503.64	728.41
48	397.80	441.86	448.61	657.76	514.95	754.20	899.18	884.29	1,151.61	1,349.17	1,284.47	636.23	870.22	805.80	636.92	505.62	743.20
49	402.24	446.28	455.28	667.11	534.54	756.44	913.78	898.62	1,165.62	1,355.32	1,285.50	646.30	871.25	806.83	646.63	523.85	757.84
50	408.05	454.45	455.77	670.01	536.52	765.38	927.65	900.17	1,181.98	1,359.59	1,293.51	655.45	874.14	815.73	655.85	525.79	772.94
52	419.79	463.36	462.43	695.13	580.35	795.87	964.00	941.12	1,278.67	1,363.99	1,330.10	666.94	943.42	847.78	667.45	560.04	786.46
54	426.24	467.26	479.78	710.05	587.12	820.86	982.27	963.44	1,283.52	1,367.07	1,334.86	678.52	984.25	856.29	678.83	566.57	812.03
56	434.89	476.24	490.42	732.21	611.17	839.71	1,017.63	969.57	1,343.39	1,459.22	1,346.16	699.68	997.76	887.05	699.21	589.78	836.22
58	444.02	485.08	499.91	754.37	635.24	859.44	1,053.73	975.71	1,377.77	1,551.80	1,381.47	720.85	1,011.52	917.69	722.84	613.00	863.02
60	455.52	495.87	510.05	779.27	638.32	897.45	1,098.80	978.79	1,406.55	1,561.74	1,425.79	748.71	1,064.11	988.21	732.70	616.09	889.08
62	464.16	505.07	517.25	801.82	675.10	926.08	1,134.77	1,030.31	1,409.63	1,580.58	1,429.23	768.33	1,067.19	1,007.61	756.50	651.48	915.99
64	472.79	512.58	522.27	822.98	679.14	940.22	1,171.25	1,080.93	1,469.13	1,588.30	1,490.98	787.95	1,097.46	1,039.74	780.30	655.62	945.19
66	479.08	520.92	533.84	843.91	684.38	967.92	1,199.59	1,089.41	1,503.37	1,591.38	1,494.06	807.55	1,121.79	1,050.47	803.40	674.62	970.58
68	490.87	529.76	548.28	865.57	730.70	993.14	1,234.83	1,095.69	1,522.00	1,594.46	1,620.88	827.13	1,124.87	1,059.01	827.00	705.12	1,004.58
70	498.46	541.59	556.42	886.11	733.78	1,007.27	1,270.12	1,171.73	1,563.84	1,597.55	1,634.69	846.71	1,149.83	1,088.78	851.00	714.58	1,021.19

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Saver®

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
72 Lbs.	\$503.51	\$544.67	\$558.52	\$905.05	\$761.99	\$1,032.72	\$1,302.95	\$1,174.81	\$1,568.23	\$1,676.69	\$1,672.39	\$852.82	\$1,173.95	\$1,105.54	\$871.00	\$735.32	\$1,049.35
74	517.07	555.66	563.08	925.32	765.14	1,060.41	1,327.88	1,195.66	1,597.15	1,692.57	1,757.62	884.32	1,208.67	1,134.10	892.00	752.13	1,078.34
76	524.23	564.39	574.55	930.72	821.07	1,087.00	1,333.77	1,313.72	1,658.24	1,747.56	1,760.70	903.89	1,261.44	1,198.83	899.40	792.33	1,106.99
78	529.04	571.75	582.74	954.04	826.92	1,103.39	1,367.90	1,316.80	1,690.80	1,756.79	1,779.76	923.50	1,302.42	1,233.11	919.00	797.98	1,135.73
80	535.20	578.87	594.24	973.56	832.09	1,143.68	1,380.06	1,362.92	1,723.31	1,813.46	1,797.06	943.07	1,306.38	1,258.64	940.50	803.28	1,164.37
82	540.76	585.99	606.75	996.97	835.17	1,169.46	1,385.38	1,366.00	1,727.89	1,816.54	1,841.17	946.16	1,309.46	1,268.59	957.20	822.69	1,169.63
84	545.70	592.99	612.92	1,018.44	892.25	1,183.14	1,449.66	1,369.09	1,803.42	1,848.72	1,884.10	949.24	1,312.55	1,285.72	973.80	861.02	1,198.31
86	551.74	600.49	613.77	1,034.27	898.50	1,210.34	1,474.59	1,414.18	1,817.47	1,870.06	1,903.32	988.51	1,386.49	1,303.22	990.60	867.05	1,222.26
88	557.91	611.17	617.11	1,054.31	901.58	1,227.77	1,499.38	1,427.75	1,840.19	1,974.30	1,946.25	1,007.65	1,401.15	1,320.36	1,007.20	874.18	1,249.54
90	564.07	614.26	631.06	1,061.66	904.67	1,254.98	1,524.07	1,463.54	1,843.27	1,977.38	1,990.13	1,022.89	1,485.24	1,337.61	1,023.90	892.45	1,278.33
92	570.00	620.85	641.28	1,076.21	934.74	1,279.10	1,549.12	1,467.30	1,846.35	1,980.47	2,011.33	1,038.20	1,488.32	1,354.86	1,040.50	908.17	1,306.56
94	576.17	633.04	644.35	1,098.75	937.83	1,304.79	1,573.91	1,472.66	1,849.44	1,984.25	2,014.41	1,056.85	1,491.41	1,371.39	1,057.30	923.35	1,332.01
96	582.33	640.45	652.64	1,117.18	951.00	1,332.05	1,598.72	1,550.06	1,852.52	2,155.20	2,081.64	1,077.41	1,494.49	1,374.47	1,073.90	942.94	1,354.87
98	588.37	644.92	655.82	1,126.06	996.76	1,359.02	1,606.47	1,582.87	1,855.61	2,280.75	2,113.53	1,088.74	1,505.35	1,377.56	1,090.60	961.88	1,379.07
100	591.80	648.00	657.71	1,129.80	1,087.25	1,362.88	1,609.55	1,585.95	1,909.69	2,325.71	2,453.02	1,099.28	1,559.48	1,380.64	1,111.90	1,049.20	1,384.04
105	621.38	677.70	689.34	1,185.32	1,147.24	1,433.72	1,687.32	1,662.56	2,003.43	2,442.00	2,573.23	1,154.24	1,637.45	1,441.56	1,166.50	1,089.88	1,438.36
110	650.47	706.12	722.00	1,241.70	1,201.87	1,501.18	1,767.67	1,741.72	2,096.87	2,558.29	2,695.66	1,209.20	1,715.43	1,510.21	1,221.10	1,141.77	1,449.93
115	679.91	737.55	754.17	1,296.96	1,256.50	1,569.14	1,848.02	1,820.89	2,192.11	2,674.57	2,815.52	1,264.17	1,793.40	1,578.85	1,275.50	1,193.68	1,495.77
120	709.47	769.55	786.91	1,353.26	1,311.13	1,637.36	1,928.37	1,900.06	2,287.36	2,790.86	2,935.13	1,319.13	1,871.38	1,647.50	1,329.80	1,245.57	1,555.49
125	739.03	801.02	818.87	1,408.36	1,365.75	1,704.94	2,008.72	1,979.23	2,380.43	2,907.14	3,054.52	1,374.09	1,949.35	1,716.14	1,385.00	1,297.47	1,615.62
130	766.40	832.98	851.00	1,464.64	1,420.39	1,772.34	2,089.07	2,058.40	2,473.32	3,023.42	3,176.60	1,429.06	2,027.32	1,784.79	1,440.30	1,349.37	1,659.24
135	795.86	864.94	883.57	1,520.90	1,475.02	1,840.35	2,169.41	2,137.57	2,568.28	3,139.71	3,295.77	1,484.03	2,105.30	1,853.43	1,494.80	1,401.27	1,701.52
140	825.22	896.16	916.24	1,577.16	1,529.65	1,906.81	2,249.76	2,216.73	2,663.33	3,256.00	3,417.72	1,538.98	2,183.27	1,922.08	1,550.20	1,453.17	1,757.33
145	854.01	928.10	948.92	1,633.44	1,584.28	1,973.98	2,330.11	2,295.91	2,755.96	3,372.29	3,536.52	1,593.95	2,261.25	1,990.72	1,605.50	1,505.07	1,813.75
150	883.20	959.30	981.59	1,688.21	1,638.90	2,041.01	2,410.46	2,375.08	2,850.94	3,488.56	3,658.37	1,648.92	2,339.22	2,059.37	1,660.80	1,556.96	1,869.79

## Shipments of More Than 150 Pounds

Zones	481	482	484	401	402	403	404	405	406	407	408	409	411	412	413	420	421
Price Per Pound	\$5.89	\$6.40	\$6.55	\$11.26	\$10.93	\$13.61	\$16.07	\$15.84	\$19.01	\$23.26	\$24.39	\$11.00	\$15.60	\$13.73	\$11.08	\$10.38	\$12.47
Minimum Rate	883.20	959.30	981.59	1,688.21	1,638.90	2,041.01	2,410.46	2,375.08	2,850.94	3,488.56	3,658.37	1,648.92	2,339.22	2,059.37	1,660.80	1,556.96	1,869.79

**Note:** For additional information, refer to page 26.

## Export

## UPS Worldwide Expedited®

Guaranteed delivery by end of business day to more than 220 countries and territories. Delivery is guaranteed in two business days to Canada, three business days to Mexico, three to four business days to Europe and four to five business days to Asia and Latin America. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
1 Lbs.	\$75.13	\$80.57	\$76.41	\$93.22	\$83.02	\$105.26	\$100.68	\$97.45	\$121.03	\$114.79	\$106.09	\$85.29	\$104.01	\$99.15	\$83.80	\$79.47	\$83.90
2	79.97	88.81	83.96	110.20	97.54	123.00	120.61	115.77	143.67	142.07	137.48	97.22	115.37	113.45	99.55	94.00	103.35
3	89.04	96.21	95.57	126.64	109.89	137.93	136.34	131.85	171.61	168.82	155.72	114.32	133.68	126.07	115.35	106.34	115.48
4	96.02	105.35	100.15	142.07	118.92	151.41	155.08	148.42	200.33	210.45	188.62	128.13	147.68	138.74	130.85	115.37	129.29
5	106.29	121.55	113.53	169.06	128.31	176.87	171.78	172.63	220.27	241.86	215.99	156.99	165.56	161.01	157.00	124.77	139.87
6	109.99	125.00	124.27	179.00	143.33	187.85	190.93	188.86	259.25	263.78	248.29	169.33	184.74	175.35	169.50	139.79	167.64
7	112.60	130.02	134.86	190.33	153.46	201.38	207.59	205.48	282.77	294.50	260.10	175.65	200.97	196.35	171.90	149.91	174.36
8	118.58	134.38	145.97	195.07	157.42	214.16	219.36	221.28	321.86	304.77	293.07	189.25	220.46	205.52	189.43	153.87	199.52
9	119.96	139.22	152.34	203.46	165.73	227.40	236.03	235.88	347.62	337.10	335.92	190.84	236.19	214.98	191.95	162.18	212.51
10	123.17	143.10	153.76	204.27	169.72	234.91	238.66	239.77	350.87	339.55	337.66	195.81	247.34	227.82	203.25	166.17	225.97
11	127.04	144.60	161.39	206.28	176.94	237.64	239.26	240.96	362.67	349.80	362.14	197.42	249.62	231.55	214.45	173.40	230.04
12	127.65	145.52	167.08	207.65	183.81	239.71	249.41	243.25	369.24	356.76	375.40	199.30	259.62	233.47	220.50	180.26	242.67
13	139.96	164.51	176.19	230.62	189.93	253.95	300.66	267.18	430.82	393.79	402.47	229.14	276.30	274.97	238.80	186.39	264.51
14	146.49	169.64	178.98	245.16	196.36	283.17	316.69	311.42	459.98	420.87	440.93	233.97	310.80	294.20	247.50	192.82	276.73
15	151.35	177.61	184.66	250.12	209.75	294.06	334.65	324.42	471.21	455.99	452.32	249.06	325.69	304.84	257.80	206.21	278.74
16	158.36	182.03	190.48	275.75	219.88	307.64	348.81	345.98	490.23	481.29	453.48	251.76	349.92	318.08	271.90	216.33	296.62
17	159.66	183.08	196.42	277.04	225.27	308.25	361.78	351.60	513.41	500.36	459.14	264.54	359.92	330.22	281.70	221.73	315.93
18	163.83	187.55	204.49	281.29	234.35	318.08	368.80	363.44	547.77	514.56	495.16	267.15	370.23	335.08	287.80	230.81	325.67
19	168.01	192.13	215.54	282.26	242.17	330.59	381.39	374.30	567.78	540.14	536.73	280.30	391.07	345.14	299.70	238.63	336.07
20	172.19	196.81	220.06	282.87	250.04	331.20	382.29	375.26	569.65	559.99	540.30	290.11	394.69	361.39	308.05	246.49	347.06
21	184.21	220.51	223.25	292.33	259.14	347.06	405.13	390.87	583.61	612.30	574.83	303.42	404.00	371.04	320.65	255.59	358.23
22	188.58	225.02	225.19	293.43	265.89	347.67	405.73	393.98	596.02	618.10	579.52	305.15	405.09	372.74	329.25	262.35	368.46
23	192.41	227.16	225.95	303.03	273.69	348.27	407.64	398.18	603.53	620.49	593.98	305.75	412.62	373.35	337.85	270.15	372.42
24	197.07	227.76	234.09	308.06	279.22	348.88	408.25	398.79	605.83	639.34	595.57	306.36	413.37	373.96	343.50	275.68	378.80
25	200.98	233.13	238.52	310.78	283.81	352.23	409.17	400.08	607.77	642.10	622.11	306.97	417.36	376.32	351.45	280.26	394.43
26	211.83	240.11	247.97	374.17	297.30	434.83	487.04	454.01	662.64	698.93	663.39	360.09	497.11	440.12	362.80	293.76	409.60
27	215.83	258.22	248.58	393.04	305.13	460.44	505.20	462.40	680.11	716.64	703.18	380.68	508.75	456.24	368.40	301.58	409.72
28	221.18	260.15	255.54	404.22	310.82	461.05	525.35	507.35	691.35	734.51	728.62	384.20	544.71	459.15	381.05	307.27	424.54
29	224.54	260.96	262.61	406.54	318.67	491.67	550.90	525.35	727.17	798.22	739.14	397.60	549.64	516.94	385.35	315.13	439.23
30	227.93	270.78	265.45	407.15	325.06	500.34	562.81	533.04	732.91	804.74	739.75	405.90	550.25	522.73	392.85	321.52	449.91
31	232.74	271.78	269.53	411.63	331.48	507.62	583.02	539.87	779.96	805.40	769.53	414.00	554.74	523.34	405.40	327.94	463.84
32	237.78	282.64	271.19	421.65	338.70	516.74	585.07	545.13	795.78	807.17	770.15	422.13	557.42	524.13	409.60	335.15	476.59
33	242.82	287.74	272.85	422.26	345.07	529.86	595.36	551.65	802.64	825.89	770.76	430.27	587.56	540.09	417.60	341.53	482.50
34	247.86	288.34	278.95	428.69	350.54	542.82	606.73	553.02	804.14	827.83	771.37	444.62	608.40	541.69	425.60	347.00	488.82
35	252.91	292.93	279.56	429.30	356.91	543.70	623.02	553.92	806.23	828.44	771.98	452.89	619.92	543.55	434.50	353.37	501.50

**Note:** For additional information, refer to page [26](#).

## Export

## UPS Worldwide Expedited®

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
36 Lbs.	\$257.91	\$298.12	\$281.21	\$429.91	\$362.43	\$544.31	\$641.22	\$554.53	\$807.18	\$835.15	\$786.33	\$460.64	\$630.66	\$580.41	\$446.10	\$358.88	\$504.80
37	262.91	303.77	286.45	430.52	367.90	546.97	643.04	555.14	813.71	866.47	787.85	461.63	640.57	610.29	454.35	364.36	517.03
38	267.96	309.41	287.06	434.98	374.20	557.94	664.27	565.25	838.75	870.64	816.65	480.77	649.78	622.94	463.90	370.66	530.02
39	273.01	315.05	289.88	456.45	380.90	567.21	682.91	605.90	882.94	889.03	822.35	482.70	650.70	624.22	472.85	377.36	538.27
40	278.07	323.59	290.49	458.56	387.54	591.19	685.38	639.43	889.48	922.74	823.94	483.42	668.91	626.28	480.00	384.00	542.83
41	283.11	324.47	291.27	459.17	392.68	593.96	702.77	645.68	893.38	928.41	824.55	495.97	686.34	643.30	486.80	386.78	551.20
42	288.19	329.16	292.26	460.47	396.60	611.36	704.52	653.15	899.35	996.02	841.18	497.25	688.10	645.03	493.70	390.65	561.48
43	293.26	335.25	294.38	487.49	402.08	619.18	727.43	662.71	906.49	1,002.78	903.61	509.79	713.02	646.70	500.45	396.06	573.17
44	298.35	339.94	296.47	497.34	407.12	634.61	737.39	672.22	929.77	1,003.47	910.26	511.06	715.52	679.74	507.35	401.02	583.43
45	303.45	344.67	299.07	502.27	412.20	635.21	751.73	696.36	933.25	1,004.07	938.19	529.12	716.13	695.24	514.00	406.02	595.65
46	308.51	348.91	304.27	503.59	418.12	642.11	753.16	717.72	935.13	1,005.92	979.01	530.95	723.48	696.82	520.65	411.85	607.39
47	313.06	354.07	308.86	504.20	431.67	650.85	753.77	735.11	947.96	1,049.80	980.70	537.07	750.54	697.70	527.50	425.20	619.68
48	317.78	362.21	311.81	518.03	434.98	668.81	763.43	745.22	997.12	1,102.25	982.46	540.06	753.85	704.01	534.20	428.45	632.54
49	321.50	363.03	316.05	524.11	435.59	672.18	786.66	745.82	1,027.48	1,107.51	1,017.59	541.94	774.61	704.65	540.80	429.06	644.70
50	325.69	367.74	316.66	531.83	439.24	673.57	788.99	758.57	1,028.40	1,108.51	1,021.12	544.57	776.70	705.26	548.60	432.65	657.80
52	336.19	380.91	323.20	536.99	455.75	722.85	808.52	778.28	1,065.06	1,110.89	1,087.29	567.09	782.84	727.27	560.65	448.92	671.39
54	339.29	385.54	325.99	554.73	461.71	733.82	825.30	790.65	1,078.41	1,157.70	1,088.56	569.02	832.42	731.07	571.80	454.78	695.64
56	347.15	394.21	332.85	557.47	471.95	742.55	846.69	800.02	1,079.68	1,188.80	1,089.84	582.95	833.69	733.16	582.60	464.87	720.73
58	355.01	402.89	339.58	560.24	482.19	751.85	868.11	810.77	1,080.94	1,219.91	1,092.05	596.88	834.95	735.24	593.55	474.96	745.99
60	363.00	422.34	340.84	591.48	491.10	761.48	869.88	822.46	1,082.21	1,221.77	1,093.32	618.02	847.25	746.16	604.65	483.73	771.20
62	371.20	430.04	351.37	598.13	501.66	764.55	885.10	831.73	1,090.81	1,223.04	1,094.60	642.03	899.35	747.58	615.55	494.14	796.58
64	386.64	434.49	355.00	604.62	517.70	765.82	891.12	846.29	1,092.08	1,224.30	1,133.48	653.76	904.26	751.10	626.70	509.94	821.13
66	391.34	438.73	361.07	615.71	523.44	809.14	897.29	847.83	1,093.34	1,257.37	1,157.80	665.30	916.73	754.65	663.80	515.59	845.63
68	395.83	446.73	367.14	621.66	533.96	819.17	903.48	861.72	1,108.37	1,258.64	1,195.60	676.85	945.53	758.22	675.46	525.95	870.90
70	404.03	454.93	373.14	627.69	544.64	820.43	909.66	873.94	1,112.59	1,259.90	1,199.07	688.37	969.35	761.77	686.91	536.47	895.68
72	415.84	463.21	379.22	645.70	555.90	821.70	915.83	883.09	1,113.85	1,261.17	1,204.92	699.91	975.80	765.32	698.46	547.56	920.41
74	426.02	474.35	385.28	646.97	565.86	822.96	921.99	888.84	1,136.11	1,262.44	1,206.19	711.46	977.06	768.86	710.00	557.37	945.21
76	431.16	486.33	391.29	648.23	576.43	824.23	928.18	898.47	1,137.38	1,263.70	1,249.16	722.99	978.33	772.45	721.26	567.78	970.17
78	434.66	487.81	397.36	649.50	586.18	845.89	934.34	910.85	1,140.09	1,264.97	1,253.72	734.53	979.60	775.98	733.03	577.38	994.90
80	438.19	489.06	408.66	664.62	594.81	850.10	940.54	916.61	1,195.31	1,324.31	1,255.00	746.07	980.86	779.55	744.96	585.88	1,019.05
82	441.71	490.31	414.90	670.72	610.54	852.47	946.70	917.87	1,196.57	1,332.14	1,256.27	757.61	984.24	783.10	755.95	601.38	1,038.82
84	445.23	491.56	416.16	672.11	612.11	858.27	952.90	933.99	1,197.84	1,379.19	1,257.55	769.15	985.51	786.67	767.36	602.93	1,058.30
86	448.74	492.81	432.59	673.38	620.74	860.61	959.05	943.28	1,199.10	1,386.32	1,310.15	780.69	986.77	790.23	778.95	611.42	1,067.10
88	452.27	494.06	442.75	681.90	629.43	866.56	965.25	944.70	1,200.37	1,391.01	1,321.02	792.22	1,040.82	793.77	790.37	619.99	1,093.57
90	455.79	495.31	444.01	690.36	644.73	867.84	971.40	945.97	1,201.63	1,400.48	1,322.29	803.76	1,101.65	797.34	801.97	635.06	1,117.64

**Note:** For additional information, refer to page [26](#).

## Export

## UPS Worldwide Expedited®

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
92 Lbs.	\$459.33	\$496.56	\$448.30	\$703.86	\$646.68	\$869.11	\$977.58	\$958.57	\$1,202.90	\$1,402.21	\$1,337.17	\$815.30	\$1,107.68	\$800.88	\$813.48	\$636.99	\$1,141.66
94	462.86	497.81	449.74	718.88	658.67	870.37	983.76	963.05	1,204.16	1,403.48	1,347.51	826.84	1,108.94	804.44	824.93	648.79	1,165.55
96	466.17	499.06	459.47	726.16	664.00	871.64	989.93	964.32	1,205.43	1,404.74	1,351.68	838.38	1,110.21	805.99	836.54	654.03	1,178.55
98	473.20	500.31	460.74	727.43	672.67	872.90	996.12	966.80	1,206.70	1,406.01	1,352.95	847.32	1,111.47	815.85	846.72	662.59	1,180.17
100	474.46	501.56	499.95	731.41	709.72	874.17	999.13	984.04	1,271.13	1,478.50	1,408.82	848.59	1,149.29	829.94	847.61	699.08	1,233.99
105	496.59	518.04	524.96	768.05	745.22	916.00	1,049.08	1,033.85	1,334.70	1,552.43	1,479.27	890.29	1,206.76	856.96	889.56	731.80	1,275.36
110	520.24	542.71	549.95	804.53	780.70	959.56	1,099.04	1,077.28	1,398.25	1,626.36	1,549.71	932.68	1,264.22	891.90	932.01	766.65	1,284.64
115	543.88	567.38	574.95	841.18	816.18	1,003.17	1,149.00	1,118.14	1,461.81	1,700.28	1,620.15	975.08	1,321.68	932.43	976.09	801.49	1,339.17
120	567.53	592.05	599.94	877.64	851.66	1,046.73	1,198.95	1,164.70	1,525.36	1,774.21	1,690.59	1,017.47	1,379.15	972.97	1,017.44	836.34	1,392.98
125	591.18	616.71	624.95	914.28	887.16	1,090.41	1,248.91	1,224.73	1,588.92	1,848.13	1,761.03	1,059.86	1,436.61	1,013.51	1,058.08	871.18	1,436.29
130	614.83	641.38	649.94	950.74	922.64	1,136.02	1,298.87	1,244.72	1,652.47	1,922.05	1,831.47	1,102.26	1,494.07	1,054.05	1,102.63	906.04	1,479.63
135	638.47	666.05	674.94	987.40	958.12	1,177.02	1,348.82	1,278.89	1,716.03	1,995.98	1,901.91	1,144.65	1,495.34	1,094.59	1,143.30	940.88	1,520.34
140	662.12	690.72	699.93	1,023.86	993.62	1,218.65	1,398.78	1,317.40	1,779.58	2,069.91	1,972.35	1,187.05	1,543.13	1,135.13	1,184.61	975.73	1,572.30
145	685.76	715.39	724.94	1,060.15	1,019.84	1,258.77	1,448.74	1,327.40	1,843.14	2,143.83	2,042.79	1,229.44	1,595.49	1,175.67	1,229.34	1,001.47	1,623.41
150	709.41	740.06	749.93	1,094.89	1,051.19	1,304.26	1,498.69	1,335.52	1,906.70	2,217.75	2,113.23	1,271.83	1,647.66	1,216.21	1,269.66	1,032.27	1,673.79

## Shipments of More Than 150 Pounds

Zones	71	72	74	601/631	602/632	603/633	604/634	605/635	606/636	607/637	608/638	609/639	611/641	612/642	613/643	620	621
Price Per Pound	\$4.73	\$4.94	\$5.00	\$7.30	\$7.01	\$8.70	\$10.00	\$8.91	\$12.72	\$14.79	\$14.09	\$8.48	\$10.99	\$8.11	\$8.47	\$6.89	\$11.16
Minimum Rate	709.41	740.06	749.93	1,094.89	1,051.19	1,304.26	1,498.69	1,335.52	1,906.70	2,217.75	2,113.23	1,271.83	1,647.66	1,216.21	1,269.66	1,032.27	1,673.79

**Note:** For additional information, refer to page [26](#).

## Export

## UPS® Standard to Canada\*

Guaranteed delivery to all Canadian provinces by end of day within two to seven business days. Rates include door-to-door delivery.

Customs clearance is not included. For rates, see [ups.com/cacustomsclearance](https://ups.com/cacustomsclearance). UPS will provide Customs Brokerage Services by UPS Supply Chain Solutions unless a different broker is specified. Customs Brokerage charges will be billed to the importer unless otherwise indicated by the shipper.

Zones	51	52	53	54	55	56
1 Lbs.	\$20.31	\$20.95	\$21.30	\$31.79	\$32.65	\$33.00
2	21.97	22.65	23.03	33.43	34.34	34.71
3	22.73	23.41	24.06	35.05	36.01	36.39
4	24.27	25.02	25.60	36.88	37.95	38.36
5	25.73	26.54	26.97	37.65	38.71	39.12
6	27.03	27.88	28.34	39.24	40.31	40.74
7	28.28	29.15	29.87	40.01	41.07	41.50
8	29.58	30.49	31.00	41.29	42.41	42.86
9	30.79	31.75	32.27	42.05	43.17	43.63
10	32.08	33.08	33.63	43.19	44.36	44.88
11	32.84	33.84	34.72	44.86	46.08	46.98
12	33.87	34.92	35.85	46.10	47.35	48.39
13	35.23	36.33	37.25	47.57	48.87	50.23
14	36.00	37.10	38.01	48.20	49.63	50.99
15	36.76	37.86	39.10	49.08	50.41	52.44
16	37.75	38.92	40.42	50.77	52.21	54.42
17	38.75	39.96	41.43	52.20	53.62	56.04
18	40.14	41.39	42.83	53.77	55.37	57.57
19	41.39	42.68	44.18	55.33	56.83	59.31
20	42.42	43.73	45.41	56.82	58.37	60.86
21	43.44	44.80	46.35	58.39	59.96	62.30
22	44.75	46.14	47.76	60.09	61.71	64.17
23	45.85	47.28	48.76	61.58	63.25	65.47
24	47.03	48.50	49.91	63.08	64.80	67.32
25	47.95	49.45	50.79	64.59	66.34	68.56
26	49.08	50.62	52.03	66.38	68.18	69.85
27	50.47	52.04	53.42	68.00	69.84	71.64
28	51.66	53.27	54.70	69.68	71.57	73.37
29	52.86	54.51	56.04	71.30	73.23	75.56
30	54.07	55.75	57.41	72.93	74.91	77.42
31	55.22	57.16	58.74	74.68	77.53	79.56
32	56.42	58.40	59.95	76.35	79.26	81.34
33	57.82	59.85	61.35	77.98	80.96	83.08
34	58.91	60.97	62.48	79.60	82.64	84.80
35	60.05	62.15	64.09	80.68	83.75	86.56

\*Visit [ups.com/holidays](https://ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to pages [26](#) and [74](#).
- For a multiple-package shipment, the minimum charge will be based on an average weight of 15 pounds per package.



## Export

## UPS® Standard to Canada\*

Zones	51	52	53	54	55	56
36 Lbs.	\$61.12	\$63.27	\$64.86	\$82.55	\$85.70	\$87.94
37	62.52	64.72	66.30	84.22	87.43	89.73
38	63.65	65.88	67.68	85.66	88.94	91.51
39	65.09	67.38	68.95	87.05	90.36	92.72
40	66.19	68.51	70.29	88.72	92.11	94.51
41	67.34	69.70	71.42	90.22	93.67	96.11
42	68.42	70.82	72.61	91.55	95.05	97.65
43	69.68	72.13	73.93	93.12	96.67	99.19
44	70.58	73.06	74.79	94.31	97.91	100.46
45	71.91	74.43	76.19	96.06	99.73	102.34
46	73.07	75.62	77.57	97.43	101.16	103.80
47	74.19	76.79	78.76	98.94	102.73	105.40
48	75.16	77.80	79.85	100.43	104.59	106.99
49	76.42	79.10	80.94	101.82	105.70	108.47
50	77.69	80.41	82.35	103.43	107.65	110.20
52	80.06	82.86	84.79	105.61	109.69	113.73
54	82.27	85.16	87.15	107.65	112.87	116.11
56	84.21	87.16	89.18	109.87	115.93	119.41
58	87.72	91.32	96.33	112.10	119.01	122.52
60	89.52	94.67	97.29	114.07	121.11	124.96
62	91.34	96.12	98.35	116.55	123.76	128.18
64	92.69	97.04	99.26	118.70	125.20	129.99
66	93.61	97.69	99.87	120.64	127.94	132.84
68	94.52	98.39	100.21	122.79	128.86	135.94
70	95.44	99.30	101.12	125.27	130.05	138.12
72	96.79	100.77	103.09	128.58	132.74	141.97
74	98.30	102.34	104.70	131.01	135.28	145.77
76	99.68	103.77	106.16	134.04	138.45	149.59
78	100.60	104.69	107.08	134.96	139.63	152.36
80	101.51	105.60	107.99	138.03	142.67	156.01
82	102.43	106.52	108.91	140.59	145.23	159.06
84	103.34	107.43	109.82	143.09	147.72	162.04
86	104.26	108.35	110.74	146.29	151.02	164.91
88	105.17	109.26	111.65	148.71	153.53	168.00
90	106.09	110.18	112.62	151.08	155.98	170.82

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to pages [26](#) and [74](#).

## Export

## UPS® Standard to Canada\*

Zones	51	52	53	54	55	56
92 Lbs.	\$107.00	\$111.09	\$114.14	\$153.93	\$158.91	\$173.74
94	107.92	112.01	115.45	156.36	161.42	176.56
96	108.84	112.93	117.41	158.98	164.13	179.48
98	109.75	113.84	119.79	161.77	166.99	182.24
100	110.34	114.76	122.23	164.08	169.38	185.33
105	111.26	115.67	124.65	164.99	171.35	190.62
110	112.17	119.05	129.25	169.99	179.00	198.56
115	114.93	124.13	134.51	176.68	186.60	206.71
120	117.97	128.12	140.57	183.36	193.81	214.63
125	120.73	132.99	145.83	190.05	201.30	222.42
130	123.20	136.44	151.61	196.82	207.81	229.27
135	125.88	140.33	159.00	202.17	212.27	235.62
140	128.47	143.41	163.70	208.67	218.77	243.10
145	130.94	146.87	168.25	217.79	224.83	248.37
150	133.63	152.60	172.95	222.27	229.47	257.19

## Shipments of More Than 150 Pounds

Zones	51	52	53	54	55	56
Shipments of 151 to 199 Pounds						
Price Per Pound	\$0.90	\$1.02	\$1.16	\$1.49	\$1.53	\$1.72
Minimum Rate	133.63	152.60	172.95	222.27	229.47	257.19
Shipments of 200 to 499 Pounds						
Price Per Pound	\$0.86	\$1.00	\$1.12	\$1.41	\$1.48	\$1.69
Minimum Rate	179.10	202.98	230.84	296.51	304.47	342.28
Shipments of 500 Pounds or More						
Price Per Pound	\$0.72	\$0.93	\$1.09	\$1.33	\$1.45	\$1.64
Minimum Rate	429.14	499.00	558.88	703.59	738.52	843.31

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to pages [26](#) and [74](#).

## Export

## UPS® Standard to Mexico\*

Guaranteed delivery to all of Mexico by end of day within four to eight business days. Rates include routine, in-house, customs clearance. Customs clearance by UPS Supply Chain Solutions is required.\*\*

Zones	32	33	34	35	36	37	38
1 Lbs.	\$51.22	\$51.61	\$52.80	\$53.26	\$53.70	\$53.94	\$54.06
2	54.63	55.64	56.10	56.93	57.04	57.43	57.51
3	58.55	60.03	60.34	60.71	60.81	61.75	61.81
4	61.67	61.97	62.36	62.73	63.01	64.89	65.07
5	61.98	63.38	63.81	64.90	65.81	67.20	67.32
6	65.82	66.00	66.37	67.59	69.89	69.90	69.91
7	67.23	67.46	67.90	69.05	69.95	71.73	71.93
8	67.42	68.85	69.09	70.45	71.44	75.80	75.90
9	69.87	71.45	71.53	71.96	73.82	76.84	78.89
10	71.73	73.25	73.36	73.81	75.61	78.57	80.68
11	75.11	75.25	75.48	77.01	79.18	82.25	84.29
12	75.85	77.50	77.63	78.00	79.79	82.63	84.78
13	77.88	79.52	79.72	80.12	81.86	84.69	86.86
14	81.40	81.61	81.86	82.13	83.83	88.46	89.18
15	81.90	83.81	84.01	85.37	86.41	89.46	92.11
16	82.38	84.37	84.73	85.92	87.36	92.33	93.35
17	84.38	86.54	86.81	88.23	90.08	94.38	96.26
18	85.20	87.73	87.95	88.71	91.52	94.93	98.07
19	85.40	88.02	88.40	89.17	91.77	95.24	98.59
20	86.22	88.18	88.56	92.26	93.37	96.91	100.54
21	90.98	92.40	92.69	92.88	96.27	99.95	103.71
22	93.73	95.31	95.76	98.18	99.34	103.24	107.26
23	95.99	97.66	98.15	100.67	102.13	106.01	110.26
24	98.31	99.90	100.71	103.27	104.78	109.00	113.33
25	98.52	100.29	101.02	105.52	107.16	111.37	116.15
26	102.64	104.62	105.42	107.77	109.40	115.81	119.04
27	104.54	106.58	107.09	107.98	111.72	116.42	121.63
28	105.80	108.60	109.58	112.12	117.43	120.07	124.44
29	105.95	109.60	111.43	112.27	117.80	121.22	127.50
30	106.27	110.18	112.14	112.55	118.38	121.79	128.31
31	106.45	110.59	112.20	112.68	118.68	122.26	128.67
32	107.03	110.73	112.98	113.48	119.23	124.33	130.88
33	108.98	112.96	115.26	117.28	121.79	126.94	133.80
34	110.58	113.11	117.08	117.94	123.87	129.18	136.28
35	112.45	117.42	119.07	119.96	126.09	131.54	138.83

\*Visit [ups.com/holidays](https://ups.com/holidays) for time in transit changes effective during the holiday season.

\*\*In cases where the shipment cannot be imported, the shipment will be automatically returned to the exporter.

## Notes:

- For additional information, refer to pages [26](#) and [74](#).
- For a multiple-package shipment, the minimum charge will be based on an average weight of 15 pounds per package.

## Export

## UPS® Standard to Mexico\*

Zones	32	33	34	35	36	37	38
36 Lbs.	\$114.39	\$119.37	\$121.39	\$124.59	\$128.48	\$134.04	\$141.55
37	119.79	122.58	124.81	127.84	131.23	136.36	143.16
38	123.08	125.87	128.04	130.19	134.49	139.64	146.46
39	124.29	127.32	128.64	130.66	136.62	141.75	148.54
40	124.50	128.18	129.26	132.41	138.16	143.37	150.22
41	126.63	132.15	134.13	134.50	140.43	145.68	152.55
42	128.74	133.57	134.49	136.59	142.51	147.72	154.37
43	129.97	133.93	134.87	140.49	143.77	148.94	155.70
44	131.94	135.60	138.44	141.47	144.51	149.73	156.57
45	132.75	136.75	138.78	141.83	144.96	150.20	157.05
46	134.96	136.92	139.81	141.99	145.92	151.18	157.91
47	137.01	139.77	142.01	142.29	148.03	153.26	159.99
48	137.14	141.07	143.12	144.32	150.08	155.33	162.09
49	138.65	141.42	143.48	146.24	152.07	157.24	163.97
50	140.14	142.90	145.00	147.84	153.53	158.78	165.47
52	143.37	145.70	148.89	150.67	157.09	161.34	168.06
54	147.87	150.75	154.38	155.79	162.08	163.72	168.67
56	152.00	154.01	158.87	158.97	166.98	167.65	173.95
58	153.53	155.80	159.75	161.33	169.34	171.66	177.95
60	156.96	159.47	161.83	165.09	170.77	175.34	181.71
62	160.30	162.92	165.23	168.44	174.99	178.68	185.04
64	166.00	168.16	168.79	171.86	177.77	184.72	190.30
66	166.36	168.88	171.41	175.17	179.07	187.94	193.54
68	169.41	172.10	174.63	178.37	182.15	190.99	196.72
70	172.90	175.37	179.82	181.70	185.36	194.31	199.92
72	176.18	178.63	181.40	184.89	188.69	197.50	203.00
74	180.42	185.27	185.79	188.20	191.69	200.71	206.18
76	181.30	185.68	186.49	191.25	194.84	204.99	209.79
78	183.21	185.78	192.54	194.57	198.85	206.88	211.73
80	184.79	187.35	193.58	194.99	200.56	208.56	213.45

\*Visit [ups.com/holidays](https://ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to pages [26](#) and [74](#).

# Export

## UPS® Standard to Mexico\*

Zones	32	33	34	35	36	37	38
82 Lbs.	\$186.89	\$189.31	\$194.47	\$196.80	\$202.32	\$210.36	\$215.10
84	189.93	192.49	194.88	199.86	205.35	213.16	218.03
86	193.13	198.60	200.55	203.76	208.38	216.30	221.03
88	196.12	198.74	201.10	205.71	211.25	219.11	223.80
90	199.19	201.77	204.22	208.73	214.21	222.39	226.67
92	201.49	208.93	209.17	211.11	216.35	224.56	229.00
94	204.87	210.07	212.33	214.07	219.27	227.43	231.88
96	207.64	210.35	212.72	216.45	221.43	229.57	234.02
98	210.40	212.27	215.17	218.67	223.50	231.57	236.25
100	213.63	214.92	218.22	221.27	226.07	234.19	238.91
105	221.77	223.36	226.19	229.09	233.70	241.75	246.40
110	230.64	231.94	234.14	236.91	241.47	249.69	254.60
115	237.24	238.71	241.14	243.55	248.23	256.56	261.45
120	244.06	245.61	247.98	250.12	255.08	263.56	268.54
125	251.07	252.45	255.08	256.76	261.71	270.22	275.29
130	257.84	259.51	262.11	263.59	268.38	277.04	282.12
135	264.63	266.68	269.32	270.25	275.11	283.71	288.70
140	271.65	274.01	276.63	277.37	282.10	290.42	295.66
145	279.13	281.71	284.54	284.71	289.37	297.66	303.05
150	286.39	289.49	292.37	293.37	296.80	304.91	310.35

### Shipments of More Than 150 Pounds

Zones	32	33	34	35	36	37	38
Shipments of 151 to 199 Pounds							
Price Per Pound	\$1.91	\$1.93	\$1.95	\$1.96	\$1.98	\$2.04	\$2.07
Minimum Rate	286.39	289.49	292.37	293.37	296.80	304.91	310.35
Shipments of 200 Pounds or More							
Price Per Pound	\$1.85	\$1.87	\$1.89	\$1.89	\$1.94	\$1.96	\$2.01
Minimum Rate	379.94	384.05	387.88	389.21	393.76	404.52	411.74

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Note:** For additional information, refer to pages [26](#) and [74](#).

# Import Shipment Pricing

UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight® Midday, UPS Worldwide Express Freight®, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada and UPS® Standard

Shipment pricing is advantageous because rates are based on the total weight of a shipment, not the sum of the rates for each package in a shipment.

## What Qualifies

1. The shipment consists of multiple packages, using the same service, shipped on the same day to a single consignee.
2. For shipments processed with WorldShip® or UPS CampusShip® shipping systems, [ups.com](https://ups.com) shipping, the UPS® Developer Kit or a UPS Ready® solution that supports full international service, or a UPS Worldwide Services Waybill. **Note:** For shipments processed with UPS Developer Kit – Shipping API, in order to obtain the best rate, customers are responsible for aggregating shipments for shipment pricing prior to requesting labels (UPS Developer Kit – Shipping API does not run End of Day).

## What Does Not Qualify

Shipment pricing does not apply to UPS Express® Envelopes, the UPS 10 KG Box or the UPS 25 KG Box; they are each considered separate shipments.

## Rates

Rates are based on the total billable weight of all packages in the shipment. Compare each package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment. Refer to pages [16](#) and [17](#) for instructions on calculating dimensional weight.

If the payer of the shipping charges is located in the origin country, the shipment will be charged the export rate (Origin Country Export Rates). When

the payer of the shipping charges is located in the destination country, the shipment will be charged the import rate (Destination Country Import Rates). If the destination country does not have import rates, the shipment will be charged the export rate (Origin Country Export Rates). When the payer of the shipping charges is located in a third country (neither origin nor destination country), the shipment will be charged the Origin Country Export Rates, except as otherwise agreed to by UPS and the contracting party.

Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by consignee or third party, the charges are billed to the shipper. Refer to page [112](#) for more information on billing options.

For shipments weighing 150 pounds or less, locate the rate for the total weight of the shipment on the appropriate rate chart.

To determine the rate for a shipment weighing more than 150 pounds, multiply the total weight (rounded to the next whole pound) by the appropriate price per pound as shown under the shipment weight designations above 150 pounds. The amount billed will be the result of this calculation or the minimum rate shown, whichever is greater.

For a multiple-package UPS Standard shipment, the minimum charge will be based on an average weight of 15 pounds per package.

All rates for UPS international services, except UPS® Standard from Canada, include routine, in-house, customs brokerage. For more information on customs brokerage for import shipments, refer to pages [132](#) to [136](#).

Useful Information – International Shipping	
<b>Import/Export Support</b> Information on international shipping and trade	Visit <a href="https://ups.com/international">ups.com/international</a>
<b>Shipping Forms</b> Import/export documents	Visit <a href="https://ups.com/intl-forms">ups.com/intl-forms</a>
<b>UPS Paperless® Invoice</b> Send Commercial Invoices and other customs documents electronically, saving time and paper	Visit <a href="https://ups.com/paperlessinvoice">ups.com/paperlessinvoice</a>
<b>UPS TradeAbility® Services</b> Harmonizer, landed cost and compliance tools	Visit <a href="https://ups.com/tradeability">ups.com/tradeability</a>
<b>International Customer Service</b> Assistance with international shipments	Call 1-800-782-7892
<b>UPS Import Control® Services</b> Take control of your imports	Visit <a href="https://ups.com/importing">ups.com/importing</a>

# Import

# UPS Worldwide Express®

## UPS Worldwide Express Plus®

Guaranteed delivery as early as 8:00 a.m. or 8:30 a.m. on the next business day from Canada and one to two business days from Asia, Europe and Latin America. Delivery from more than 185 countries and territories. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions. Add \$40.00 to the appropriate UPS Worldwide Express rate for each UPS Worldwide Express Plus shipment.

## UPS Worldwide Express NA1®

Overnight delivery to all 50 states and Puerto Rico from select cities in Germany and the United Kingdom. Guaranteed delivery by 10:30 a.m. where UPS Worldwide Express service is available. UPS Worldwide Express rates apply, which include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions. Service requires an early pickup at origin.

## UPS Worldwide Express

Guaranteed delivery as early as 10:30 a.m. or 12:00 p.m. from more than 185 countries and territories. Delivery is guaranteed on the next business day from Canada and Mexico and one to two business days from Asia, Europe and Latin America. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

## Letter/Document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
Letter*	\$54.20	\$51.41	\$91.42	\$73.32	\$99.84	\$73.86	\$101.55	\$70.83	\$93.48	\$98.75	\$72.63	\$81.08	\$64.76	\$75.88	\$67.63	\$66.50
1 Lbs.	78.38	57.98	108.29	87.40	128.96	94.77	127.24	86.31	117.04	127.78	98.21	94.58	82.28	99.10	85.48	85.34
2	79.05	58.49	109.90	89.24	129.89	99.53	160.96	107.80	138.59	159.89	101.90	115.10	89.43	114.68	87.00	106.59
3	107.25	77.96	154.37	128.60	186.03	140.35	250.14	148.98	200.40	242.08	145.09	150.20	137.49	150.75	120.07	131.61
4	117.90	84.35	174.07	141.62	206.35	158.44	288.23	171.22	223.80	290.98	164.36	167.25	158.56	166.83	136.23	151.14
5	128.63	91.24	194.55	154.66	226.68	177.01	326.32	196.22	254.86	317.97	179.41	194.84	174.19	183.52	146.83	170.11
6	142.51	97.11	210.16	169.60	250.30	193.55	362.76	217.62	278.08	355.12	194.28	211.05	192.88	201.41	162.71	184.08
7	149.41	104.51	223.35	182.47	269.88	210.31	400.22	236.58	302.84	397.32	210.76	228.42	211.11	219.70	175.93	201.78
8	159.78	107.91	237.71	195.11	287.16	227.82	444.00	258.23	326.97	439.84	227.68	247.81	228.07	237.18	187.26	216.05
9	169.69	113.29	250.94	207.79	307.22	245.59	472.09	277.53	347.75	477.68	245.33	267.21	245.37	252.56	199.60	233.63
10	179.87	122.46	263.61	220.45	325.65	265.83	525.64	296.78	372.91	521.87	263.79	287.26	262.86	270.75	211.90	243.95

## Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
1 Lbs.	\$90.45	\$64.56	\$146.79	\$100.29	\$163.52	\$120.43	\$179.71	\$112.58	\$160.16	\$175.36	\$121.87	\$130.87	\$112.01	\$131.96	\$93.41	\$101.69
2	102.38	72.35	167.49	120.19	186.94	141.17	220.88	135.06	189.25	214.04	140.40	153.16	129.21	149.75	112.34	117.95
3	114.15	80.85	183.81	134.23	206.28	163.16	260.75	155.23	223.26	257.22	162.07	172.94	146.87	166.23	125.27	134.73
4	125.21	87.47	205.79	148.09	236.47	186.56	300.65	178.58	257.16	296.44	178.82	192.60	164.20	182.61	138.43	152.48
5	136.28	94.62	223.29	162.20	255.43	205.81	340.38	202.81	283.19	329.42	195.24	212.43	180.30	198.59	151.34	172.69
6	147.83	100.71	237.84	174.30	271.78	226.69	378.38	224.32	306.60	366.20	211.64	232.84	198.79	214.27	166.70	187.04
7	154.91	107.90	251.17	187.63	288.15	247.68	417.46	246.61	330.01	411.95	227.58	250.60	217.16	230.35	176.03	204.51
8	165.38	111.91	264.29	201.39	310.33	267.99	463.12	266.18	354.21	448.13	242.97	269.99	235.51	245.53	188.42	219.09
9	175.63	117.49	277.39	213.77	330.27	285.95	492.42	286.25	377.53	490.59	258.41	286.98	253.91	258.41	202.70	236.56
10	186.51	126.60	289.47	227.16	351.32	303.93	539.35	305.95	403.25	541.10	274.88	303.22	273.75	274.88	213.11	246.99

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

### Notes:

- For additional information, refer to page 26.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS Worldwide Express®

## Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
11 Lbs.	\$197.23	\$127.95	\$302.62	\$239.22	\$373.29	\$313.54	\$553.87	\$320.54	\$425.20	\$543.86	\$286.24	\$318.27	\$288.93	\$286.24	\$224.28	\$254.12
12	202.84	129.17	303.94	240.43	376.99	320.32	558.31	322.09	447.88	552.91	290.65	320.29	297.58	301.30	231.36	260.86
13	212.39	141.79	326.89	264.46	418.98	351.22	626.71	351.39	472.54	626.38	318.58	343.96	324.24	318.58	247.66	277.42
14	224.23	147.75	339.03	276.78	429.64	370.53	656.72	366.48	495.08	642.58	334.76	362.22	348.46	334.76	256.30	294.13
15	232.02	151.03	349.92	289.10	447.21	390.78	686.08	388.31	517.12	673.46	348.40	375.90	366.45	348.40	270.22	308.53
16	238.51	158.21	362.08	300.91	465.54	403.57	711.79	401.36	542.16	712.01	358.89	389.21	385.18	358.89	281.22	326.45
17	246.93	163.27	373.00	312.68	483.89	421.47	739.83	407.87	564.20	734.85	372.82	403.52	394.38	372.82	292.32	338.28
18	253.93	171.07	383.93	324.49	502.23	436.35	763.61	423.52	585.22	760.85	379.81	413.14	419.72	388.24	300.43	354.38
19	261.21	172.41	394.86	336.30	532.53	452.74	795.38	434.43	607.78	783.62	395.20	426.05	437.49	403.11	311.20	367.56
20	269.24	176.00	404.33	348.10	538.92	473.47	815.45	445.33	623.89	791.77	402.33	441.21	456.94	415.17	322.20	381.96
21	274.34	180.98	421.36	359.78	570.08	489.76	849.54	458.05	650.82	841.74	415.11	453.49	473.00	429.54	335.94	394.40
22	281.09	186.00	426.11	371.69	575.61	501.89	872.47	473.39	672.61	856.97	421.71	466.16	490.78	443.71	347.17	406.35
23	287.73	191.74	436.75	382.59	593.22	507.48	882.69	484.05	689.10	857.70	427.01	477.32	497.56	457.78	357.24	422.56
24	292.96	193.91	444.52	384.96	605.19	511.58	883.00	484.57	710.50	858.29	427.55	479.05	500.89	468.33	368.00	434.64
25	298.69	195.28	445.67	386.66	609.24	523.33	886.21	486.11	726.87	877.37	429.36	481.19	511.02	480.60	369.21	435.51
26	305.56	208.89	468.66	417.04	646.09	561.88	950.29	522.27	755.52	933.01	465.38	515.63	543.61	495.57	389.41	460.79
27	310.66	218.75	481.03	428.21	663.72	596.97	971.05	534.67	775.20	965.76	475.02	530.72	568.72	508.53	400.28	472.65
28	317.41	224.56	491.71	439.53	697.02	602.16	991.81	547.04	794.63	973.78	484.61	541.85	582.99	521.20	410.82	484.01
29	323.40	230.37	500.57	450.80	714.96	618.19	1,021.18	566.33	812.16	1,016.83	499.37	554.04	604.05	532.65	421.23	495.38
30	329.65	231.79	511.20	462.11	716.76	628.59	1,040.74	578.17	829.32	1,032.80	510.22	565.57	613.74	543.91	431.75	506.26
31	335.79	238.85	521.80	472.39	728.35	650.12	1,058.64	584.00	844.46	1,037.99	520.92	578.12	616.27	553.76	441.47	516.65
32	341.71	244.11	530.53	482.67	757.08	656.26	1,082.01	604.27	857.44	1,039.60	530.91	592.57	640.07	562.40	451.08	527.54
33	346.66	246.05	537.31	492.97	762.11	688.31	1,114.70	615.59	870.18	1,071.61	540.91	602.21	643.37	570.64	460.69	536.35
34	351.66	250.81	546.01	503.22	763.60	691.92	1,116.32	619.28	881.92	1,100.81	552.29	611.73	668.96	579.39	470.29	547.11
35	356.61	258.21	555.91	513.50	793.19	710.35	1,137.05	631.14	892.27	1,141.69	555.04	619.47	682.76	588.23	479.78	555.91
36	361.57	262.56	565.31	523.77	802.01	723.64	1,157.81	643.04	902.73	1,147.36	564.96	635.30	703.86	594.76	489.50	568.14
37	367.35	267.94	574.16	534.05	802.92	739.43	1,181.04	654.88	912.82	1,157.14	574.84	646.45	705.97	603.51	499.11	579.26
38	371.43	272.95	582.93	544.31	820.62	761.95	1,199.31	668.05	924.04	1,172.72	595.33	658.76	719.16	614.76	508.60	588.93
39	376.44	277.82	591.62	554.65	822.40	778.29	1,225.03	679.94	934.65	1,188.97	600.19	675.87	739.28	623.41	518.32	599.33
40	381.40	282.55	600.35	564.88	834.16	793.93	1,244.86	697.30	944.87	1,218.27	609.81	688.29	745.50	629.94	527.92	609.48
41	385.90	285.17	608.88	575.30	864.11	809.89	1,263.10	709.26	964.92	1,238.67	623.96	700.08	761.57	638.58	537.17	619.37
42	390.43	292.30	617.36	584.97	874.93	821.61	1,282.96	726.04	975.27	1,262.66	625.91	710.48	771.89	647.22	546.67	629.66
43	398.23	297.30	625.85	594.88	882.51	857.07	1,303.50	733.88	986.87	1,295.31	644.99	722.28	785.07	656.07	555.46	639.93
44	399.54	302.04	634.33	605.00	883.26	865.30	1,337.24	745.22	996.83	1,308.98	686.09	733.81	787.39	686.09	565.75	649.46
45	404.11	307.42	642.89	614.71	887.03	866.48	1,343.31	749.38	1,008.18	1,311.17	691.18	742.45	833.78	691.18	573.97	659.86
46	408.64	312.03	651.38	625.08	914.84	889.77	1,370.45	769.49	1,027.62	1,354.89	691.61	756.51	839.76	691.61	586.13	668.65
47	413.21	317.04	657.48	635.12	920.84	901.10	1,396.50	772.95	1,039.23	1,360.93	691.91	768.55	840.84	691.91	597.54	677.96
48	417.74	318.20	668.38	645.15	922.11	927.09	1,416.54	784.75	1,050.19	1,381.28	692.64	781.65	861.97	702.10	603.61	688.83
49	423.81	325.51	674.42	654.00	947.37	937.73	1,437.46	796.52	1,060.41	1,401.73	707.11	794.78	864.09	707.11	607.76	697.15
50	428.36	330.00	685.37	664.54	949.91	953.67	1,456.30	808.32	1,072.03	1,467.08	717.70	810.00	877.29	717.70	614.58	707.78

## Notes:

- For additional information, refer to page [26](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.



# Import

## UPS Worldwide Express®

### Non-document

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
52 Lbs.	\$433.60	\$345.48	\$712.03	\$683.37	\$998.19	\$990.99	\$1,498.04	\$843.82	\$1,102.05	\$1,530.52	\$755.53	\$829.77	\$943.76	\$755.53	\$632.00	\$722.83
54	444.07	346.49	716.79	703.30	1,001.03	1,017.53	1,544.64	854.97	1,128.16	1,574.31	784.05	854.37	961.15	784.05	651.49	743.12
56	454.52	357.36	733.75	722.30	1,012.77	1,044.79	1,585.17	883.29	1,154.02	1,576.19	793.68	877.70	980.73	793.68	675.91	762.93
58	465.21	368.22	750.71	741.30	1,024.50	1,072.05	1,626.43	914.49	1,178.74	1,578.07	800.30	901.16	1,000.31	800.30	693.61	782.51
60	475.57	379.02	767.59	760.38	1,066.04	1,114.18	1,662.48	924.91	1,202.84	1,587.41	855.51	922.08	1,065.67	855.49	711.46	802.20
62	485.19	390.90	791.03	780.54	1,083.49	1,144.26	1,703.88	958.87	1,227.19	1,643.48	886.27	944.92	1,085.87	885.11	728.81	822.73
64	496.26	408.45	802.50	805.08	1,086.52	1,178.35	1,744.96	977.92	1,253.30	1,699.69	908.68	971.65	1,105.98	907.72	751.73	842.90
66	506.25	415.04	826.14	817.71	1,132.41	1,205.80	1,801.18	994.64	1,277.26	1,744.17	910.41	994.97	1,127.33	910.41	763.52	848.53
68	517.79	436.68	834.57	836.42	1,135.82	1,232.83	1,828.55	1,024.42	1,301.74	1,746.56	911.23	1,018.56	1,190.50	911.23	780.99	866.88
70	530.67	448.87	850.64	855.03	1,165.30	1,256.74	1,878.35	1,050.97	1,326.08	1,816.97	969.68	1,041.88	1,213.48	969.68	798.36	902.21
72	540.69	461.02	883.36	871.91	1,168.41	1,289.35	1,913.86	1,080.01	1,351.82	1,875.35	1,003.14	1,071.29	1,215.46	1,003.14	815.71	939.87
74	551.25	471.69	884.81	892.33	1,212.18	1,321.16	1,992.91	1,099.71	1,374.51	1,917.96	1,010.05	1,087.77	1,248.55	1,010.05	833.19	957.61
76	561.69	477.60	898.75	909.10	1,227.27	1,351.88	2,034.76	1,107.07	1,405.70	1,960.04	1,032.46	1,121.75	1,315.81	1,032.46	850.55	962.99
78	572.61	486.18	914.83	939.80	1,229.83	1,382.58	2,056.69	1,128.26	1,426.11	2,017.48	1,034.05	1,160.80	1,346.02	1,034.05	877.51	970.83
80	576.26	498.06	927.51	948.21	1,274.30	1,413.40	2,099.52	1,147.23	1,450.97	2,065.51	1,087.11	1,178.80	1,351.12	1,087.11	885.37	991.00
82	589.88	515.79	945.96	964.41	1,283.85	1,444.73	2,149.79	1,168.76	1,478.63	2,099.99	1,091.20	1,198.05	1,392.48	1,091.20	901.11	1,011.06
84	598.67	523.12	960.99	972.14	1,308.26	1,471.86	2,190.86	1,180.98	1,503.52	2,191.93	1,122.00	1,213.55	1,395.44	1,122.00	907.70	1,030.14
86	609.52	544.19	972.46	989.12	1,320.03	1,489.56	2,196.20	1,184.31	1,529.94	2,194.62	1,156.20	1,233.73	1,436.86	1,156.20	923.58	1,049.95
88	617.92	544.79	997.46	1,006.85	1,338.10	1,490.20	2,235.55	1,189.94	1,561.93	2,198.40	1,156.78	1,248.45	1,466.33	1,156.78	940.12	1,069.39
90	625.73	550.69	1,021.75	1,008.33	1,339.93	1,499.37	2,289.57	1,201.95	1,586.92	2,256.80	1,179.92	1,272.81	1,514.57	1,179.92	941.51	1,085.28
92	635.14	561.69	1,030.17	1,017.86	1,340.47	1,519.15	2,318.66	1,237.30	1,612.45	2,266.63	1,217.83	1,306.84	1,522.87	1,215.29	950.41	1,100.93
94	643.80	563.61	1,036.25	1,030.42	1,341.10	1,531.19	2,330.93	1,249.55	1,625.40	2,271.25	1,231.77	1,315.84	1,536.23	1,231.77	967.19	1,117.07
96	652.23	581.91	1,048.93	1,044.01	1,345.62	1,540.55	2,374.64	1,261.91	1,656.76	2,377.82	1,234.21	1,330.55	1,551.11	1,234.21	974.82	1,137.38
98	662.65	587.27	1,068.72	1,052.92	1,347.64	1,541.09	2,420.79	1,263.35	1,685.95	2,386.74	1,259.50	1,351.82	1,571.10	1,259.50	1,009.80	1,155.59
100	673.54	616.05	1,099.05	1,141.05	1,411.93	1,546.41	2,455.79	1,299.05	1,712.10	2,388.92	1,279.05	1,382.59	1,580.05	1,279.05	1,026.77	1,175.01
105	704.54	653.84	1,154.08	1,195.15	1,483.07	1,670.36	2,583.11	1,361.30	1,801.85	2,507.69	1,363.77	1,452.06	1,666.39	1,363.77	1,100.03	1,223.63
110	736.24	684.97	1,209.03	1,252.06	1,552.11	1,749.90	2,701.02	1,425.95	1,884.91	2,624.51	1,428.71	1,517.63	1,745.74	1,428.71	1,177.42	1,271.42
115	771.14	716.11	1,263.98	1,308.96	1,622.14	1,829.44	2,820.66	1,489.84	1,949.64	2,741.58	1,493.63	1,585.07	1,825.09	1,489.88	1,227.49	1,325.42
120	801.10	747.24	1,318.94	1,365.87	1,688.94	1,897.12	2,942.53	1,553.73	2,014.74	2,858.06	1,550.71	1,662.25	1,904.20	1,547.27	1,280.80	1,382.23
125	830.97	778.37	1,373.89	1,422.78	1,756.74	1,975.72	3,068.01	1,616.25	2,080.63	2,976.33	1,614.18	1,743.09	1,982.67	1,610.21	1,333.87	1,434.90
130	860.57	809.51	1,428.84	1,479.69	1,835.71	2,050.69	3,188.48	1,680.90	2,145.36	3,094.11	1,674.02	1,806.78	2,048.84	1,669.27	1,387.04	1,485.98
135	891.47	840.64	1,483.80	1,536.60	1,901.52	2,126.40	3,309.59	1,744.29	2,209.57	3,212.39	1,730.48	1,873.05	2,105.88	1,725.77	1,440.23	1,538.77
140	920.39	871.77	1,538.75	1,593.51	1,966.09	2,202.61	3,430.57	1,808.45	2,291.82	3,329.69	1,791.21	1,933.00	2,169.18	1,785.97	1,493.08	1,592.17
145	950.83	902.90	1,593.70	1,650.42	2,033.01	2,279.70	3,550.57	1,873.46	2,356.42	3,447.13	1,853.58	1,993.09	2,238.72	1,848.76	1,546.37	1,644.21
150	997.99	930.14	1,648.66	1,707.33	2,098.58	2,355.04	3,670.68	1,938.35	2,421.27	3,561.56	1,916.83	2,061.02	2,308.42	1,911.66	1,591.08	1,698.35

### Shipments of More Than 150 Pounds (non-pallet)

Zones	91	94	951	952	953	954	955	956	957	958	959	961	962	963	970	971
Price Per Pound	\$6.66	\$6.21	\$11.00	\$11.39	\$14.00	\$15.71	\$24.48	\$12.93	\$16.15	\$23.75	\$12.78	\$13.75	\$15.39	\$12.75	\$10.61	\$11.33
Minimum Rate	997.99	930.14	1,648.66	1,707.33	2,098.58	2,355.04	3,670.68	1,938.35	2,421.27	3,561.56	1,916.83	2,061.02	2,308.42	1,911.66	1,591.08	1,698.35

#### Notes:

- For additional information, refer to page 26.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

# UPS Worldwide Express Freight® Midday

Guaranteed delivery by 12:00 p.m. or 2:00 p.m. from more than 60 countries and territories. Delivery is guaranteed on the next business day to Canada, the second business day to Europe and Latin America, and within two to three business days to Asia. Rates include door-to-door and non door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions for palletized shipments of more than 150 pounds.

## Door-to-Door

Zones	491	494	451	452	453	454	455
151-999 Lbs. (Price per Lb.)	\$7.43	\$7.35	\$12.79	\$13.09	\$16.22	\$18.06	\$25.65
1,000 Lbs. or More (Price per Lb.)	7.06	6.99	12.15	12.43	15.40	17.16	24.36
Minimum Rate	1,121.93	1,109.85	1,931.29	1,976.59	2,449.22	2,727.06	3,873.15

Zones	456	457	458	459	461	462	463	470	471
151-999 Lbs. (Price per Lb.)	\$14.11	\$17.57	\$26.19	\$15.15	\$15.41	\$18.08	\$15.15	\$12.36	\$14.11
1,000 Lbs. or More (Price per Lb.)	13.41	16.70	24.88	14.39	14.64	17.18	14.39	11.74	13.41
Minimum Rate	2,130.61	2,653.07	3,954.69	2,287.65	2,326.91	2,730.08	2,287.65	1,866.36	2,130.61

## Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	491	494	451	452	453	454	455
151-999 Lbs. (Price per Lb.)	\$7.28	\$7.20	\$12.54	\$12.83	\$15.90	\$17.70	\$25.14
1,000 Lbs. or More (Price per Lb.)	6.99	6.91	12.04	12.31	15.26	16.99	24.13
Minimum Rate	1,099.28	1,087.20	1,893.54	1,937.33	2,400.90	2,672.70	3,796.14

Zones	456	457	458	459	461	462	463	470	471
151-999 Lbs. (Price per Lb.)	\$13.83	\$17.22	\$25.66	\$14.85	\$15.10	\$17.71	\$14.85	\$12.12	\$13.83
1,000 Lbs. or More (Price per Lb.)	13.27	16.54	24.63	14.25	14.50	17.00	14.25	11.63	13.27
Minimum Rate	2,088.33	2,600.22	3,874.66	2,242.35	2,280.10	2,674.21	2,242.35	1,830.12	2,088.33

### Notes:

- Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.
- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.
- For UPS Worldwide Express Freight Midday shipments, additional charges may apply to larger pallets. Pallets exceeding maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf) require prior authorization. Refer to page 122 for more information.
- For additional information, refer to page 26.

## Import

## UPS Worldwide Express Freight®

Guaranteed delivery by end of day from/to more than 60 countries and territories. Delivery is guaranteed on the next business day from Canada and Mexico and one to two business days from Asia, Europe and Latin America. Rates include door-to-door and non door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions for palletized shipments of more than 150 pounds.

## Door-to-Door

Zones	491	494	451	452	453	454	455
151-999 Lbs. (Price per Lb.)	\$6.46	\$5.88	\$10.66	\$10.91	\$13.52	\$15.05	\$23.32
1,000 Lbs. or More (Price per Lb.)	6.14	5.59	10.13	10.36	12.84	14.30	22.15
Minimum Rate	975.46	887.88	1,609.66	1,647.41	2,041.52	2,272.55	3,521.32

Zones	456	457	458	459	461	462	463	470	471
151-999 Lbs. (Price per Lb.)	\$12.27	\$15.28	\$22.77	\$12.12	\$12.84	\$14.46	\$12.12	\$10.75	\$12.27
1,000 Lbs. or More (Price per Lb.)	11.66	14.52	21.63	11.51	12.20	13.74	11.51	10.21	11.66
Minimum Rate	1,852.77	2,307.28	3,438.27	1,830.12	1,938.84	2,183.46	1,830.12	1,623.25	1,852.77

## Non Door-to-Door: Drop-off, Hold at Location, Drop-off and Hold at Location

Zones	491	494	451	452	453	454	455
151-999 Lbs. (Price per Lb.)	\$6.34	\$5.77	\$10.45	\$10.70	\$13.25	\$14.75	\$22.86
1,000 Lbs. or More (Price per Lb.)	6.08	5.53	10.03	10.26	12.72	14.16	21.94
Minimum Rate	955.96	870.13	1,577.47	1,614.47	2,000.69	2,227.10	3,450.90

Zones	456	457	458	459	461	462	463	470	471
151-999 Lbs. (Price per Lb.)	\$12.03	\$14.98	\$22.32	\$11.88	\$12.59	\$14.18	\$11.88	\$10.54	\$12.03
1,000 Lbs. or More (Price per Lb.)	11.54	14.38	21.42	11.40	12.08	13.60	11.40	10.11	11.54
Minimum Rate	1,815.72	2,261.14	3,369.51	1,793.52	1,900.07	2,139.80	1,793.52	1,590.79	1,815.72

## Notes:

- Door-to-door refers to shipments picked up and delivered to addresses designated by the shipper.
- Drop-off refers to shipments that are dropped off at a UPS Worldwide Express Freight Center and delivered to a designated address.
- Hold at Location refers to shipments picked up at a designated address and held at a UPS Worldwide Express Freight Center for pickup.
- Drop-off and Hold at Location refers to shipments that are dropped off and held at a UPS Worldwide Express Freight Center for pickup.
- For UPS Worldwide Express Freight shipments, additional charges may apply to larger pallets. Pallets exceeding maximum size or weight restrictions (which vary by origin and destination) as set forth at [ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf) require prior authorization. Refer to page 122 for more information.
- For additional information, refer to page 26.
- Not available at The UPS Store® locations, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet. Drop-off available at UPS Worldwide Express Freight Centers.

# Import

## UPS Worldwide Saver®

Guaranteed delivery by end of day from more than 185 countries and territories. Delivery is guaranteed on the next business day from Canada and Mexico and one to two business days from Asia, Europe and Latin America. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

### Letter/Document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
Letter*	\$52.70	\$50.40	\$89.19	\$71.18	\$96.93	\$71.36	\$100.49	\$68.76	\$88.28	\$94.20	\$67.34	\$78.26	\$61.67	\$73.57	\$65.68	\$62.94
1 Lbs.	73.11	56.01	105.22	84.53	124.30	91.35	117.72	84.33	110.49	116.21	96.03	90.89	77.91	96.03	79.29	80.96
2	75.55	56.51	105.72	85.30	125.13	91.99	146.04	105.34	131.02	144.84	98.05	111.74	85.38	109.05	82.46	97.18
3	104.12	75.32	150.60	126.07	182.38	135.78	245.23	146.05	196.47	236.17	140.04	145.82	132.84	142.21	112.63	122.40
4	114.46	81.49	169.82	138.84	202.30	153.33	282.57	167.86	219.41	283.88	158.63	162.37	153.19	158.63	128.12	143.65
5	124.88	88.15	189.80	151.62	222.23	171.31	319.92	192.37	249.86	309.96	173.19	189.16	168.29	173.19	139.47	161.98
6	135.10	93.82	205.03	166.27	245.39	187.91	355.64	213.35	272.62	344.57	189.92	204.90	185.65	189.92	156.36	175.94
7	145.05	100.97	217.90	178.89	264.58	205.51	392.37	231.94	296.90	387.62	206.10	221.76	203.14	206.10	169.71	192.46
8	154.85	104.26	231.91	191.28	281.52	222.49	435.29	253.16	320.55	429.11	222.64	240.59	219.67	222.64	178.77	205.95
9	164.74	109.45	244.81	203.71	301.19	239.84	462.83	272.08	340.93	466.02	239.90	259.42	236.92	239.90	192.14	222.69
10	174.63	118.31	257.18	216.12	319.26	259.67	515.33	290.96	365.59	509.14	257.88	278.89	253.93	257.88	205.69	229.49

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
1 Lbs.	\$85.49	\$62.67	\$142.34	\$95.77	\$160.31	\$117.06	\$174.28	\$109.15	\$155.58	\$171.08	\$114.41	\$123.05	\$108.40	\$125.63	\$87.62	\$93.69
2	96.83	70.24	162.42	114.74	183.27	138.40	214.05	131.05	183.53	208.81	135.62	144.78	123.96	142.51	104.28	111.32
3	107.95	78.49	178.25	128.15	202.23	159.96	252.70	150.51	215.90	248.36	153.69	163.39	141.15	158.19	117.55	127.47
4	118.68	84.92	199.57	141.38	231.83	181.18	291.59	172.94	247.60	286.59	169.92	181.99	157.63	173.77	129.53	144.82
5	129.48	91.86	216.55	154.86	250.42	201.77	329.98	196.71	272.62	321.38	185.08	199.48	173.33	188.94	142.91	164.56
6	140.08	97.77	230.66	167.15	266.45	222.24	366.99	218.07	295.15	357.26	201.90	215.57	191.28	203.92	159.11	178.17
7	150.39	104.75	243.59	179.83	282.50	242.82	404.89	239.39	317.79	401.90	217.42	237.02	208.65	219.20	170.22	194.97
8	160.56	108.65	256.32	192.28	304.24	260.24	444.63	258.49	341.93	432.49	231.37	253.06	226.02	233.67	179.63	208.94
9	170.51	114.06	269.02	204.79	323.79	277.75	477.60	277.80	364.58	477.91	246.15	269.10	243.62	246.15	195.01	225.48
10	181.07	122.91	280.74	217.26	344.43	295.15	518.99	297.09	389.37	527.90	261.41	286.20	260.99	261.41	205.87	232.87
11	190.74	124.22	295.01	230.80	365.97	306.79	531.67	311.20	410.69	530.59	274.75	294.36	278.69	274.75	217.06	242.24
12	193.56	125.04	296.30	231.97	368.12	313.42	539.49	312.70	431.82	535.81	280.61	298.80	288.07	286.73	223.16	248.75
13	205.40	137.66	318.67	255.16	410.76	343.65	602.48	341.15	456.41	602.49	304.45	327.38	312.84	304.45	237.53	264.44
14	216.85	143.44	330.51	267.05	421.21	359.76	631.33	355.80	478.13	626.90	319.04	342.97	329.66	319.04	246.98	280.15
15	224.39	146.63	341.13	278.94	438.44	379.49	659.43	374.52	499.35	657.03	329.98	357.33	346.73	329.98	261.53	294.31
16	230.66	153.60	352.98	290.33	456.41	391.87	683.28	387.09	523.59	682.37	341.88	370.52	364.16	341.88	272.49	311.22
17	238.81	158.51	363.63	301.69	474.40	409.26	710.19	395.92	544.82	709.21	352.83	380.42	380.39	356.08	282.61	322.62
18	245.58	166.08	374.29	313.09	492.38	423.85	733.02	409.09	561.86	731.79	360.36	390.67	397.22	369.54	289.25	338.10
19	252.62	167.38	384.94	324.49	522.08	439.55	764.46	419.02	582.60	758.98	371.79	405.59	413.93	383.71	299.85	350.57
20	260.38	170.87	394.18	335.87	528.35	459.77	782.79	431.69	600.00	772.45	382.24	417.02	432.34	395.17	310.52	364.25

\*The Letter rate applies only to documents, correspondence and electronic media shipments of no commercial value that do not exceed eight ounces sent in a UPS Express® Envelope.

#### Notes:

- For additional information, refer to page 26.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Import

## UPS Worldwide Saver®

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
21 Lbs.	\$265.31	\$175.70	\$408.41	\$347.22	\$558.90	\$471.29	\$816.60	\$444.49	\$628.54	\$806.35	\$391.95	\$431.76	\$446.75	\$408.74	\$325.32	\$376.38
22	271.84	180.58	415.41	358.64	564.32	487.33	838.79	456.41	638.14	836.06	400.34	441.41	461.06	422.31	335.46	387.65
23	278.26	186.15	425.79	369.54	581.58	496.55	847.34	469.95	653.41	836.78	409.89	442.85	475.97	435.67	345.57	403.13
24	283.32	188.26	433.36	371.44	593.32	500.52	847.84	470.45	668.68	837.28	410.40	443.35	485.20	445.72	355.35	414.51
25	288.86	189.18	434.48	373.08	595.23	511.98	850.72	471.95	677.38	845.09	413.63	445.84	494.63	457.38	355.85	415.28
26	295.51	202.80	456.90	404.17	633.42	549.78	912.24	507.05	711.10	910.25	439.14	484.64	526.18	471.55	376.29	431.52
27	300.44	212.37	468.96	413.18	650.70	566.23	932.16	519.09	717.05	934.23	452.18	502.32	540.66	483.91	385.24	438.51
28	306.97	218.01	479.37	424.10	683.35	580.73	952.09	531.10	749.86	950.02	461.56	513.25	554.33	496.07	395.01	449.20
29	312.76	223.66	488.01	434.98	700.94	596.08	981.55	545.81	762.74	974.26	471.93	524.25	573.65	507.03	404.55	459.91
30	318.81	225.03	498.38	445.89	702.70	611.42	1,000.53	557.16	767.10	997.07	481.80	535.21	583.44	517.68	413.14	470.00
31	324.74	231.89	508.71	455.81	714.06	626.76	1,016.25	566.99	790.33	1,012.67	493.86	546.18	597.09	527.03	421.38	479.50
32	330.47	237.00	517.22	465.73	742.23	642.13	1,040.35	581.97	814.95	1,014.24	509.34	557.12	608.44	535.27	430.56	489.61
33	335.26	238.88	523.83	475.67	747.16	660.82	1,070.07	596.07	820.19	1,045.47	518.60	568.09	623.53	543.11	441.85	497.56
34	340.09	243.50	532.32	485.56	748.62	671.06	1,071.62	601.24	821.36	1,073.96	529.20	579.06	635.97	551.35	450.81	507.76
35	344.88	250.68	541.97	495.48	777.63	686.40	1,091.52	612.75	844.66	1,093.85	529.70	586.80	658.93	559.89	458.10	515.94
36	349.68	254.91	551.13	505.39	786.28	698.99	1,111.45	624.31	851.90	1,113.87	542.32	601.01	669.79	566.02	471.04	527.49
37	355.27	260.13	559.76	515.31	787.17	712.45	1,137.63	635.80	867.15	1,128.91	551.80	612.24	671.12	574.46	480.22	537.72
38	359.21	265.00	568.31	525.22	804.52	728.14	1,151.29	648.59	882.43	1,144.11	562.84	624.15	683.68	585.02	487.99	546.63
39	364.06	269.72	576.79	535.19	806.27	742.22	1,177.69	660.13	902.54	1,159.97	576.14	633.87	701.93	593.36	496.34	556.01
40	368.85	274.32	585.30	545.07	817.80	756.78	1,196.91	675.75	912.54	1,188.55	584.66	644.83	708.57	599.49	505.06	565.62
41	373.21	276.86	593.61	557.53	847.16	771.23	1,216.15	687.48	932.02	1,208.45	597.82	655.84	724.02	607.73	515.28	574.89
42	377.59	283.78	601.88	564.45	857.77	785.94	1,235.50	699.20	941.89	1,231.86	600.83	666.80	733.81	616.07	525.07	584.51
43	385.13	288.64	610.16	574.10	865.20	811.12	1,255.61	710.80	953.03	1,253.71	616.72	677.75	746.26	624.41	533.42	594.13
44	386.40	293.24	618.43	583.78	865.94	820.76	1,287.07	723.51	962.76	1,277.05	641.22	685.52	758.82	641.22	541.53	603.14
45	390.82	298.46	626.77	593.44	869.63	836.08	1,293.70	727.55	973.90	1,279.19	650.72	686.72	789.49	650.72	550.14	612.28
46	395.20	302.94	635.05	603.16	896.90	850.64	1,319.45	747.07	992.63	1,321.84	654.86	710.64	798.19	654.86	560.61	620.47
47	399.62	307.80	641.00	612.85	902.78	866.08	1,344.86	750.43	1,003.76	1,327.73	658.26	721.63	799.17	658.26	570.26	629.25
48	404.00	308.93	651.63	622.53	904.02	875.81	1,363.69	761.89	1,014.39	1,347.59	663.64	722.98	819.34	668.23	579.09	639.34
49	409.87	316.02	657.52	632.20	928.79	891.41	1,384.42	773.32	1,024.26	1,367.54	670.95	749.95	825.01	670.95	580.02	647.16
50	414.27	320.38	668.19	643.83	931.28	906.14	1,402.17	784.77	1,035.26	1,431.29	682.66	754.50	833.24	682.66	585.90	657.01
52	423.35	329.00	688.26	660.24	960.63	935.87	1,427.06	807.39	1,064.50	1,434.90	706.16	783.10	875.02	706.16	603.15	671.09
54	430.86	339.69	702.41	678.64	981.40	966.43	1,467.06	830.06	1,089.53	1,522.76	732.62	798.36	910.04	732.62	620.17	689.61
56	439.83	350.35	719.03	696.98	992.91	995.41	1,517.82	857.56	1,114.73	1,536.74	753.34	820.29	932.27	753.34	647.46	708.01
58	448.80	361.00	735.65	715.31	1,004.41	1,023.89	1,563.55	880.77	1,138.39	1,538.57	768.24	842.21	950.99	768.24	663.81	726.54
60	457.84	371.58	752.19	733.72	1,045.13	1,052.39	1,578.51	897.97	1,161.68	1,547.68	799.29	852.88	1,002.81	799.29	680.91	744.58

#### Notes:

- For additional information, refer to page [26](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Import

## UPS Worldwide Saver®

### Non-document

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
62 Lbs.	\$466.37	\$383.23	\$775.17	\$756.19	\$1,062.24	\$1,080.88	\$1,618.08	\$923.52	\$1,185.33	\$1,602.35	\$828.32	\$874.01	\$1,024.16	\$828.32	\$697.85	\$763.70
64	474.88	400.44	786.41	777.16	1,065.21	1,113.68	1,680.16	944.49	1,210.52	1,657.15	849.22	915.86	1,046.00	849.22	715.15	782.58
66	483.46	406.90	809.57	792.33	1,110.20	1,139.58	1,696.03	960.43	1,233.64	1,700.52	867.67	922.04	1,066.40	867.67	726.79	787.75
68	495.44	422.32	817.83	810.31	1,113.54	1,164.87	1,748.95	987.37	1,257.19	1,702.85	874.74	951.87	1,116.52	874.74	744.10	804.95
70	500.50	434.50	833.58	828.37	1,142.45	1,187.35	1,801.19	1,011.95	1,280.74	1,771.50	927.19	982.17	1,142.85	927.19	761.51	837.41
72	510.15	446.20	860.75	841.35	1,145.50	1,218.18	1,809.90	1,039.99	1,305.66	1,828.42	937.36	1,006.15	1,162.88	937.36	778.72	872.53
74	520.05	456.91	867.07	864.54	1,188.41	1,247.90	1,897.31	1,066.55	1,327.42	1,869.97	956.04	1,026.60	1,193.47	956.04	795.65	889.13
76	529.96	468.23	880.73	877.24	1,203.20	1,277.23	1,914.04	1,071.54	1,364.75	1,911.00	979.26	1,062.68	1,229.38	979.26	812.36	893.93
78	540.07	476.64	896.49	910.56	1,205.71	1,306.22	1,969.05	1,086.51	1,377.40	1,967.00	990.38	1,099.66	1,257.66	990.38	835.32	901.29
80	550.82	488.29	908.92	918.77	1,249.31	1,335.07	2,015.46	1,113.81	1,401.31	1,992.29	1,039.15	1,115.03	1,285.57	1,039.15	846.14	920.16
82	563.89	503.95	927.00	930.61	1,258.67	1,364.68	2,021.71	1,125.54	1,425.60	2,025.88	1,044.53	1,131.73	1,313.97	1,044.53	862.97	938.56
84	574.85	512.86	941.73	941.27	1,282.60	1,392.18	2,074.17	1,137.39	1,449.52	2,122.92	1,069.34	1,144.06	1,315.91	1,069.34	879.33	956.36
86	585.35	526.11	952.97	957.43	1,294.14	1,427.29	2,075.98	1,148.99	1,474.83	2,126.44	1,087.42	1,166.77	1,352.44	1,087.42	896.06	974.77
88	596.16	532.21	977.47	975.65	1,311.86	1,438.35	2,111.49	1,155.28	1,498.86	2,143.40	1,101.37	1,167.27	1,371.62	1,101.37	912.28	992.92
90	606.55	539.89	995.49	976.59	1,313.65	1,451.99	2,162.40	1,166.94	1,523.04	2,200.34	1,114.69	1,198.82	1,413.37	1,114.69	913.44	1,007.71
92	617.39	550.67	1,009.52	982.73	1,314.18	1,467.21	2,188.77	1,201.26	1,547.46	2,209.92	1,149.52	1,208.79	1,431.45	1,149.52	922.30	1,021.90
94	627.17	552.55	1,015.48	994.31	1,314.80	1,476.05	2,191.03	1,213.15	1,559.97	2,214.42	1,164.29	1,229.31	1,440.30	1,164.29	937.92	1,037.30
96	637.77	570.50	1,027.91	1,011.42	1,319.23	1,485.13	2,235.30	1,225.15	1,590.09	2,313.46	1,167.25	1,238.82	1,459.84	1,167.25	945.73	1,055.93
98	647.92	575.75	1,047.30	1,016.02	1,321.21	1,497.79	2,294.86	1,226.55	1,618.09	2,319.32	1,207.20	1,250.39	1,475.62	1,207.20	967.01	1,072.88
100	658.04	602.90	1,077.02	1,101.07	1,384.24	1,513.12	2,340.60	1,256.24	1,643.23	2,323.65	1,223.32	1,309.77	1,499.09	1,223.32	986.13	1,090.94
105	687.10	640.34	1,130.88	1,156.12	1,453.99	1,588.57	2,457.63	1,311.05	1,729.16	2,439.09	1,286.28	1,375.67	1,560.48	1,286.28	1,056.21	1,136.01
110	716.53	670.83	1,184.73	1,211.18	1,521.67	1,661.83	2,574.66	1,373.37	1,809.01	2,552.81	1,346.89	1,437.57	1,632.43	1,346.89	1,130.90	1,180.35
115	746.82	701.32	1,238.58	1,266.23	1,590.33	1,736.93	2,691.69	1,434.80	1,871.11	2,666.66	1,405.31	1,501.52	1,697.82	1,405.31	1,179.94	1,230.45
120	775.95	729.51	1,292.43	1,321.28	1,655.82	1,798.29	2,808.72	1,496.50	1,933.74	2,780.02	1,452.07	1,574.67	1,762.61	1,452.07	1,230.87	1,283.33
125	804.72	754.78	1,346.28	1,376.34	1,722.29	1,872.79	2,925.75	1,556.68	1,996.86	2,895.07	1,511.34	1,651.02	1,836.51	1,511.34	1,277.67	1,332.38
130	833.64	781.82	1,400.13	1,431.39	1,799.71	1,937.94	3,042.78	1,618.63	2,059.10	3,009.65	1,567.42	1,711.55	1,893.81	1,567.42	1,325.76	1,379.83
135	863.35	810.34	1,453.98	1,486.44	1,864.23	2,009.25	3,159.81	1,679.96	2,120.56	3,124.73	1,620.35	1,774.37	1,950.50	1,620.35	1,372.81	1,428.75
140	891.55	839.99	1,507.83	1,541.50	1,927.53	2,081.39	3,276.84	1,741.77	2,199.69	3,238.80	1,676.96	1,831.14	2,007.06	1,676.96	1,423.37	1,478.61
145	920.92	869.75	1,561.68	1,596.55	1,993.14	2,154.17	3,393.87	1,804.20	2,261.64	3,352.90	1,735.64	1,888.05	2,071.53	1,735.64	1,471.25	1,526.56
150	949.70	894.37	1,615.53	1,651.60	2,057.43	2,225.46	3,510.90	1,866.89	2,323.83	3,464.18	1,793.22	1,952.42	2,139.75	1,793.22	1,515.23	1,576.91

### Shipments of More Than 150 Pounds

Zones	491	494	451	452	453	454	455	456	457	458	459	461	462	463	470	471
Price Per Pound	\$6.34	\$5.97	\$10.78	\$11.02	\$13.72	\$14.84	\$23.41	\$12.45	\$15.50	\$23.10	\$11.96	\$13.02	\$14.27	\$11.96	\$10.11	\$10.52
Minimum Rate	949.70	894.37	1,615.53	1,651.60	2,057.43	2,225.46	3,510.90	1,866.89	2,323.83	3,464.18	1,793.22	1,952.42	2,139.75	1,793.22	1,515.23	1,576.91

#### Notes:

- For additional information, refer to page [26](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS Worldwide Expedited®

Guaranteed delivery by end of business day from more than 80 countries and territories. Delivery is guaranteed in two business days from Canada, two to three business days from Mexico and four to five business days from Asia, Europe and Latin America. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
1 Lbs.	\$72.43	\$53.37	\$128.36	\$85.34	\$144.88	\$96.99	\$134.31	\$100.06	\$136.32	\$159.25	\$100.13	\$98.81	\$92.86	\$112.51	\$81.52	\$85.85
2	81.77	60.06	145.92	102.23	165.39	114.70	168.69	120.37	166.81	193.43	118.57	115.00	106.93	126.99	97.04	104.70
3	91.30	66.92	160.33	114.11	182.54	132.43	199.21	140.17	191.33	234.80	134.29	129.73	121.49	140.40	109.39	116.03
4	99.78	73.10	179.83	127.08	203.29	153.04	223.82	163.30	221.28	271.02	145.37	144.50	135.79	155.53	120.53	132.45
5	107.63	79.16	194.23	139.08	223.25	167.21	252.14	180.06	243.57	299.71	161.71	156.52	149.24	168.90	132.99	145.40
6	116.07	85.77	207.92	151.64	241.06	190.59	274.96	203.31	263.79	333.29	175.30	172.46	167.21	181.11	144.90	156.89
7	123.55	88.79	219.54	162.19	254.97	204.44	295.22	223.65	283.92	376.27	188.54	190.20	182.45	194.37	158.01	171.52
8	130.95	94.44	230.98	173.38	271.34	219.95	317.10	236.57	305.56	409.14	203.20	202.95	198.06	207.39	169.59	183.99
9	138.73	97.35	242.00	182.11	289.64	234.74	336.00	254.21	325.85	451.86	214.07	214.28	213.67	220.25	178.08	197.44
10	146.26	106.85	252.53	195.18	307.51	249.55	363.15	277.07	347.68	497.38	227.74	225.25	228.62	232.71	191.12	209.04
11	151.24	107.45	264.59	203.92	324.65	263.21	375.89	285.18	365.51	506.04	241.49	235.47	243.97	244.42	199.40	218.90
12	155.20	114.32	274.51	212.25	340.18	281.33	406.58	297.68	384.71	520.93	262.28	248.15	256.44	268.71	210.10	228.98
13	160.59	118.01	285.71	226.91	358.60	294.79	430.21	311.86	406.11	575.54	266.43	260.47	272.16	269.49	220.51	238.96
14	164.98	123.82	296.31	235.33	373.65	308.40	455.27	331.42	425.76	578.85	277.30	269.58	286.74	281.30	230.15	253.15
15	169.29	125.04	305.20	247.78	394.62	317.97	470.92	345.04	444.59	625.17	288.61	277.35	301.63	295.12	242.80	265.96
16	173.00	130.38	316.47	258.25	410.58	329.29	491.01	345.54	466.06	648.83	299.79	292.26	318.03	306.03	252.95	279.62
17	176.52	134.15	325.42	265.62	426.60	358.72	511.37	357.82	484.89	677.56	308.59	300.88	330.50	318.59	259.22	290.31
18	181.69	142.00	335.60	280.91	436.54	363.59	530.50	367.61	503.43	699.35	317.34	310.56	345.32	328.99	272.96	298.98
19	183.46	145.64	345.11	288.43	460.11	380.70	549.46	388.50	522.33	725.19	324.26	322.43	360.24	342.91	282.52	316.80
20	186.79	150.26	353.46	295.90	477.92	391.10	570.10	396.44	536.53	729.90	332.95	332.42	374.75	353.41	288.69	329.17
21	191.16	154.18	363.27	305.97	491.39	404.78	587.83	407.78	562.55	774.88	340.37	336.09	394.77	369.54	296.57	340.11
22	196.85	158.43	372.70	318.94	506.07	418.43	614.87	425.87	581.63	790.96	349.01	353.96	409.11	378.34	311.41	350.30
23	201.98	161.02	380.66	327.49	527.44	435.37	637.44	439.88	595.98	796.18	369.36	364.98	425.43	390.05	319.38	363.05
24	204.93	166.96	391.33	340.54	539.16	446.66	646.56	441.96	614.16	811.03	376.79	366.22	443.39	402.06	329.88	372.75
25	206.20	173.59	399.78	346.57	552.49	458.05	650.23	454.27	628.44	820.26	380.07	377.55	448.87	412.05	339.94	383.28
26	209.91	178.85	408.43	360.30	570.48	477.78	663.55	463.11	651.87	848.01	388.89	391.29	461.87	425.47	349.34	389.01
27	213.62	184.73	419.24	370.85	586.91	484.49	679.30	466.30	669.04	879.16	397.69	404.89	474.72	439.79	357.64	395.30
28	220.28	188.66	428.53	380.39	604.72	497.70	696.24	491.50	685.63	889.31	401.07	417.13	485.11	452.00	366.71	404.93
29	220.95	190.90	435.40	387.06	620.22	511.28	712.55	497.35	701.40	927.28	409.74	418.08	497.87	463.91	375.55	414.59
30	224.64	196.15	444.64	392.22	638.74	524.13	727.19	510.27	715.70	948.92	422.44	419.43	512.56	474.72	383.44	423.70
31	228.86	201.02	454.72	405.08	650.62	537.32	744.72	527.10	728.99	967.96	428.25	429.96	525.65	484.77	391.18	432.26
32	231.41	205.33	462.33	417.99	661.37	556.90	765.78	528.79	740.40	968.46	446.67	442.83	535.21	491.90	399.71	441.37
33	234.79	207.39	468.25	426.57	671.75	562.53	778.33	542.26	751.23	987.24	452.09	454.09	546.77	499.59	410.20	448.52
34	241.33	210.66	475.79	435.48	687.80	576.96	789.86	549.36	760.92	996.43	452.87	457.24	563.22	506.22	418.49	457.74
35	242.00	214.64	484.42	445.55	689.26	599.10	810.98	559.71	770.00	1,041.25	463.73	471.29	578.86	514.06	425.27	465.10

## Notes:

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## Import

UPS Worldwide Expedited<sup>®</sup>

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
36 Lbs.	\$244.92	\$220.67	\$492.64	\$454.86	\$700.99	\$614.12	\$815.35	\$575.24	\$778.99	\$1,060.12	\$467.48	\$484.52	\$591.68	\$521.40	\$437.29	\$475.52
37	249.33	225.57	500.43	462.69	712.46	631.26	828.85	586.02	787.64	1,077.05	480.23	492.66	596.06	531.40	445.81	484.73
38	251.68	229.51	508.03	473.56	717.74	638.65	841.75	601.98	797.57	1,090.99	488.51	503.62	602.15	539.44	453.02	492.75
39	257.82	235.02	515.64	482.50	732.22	642.98	854.68	604.67	806.69	1,099.33	498.74	512.23	616.44	547.18	460.78	501.21
40	258.44	236.82	523.25	491.07	746.73	672.40	867.39	615.04	815.64	1,107.46	500.22	518.07	622.29	556.42	468.87	509.89
41	262.12	240.76	529.94	499.29	763.30	682.48	887.76	629.94	828.18	1,126.01	509.08	533.55	634.10	563.91	478.38	518.22
42	270.89	245.03	535.62	505.29	773.35	685.12	905.64	641.66	832.75	1,145.65	522.88	542.91	644.01	569.74	487.44	526.90
43	272.83	249.62	543.24	516.90	780.29	695.81	915.44	644.95	843.34	1,193.78	541.23	546.61	655.26	575.97	495.20	535.57
44	273.33	252.89	554.16	526.39	789.80	707.25	924.76	664.16	852.10	1,216.49	550.67	547.67	668.21	581.85	502.75	543.71
45	276.79	255.69	556.51	531.74	796.41	708.61	932.77	666.09	860.88	1,216.99	551.78	554.06	682.88	586.72	510.72	551.95
46	280.46	260.27	568.51	541.38	802.74	735.47	952.09	685.45	873.18	1,226.77	571.82	560.52	691.62	592.50	520.45	559.32
47	284.68	265.43	573.36	552.86	810.39	751.43	965.51	687.40	880.65	1,245.38	575.89	572.60	700.48	597.63	529.40	567.23
48	291.80	269.86	580.17	563.15	811.18	753.04	980.22	697.93	889.75	1,262.04	576.39	584.66	713.88	603.26	537.60	576.35
49	292.52	275.01	585.61	566.95	816.75	760.45	991.04	708.05	898.64	1,274.39	585.64	585.16	721.82	609.14	544.70	583.39
50	296.72	279.48	589.70	578.17	823.72	788.26	1,000.06	732.75	911.29	1,305.45	594.33	591.32	729.61	614.36	550.28	592.29
52	304.12	290.17	607.43	593.84	839.13	813.13	1,011.76	745.07	933.01	1,343.72	613.08	610.32	767.54	625.32	569.18	604.96
54	310.43	298.93	614.61	612.28	869.48	825.25	1,021.76	746.05	951.91	1,356.71	638.59	625.99	796.22	638.59	585.24	621.66
56	317.47	310.03	627.91	626.06	883.83	859.65	1,030.35	774.07	961.53	1,393.35	654.29	641.80	820.90	658.49	601.09	638.24
58	324.50	320.07	641.21	641.10	890.86	894.05	1,060.85	802.08	975.86	1,430.06	670.00	660.67	842.66	670.00	616.27	654.95
60	334.56	330.60	659.01	662.68	911.52	924.87	1,071.13	825.03	992.83	1,484.38	693.71	683.08	871.56	693.71	632.11	671.21
62	342.64	341.16	676.57	678.40	927.84	951.07	1,093.62	847.84	1,026.55	1,503.08	701.87	705.41	893.55	707.07	647.85	687.23
64	350.65	351.68	686.36	700.23	950.74	981.37	1,105.04	874.31	1,040.52	1,569.73	734.63	720.93	907.97	765.48	663.91	698.72
66	357.99	361.25	705.45	712.62	972.86	1,007.47	1,115.57	893.98	1,054.83	1,575.31	764.08	746.40	925.54	774.92	674.72	710.12
68	371.80	372.43	712.49	726.77	1,000.05	1,008.00	1,128.25	902.56	1,076.83	1,644.59	768.79	755.72	953.42	789.60	690.78	725.63
70	379.85	382.75	726.73	743.12	1,010.12	1,008.91	1,139.44	940.34	1,087.60	1,664.31	799.39	779.53	978.89	814.46	706.96	754.90
72	388.69	391.85	742.52	759.06	1,038.30	1,077.32	1,150.74	961.56	1,097.92	1,708.42	810.38	794.69	982.86	815.38	722.92	776.58
74	391.36	400.76	757.61	775.81	1,043.57	1,089.05	1,163.36	965.87	1,109.36	1,746.49	820.34	821.82	1,005.62	820.34	738.64	798.01
76	397.61	411.61	771.75	796.56	1,044.34	1,100.40	1,174.83	966.39	1,119.86	1,749.06	861.96	843.33	1,032.21	856.48	754.16	805.86
78	406.73	421.37	781.83	816.73	1,064.67	1,129.41	1,186.66	966.91	1,130.45	1,805.92	881.81	859.65	1,055.00	861.92	775.47	812.47
80	407.88	430.61	793.92	824.29	1,092.35	1,157.05	1,198.08	969.70	1,151.08	1,860.48	900.71	880.30	1,079.05	885.78	785.52	829.49

**Notes:**

- For additional information, refer to page [26](#).
- Import services are not available for UPS international package services at The UPS Store<sup>®</sup> locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.



# Import

## UPS Worldwide Expedited®

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
82 Lbs.	\$414.71	\$441.41	\$806.92	\$838.67	\$1,099.68	\$1,185.90	\$1,210.11	\$979.26	\$1,162.16	\$1,878.26	\$912.44	\$900.84	\$1,105.53	\$901.23	\$801.14	\$846.08
84	424.37	442.37	813.50	844.68	1,100.34	1,214.18	1,222.09	998.42	1,173.19	1,883.44	921.86	915.11	1,110.88	917.96	816.34	862.12
86	427.76	447.80	830.36	859.75	1,107.98	1,242.65	1,233.75	1,018.84	1,184.15	1,912.39	943.77	936.43	1,136.72	940.25	832.18	878.71
88	434.59	449.11	837.19	875.41	1,115.44	1,261.32	1,245.55	1,022.61	1,195.29	1,955.96	966.90	950.54	1,154.57	959.15	847.80	895.09
90	441.68	470.88	841.09	876.04	1,119.93	1,278.41	1,257.94	1,046.54	1,206.00	1,982.68	981.66	956.42	1,179.82	974.64	850.97	908.41
92	444.18	471.38	854.52	885.54	1,123.20	1,278.91	1,269.48	1,047.19	1,216.25	2,025.83	982.16	968.07	1,199.47	994.73	862.30	921.20
94	450.35	488.20	865.83	899.85	1,130.21	1,279.41	1,281.69	1,065.67	1,227.24	2,066.94	993.79	988.66	1,216.95	1,013.47	873.77	934.69
96	458.23	497.44	867.35	910.39	1,133.50	1,279.91	1,293.10	1,089.56	1,238.08	2,090.29	1,001.59	1,009.22	1,240.17	1,032.41	882.99	945.34
98	474.07	500.07	876.05	926.26	1,134.45	1,280.41	1,317.56	1,091.30	1,248.69	2,132.47	1,012.96	1,033.65	1,264.24	1,043.66	895.63	957.78
100	475.53	503.62	889.07	943.23	1,144.48	1,297.67	1,330.00	1,113.23	1,259.29	2,194.66	1,022.94	1,045.18	1,289.21	1,048.66	896.13	976.10
105	499.31	529.82	933.53	994.17	1,193.59	1,341.98	1,391.24	1,168.89	1,296.06	2,304.40	1,060.37	1,091.62	1,359.94	1,087.31	952.62	1,008.50
110	523.08	554.86	977.19	1,039.64	1,255.87	1,401.93	1,420.50	1,224.56	1,321.63	2,413.84	1,107.25	1,135.33	1,416.76	1,116.97	983.99	1,041.72
115	546.86	579.55	1,011.14	1,085.05	1,307.84	1,465.66	1,460.09	1,280.22	1,358.67	2,523.05	1,157.58	1,184.47	1,478.37	1,165.96	1,019.07	1,079.30
120	570.63	603.30	1,039.89	1,131.48	1,359.72	1,529.38	1,501.58	1,335.88	1,384.65	2,630.29	1,207.91	1,214.99	1,536.29	1,201.79	1,072.28	1,119.05
125	594.41	628.46	1,093.84	1,178.26	1,413.67	1,593.10	1,541.94	1,391.54	1,409.39	2,739.84	1,256.69	1,240.89	1,599.48	1,227.85	1,115.00	1,156.97
130	618.19	656.04	1,137.45	1,224.67	1,474.56	1,656.83	1,582.32	1,447.20	1,447.99	2,846.73	1,284.69	1,266.30	1,631.34	1,258.49	1,158.94	1,193.18
135	641.96	679.40	1,176.43	1,271.76	1,514.39	1,720.55	1,609.57	1,502.86	1,472.67	2,956.24	1,311.17	1,292.39	1,681.56	1,286.86	1,202.30	1,235.00
140	665.74	705.78	1,201.54	1,319.79	1,540.12	1,767.70	1,640.53	1,558.52	1,511.49	3,062.69	1,313.75	1,294.94	1,737.37	1,313.75	1,234.55	1,268.72
145	689.51	730.22	1,233.47	1,367.87	1,585.43	1,806.97	1,668.20	1,614.19	1,560.49	3,172.13	1,339.81	1,320.67	1,772.75	1,339.81	1,262.73	1,296.88
150	713.29	753.62	1,267.11	1,415.07	1,610.66	1,848.02	1,697.29	1,669.85	1,587.53	3,275.27	1,364.40	1,346.02	1,832.45	1,364.40	1,290.93	1,325.56

### Shipments of More Than 150 Pounds

Zones	61	64	651/681	652/682	653/683	654/684	655/685	656/686	657/687	658/688	659/689	661/691	662/692	663/693	670	671
Price Per Pound	\$4.76	\$5.03	\$8.45	\$9.44	\$10.74	\$12.33	\$11.32	\$11.14	\$10.59	\$21.84	\$9.10	\$8.98	\$12.22	\$9.10	\$8.61	\$8.84
Minimum Rate	713.29	753.62	1,267.11	1,415.07	1,610.66	1,848.02	1,697.29	1,669.85	1,587.53	3,275.27	1,364.40	1,346.02	1,832.45	1,364.40	1,290.93	1,325.56

#### Notes:

- For additional information, refer to page [26](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS 3 Day Select® from Canada

Guaranteed delivery by the end of the third business day to the 48 contiguous states from all Canadian provinces. Rates include door-to-door delivery with routine, in-house, customs clearance by UPS Supply Chain Solutions.

Zones	475	476	477
1 Lbs.	\$46.39	\$46.58	\$47.99
2	49.87	50.81	52.95
3	53.21	55.15	57.69
4	55.99	59.31	62.65
5	59.25	63.76	67.03
6	62.69	68.10	72.00
7	65.44	72.43	76.90
8	68.87	76.48	81.73
9	72.04	80.71	86.53
10	75.33	84.71	90.87
11	78.37	88.04	94.92
12	81.23	91.31	98.86
13	84.49	94.40	102.52
14	87.41	97.60	106.24
15	90.61	100.48	109.49
16	93.66	103.29	112.94
17	96.45	106.32	116.14
18	99.39	109.31	119.57
19	102.18	111.84	122.73
20	105.04	114.44	125.87
21	107.80	116.52	128.34
22	110.33	118.59	130.32
23	112.80	120.50	132.51
24	115.15	122.63	134.24
25	117.73	124.50	136.22
26	120.16	126.57	137.97
27	123.76	128.60	139.89
28	126.19	130.45	141.79
29	128.46	132.38	143.61
30	130.80	134.57	145.67
31	132.94	136.31	147.58
32	134.99	138.22	149.67
33	137.28	140.13	151.60
34	138.98	142.11	153.56
35	140.09	143.96	158.01

Zones	475	476	477
36 Lbs.	\$142.23	\$145.94	\$160.12
37	143.76	148.02	161.28
38	144.91	149.87	163.89
39	146.44	151.89	165.79
40	148.54	154.23	167.91
41	149.50	156.49	169.85
42	151.72	158.41	171.86
43	153.03	160.26	173.74
44	154.62	162.53	175.01
45	156.27	164.04	177.58
46	157.21	166.08	179.29
47	158.85	168.01	181.24
48	161.12	169.75	183.43
49	162.14	171.68	185.25
50	164.23	173.25	187.32
52	167.60	177.49	190.96
54	168.50	181.33	194.82
56	173.36	185.23	199.04
58	176.66	189.07	202.82
60	180.75	192.24	206.94
62	183.51	197.03	210.83
64	186.79	200.76	214.80
66	190.03	204.82	218.68
68	193.94	208.67	222.52
70	197.31	212.39	226.57
72	200.70	216.28	230.65
74	203.96	220.13	234.25
76	207.27	223.79	238.42
78	210.45	227.68	242.14
80	213.87	231.65	248.37
82	216.93	235.37	250.11
84	220.29	239.14	253.95
86	222.86	243.17	257.65
88	226.72	246.84	261.38
90	230.13	250.61	265.20

Zones	475	476	477
92 Lbs.	\$233.38	\$254.51	\$268.99
94	236.51	258.41	272.83
96	239.63	262.03	276.59
98	242.87	266.28	280.14
100	246.19	270.18	283.86
105	254.71	279.58	299.15
110	263.14	289.35	313.91
115	271.62	299.24	328.65
120	279.99	308.90	343.18
125	287.31	318.61	357.85
130	295.59	328.21	372.38
135	305.02	337.92	387.20
140	313.40	347.58	401.63
145	321.77	357.30	416.35
150	330.48	367.18	431.07

## Shipments of More Than 150 Pounds

Zones	475	476	477
Price Per Pound	\$2.21	\$2.45	\$2.88
Minimum Rate	330.48	367.18	431.07

## Notes:

- For additional information, refer to page 26.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS® Standard from Canada\*

Guaranteed delivery by end of day to the 48 contiguous states within two to seven business days from all Canadian provinces. Rates include door-to-door delivery. Customs clearance is not included. See pages 132 to 134 for U.S. Entry Preparation rates. UPS will provide Customs Brokerage Services by UPS Supply Chain Solutions unless a different broker is specified. Charges will be billed to the importer unless otherwise indicated by the shipper. Saturday Delivery available in select areas.

Zones	376	378	380
1 Lbs.	\$24.50	\$24.93	\$25.73
2	25.73	26.07	27.37
3	26.71	27.25	28.95
4	27.37	28.62	30.83
5	28.45	29.92	32.18
6	29.24	30.48	33.77
7	30.04	31.39	35.36
8	30.99	32.75	37.00
9	31.62	34.06	38.58
10	32.63	35.31	40.28
11	32.74	36.03	41.30
12	33.36	37.39	42.94
13	33.88	38.76	44.41
14	34.21	39.89	46.01
15	34.61	41.13	47.58
16	35.45	42.15	48.95
17	36.40	43.22	50.65
18	37.39	44.36	52.01
19	38.05	45.44	53.64
20	38.63	46.29	55.29
21	39.99	47.96	57.13
22	40.44	48.59	58.55
23	41.41	49.91	60.08
24	42.05	50.76	61.51
25	42.78	51.74	63.11
26	43.59	52.71	64.70
27	44.33	53.90	66.12
28	46.16	55.74	68.76
29	46.26	56.03	69.25
30	47.35	57.48	71.14

Zones	376	378	380
31 Lbs.	\$48.03	\$57.91	\$72.72
32	49.19	59.05	74.29
33	49.81	60.08	75.82
34	51.41	61.75	78.17
35	51.80	61.92	78.85
36	52.66	63.17	80.56
37	53.58	64.72	81.89
38	54.55	66.21	83.55
39	55.85	68.45	86.01
40	56.33	69.18	86.63
41	57.28	70.56	88.18
42	59.12	73.19	91.44
43	59.68	74.22	92.24
44	60.08	74.91	92.87
45	61.36	77.16	94.89
46	61.79	77.65	95.84
47	62.54	79.03	97.16
48	64.19	81.36	99.80
49	64.43	81.78	100.08
50	65.45	83.08	101.12
52	67.40	86.00	104.43
54	69.40	89.09	107.72
56	71.51	91.83	111.04
58	73.50	94.64	114.16
60	75.56	97.45	117.20
62	77.56	100.07	120.32
64	79.74	102.77	123.35
66	81.79	105.28	126.71
68	85.14	109.97	132.36
70	87.27	112.37	135.14

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to pages 26 and 92.
- For a multiple-package shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS® Standard from Canada\*

Zones	376	378	380
72 Lbs.	\$89.20	\$115.06	\$138.56
74	90.75	116.78	141.09
76	92.75	119.30	144.59
78	94.73	122.21	148.25
80	95.49	123.24	149.63
82	96.69	125.08	152.14
84	100.05	129.54	157.63
86	100.34	129.83	158.43
88	103.48	132.91	162.66
90	103.93	134.46	164.72
92	105.60	136.53	168.00
94	107.55	138.41	171.13
96	109.76	140.52	174.17
98	112.68	144.86	180.16
100	112.79	144.92	180.32
105	115.30	147.09	185.13
110	118.61	149.73	189.65
115	121.64	152.34	194.15
120	124.67	154.81	198.79
125	127.48	157.32	203.48
130	130.28	159.90	208.00
135	133.19	162.85	212.58
140	135.83	165.31	217.31
145	138.74	167.88	221.72
150	141.32	170.35	226.37

## Shipments of More Than 150 Pounds

Zones	376	378	380
Price Per Pound	\$0.94	\$1.14	\$1.51
Minimum Rate	141.32	170.35	226.37

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to pages [26](#) and [92](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS® Standard from Mexico\*

Guaranteed delivery by end of day to the 48 contiguous states within three to seven business days from all of Mexico. Rates include routine, in-house, customs clearance by UPS Supply Chain Solutions. Saturday Delivery available in select areas.

Zones	362	363	364	365	366	367	368
1 Lbs.	\$42.96	\$43.29	\$43.64	\$44.40	\$44.87	\$45.19	\$45.69
2	48.83	49.38	49.60	50.85	51.39	51.77	52.04
3	54.60	55.03	55.24	56.38	56.60	57.14	57.75
4	59.75	60.13	60.40	61.75	62.30	63.39	64.19
5	65.83	66.22	66.47	67.43	69.96	70.39	70.75
6	71.20	71.53	71.94	73.13	75.72	76.26	76.56
7	73.82	74.36	74.61	75.08	78.33	78.87	79.70
8	76.12	76.55	76.96	78.23	80.68	84.13	85.23
9	78.96	79.46	79.86	81.23	83.63	86.92	89.43
10	80.66	80.99	81.44	82.71	85.18	88.44	90.97
11	83.02	83.40	83.75	85.06	87.48	90.81	93.33
12	84.99	85.32	85.66	86.92	89.38	92.77	95.24
13	86.84	87.17	87.68	88.85	91.30	94.63	97.10
14	89.04	89.58	90.09	91.08	93.71	96.77	99.57
15	91.66	92.27	92.67	93.76	96.93	100.22	103.34
16	93.31	94.01	94.37	95.67	99.24	102.91	106.07
17	95.56	96.54	96.77	98.30	102.07	105.74	109.35
18	97.13	98.29	98.58	100.43	104.33	108.31	112.10
19	99.10	100.64	101.04	102.91	107.17	111.22	115.27
20	100.32	102.06	102.46	104.71	108.97	113.25	117.51
21	100.82	102.56	103.01	105.21	109.53	113.75	118.17
22	102.39	104.37	104.87	107.28	111.83	116.26	121.01
23	104.63	106.61	107.17	109.74	114.45	118.98	123.87
24	107.11	109.29	109.80	112.64	117.56	122.22	127.36
25	109.34	111.49	112.03	114.99	120.20	124.90	130.49
26	111.04	113.24	114.27	117.22	122.65	127.41	133.38
27	113.18	115.31	116.36	119.58	125.39	130.27	136.45
28	115.20	117.61	118.77	122.06	127.97	133.05	139.52
29	117.73	120.08	121.34	124.68	130.93	136.07	142.91
30	119.37	121.78	122.49	125.88	132.40	137.60	144.76
31	120.13	122.59	124.35	127.85	134.70	140.00	147.51
32	121.73	123.85	125.66	129.16	136.28	141.65	149.20
33	122.70	125.45	127.19	131.08	138.09	143.62	151.45
34	124.84	127.79	129.66	133.60	140.71	146.47	154.67
35	127.36	130.47	132.40	136.50	143.90	149.64	158.02

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to pages [26](#) and [92](#).
- For a multiple-package shipment, the minimum charge will be based on an average weight of 15 pounds per package.
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Import

## UPS® Standard from Mexico\*

Zones	362	363	364	365	366	367	368
36 Lbs.	\$128.23	\$131.26	\$132.90	\$137.00	\$144.40	\$150.14	\$158.52
37	133.00	136.16	138.17	142.23	149.40	154.99	162.60
38	135.50	138.76	140.81	144.62	152.12	157.54	165.16
39	137.90	141.09	142.99	147.05	154.35	159.88	167.49
40	139.85	142.83	144.88	148.89	156.25	161.62	169.44
41	142.34	145.44	147.43	151.33	158.74	164.39	171.93
42	145.11	148.37	150.30	154.32	161.56	167.16	174.81
43	147.17	150.43	152.47	156.38	163.90	169.28	177.25
44	149.07	151.30	153.34	157.35	164.88	170.30	178.06
45	149.57	152.50	154.53	158.59	165.96	171.49	179.25
46	151.03	154.13	156.20	160.11	167.60	173.24	180.95
47	151.53	154.63	156.70	160.61	168.35	173.79	181.59
48	153.52	156.68	158.70	162.55	169.87	175.36	183.06
49	156.58	159.56	161.52	165.58	172.81	178.35	185.92
50	158.86	161.84	163.91	167.92	175.20	180.74	188.37
52	162.87	166.02	168.40	173.12	180.41	185.90	193.47
54	169.72	172.91	175.24	179.89	187.19	192.68	200.36
56	177.26	180.36	182.77	187.37	194.80	200.17	207.79
58	182.09	185.19	187.54	192.25	199.58	204.95	212.61
60	187.03	190.02	192.42	197.07	204.47	209.84	217.40
62	191.76	194.90	197.19	201.85	209.30	214.68	222.27
64	195.56	198.66	201.46	206.72	214.95	222.77	229.50
66	200.29	203.44	206.24	211.60	219.84	227.60	234.27
68	205.18	208.22	211.01	216.48	224.67	232.32	239.10
70	210.11	213.15	215.83	221.25	229.55	237.20	244.02
72	214.89	217.93	220.65	226.02	234.27	242.04	248.86
74	219.84	222.87	225.59	230.90	239.23	246.93	253.68
76	223.03	226.14	228.90	235.72	244.06	253.39	259.33
78	227.93	231.18	233.82	240.93	249.15	258.55	264.65
80	229.01	232.16	234.79	241.84	250.19	259.47	265.46
82	232.70	235.85	238.49	245.42	253.77	263.12	268.99
84	237.53	240.57	243.25	250.30	258.44	267.83	273.76
86	242.48	245.63	248.12	255.06	263.44	272.67	278.64
88	247.31	250.35	253.07	260.00	268.11	277.61	283.53
90	252.19	255.45	257.94	264.88	273.10	282.77	288.24

\*Visit [ups.com/holidays](https://ups.com/holidays) for time in transit changes effective during the holiday season.

**Notes:**

- For additional information, refer to pages [26](#) and [92](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Import

## UPS® Standard from Mexico\*

Zones	362	363	364	365	366	367	368
92 Lbs.	\$257.58	\$260.61	\$263.13	\$269.70	\$277.77	\$287.39	\$293.08
94	263.00	265.77	268.46	274.58	282.44	292.05	297.79
96	268.05	270.82	273.60	279.41	287.06	296.56	302.40
98	272.67	274.89	277.94	283.36	290.91	300.64	306.53
100	277.34	279.02	282.43	287.42	295.04	304.76	310.81
105	278.38	280.10	283.09	287.92	295.97	305.52	311.31
110	287.45	288.96	290.89	295.29	302.37	311.82	317.70
115	297.76	299.77	301.90	305.91	313.18	322.90	328.89
120	310.08	311.67	314.14	317.88	325.39	335.49	341.63
125	314.37	316.17	318.64	321.89	329.52	339.41	345.47
130	325.62	327.84	330.28	333.28	340.93	350.92	357.14
135	336.80	339.46	342.10	344.55	352.28	362.11	368.70
140	339.79	342.55	345.09	346.98	354.61	364.11	370.54
145	354.73	357.92	360.64	362.11	369.82	379.33	386.05
150	367.43	371.12	373.97	375.01	382.69	392.14	399.03

### Shipments of More Than 150 Pounds

Zones	362	363	364	365	366	367	368
Shipments of 151 to 199 Pounds							
Price Per Pound	\$2.45	\$2.48	\$2.50	\$2.51	\$2.56	\$2.62	\$2.67
Minimum Rate	367.43	371.12	373.97	375.01	382.69	392.14	399.03
Shipments of 200 Pounds or More							
Price Per Pound	\$2.33	\$2.33	\$2.33	\$2.35	\$2.40	\$2.46	\$2.51
Minimum Rate	487.45	492.35	496.13	497.51	507.70	520.24	529.37

\*Visit [ups.com/holidays](https://www.ups.com/holidays) for time in transit changes effective during the holiday season.

#### Notes:

- For additional information, refer to pages [26](#) and [92](#).
- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Value-Added Services

Value-added services are available for the UPS services indicated. For additional information and rates, refer to pages [112](#) to 119.

	Domestic								International								Page		
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air® A.M.	UPS 2nd Day Air®	UPS 3 Day Select®	UPS® Ground	UPS Ground with Freight Pricing	UPS Worldwide Express Plus®	UPS Worldwide Express NA1®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS 3 Day Select® from Canada	UPS® Standard to/from Canada	UPS® Standard to/from Mexico	
Value-added services are available for the UPS services indicated. For additional information and rates, refer to pages <a href="#">112</a> to 119.																			
Delivery Instructions and Notification																			
Adult Signature Required	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">113</a>
Collect on Delivery (C.O.D.) Services	•	•	•	•	•	•	•	•								•	•		<a href="#">112</a>
Delivery Change Request	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">113</a>
UPS Delivery Confirmation		•	•	•	•	•	•	•											<a href="#">113</a>
UPS Delivery Intercept®	•	•	•	•	•	•	•	•											<a href="#">113</a>
Direct Delivery Only	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">114</a>
Hold at Location												•	•						<a href="#">114</a>
Hold for Pickup	•	•	•	•	•	•	•	•											<a href="#">114</a>
UPS My Choice®	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">115</a>
Proof of Delivery (P.O.D.)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">116</a>
Saturday Delivery*	•	•			•	•	•	•	•	•	•		•					•	<a href="#">116</a>
Shipper Release	•	•																	<a href="#">119</a>
Signature Required		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">113</a>
Verbal Confirmation of Delivery	•																		<a href="#">113</a>
International Shipping																			
Billing Options									•	•	•	•	•	•	•	•	•	•	<a href="#">112</a>
Certificate of Origin									•	•	•	•	•	•	•	•	•	•	<a href="#">112</a>
Currency Conversion Rate									•	•	•	•	•	•	•	•	•	•	<a href="#">113</a>
Electronic Export Information (E.E.I.)									•	•	•	•	•	•	•			•	<a href="#">114</a>
UPS Import Control®									•	•	•	•	•	•	•	•	•	•	<a href="#">114</a>
Non-Resident Importer (NRI)									•		•	•	•	•	•		•		<a href="#">116</a>
Pickup																			
Daily On-Route Pickup	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">118</a>
Daily Pickup	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">118</a>
Day-Specific Pickup	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">118</a>
Saturday Air Processing Fee (Saturday Pickup)	•	•	•	•	•														<a href="#">118</a>
Saturday Export Processing Fee									•		•			•					<a href="#">118</a>
Saturday Stop Charge** – UPS Smart Pickup®	•	•	•	•	•	•	•	•											<a href="#">118</a>
Saturday Stop Charge** – Scheduled Pickup	•	•	•	•	•	•	•	•											<a href="#">118</a>
Saturday Stop Charge** – UPS On-Call Pickup®	•	•	•	•	•	•	•	•											<a href="#">118</a>
UPS On-Call Pickup®	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">116</a>
UPS Smart Pickup®	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">118</a>
Returns																			
1 UPS Pickup Attempt Label	•	•			•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">117</a>
3 UPS Pickup Attempts Label	•	•			•	•	•		•	•	•			•	•	•	•	•	<a href="#">117</a>
UPS Authorized Return Service®		•			•	•	•												<a href="#">117</a>
Electronic Return Label	•	•			•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">117</a>
Print and Mail Return Label	•	•			•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">117</a>
Print Return Label	•	•			•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">117</a>
Returns and The UPS Store	•	•			•	•	•		•	•	•			•	•	•	•	•	<a href="#">117</a>
UPS Returns® Exchange	•	•			•	•	•		•	•	•			•	•	•	•	•	<a href="#">117</a>
Additional Options																			
UPS carbon neutral	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">112</a>
Declared Value for Carriage	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">113</a>
Ship to a UPS Access Point® Location	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">116</a>
Third Party Billing Service	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">119</a>

\*Saturday Delivery is only available for UPS 3 Day Select, UPS Ground, UPS Ground with Freight Pricing, UPS Standard from Canada, and UPS Standard from Mexico services in select areas. Saturday Delivery is not available for UPS Standard to Canada or UPS Standard to Mexico services.

\*\*Saturday pickup is only available for UPS 3 Day Select, UPS Ground, and UPS Ground with Freight Pricing services in select areas.

**Note:** Import services are not available for UPS international package and UPS Worldwide Express Freight Services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.



# Other Charges

Additional charges may apply to your shipment. For additional information and rates, refer to pages [120](#) to [123](#).

	Domestic								International								Page		
	UPS Next Day Air® Early	UPS Next Day Air®	UPS Next Day Air Saver®	UPS 2nd Day Air® A.M.	UPS 2nd Day Air®	UPS 3 Day Select®	UPS® Ground	UPS Ground with Freight Pricing	UPS Worldwide Express Plus®	UPS Worldwide Express NA1®	UPS Worldwide Express®	UPS Worldwide Express Freight® Midday	UPS Worldwide Express Freight®	UPS Worldwide Saver®	UPS Worldwide Expedited®	UPS 3 Day Select® from Canada	UPS® Standard to/from Canada	UPS® Standard to/from Mexico	
Additional Handling	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	<a href="#">120</a>
Address Correction	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">120</a>
Chargeback for Consignee Billing Shipments	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">120</a>
Dangerous Goods									•	•	•	•	•	•	•	•	•	•	<a href="#">121</a>
– International Dangerous Goods	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">121</a>
– Hazardous Materials	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">120</a>
– Dry Ice	•	•	•	•	•	•	•		•	•	•		•	•	•	•	•	•	<a href="#">120</a>
Delivery Area Surcharge	•	•	•	•	•	•	•		•	•	•		•	•	•	•	•	•	<a href="#">120</a>
Delivery Reattempt												•	•						<a href="#">120</a>
Destination Outside Service Area	•																		<a href="#">120</a>
Extended Area Surcharge									•	•	•	•	•	•	•	•	•	•	<a href="#">121</a>
Large Package Surcharge	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">121</a>
Missing PLD Fee	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">121</a>
Missing/Invalid Account Number or Refusal Fee	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">121</a>
UPS On-Call Pickup®																			
– Area Surcharge	•	•	•	•	•	•	•	•	•	•	•			•	•		•	•	<a href="#">122</a>
– Residential Surcharge	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">122</a>
Over Maximum Limits	•	•	•	•	•	•	•	•	•	•	•			•	•	•	•	•	<a href="#">122</a>
Oversize Pallet Handling Surcharge												•	•						<a href="#">122</a>
Package Tracking, Tracing and Refund Requests	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">122</a>
Pickup Area Surcharge												•	•						<a href="#">122</a>
Remote Area Surcharge	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	<a href="#">122</a>
Residential Surcharge	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	<a href="#">122</a>
Shipping Charge Correction Audit Fee*	•	•	•	•	•	•	•	•	•		•	•	•	•	•		•	•	<a href="#">123</a>
Special Handling of Undeliverable Shipments	•	•	•	•	•	•	•	•											<a href="#">123</a>
Undeliverable Shipment Surcharge									•	•	•	•	•	•	•	•	•	•	<a href="#">123</a>

\*Shipping Charge Correction Audit Fee does not apply to import shipments.

## Notes:

- Import services are not available for UPS international package services at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.
- Peak Surcharges also apply to specific service levels during Peak Periods. See [ups.com/peaksurcharges](https://ups.com/peaksurcharges) for details.

# Domestic, Export and Import Value-Added Services

## PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
<b>Billing Options</b>	<ul style="list-style-type: none"> <li>– If the duties or the duties and taxes are billed outside the destination country, a Duty and Tax Forwarding Charge will be applied.</li> <li>– UPS can bill shipping charges to the shipper, the receiver or a third party to and from most countries. Check your UPS Shipping System or contact UPS for service availability.</li> </ul>	\$15.00
<b>UPS carbon neutral</b>	<ul style="list-style-type: none"> <li>– UPS calculates the CO<sub>2</sub> emissions associated with the transport of your package and purchases carbon offsets to balance out the CO<sub>2</sub> impact.</li> <li>– Available to shippers using a UPS automated shipping system.</li> <li>– The shipping label will include a carbon neutral indicator. Also, if you select e-mail notifications, your recipient will receive a UPS carbon neutral branded e-mail.</li> <li>– Learn more at <a href="https://ups.com/carbonneutral">ups.com/carbonneutral</a>.</li> </ul>	Per package charge: – UPS Domestic Air Services and UPS 3 Day Select®: \$0.20 – UPS® Ground: \$0.05 – UPS International Air Services and UPS 3 Day Select® from Canada: \$0.75 – UPS® Standard: \$0.10  Per pallet charge: – UPS Worldwide Express Freight Services: \$20.00
<b>Certificate of Origin</b>	– Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S.	\$10.00
<b>Collect on Delivery (C.O.D.) Services</b>	<ul style="list-style-type: none"> <li>– UPS will attempt to collect the amount shown on C.O.D. tag or package label, then send payment to you. If payment cannot be collected after three attempts, the package will be returned.</li> <li>– C.O.D. service is available for packages shipped throughout the U.S. and Puerto Rico.</li> <li>– Also available for imports from Canada where the fee would apply per package.</li> <li>– Business or personal checks are accepted as payment. Currency is not accepted for payment.</li> <li>– C.O.D. service is not available when using a UPS 3 Day Select or UPS Ground shipping document. Refer to page 22 for an explanation of these documents.</li> </ul>	
<b>UPS C.O.D.</b>	To request a C.O.D. electronically: – Service is available by using a UPS automated shipping system. – The shipping system will produce a barcoded address label that contains all C.O.D. information. To request a C.O.D. using a manual tag: – Type or print an address label and attach it to the top of the package. – Complete the UPS C.O.D. tag per the instructions on the tag and specify the exact amount due. – Attach C.O.D. tag to each package requiring collection, covering the address label. – Retain the “Shipper Receipt” portion for your records.	\$14.50
<b>C.O.D. Direct®*</b>	<ul style="list-style-type: none"> <li>– Receive C.O.D. payments generally within six business days of package delivery.</li> <li>– Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds.</li> <li>– Receive daily reports of payments received, net deposits to accounts and total returned items.</li> <li>– Must have minimum annual 50 C.O.D. packages to qualify.</li> <li>– No additional fee beyond the C.O.D. rate. Please contact your account representative or call 1-877-263-8772 for details.</li> </ul>	Contractual service
<b>C.O.D. Automatic®*</b>	<ul style="list-style-type: none"> <li>– Receive advanced C.O.D. funds in as few as two days after package delivery.</li> <li>– Direct electronic transfer of funds into your designated accounts; timely alert of non-sufficient funds.</li> <li>– Receive daily reports of payments received, net deposits to accounts and total returned items.</li> <li>– Online access to statement history, check images and downloadable transaction details.</li> <li>– Must have minimum annual C.O.D. remittances of \$30,000.00 and at least 100 C.O.D. packages to qualify.</li> <li>– Please contact your account representative or call 1-877-263-8772 for details.</li> </ul>	Contractual service
<b>Delayed Deposit for C.O.D. Direct and C.O.D. Automatic®</b>	<ul style="list-style-type: none"> <li>– Additional feature of C.O.D. Direct and C.O.D. Automatic services.</li> <li>– Eliminates manual handling of checks held for delayed deposits by electronically scheduling future deposits directly into your designated accounts; includes online, self-service capabilities.</li> <li>– Please contact your account representative or call 1-877-263-8772 for details.</li> </ul>	Contractual service

\*Visit [upscapital.com/cod](https://upscapital.com/cod) or call 1-877-263-8772 for more information.

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 110. Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://ups.com).

# Domestic, Export and Import Value-Added Services

## PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Collect on Delivery (C.O.D.) Services (cont.) <b>C.O.D. Secure**</b>	<ul style="list-style-type: none"> <li>– Receive all the benefits of C.O.D. Automatic® service, along with protection for returned C.O.D. checks up to a specified limit.</li> <li>– UPS Capital handles/manages the collections process on bad checks.</li> <li>– Must have minimum annual C.O.D. remittances of \$50,000.00 and at least 50 C.O.D. packages to qualify.</li> <li>– Please contact your account representative or call 1-877-263-8772 for details.</li> </ul>	Contractual service
<b>Currency Conversion Rate</b>	– Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through major money center banks.	0.75% of currency amount converted
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>– UPS's liability for loss or damage for each domestic package or international shipment, or to each pallet in a UPS Worldwide Express Freight® Midday or UPS Worldwide Express Freight® shipment is limited to \$100.00 without a declaration of value.</li> <li>– The maximum declared value is \$50,000.00 per package/\$100,000.00 per pallet shipped via UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services. UPS's liability for loss or damage can be increased up to \$50,000.00 per package or \$100,000.00 per pallet by making a declaration of value for an additional charge (subject to terms and conditions). Certain domestic packages are eligible for the enhanced maximum declared value of \$70,000.00, subject to restrictions set forth in the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 and also set forth in "Maximum Declared Values" on page 8.</li> <li>– For international shipments with a declared value of more than \$50,000.00, multiply the total declared value by the rate to determine the declared value charge for the shipment.</li> <li>– For packages tendered to a UPS driver with a declared value amount more than \$1,000.00, the shipper must retain a high-value shipment summary signed by the driver. The UPS Shipping System provides this form when the shipping label is requested.</li> <li>– Declared value charges can be included in charges billed to receivers or third parties.</li> </ul>	<ul style="list-style-type: none"> <li>– \$0.00-\$100.00 \$0.00</li> <li>– Over \$100.00, for each \$100.00 (or portion of \$100.00) of the total value declared \$1.05</li> <li>– Minimum \$3.15</li> <li>– For international shipments with a declared value of more than \$50,000.00: \$0.009 times the declared value</li> </ul>
Delivery Change Options	– In addition to Delivery Change Option fees, additional transportation charges and all applicable surcharges may apply. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 for more information.	
<b>UPS Delivery Intercept®</b>	<ul style="list-style-type: none"> <li>– As a shipper, after you tender your package to UPS, you can request that UPS return the package to you**, reroute the package to a new address**, have the package available at Will Call for pickup, or have the package delivered on a future date. When the package is tracked, the status of the UPS Delivery Intercept request will be displayed.</li> <li>– Shippers can make a UPS Delivery Intercept request through the Shipping History with WorldShip® or UPS CampusShip® shipping systems, <a href="https://www.ups.com">ups.com</a> shipping, Quantum View Manage® or UPS tracking on <a href="https://www.ups.com">ups.com</a>. A UPS Delivery Intercept request can also be made by calling 1-800-PICK-UPS® (1-800-742-5877).</li> </ul>	UPS Delivery Intercept: <ul style="list-style-type: none"> <li>– \$16.40 for web requests</li> <li>– \$22.90 for phone requests</li> <li>– No charge for Will Call</li> </ul>
<b>Delivery Change Request</b>	– For domestic packages and import shipments only. After receiving notice that delivery has occurred or will occur, consignees may request that UPS hold a package for will call at a UPS Customer Center. After the first delivery attempt has occurred, consignees may request a Delivery Change Request for a package or pallet, to return to the sender**, hold for future delivery, change a domestic package's delivery location** (but not a pallet's), deliver** eligible domestic packages to a UPS Access Point® location, or redeliver to the original address a package that was taken to a UPS Access Point location. Consignees submit requests by using the Tracking application on <a href="https://www.ups.com">ups.com</a> or by calling 1-800-PICK-UPS® (1-800-742-5877). A UPS InfoNotice® number is required to change the destination delivery address.	Delivery Change Request: <ul style="list-style-type: none"> <li>– \$5.50 for web requests</li> <li>– \$6.60 for phone requests</li> <li>– No charge to consignee for Return to Sender**, Will Call (including pallets) and redeliver to the original address</li> </ul>
<b>UPS Delivery Confirmation</b>	<ul style="list-style-type: none"> <li>– Confirmation of delivery is sent by mail, and includes the delivery date, either the name of the recipient or the package disposition, and in the event of a return, the reason for the return.</li> <li>– Similar information, including the ability to view a signature, is available for no charge when you track your package at <a href="https://www.ups.com">ups.com</a>.</li> </ul>	\$2.00
<b>Signature Required and Adult Signature Required</b>	– UPS will obtain the necessary signature on delivery, and include it with the mailed Delivery Confirmation information. For Signature Required packages only, UPS may obtain, at its discretion, an electronic authorization to release the package without a signature on delivery.	Signature Required: <ul style="list-style-type: none"> <li>– Commercial \$5.00</li> <li>– Residential \$5.00</li> </ul> Adult Signature Required: \$6.05
<b>Verbal Confirmation of Delivery</b>	– To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early package.	\$5.00

\*Visit [upscapital.com/cod](https://www.ups.com/cod) or call 1-877-263-8772 for more information.

\*\*Additional transportation fees and all applicable surcharges may apply. For requests to return to the sender, any such fees will be assessed to the shipper. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 for more information.

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 110. Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Domestic, Export and Import Value-Added Services

## PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
<b>Direct Delivery Only</b>	<ul style="list-style-type: none"> <li>– Except for shipper requests, where available, the package may not be re-routed, re-directed or delivered to an alternate address (except requests to hold for will call at UPS Customer Centers).</li> <li>– Delivery pursuant to UPS's driver release and Shipper Release procedures is still available. Signature on delivery and delivery to the person specified as the receiver not required.</li> <li>– Available for residential and commercial delivery.</li> </ul>	\$2.00
<b>Electronic Export Information (E.E.I.)</b> formerly known as Shipper's Export Declaration (S.E.D.)	<ul style="list-style-type: none"> <li>– UPS can file E.E.I. on your behalf when all required data is provided with the proper Power of Attorney.</li> <li>– Providing E.E.I. as part of a shipment using WorldShip® or UPS CampusShip® shipping systems, or <a href="https://www.ups.com">ups.com</a> shipping ensures that UPS has all the information to file E.E.I. in a timely manner.</li> <li>– File E.E.I. free of charge at <a href="https://cbp.gov/ace">cbp.gov/ace</a>, the U.S. Government website designed for U.S. export shippers.</li> </ul>	\$13.00
<b>Hold at Location</b>	<ul style="list-style-type: none"> <li>– For UPS Worldwide Express Freight® Midday or UPS Worldwide Express Freight® shipments, the shipper may request that UPS hold a shipment at a UPS Worldwide Express Freight Center location for pickup. For each such shipment, the shipper will complete an address label showing the words "Hold for Pickup," the consignee's name, telephone number, the name of a contact person and the full address of the consignee (designated UPS Worldwide Express Freight Center address not required).</li> </ul>	No charge
<b>Hold for Pickup</b>	<ul style="list-style-type: none"> <li>– UPS will deliver the package to a selected UPS Customer Center and call the recipient for pickup, usually by 8:30 a.m. on the scheduled day of delivery.</li> <li>– Recipient will be required to present a government-issued photo ID.</li> <li>– If a recipient's representative is picking up the package, a letter on company letterhead authorizing release or a company ID may be required.</li> <li>– Packages not picked up within five business days will be returned to the shipper.</li> <li>– Hold for Pickup service is not available for Saturday Delivery.</li> <li>– For each package, customers must prepare a label including the words "Hold for Pickup," the recipient's name and telephone number and the full address of the UPS Customer Center.</li> <li>– Apply a UPS Hold for Pickup label above the address label on the package. Labels can be ordered from <a href="https://www.ups.com">ups.com</a>.</li> <li>– Visit <a href="https://www.ups.com">ups.com</a> for the most convenient UPS Hold for Pickup location.</li> </ul>	No charge
<b>UPS Import Control®</b>		
<b>Print Label</b>	– You generate the label(s) and distribute to your customer, who applies it to the shipment.	\$1.00 per label
<b>Electronic Label</b>	– UPS e-mails the label(s) upon request to your customer, who then prints and applies the label(s) to the shipment.	\$1.00 per label
<b>Print and Mail Label</b>	– UPS prints the label(s) upon request and mails it to your customer, who then applies the label(s) to the shipment.	\$2.25 per label
<b>1 UPS Pickup Attempt Label</b>	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will leave the label at the pickup location.	\$6.00 per label
<b>3 UPS Pickup Attempts Label*</b>	– UPS delivers a shipping label to your customer and collects the shipment. If the shipment cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.	\$8.20 per label
<b>Invoice Removal</b>	– UPS removes the commercial invoice prior to delivery, which keeps merchandise values confidential from the final consignee.	\$20.00 per shipment
<b>GENERAL INFORMATION REGARDING UPS IMPORT CONTROL</b>		
<ul style="list-style-type: none"> <li>– Importers initiate UPS shipments from another country, delivering to themselves or an alternate location.</li> <li>– Allows importers to use a UPS automated shipping system or their own system to generate labels and commercial invoices, which can be forwarded to a supplier/exporter in another country by e-mail, mail or via a UPS driver with a pickup dispatch.</li> <li>– Includes import document preparation, pickup, customs clearance, visibility and delivery.</li> <li>– Facilitates pickup/delivery in over 145 countries and territories; varies by country; transportation charges based upon the scheduled delivery date.</li> <li>– Exporter will be responsible for meeting export/import documentation requirements; to facilitate export, exporter may receive an Instruction Sheet with every label delivered to them.</li> <li>– Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Import Control shipments.</li> <li>– Transportation charges for return packages are billed after entering the UPS system.</li> <li>– Print and Mail Label, 1 UPS Pickup Attempt Label and 3 UPS Pickup Attempts Label accessorial fees are billed at the time of request. Print Label and Electronic Label fees are billed after the package enters the UPS system.</li> <li>– Regulations and requirements for documentation for individual commodities vary from country to country. See <a href="https://www.ups.com">ups.com</a> for country-specific rules.</li> <li>– Shipments with a package or pallet valued greater than \$1,000.00 (or local equivalent) must include a high-value shipment summary from the exporter with the labels, and signed by driver.</li> </ul>		

\*Not available for UPS Worldwide Express Freight Services.

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page [110](#). Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).



# Domestic, Export and Import Value-Added Services

## PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
<b>Non-Resident Importer (NRI)</b>	<ul style="list-style-type: none"> <li>– Applicable when shipping to Canada via UPS Air or UPS® Ground shipments.</li> <li>– A Non-Resident Importer is a shipper in the U.S. who acts as the importer of record to the Canadian government.</li> <li>– An NRI account allows you to pay the duties, taxes and brokerage charges for shipments to Canada, simplifying the experience for your consignee.</li> <li>– Shipper files the Power of Attorney (clearance authorization) with UPS for clearance of goods in Canada and is responsible for the payment of all Canadian duties, taxes and brokerage fees. <ul style="list-style-type: none"> <li>• UPS will automatically charge all Canadian duties, taxes and brokerage fees to the shipper's NRI brokerage account.</li> </ul> </li> <li>– Consignee is not involved in the customs clearance process.</li> <li>– Shipper undertakes all importing responsibilities as required by Canadian law.</li> <li>– Shipper must maintain records on all importation into Canada for a period of time prescribed by the Canadian government (for U.S. NRI account holders, that period is six years).</li> <li>– NRI option can be utilized on UPS Air or UPS Ground shipments.</li> <li>– Contact your UPS representative if you would like to set up an NRI account.</li> </ul>	No charge
<b>UPS On-Call Pickup®</b>	<ul style="list-style-type: none"> <li>– With one pickup request, UPS will pick up all of your packages – Air, International or UPS 3 Day Select® and Ground services at your office or home.</li> <li>– Schedule a same-day or future-day pickup via <a href="https://www.ups.com">ups.com</a>.</li> <li>– At <a href="https://www.ups.com">ups.com</a>, send an e-mail confirmation of your pickup request to multiple addresses, modify your pickup request, or cancel the request.</li> <li>– Fees are applied per pickup request regardless of the number of packages being picked up.</li> </ul> <p><b>UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight®</b></p> <ul style="list-style-type: none"> <li>– Pickup or drop-off must be scheduled for each UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight shipment via WorldShip® shipping system or UPS CampusShip® shipping systems, <a href="https://www.ups.com">ups.com</a> shipping, a UPS Ready® solution, UPS® Developer Kit, <a href="https://www.ups.com">ups.com</a> or by calling 1-800-782-7892.</li> <li>– UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight pickups cannot be combined with Air, International or UPS 3 Day Select services package pickup.</li> </ul>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>– Same-Day Pickup: \$6.90</li> <li>– Future-Day Pickup: \$5.80</li> <li>– Residential and area surcharges may apply</li> </ul> <p><b>UPS Worldwide Express Freight Services</b></p> <p>No charge</p>
<b>Proof of Delivery (P.O.D.)</b>	<ul style="list-style-type: none"> <li>– Proof of Delivery of a shipment can be requested after the shipment has been delivered by calling 1-800-PICK-UPS® (1-800-742-5877).</li> <li>– Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available.</li> <li>– Information can be provided via e-mail, fax or mail and is subject to a charge which will be assessed to the shipper.</li> <li>– Similar information is available for no charge when you track your shipment at <a href="https://www.ups.com">ups.com</a>.</li> </ul>	\$5.00 per package
<b>Saturday Delivery</b>	<ul style="list-style-type: none"> <li>– For time-critical shipments, UPS offers the convenience of Saturday Delivery in certain areas.</li> <li>– Available in select locations for UPS Next Day Air® Early shipments.</li> <li>– UPS Next Day Air Early shipments are typically guaranteed one hour later than the guaranteed weekday delivery time to many UPS Next Day Air Early destinations.</li> <li>– UPS Next Day Air® shipments are typically guaranteed an hour and a half later than the guaranteed weekday delivery time.</li> <li>– UPS 2nd Day Air® shipments are guaranteed by end of day.</li> <li>– Each package or pallet should bear a Saturday Delivery sticker (not required for UPS 3 Day Select®, UPS Ground, UPS Ground with Freight Pricing, UPS® Standard from Canada, and UPS® Standard from Mexico services).</li> <li>– Availability of Saturday Delivery may vary based on location of delivery address. Refer to <a href="https://www.ups.com">ups.com</a> for delivery areas.</li> <li>– Saturday Delivery is available only in select areas for UPS 3 Day Select, UPS Ground, UPS Ground with Freight Pricing, UPS Standard from Canada, and UPS Standard from Mexico services.</li> <li>– Available to/from select locations for UPS Worldwide Express Plus®, UPS Worldwide Express NA1® and UPS Worldwide Express® services.</li> </ul>	<p><b>UPS Air and International Services</b></p> <p>\$16.00</p> <p><b>UPS Worldwide Express Freight</b></p> <p>\$200.00</p>
<b>Ship to a UPS Access Point® Location*</b>	<p><b>Ship to a UPS Access Point Location Service:</b></p> <ul style="list-style-type: none"> <li>– Available to all shippers with a valid UPS small package account number.</li> <li>– Available with all UPS small package shipping services** and most value-added services.</li> <li>– Shippers can integrate a UPS Locator into their e-commerce platforms, allowing their customers to select the UPS Access Point delivery location that is most convenient for them.</li> <li>– Only shippers with an approved UPS agreement for transportation of wine may ship wine to a UPS Access Point location, subject to limitations set forth at <a href="https://www.ups.com/wine">https://www.ups.com/wine</a>.</li> <li>– For more information, go to: <a href="https://www.ups.com/media/en/ShiptoUPSAccessPointlocation_US_EN.pdf">https://www.ups.com/media/en/ShiptoUPSAccessPointlocation_US_EN.pdf</a>.</li> </ul> <p><b>Additional Service Options for Ship to a UPS Access Point location:</b></p> <ul style="list-style-type: none"> <li>– Deliver to Addressee Only – For added security, the shipment may only be picked up by the person identified on the shipping label (pickup by any third party is not permitted).</li> <li>– Package Release Code – For combined flexibility and security, enter a four- to six-digit numerical code when preparing a shipment and provide the code to the person you want to pick it up. The code is known only to you and the person you provide it to.</li> </ul>	<p><b>Ship to a UPS Access Point Location Service</b></p> <p>\$1.50 per package</p> <p><b>Deliver to Addressee Only</b></p> <p>\$4.90 per package</p> <p><b>Package Release Code</b></p> <p>No additional charge</p>

\*For more information and restrictions on UPS Access Point Location, refer to page 24, Pickup and Drop-off Availability.

\*\*Not available for UPS Worldwide Express Freight Services.

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 110. Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

## RETAIL RATES



# Domestic, Export and Import Value-Added Services

## UPS RETURNS® FOR PACKAGE

Available Options	Description	Fee
<b>STANDARD RETURNS SOLUTIONS</b>		
<b>UPS Authorized Return Service®</b>	<ul style="list-style-type: none"> <li>– UPS preprints these return labels and provides to you for distribution.</li> <li>– You may include these return labels within an outbound shipment or distribute the label separately.</li> <li>– For domestic return shipments only.</li> </ul>	Contractual service
<b>UPS Mail Innovations® Returns*</b>	<ul style="list-style-type: none"> <li>– Return packages through the United States Postal Service.</li> <li>– Features include easy-to-use label, thousands of drop off locations and detailed tracking through <a href="https://www.ups.com">ups.com</a>.</li> </ul>	Contractual service
<b>Electronic Return Label</b>	<ul style="list-style-type: none"> <li>– UPS electronically provides a return label to your customer through a variety of formats, including e-mail, UPS tracking results or with a mobile code on a mobile device.</li> <li>– Request that UPS transmit a return label to your customer.</li> <li>– Pre-authorize your customer's return packages when they meet parameters agreed upon by you and UPS within the UPS Returns Manager portal. Once implemented, your customer obtains their return label through the portal; the shipper is responsible for payment of return charges and fees regardless of when the package is tendered.</li> </ul>	\$1.00 per label
<b>Print and Mail Return Label</b>	<ul style="list-style-type: none"> <li>– UPS prints the return label upon your request and sends it to your customer, via First-Class Mail, who then applies the label to the package.</li> </ul>	\$2.25 per label
<b>Print Return Label</b>	<ul style="list-style-type: none"> <li>– You print the return label and include it in an outbound shipment or distribute separately to your customer, who then applies the label to the package.</li> </ul>	\$1.00 per label
<b>PREMIUM RETURNS SOLUTIONS</b>		
<b>1 UPS Pickup Attempt Label</b>	<ul style="list-style-type: none"> <li>– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will leave the return label at the pickup location.</li> </ul>	\$6.00 per label
<b>3 UPS Pickup Attempts Label</b>	<ul style="list-style-type: none"> <li>– UPS delivers a return shipping label to your customer and collects the item for return. If the package cannot be picked up on the first attempt, UPS will only make two more pickup attempts over the next two business days.</li> </ul>	\$8.20 per label
<b>UPS Returns® Exchange</b>	<ul style="list-style-type: none"> <li>– UPS delivers a replacement item and picks up a like item for return during the same visit.</li> <li>– The new item is unpacked by the driver and customer; then using the delivery packaging, the old item is repacked for return to the shipper.</li> <li>– Replacement item won't be delivered until consignee provides the item for return to the driver.</li> <li>– Text and e-mail notifications are available to notify your customer of the upcoming exchange.</li> <li>– The outbound and return package tracking numbers are linked for round-trip visibility.</li> </ul>	Contractual service \$15.00 (or local equivalent) per exchange
<b>CUSTOM RETURNS SOLUTIONS</b>		
<b>Customized Returns</b>	<ul style="list-style-type: none"> <li>– UPS can customize existing returns capabilities to address a customer's specific returns needs.</li> </ul>	Contractual service
<b>Returns and The UPS Store</b>	<ul style="list-style-type: none"> <li>– The UPS Store provides product return and exchange programs that can be tailored to large customer returns needs, and that leverages The UPS Store retail network of nearly 5,000 locations to improve your client's returns experience.</li> </ul>	Contractual service

### GENERAL INFORMATION REGARDING UPS RETURNS SERVICES

- Return packages must be UPS-compatible, conforming to UPS packaging guidelines and fall within UPS size and weight limits.
- Shipments containing certain items including, but not limited to, Hazardous Materials or Dangerous Goods requiring shipping papers are not allowed in UPS Returns Services.
- Transportation charges for return packages are billed after the package enters the UPS system.
- UPS Returns Print and Mail Label, 1 UPS Pickup Attempt Label, 3 UPS Pickup Attempts Label and UPS Returns Exchange accessoril fees are billed at the time of request.
- UPS Returns Print Return Label and Electronic Return Label fees are billed after the package enters the UPS system.
- UPS Automated Shipping Systems will allow you to produce a commercial invoice along with the label for international returns shipments.
- UPS Returns Services facilitate the pickup of return shipments and their delivery in over 145 countries and territories. Specific details may vary by country.
- The exporter will be responsible for meeting export/import documentation requirements, regardless of who processes a shipment.
- Regulations and requirements for documentation for individual commodities vary from country to country. See Export and Import rules on [ups.com](https://www.ups.com) for country-specific rules.
- Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144 for limits on actual and declared value for UPS Returns Services shipments.
- UPS provides third-country returns (where the international shipment is to be returned to a country other than the exporter's or processing party's country) only as a contractual service.

\*Provided by UPS Mail Innovations. For more information, visit [ups.com/mireturns](https://www.ups.com/mireturns).

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 110. Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Domestic, Export and Import Value-Added Services

## PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee												
Saturday Air Processing Fee	<ul style="list-style-type: none"><li>– Formerly referred to as Saturday Pickup.</li><li>– UPS Next Day Air® packages will be delivered the next business day, and UPS 2nd Day Air® packages will be delivered within two business days.</li><li>– Available in select locations for UPS Next Day Air® Early shipments.</li><li>– Includes UPS Air Services and UPS Hundredweight Service Air Services packages tendered to UPS on Saturday, including shipments dropped off at retail locations.</li><li>– If a Saturday pickup is scheduled but nothing is shipped, the Saturday Air Processing Fee will be assessed.</li><li>– Additional pickup fees will apply for UPS On-Call Pickup® service.</li></ul>	\$16.00												
Saturday Export Processing Fee	<ul style="list-style-type: none"><li>– UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver shipments picked up on Saturday will be delivered one day sooner than shipments picked up on Monday.</li><li>– Available to select destination countries.</li><li>– Includes UPS Worldwide Express Plus, UPS Worldwide Express, and UPS Worldwide Saver shipments tendered to UPS on Saturday, including shipments dropped off at retail locations.</li><li>– If a Saturday pickup is scheduled but nothing is shipped, the Saturday Export Processing Fee will be assessed.</li><li>– Additional pickup fees will apply for UPS On-Call Pickup® service.</li></ul>	\$16.00 per shipment												
Saturday Stop Charge	<ul style="list-style-type: none"><li>– Saturday pickup is available for UPS 3 Day Select®, UPS® Ground and UPS Ground with Freight Pricing services in Saturday Ground Service Territories.</li><li>– A Saturday Stop Charge that varies depending on the pickup service selected will apply any time a pickup is requested in addition to any applicable Saturday Air Processing Fee(s) or Saturday Export Processing Fee(s).</li><li>– In Saturday Ground Service Territories, if a Saturday pickup is scheduled but nothing is shipped, the Saturday Stop Charge will be assessed (in lieu of the Saturday Air Processing Fee or Saturday Export Processing Fee).</li></ul>													
UPS Smart Pickup®	<ul style="list-style-type: none"><li>– When you process a shipment using WorldShip® or UPS CampusShip® shipping systems, or <a href="https://ups.com">ups.com</a> shipping on Saturday, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request.</li><li>– In Saturday Ground Service Territories, a UPS Smart Pickup Saturday Stop Charge will apply any time a UPS Smart Pickup request is made for Saturday pickup.</li></ul>	\$6.00 per stop												
Scheduled Pickup	<ul style="list-style-type: none"><li>– A UPS driver automatically stops at your location once each Saturday, as scheduled.</li><li>– In Saturday Ground Service Territories, a Saturday Stop Charge – Scheduled Pickup will apply any time a Saturday pickup is requested.</li></ul>	\$9.00 per stop												
UPS On-Call Pickup®	<ul style="list-style-type: none"><li>– Schedule a same-day or future-day Saturday pickup via <a href="https://ups.com">ups.com</a>.</li><li>– In Saturday Ground Service Territories, a UPS On-Call Pickup Saturday Stop Charge in addition to the applicable UPS On-Call Pickup Charge will apply any time a Saturday pickup is requested.</li></ul>	\$3.20 per stop UPS On-Call Pickup Fees will also apply. Refer to page <a href="#">116</a> for UPS On-Call Pickup details.												
Scheduled Pickup Options	<ul style="list-style-type: none"><li>– One UPS driver will pick up all of your packages – Air, International, UPS 3 Day Select and Ground Services. That can mean a lower carbon footprint for UPS and you.</li><li>– Scheduled pickup options are restricted to Monday-Friday pickups. For Saturday options refer to the section above.</li><li>– For more information, visit <a href="https://ups.com/pickupoptions">ups.com/pickupoptions</a>.</li><li>– Scheduled pickup options are not available for UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® shipments. Pickups for UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services must be requested via WorldShip shipping system or UPS CampusShip shipping systems, <a href="https://ups.com">ups.com</a> shipping, a UPS Ready® solution, UPS® Developer Kit, <a href="https://ups.com">ups.com</a> or by calling 1-800-782-7892.</li></ul>													
UPS Smart Pickup**	<ul style="list-style-type: none"><li>– Automatically arrange a pickup only when you have packages to ship.</li><li>– When you process a shipment using WorldShip or UPS CampusShip shipping systems, or <a href="https://ups.com">ups.com</a> shipping, the system automatically notifies a UPS driver to make a UPS Smart Pickup service request that same day.</li></ul>	\$13.45 per week												
Day-Specific Pickup*	<ul style="list-style-type: none"><li>– A UPS driver automatically stops at your location Monday through Friday. You decide which days are best for your business.</li><li>– The weekly service fee will vary based on the number of pickup days selected.</li></ul>	Weekly Billing Total: <table><tr><td>– \$0.00-\$74.99</td><td>1-2 days</td><td>3 days</td><td>4 days</td></tr><tr><td>– \$75.00 or more</td><td>\$13.45</td><td>\$20.30</td><td>\$27.00</td></tr><tr><td></td><td>\$13.45</td><td>\$13.45</td><td>\$13.50</td></tr></table>	– \$0.00-\$74.99	1-2 days	3 days	4 days	– \$75.00 or more	\$13.45	\$20.30	\$27.00		\$13.45	\$13.45	\$13.50
– \$0.00-\$74.99	1-2 days	3 days	4 days											
– \$75.00 or more	\$13.45	\$20.30	\$27.00											
	\$13.45	\$13.45	\$13.50											
Daily On-Route Pickup	<ul style="list-style-type: none"><li>– A UPS driver makes a pickup at your location once each business day while making deliveries in your area, even if there are no packages delivered to your location.</li></ul>	Weekly Billing Total: <table><tr><td>– \$0.00-\$74.99</td><td>\$27.00</td></tr><tr><td>– \$75.00 or more</td><td>\$13.50</td></tr></table>	– \$0.00-\$74.99	\$27.00	– \$75.00 or more	\$13.50								
– \$0.00-\$74.99	\$27.00													
– \$75.00 or more	\$13.50													
Daily Pickup*	<ul style="list-style-type: none"><li>– A UPS driver automatically stops at your location once each business day, as scheduled.</li></ul>	Weekly Billing Total: <table><tr><td>– \$0.00-\$74.99</td><td>\$29.00</td></tr><tr><td>– \$75.00 or more</td><td>\$14.50</td></tr></table>	– \$0.00-\$74.99	\$29.00	– \$75.00 or more	\$14.50								
– \$0.00-\$74.99	\$29.00													
– \$75.00 or more	\$14.50													

\*Customers who select this Scheduled Pickup option receive one UPS On-Call Pickup request for Air, International or UPS 3 Day Select packages per day at no extra charge for shipments tendered after their Scheduled Pickup time. (For Day-Specific Pickup, the total number of free UPS On-Call Pickup requests for the week will not exceed the number of selected pickup days.)

### Notes:

- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page [110](#). Services may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://ups.com).

## RETAIL RATES



Domestic, Export and Import

Value-Added Services

PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Available Options	Description	Fee
Shipper Release	– Have UPS deliver your package without requiring the recipient's signature.	No charge
Third Party Billing Service	– A fee applies to any shipment billed to a Third Party (regardless of the country of origin or destination of the shipment), and will be charged to the payer. – Based upon all charges including transportation and accessorials. Excludes duties and taxes assessed by government authorities. – Does not apply to UPS Returns® Services or UPS Import Control® shipments.	4.5% of total charges

- Notes:**
- The value-added services listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page 110. Services may vary at retail locations. Import services are not available at retail locations.
  - Fuel surcharges apply to value-added services associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](#).

# Domestic, Export and Import

## Other Charges

### PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee															
<b>Additional Handling</b>	<ul style="list-style-type: none"> <li>– An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> <li>• <b>Weight:</b> <ul style="list-style-type: none"> <li>– Any package with an actual weight of more than 70 pounds.</li> <li>– Each package in a shipment where the average weight per package is greater than 70 pounds and the weight for each package is not specified on the source document or the UPS automated shipping system used.</li> </ul> </li> <li>• <b>Length:</b> Any package with the longest side exceeding 48 inches.</li> <li>• <b>Width:</b> Any package with its second-longest side exceeding 30 inches.</li> <li>• <b>Packaging:</b> <ul style="list-style-type: none"> <li>– Any article that is not fully encased in corrugated cardboard, including but not limited to metal, wood, hard plastic, soft plastic (e.g., plastic bag) or expanded polystyrene foam (e.g., styrofoam).</li> <li>– Any cylindrical-like item, such as a barrel, drum, pail or tire, that is not fully encased in a corrugated cardboard shipping container.</li> <li>– Any other package that requires special handling, as determined by UPS in its sole discretion.</li> </ul> </li> </ul> </li> <li>– Applies per package for both domestic and international services.</li> <li>– For a package that meets multiple criteria listed above, only one Additional Handling charge will be assessed, in the following order: Weight, Length, Width, Packaging.</li> <li>– An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	<table> <tr> <td></td><td>Domestic</td><td>International</td></tr> <tr> <td>– Weight</td><td>\$23.00</td><td>\$14.25</td></tr> <tr> <td>– Length</td><td>\$14.25</td><td>\$14.25</td></tr> <tr> <td>– Width</td><td>\$14.25</td><td>\$14.25</td></tr> <tr> <td>– Packaging</td><td>\$14.25</td><td>\$14.25</td></tr> </table>		Domestic	International	– Weight	\$23.00	\$14.25	– Length	\$14.25	\$14.25	– Width	\$14.25	\$14.25	– Packaging	\$14.25	\$14.25
	Domestic	International															
– Weight	\$23.00	\$14.25															
– Length	\$14.25	\$14.25															
– Width	\$14.25	\$14.25															
– Packaging	\$14.25	\$14.25															
<b>Address Correction</b>	<ul style="list-style-type: none"> <li>– If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will make available to the shipper the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion.</li> <li>– An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	<b>Package and UPS Worldwide Express Freight Services</b> \$16.40  <b>UPS Ground with Freight Pricing</b> \$16.40 per package up to a maximum of \$114.80 per shipment.															
<b>Chargeback for Consignee Billing Shipments</b>	<ul style="list-style-type: none"> <li>– In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.</li> </ul>	\$16.40															
<b>Delivery Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge applies to each package delivered to certain ZIP Codes within the 48 contiguous states. For Alaska and Hawaii, refer to page 122 for the Remote Area Surcharge.</li> <li>– Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> for a listing of applicable ZIP Codes.</li> <li>– Delivery Area Surcharge does not apply to UPS Ground with Freight Pricing shipments.</li> </ul>	<table> <tr> <td></td><td>Ground</td><td>Air*</td></tr> <tr> <td>– Commercial</td><td>No Add'l Charge</td><td>\$2.95</td></tr> <tr> <td>– Residential</td><td>No Add'l Charge</td><td>\$4.35</td></tr> <tr> <td>– Commercial Extended</td><td>\$1.65</td><td>\$2.95</td></tr> <tr> <td>– Residential Extended</td><td>\$4.20</td><td>\$4.85</td></tr> </table> Import: – Delivery Area Surcharge: \$2.30 – Delivery Area Surcharge Extended: \$2.30		Ground	Air*	– Commercial	No Add'l Charge	\$2.95	– Residential	No Add'l Charge	\$4.35	– Commercial Extended	\$1.65	\$2.95	– Residential Extended	\$4.20	\$4.85
	Ground	Air*															
– Commercial	No Add'l Charge	\$2.95															
– Residential	No Add'l Charge	\$4.35															
– Commercial Extended	\$1.65	\$2.95															
– Residential Extended	\$4.20	\$4.85															
<b>Delivery Reattempt</b>	<ul style="list-style-type: none"> <li>– For UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight shipments, one delivery attempt is included in the rate.</li> <li>– Additional delivery attempts may have additional charges.</li> </ul>	\$60.00															
<b>Destination Outside Service Area</b>	<ul style="list-style-type: none"> <li>– If delivery of a UPS Next Day Air® Early package is requested to a destination outside the UPS Next Day Air Early service area, UPS reserves the right to assess an additional fee.</li> </ul>	\$10.00															
<b>Dry Ice</b>	<ul style="list-style-type: none"> <li>– Most non-Dangerous Goods shipments containing dry ice are accepted, without requiring the shipper to enter into the UPS Dangerous Goods Agreement (contract).</li> <li>– Prepare and process these packages through WorldShip® or UPS CampusShip® shipping systems, UPS® Developer Kit or an approved UPS Ready® solution.</li> <li>– The IATA "Shipper's Declaration for Dangerous Goods" is not required for domestic shipments of non-Dangerous Goods packed in dry ice. 49 C.F.R. Shipping Papers are only required for non-medical shipments containing more than 5.5 pounds of dry ice.</li> <li>– International dry ice shipping is available on a contractual basis only.</li> <li>– For more information, visit <a href="https://www.ups.com">ups.com</a> or call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	\$5.55 per package															

\*UPS 3 Day Select® packages receive the charge listed for UPS Air Services.

#### Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight Midday and UPS Worldwide Express Freight services unless otherwise noted on page 111. Charges may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Domestic, Export and Import

## Other Charges

### PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee															
<b>Extended Area Surcharge</b>	<ul style="list-style-type: none"> <li>– An Extended Area Surcharge applies to shipments for some international origins and destinations.</li> <li>– Visit <a href="https://www.ups.com/rates">ups.com/rates</a> or call 1-800-782-7892 to determine if a particular origin or destination is classified as an Extended Area.</li> </ul>	Greater of \$38.00 per shipment or \$0.38 per lb.															
<b>Dangerous Goods (Hazardous Materials)</b>	<ul style="list-style-type: none"> <li>– UPS accepts Hazardous Materials only from customers with a UPS Dangerous Goods Agreement (contract) in effect and a Scheduled Pickup account, and then for transport only within and between all 50 states and Puerto Rico.</li> <li>– Materials prepared in accordance with Title 49 C.F.R. 173.4 Small Quantities for highway and rail, 173.4a Excepted Quantities, and 173.4b de minimis exceptions; and Excepted Quantities, as defined in the International Air Transport Association (IATA) 2.7, may be shipped without a Hazardous Materials contract in the 50 states and Puerto Rico.</li> <li>– International Dangerous Goods (IDG) shipments requiring "Shipper's Declaration for Dangerous Goods," as defined under the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) <i>Dangerous Goods Regulations</i>, are accepted for transportation only as a contractual service.</li> <li>– Excepted Quantities require a contract for International Dangerous Goods (IDG) service, but are not subject to the additional International Dangerous Goods (IDG) charge.</li> <li>– UPS accepts International Dangerous Goods (IDG) only for transportation within and between defined international service areas. For valid countries and territories, see <a href="https://www.ups.com/approvedcountries">ups.com/approvedcountries</a>.</li> <li>– Domestic Air*, International Air* and UPS Worldwide Express Freight Services Dangerous Goods are rated based on the class of the commodity being shipped. If a package or shipment contains any Accessible Dangerous Goods commodities or the shipper fails to identify the class of the commodity, the Accessible charge will apply. <ul style="list-style-type: none"> <li>• <b>Accessible Dangerous Goods:</b> Class 1.4 Explosives, Class 2.1 Flammable Gas, Class 2.2 Non-Flammable Gas in Cargo Aircraft Only (CAO) quantities, Class 3 Flammable Liquid, Class 4 Flammable Solid, Dangerous When Wet, Class 5 Oxidizers and Organic Peroxides and Class 8 Corrosives.</li> <li>• <b>Inaccessible Dangerous Goods:</b> Class 2.2 Non-Flammable Gas in Passenger (PAX) and Limited (LQ) quantities, Class 6 Toxic and Infectious Substances, Class 7 Radioactive Material and Class 9 Miscellaneous Dangerous Substances.</li> </ul> </li> <li>– For additional information, call the Hazardous Materials Support Center at 1-800-554-9964.</li> </ul>	<p><b>Package</b></p> <ul style="list-style-type: none"> <li>– UPS® Ground: \$35.00</li> <li>– UPS® Standard to/from Canada: the greater of \$42.75 per shipment or \$4.85 per Dangerous Goods package</li> </ul> <p><b>Domestic and International Air Services</b></p> <p><b>Accessible Dangerous Goods</b></p> <ul style="list-style-type: none"> <li>– UPS Domestic Air Services*: \$98.00 per package</li> <li>– UPS International Air Services*: the greater of \$153.50 per shipment or \$18.43 per Dangerous Goods package</li> <li>– UPS Worldwide Express Freight Services: the greater of \$153.50 per shipment or \$0.83 per lb.</li> </ul> <p><b>Inaccessible Dangerous Goods</b></p> <ul style="list-style-type: none"> <li>– UPS Domestic Air Services*: \$49.00 per package</li> <li>– UPS International Air Services*: the greater of \$75.50 per shipment or \$9.06 per Dangerous Goods package</li> <li>– UPS Worldwide Express Freight Services: the greater of \$75.50 per shipment or \$0.41 per lb.</li> </ul>															
<b>Large Package Surcharge</b>	<ul style="list-style-type: none"> <li>– For domestic shipments, a package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches or its length exceeds 96 inches.</li> <li>– For international shipments, a package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches.</li> <li>– With the exception of UPS Ground with Freight Pricing packages, Large Packages are subject to a minimum billable weight of 90 pounds.</li> <li>– Applies per package for both domestic and international services.</li> <li>– For a domestic package that meets both criteria listed above, only the Large Package Surcharge applicable when length plus girth combined exceeds 130 inches will be assessed.</li> <li>– An Additional Handling charge will not be assessed when a Large Package Surcharge is applied.</li> </ul>	<table> <tr> <td></td><td>Length plus Girth &gt;130"</td><td>Length &gt;96"</td></tr> <tr> <td><b>Domestic</b></td><td></td><td></td></tr> <tr> <td>– Commercial</td><td>\$95.00</td><td>\$95.00</td></tr> <tr> <td>– Residential</td><td>\$115.00</td><td>\$115.00</td></tr> <tr> <td><b>International</b></td><td>\$95.00</td><td></td></tr> </table>		Length plus Girth >130"	Length >96"	<b>Domestic</b>			– Commercial	\$95.00	\$95.00	– Residential	\$115.00	\$115.00	<b>International</b>	\$95.00	
	Length plus Girth >130"	Length >96"															
<b>Domestic</b>																	
– Commercial	\$95.00	\$95.00															
– Residential	\$115.00	\$115.00															
<b>International</b>	\$95.00																
<b>Missing PLD Fee</b>	<ul style="list-style-type: none"> <li>– A processing fee will be charged when the shipper does not provide all applicable Package Level Detail (PLD) information to UPS prior to delivery.</li> <li>– Applies per package for both domestic and international services.</li> </ul>	\$2.00 per package															
<b>Missing/Invalid Account Number or Refusal Fee</b>	<ul style="list-style-type: none"> <li>– A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.</li> </ul>	\$16.40															

\*UPS 3 Day Select® shipments receive the charge listed for UPS Domestic Air Services. UPS 3 Day Select® from Canada receives the charge listed for UPS International Air Services. References to "Domestic and International Air" in this section include UPS 3 Day Select services.

#### Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page 111. Charges may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Domestic, Export and Import

## Other Charges

### PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee
<b>UPS On-Call Pickup® Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge applies to each residential UPS On-Call Pickup request at certain ZIP Codes within the 48 contiguous states.</li> <li>– Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> for a listing of applicable ZIP Codes.</li> <li>– Does not apply to UPS On-Call Pickup requests made at commercial addresses.</li> </ul>	<ul style="list-style-type: none"> <li>– Residential: \$3.80</li> <li>– Extended Residential: \$4.85</li> </ul>
<b>Residential Surcharge</b>	– A surcharge will apply (in addition to all applicable Area Surcharges) to any UPS On-Call Pickup from a location that is a home, including a business operating out of a home.	\$3.95
<b>Over Maximum Limits</b>	<ul style="list-style-type: none"> <li>– Packages with an actual weight of more than 150 pounds, or that exceed 108 inches in length, or exceed a total of 165 inches in length plus girth [(2 x width) + (2 x height)] combined, as measured to determine their billable weight, are not accepted for transportation.</li> <li>– If found in the UPS system, they are subject to additional charges. UPS reserves the right in its sole and unlimited discretion to return such packages to the shipper at the shipper's expense.</li> <li>– Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page <a href="#">144</a> for more information.</li> </ul>	\$850.00 per package
<b>Oversize Pallet Handling Surcharge</b>	– UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at <a href="https://www.ups.com/media/en/wwef_max_dim.pdf">ups.com/media/en/wwef_max_dim.pdf</a> require prior approval and are subject to an Oversize Pallet Handling Surcharge.	\$850.00 per pallet
<b>Package Tracking, Tracing and Refund Requests</b>	– Shipper may be assessed a charge per request for excessive tracking, tracing and refund requests.	\$3.00
<b>Peak Surcharges</b>	<ul style="list-style-type: none"> <li>– During certain times of the year, UPS expands its delivery network to accommodate increased volume.</li> <li>– One or more Peak Surcharges will apply to certain packages tendered during a Peak Period. Details are available at <a href="https://www.ups.com/peaksurcharges">ups.com/peaksurcharges</a>.</li> <li>– Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page <a href="#">144</a> for more information.</li> </ul>	Refer to <a href="https://www.ups.com/peaksurcharges">ups.com/peaksurcharges</a>
<b>Pickup Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge applies to each UPS Worldwide Express Freight Midday or UPS Worldwide Express Freight U.S. export shipment picked up from certain ZIP Codes within the 48 contiguous states.</li> <li>– Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> or call 1-800-782-7892 for a listing of applicable ZIP Codes.</li> </ul>	Greater of \$38.00 per shipment or \$0.38 per lb.
<b>Remote Area Surcharge</b>	<ul style="list-style-type: none"> <li>– A Remote Area Surcharge applies to deliveries to certain ZIP Codes within Alaska and Hawaii and select origins and destinations.</li> <li>– Applies to any UPS On-Call Pickup request made within certain ZIP Codes within Alaska and Hawaii.</li> <li>– Refer to the Area Surcharge Listing at <a href="https://www.ups.com/rates">ups.com/rates</a> for a listing of applicable ZIP Codes.</li> </ul>	<b>Package</b> <ul style="list-style-type: none"> <li>– Alaska: \$28.00</li> <li>– Hawaii: \$9.00</li> <li>– Non-U.S. origins and destinations: Greater of \$38.00 per shipment or \$0.38 per lb.</li> </ul> <b>UPS Worldwide Express Freight Services</b> <ul style="list-style-type: none"> <li>– Alaska/Hawaii: Greater of \$38.00 per shipment or \$0.38 per lb.</li> <li>– Non-U.S. origins and destinations: Greater of \$38.00 per shipment or \$0.38 per lb.</li> </ul>
<b>Residential Surcharge</b>	<ul style="list-style-type: none"> <li>– A surcharge will apply (in addition to all applicable Area Surcharges) to any delivery to a location that is a home, including a business operating out of a home.</li> <li>– Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page <a href="#">144</a> for more information.</li> </ul>	<b>Package</b> <ul style="list-style-type: none"> <li>– UPS Domestic Air Services: \$4.15</li> <li>– UPS International Air Services and UPS 3 Day Select® from Canada: \$4.55</li> <li>– UPS® Standard service: \$3.95</li> <li>– UPS Ground with Freight Pricing: \$40.00 per shipment</li> </ul> <b>UPS Worldwide Express Freight Services</b> <ul style="list-style-type: none"> <li>– \$130.00</li> </ul>

#### Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page [111](#). Charges may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Domestic, Export and Import

## Other Charges

### PACKAGE

Unless otherwise noted, UPS rates are per package for domestic services and per shipment for international services.

Charges	Description	Fee
<b>Shipping Charge Correction Audit Fee</b>	<ul style="list-style-type: none"> <li>– An audit fee will be assessed when the average shipping charge correction during an invoice week is greater than \$2.00 per package subject to a shipping charge correction.</li> <li>– The fee will be calculated per account number, based on shipping charge corrections billed to the account number during the applicable invoice period.</li> <li>– Shipping Charge Correction Audit Fee does not apply to import shipments.</li> </ul>	Greater of: <ul style="list-style-type: none"> <li>– \$1.00 per package subject to a shipping charge correction during the applicable invoice period; or</li> <li>– 6% of the total amount of shipping charge corrections during the applicable invoice period</li> </ul>
<b>Special Handling of Undeliverable Shipments</b>	<ul style="list-style-type: none"> <li>– Domestic packages refused by the consignee, or which cannot be delivered due to any cause beyond UPS's control, will be returned to the shipper at the shipper's expense.</li> <li>– Return service level will be UPS 3 Day Select® for Air Services and UPS® Ground for UPS Ground shipments at the applicable rate. Packages in UPS Ground with Freight Pricing shipments will be charged at the applicable rate for single piece UPS Ground service.</li> <li>– The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> </ul>	<ul style="list-style-type: none"> <li>– UPS Air Services and UPS 3 Day Select: applicable UPS 3 Day Select rate</li> <li>– UPS Ground and UPS Ground with Freight Pricing: applicable UPS Ground rate</li> <li>– All applicable surcharges apply</li> </ul>
<b>Undeliverable Shipment Surcharge</b>	<ul style="list-style-type: none"> <li>– For all international shipments refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, UPS will contact the shipper for further instructions.*</li> <li>– Forwarding costs, return transportation charges, all applicable surcharges, duties, taxes and a return surcharge apply to any return, at the shipper's expense.</li> <li>– The UPS Service Guarantee does not apply to undeliverable packages returned to the shipper.</li> </ul>	Applicable costs plus \$10.00 per undeliverable shipment

\*For UPS® Standard to Mexico shipments, in cases where the shipment cannot be imported, the shipment will be automatically returned to the exporter.

#### Notes:

- The other charges listed are available for UPS domestic, international package, UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight services unless otherwise noted on page 111. Charges may vary at retail locations. Import services are not available at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery for all UPS package services except UPS Ground. For current fuel surcharges, where applicable, visit [ups.com](https://www.ups.com).

# Value-Added Services

## FREIGHT

Value-added services are available for the UPS services indicated. For additional information and rates, refer to the pages listed in the “Page” column at right.

	Air Freight						UPS® Freight LTL (Less-Than-Truckload)				Freight Between the U.S. and Mexico		Page			
	UPS Next Day Air® Freight	UPS Next Day Air® Freight NGS	UPS 2nd Day Air® Freight	UPS 2nd Day Air® Freight NGS	UPS 3 Day Freight®	UPS 3 Day Freight® NGS	LTL	LTL Guaranteed	LTL Guaranteed A.M.	LTL Urgent	UPS® Standard LTL	UPS Worldwide Expedited® Ground Freight	Air Freight	UPS Freight LTL	UPS Standard LTL	UPS Worldwide Expedited Ground Freight
Delivery Instructions and Notification																
Collect on Delivery (C.O.D.) Services							•			•	•			<a href="#">128</a>	<a href="#">128</a>	
Hold at Destination Airport for Pickup (HAPU)	•	•	•	•	•	•						•	<a href="#">126</a>			<a href="#">130</a>
Proof of Delivery (P.O.D.)	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">126</a>	<a href="#">128</a>	<a href="#">128</a>	<a href="#">130</a>
Saturday Delivery	•	•	•	•	•	•							<a href="#">126</a>			
Saturday, Sunday or Holiday Delivery							•			•	•			<a href="#">128</a>	<a href="#">128</a>	
International Shipping																
Certificate of Origin	•	•	•	•	•	•						•	<a href="#">126</a>			<a href="#">130</a>
Pickup																
Saturday Pickup	•	•											<a href="#">126</a>			
Saturday, Sunday or Holiday Pickup							•			•	•			<a href="#">128</a>	<a href="#">128</a>	
Additional Options																
Declared Value for Carriage	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">126</a>	<a href="#">128</a>	<a href="#">128</a>	<a href="#">130</a>

**Note:** Air Freight and UPS Worldwide Expedited Ground Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Other Charges

## FREIGHT

Additional charges may apply to your shipment. For additional information and rates for the UPS services indicated, refer to the pages listed in the “Page” column at right.

	Air Freight						UPS® Freight LTL (Less-Than-Truckload)				Freight Between the U.S. and Mexico		Page			
	UPS Next Day Air® Freight	UPS Next Day Air® Freight NGS	UPS 2nd Day Air® Freight	UPS 2nd Day Air® Freight NGS	UPS 3 Day Freight®	UPS 3 Day Freight® NGS	LTL	LTL Guaranteed	LTL Guaranteed A.M.	LTL Urgent	UPS® Standard LTL	UPS Worldwide Expedited® Ground Freight	Air Freight	UPS Freight LTL	UPS Standard LTL	UPS Worldwide Expedited Ground Freight
Address Correction	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Chargeback for Consignee Billing Shipments	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Corrected Bill of Lading							•	•	•	•	•			<a href="#">129</a>	<a href="#">129</a>	
Dangerous Goods		•											<a href="#">127</a>			
Delivery Attempt	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Detention of Vehicle	•	•	•	•	•	•	•	•	•	•	•	•		<a href="#">129</a>	<a href="#">129</a>	<a href="#">131</a>
Hazardous Materials							•			•	•			<a href="#">129</a>	<a href="#">129</a>	
Inside Delivery and Inside Pickup							•			•	•			<a href="#">129</a>	<a href="#">129</a>	
Liftgate Services	•	•	•	•	•	•	•			•	•	•	<a href="#">127</a>	<a href="#">129</a>	<a href="#">129</a>	<a href="#">131</a>
Missing/Invalid Account Number or Refusal Fee	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Non-Conforming Freight	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Notification Prior to Delivery							•			•	•			<a href="#">129</a>	<a href="#">129</a>	
Oversize	•	•	•	•	•	•	•			•	•	•	<a href="#">127</a>	<a href="#">129</a>	<a href="#">129</a>	<a href="#">131</a>
Payer Rebilling Fee	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>
Redelivery	•	•	•	•	•	•	•	•	•	•	•	•	<a href="#">127</a>	<a href="#">129</a>	<a href="#">129</a>	<a href="#">131</a>
Residential Delivery/Pickup		•		•		•	•			•	•	•	<a href="#">127</a>	<a href="#">129</a>	<a href="#">129</a>	<a href="#">131</a>
Storage							•	•	•	•	•			<a href="#">129</a>	<a href="#">129</a>	
Truck Waiting Time	•	•	•	•	•	•						•	<a href="#">127</a>			<a href="#">131</a>

**Note:** Air Freight and UPS Worldwide Expedited Ground Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Within and Between the U.S., Canada and Puerto Rico

## Value-Added Services

### AIR FREIGHT

Available Options	Description	Fee
<b>Certificate of Origin</b>	– Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S.	\$25.00
<b>Declared Value for Carriage</b>	– UPS's liability for all losses is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater. – Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge. – For more information, refer to the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International" at <a href="https://ups-scs.com/terms">ups-scs.com/terms</a> .	– \$0.90 per \$100.00 – Minimum of \$90.00
<b>Hold at Destination Airport for Pickup (HAPU)</b>	– Freight is to be held at the carrier's destination location for pickup by the recipient. – HAPU requires a consignee name and phone number. – All services will be billed door-to-door.	No charge
<b>Proof of Delivery (P.O.D.)</b>	– Contact your local service center to request Proof of Delivery. To locate your local service center call 1-800-443-6379.	\$10.00
<b>Saturday Delivery</b>	– Saturday Delivery may be selected by the shipper where available to A.M. points only. – Shipments delivered on Saturday must be picked up on Friday.	\$33.00 per 100 lbs.: \$210.00 minimum in U.S., Canada and Puerto Rico
<b>Saturday Pickup</b>	– Saturday Pickup may be selected by the shipper where available to A.M. points only.	\$33.00 per 100 lbs.: \$210.00 minimum in U.S., Canada and Puerto Rico

#### Notes:

- The value-added services listed are available for UPS Air Freight services unless otherwise noted on page [124](#). Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups-scs.com/surcharges](https://ups-scs.com/surcharges).
- Air Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.



# Within and Between the U.S., Canada and Puerto Rico

## Other Charges

### AIR FREIGHT

Charges	Description	Fee
<b>Address Correction</b>	<ul style="list-style-type: none"> <li>– If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will provide the shipper with the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion.</li> <li>– An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	\$84.00
<b>Chargeback for Consignee Billing Shipments</b>	– In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.	\$25.00
<b>Dangerous Goods</b>	<ul style="list-style-type: none"> <li>– Dangerous Goods can be shipped via UPS Next Day Air® Freight NGS only.</li> <li>– Non-conforming freight may be subject to service delays.</li> </ul>	\$0.40 per lb.; \$104.00 minimum
<b>Delivery Attempt</b>	<ul style="list-style-type: none"> <li>– A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified.</li> <li>– A subsequent attempt to deliver will be made only upon the request of the consignee.</li> </ul>	\$0.069 per lb.; \$63.50 minimum
<b>Liftgate Services</b>	<ul style="list-style-type: none"> <li>– Liftgate equipment on trailers is available for customers who do not have a shipping or receiving dock and cannot load or unload their shipment without liftgate assistance.</li> <li>– Liftgate service must be requested, as not all trailers are equipped with liftgate devices.</li> </ul>	<ul style="list-style-type: none"> <li>– Origin: \$9.26 per 100 lbs.; \$137.00 minimum; \$451.00 maximum</li> <li>– Destination: \$9.26 per 100 lbs.; \$137.00 minimum; \$451.00 maximum</li> </ul>
<b>Missing/Invalid Account Number or Refusal Fee</b>	– A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.	\$25.00
<b>Non-Conforming Freight</b>	<ul style="list-style-type: none"> <li>– Shipments that are unusually shaped, non-stackable, difficult to handle or require special handling in transit (to prevent damage to the shipment, the other shipments it may come in contact with or the equipment).</li> <li>– Non-conforming freight may be subject to service delays and additional charges.</li> </ul>	30% of Air Freight charges; \$205.00 minimum
<b>Oversize</b>	– Oversize fees will be charged to shipments that exceed 120 inches in length, 83 inches in width and 60 inches in height.	Cubic Dimensional Weight and % of transportation charge for the greater of: <ul style="list-style-type: none"> <li>– 20% if length + girth &gt; 200"</li> <li>– 30% if a dimension ≥ 60"</li> <li>– Minimum \$165.00 when a dimension &gt; 120"</li> </ul>
<b>Payer Rebilling Fee</b>	– A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.	\$25.00
<b>Redelivery</b>	– If more than one delivery attempt is made.	\$0.069 per lb.; \$63.50 minimum
<b>Residential Delivery/Pickup</b>	– Fee assessed for pickup from or delivery to a home address including a business operating out of a home that does not have an entrance open to the public.	\$140.00 per shipment
<b>Truck Waiting Time</b>	– If the driver is required to wait more than 15 minutes for either a pickup or delivery, charges based on waiting time will be computed by multiplying the hourly rate by the time involved.	<ul style="list-style-type: none"> <li>– \$65.00 per hour</li> <li>– \$47.00 per vehicle for each 15 minutes or fraction thereof shall be made for the time consumed for the delay, subject to a minimum charge of \$83.50</li> <li>– \$128.00 per vehicle for each 24-hour period or fraction thereof, excluding non-business days</li> </ul>

#### Notes:

- The other charges listed are available for UPS Air Freight services unless otherwise noted on page [125](#). Charges may vary at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups-scs.com/surcharges](https://ups-scs.com/surcharges).
- Air Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

## Within the U.S. and Between the U.S., Canada and Mexico

# Value-Added Services

UPS® FREIGHT LTL (LESS-THAN-TRUCKLOAD)

Available Options	Description
<b>Collect on Delivery (C.O.D.)</b>	– C.O.D. is accepted on your behalf when requested.
<b>Declared Value for Carriage</b>	<ul style="list-style-type: none"> <li>– UPS's liability for losses is determined by several criteria, including origin and destination of the shipment, the actual invoice value of the commodities lost, damaged, or destroyed, the amount determined from the applicable limited liability provisions of the National Motor Freight Classification (NMFC), and the limits provided by contract, if applicable; or the UPS® Freight 102 Series Tariff.</li> <li>– Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge.</li> <li>– For more information, refer to the UPS Freight 102 Series Tariff at <a href="https://upsfreight.com/tariff">upsfreight.com/tariff</a> Item 166.</li> </ul>
<b>Proof of Delivery (P.O.D.)</b>	<ul style="list-style-type: none"> <li>– Proof of Delivery includes the time of delivery, full delivery address and the name and signature of the person who accepted your shipment, if available.</li> <li>– Information can be provided via Quantum View Manage® tracking, UPS Billing Center, My LTL Freight, e-mail, fax or mail.</li> </ul>
<b>Saturday, Sunday or Holiday Delivery</b>	– Delivery service is available on non-business days such as Saturdays, Sundays and holidays upon request.
<b>Saturday, Sunday or Holiday Pickup</b>	– Pickup service is available on non-business days such as Saturdays, Sundays and holidays upon request.

### Notes:

- The value-added services listed are available for UPS Freight LTL and UPS® Standard LTL services unless otherwise noted on page [124](#). Services may vary at retail locations.
- Fuel surcharges apply to value-added services associated with pickup, transport and delivery.
- The list of value-added services listed above is not a comprehensive list of all value-added services available. For a complete list of value-added services, fees and current fuel surcharges, where applicable, visit [l1l.upsfreight.com](https://l1l.upsfreight.com) and refer to the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](https://upsfreight.com/tariff).

## Within the U.S. and Between the U.S., Canada and Mexico

# Other Charges

UPS® FREIGHT LTL (LESS-THAN-TRUCKLOAD)

Charges	Description
<b>Corrected Bill of Lading</b>	– When information on a shipping document must be corrected.
<b>Detention of Vehicle</b>	– Detention of Vehicle fees apply (with power and without power) upon expiration of the applicable free time allowed.
<b>Hazardous Materials</b>	– UPS® Freight accepts Hazardous Materials for Ground Transportation within the 48 contiguous states under the D.O.T. Code of Federal Regulations, as outlined in Title 49, Parts 100-185 on Transportation (49 C.F.R.).
<b>Inside Delivery and Inside Pickup</b>	– For shipments that require the driver to deliver or pick up at points beyond the area immediately accessible to the loading dock.
<b>Liftgate Services</b>	– Liftgate equipment on trailers is available for customers who do not have a shipping or receiving dock and cannot load or unload their shipment without liftgate assistance. – Liftgate service must be requested, as not all trailers are equipped with liftgate devices.
<b>Notification Prior to Delivery</b>	– When recipient must be contacted in advance of arrival.
<b>Oversize</b>	– Shipments containing one or more articles with any single dimension that equals or exceeds the applicable length threshold shall be subject to a charge.
<b>Redelivery</b>	– If more than one delivery attempt is made, a fee applies if redelivery is needed after UPS Freight attempts to deliver during committed delivery time.
<b>Residential Delivery/Pickup</b>	– A surcharge will apply to any delivery or pickup to or from a location that is a home, including a business operating out of a home.
<b>Storage</b>	– A fee is assessed if UPS Freight is unable to deliver a shipment during committed delivery times and must store the shipment at a UPS Freight facility.

### Notes:

- The other charges listed are available for UPS Freight LTL and UPS® Standard LTL services unless otherwise noted on page [125](#). Charges may vary at retail locations.
- Fuel surcharges apply to other charges associated with pickup, transport and delivery.
- The list of other charges listed above is not a comprehensive list of all other charges that may apply. For a complete list of other charges, fees and current fuel surcharges, where applicable, visit [ltl.upsfreight.com](http://ltl.upsfreight.com) and refer to the UPS Freight Rules Tariff for Less-Than-Truckload transportation. For full details and updates, refer to [upsfreight.com/tariff](http://upsfreight.com/tariff).

## Freight Between the U.S. and Mexico

# Value-Added Services

UPS WORLDWIDE EXPEDITED® GROUND FREIGHT

Available Options	Description	Fee
<b>Certificate of Origin</b>	– Can be prepared by UPS on behalf of the shipper for exported goods manufactured and originating within the U.S.	\$25.00
<b>Declared Value for Carriage</b>	– UPS's liability for all losses is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater. – Shipper may declare a value in excess of these limits, subject to maximum allowable values for an additional charge. – For more information, refer to the "UPS Air Freight Terms and Conditions of Contract for UPS Air Freight Services in the United States, Canada and International" at <a href="https://ups-scs.com/terms">ups-scs.com/terms</a> .	– \$0.90 per \$100.00 – Minimum of \$90.00
<b>Hold at Destination Airport for Pickup (HAPU)</b>	– Freight is to be held at the carrier's destination location for pickup by the recipient. – HAPU requires a consignee name and phone number. – All services will be billed door-to-door.	No charge
<b>Proof of Delivery (P.O.D.)</b>	– Contact your local service center to request Proof of Delivery. To locate your local service center call 1-800-443-6379.	\$10.00

### Notes:

- Fuel surcharges apply to value-added services associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups-scs.com/surcharges](https://ups-scs.com/surcharges).
- The value-added services listed are available for UPS Worldwide Expedited Ground Freight services unless otherwise noted on page [124](#).
- UPS Worldwide Expedited Ground Freight is governed by the "UPS Air Freight Terms of Contract for UPS Air Freight Services in the United States, Canada and International" at [ups-scs.com/terms](https://ups-scs.com/terms).
- UPS Worldwide Expedited Ground Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Freight Between the U.S. and Mexico

## Other Charges

UPS WORLDWIDE EXPEDITED® GROUND FREIGHT

Charges	Description	Fee
<b>Address Correction</b>	<ul style="list-style-type: none"> <li>– If any shipment has an incorrect or incomplete address, UPS will make reasonable efforts to secure the correct or complete address, and will provide the shipper with the correct address. UPS may also correct or complete an address based on information obtained from the shipper or consignee. An Address Correction charge will be assessed to the shipper for an address correction or completion.</li> <li>– An address validated by UPS may be incorrect or incomplete for purposes of completing delivery, and may be corrected by UPS.</li> </ul>	\$84.00
<b>Chargeback for Consignee Billing Shipments</b>	– In the event of non-payment by the consignee or third party, the original shipper will be billed a refusal fee in addition to the shipping charges.	\$25.00
<b>Delivery Attempt</b>	<ul style="list-style-type: none"> <li>– A shipment which cannot be delivered on the first attempt to the consignee will be returned to the service center and the consignee notified.</li> <li>– A subsequent attempt to deliver will be made only upon the request of the consignee.</li> </ul>	\$0.069 per lb.; \$63.50 minimum
<b>Detention of Vehicle</b>	– Detention of Vehicle fees apply (with power and without power) upon expiration of the applicable free time allowed.	\$65.00
<b>Liftgate Services</b>		
<b>Origin</b>	– Fee assessed for pickup that requires a vehicle equipped with a mechanical lifting device.	<ul style="list-style-type: none"> <li>– \$9.26 per 100 lbs.</li> <li>– \$137.00 minimum</li> <li>– \$451.00 maximum</li> </ul>
<b>Destination</b>	– Fee assessed for delivery that requires a vehicle equipped with a mechanical lifting device.	<ul style="list-style-type: none"> <li>– \$9.26 per 100 lbs.</li> <li>– \$137.00 minimum</li> <li>– \$451.00 maximum</li> </ul>
<b>Missing/Invalid Account Number or Refusal Fee</b>	– A processing fee will be charged for a missing or invalid account number when the account number is missing, the account number is not the correct number for the bill-to party, the account number is for a receiver or third party who fails to pay the shipping charges, or the package is shipped to an unauthorized consignee.	\$25.00
<b>Non-Conforming Freight</b>	<ul style="list-style-type: none"> <li>– Shipments that are unusually shaped, non-stackable, difficult to handle or require special handling in transit (to prevent damage to the shipment, the other shipments it may come in contact with or the equipment).</li> <li>– Non-conforming freight may be subject to service delays and additional charges.</li> </ul>	30% of Air Freight charges \$205.00 minimum
<b>Oversize</b>	– Oversize fees will be charged to shipments that exceed 120 inches in length, 83 inches in width and 60 inches in height.	Cubic Dimensional Weight and % of transportation charge for the greater of: <ul style="list-style-type: none"> <li>– 20% if length + girth &gt; 200"</li> <li>– 30% if a dimension ≥ 60"</li> <li>– Minimum \$165.00 when a dimension &gt; 120"</li> </ul>
<b>Payer Rebilling Fee</b>	– A payer rebilling fee will be assessed for each request to change the billing instructions for a shipment.	\$25.00
<b>Redelivery</b>	– If more than one delivery attempt is made.	\$0.069 per lb.; \$63.00 minimum
<b>Residential Delivery/Pickup</b>	– A surcharge will apply to any delivery to a location that is a home, including a business operating out of a home.	\$140.00 per shipment
<b>Truck Waiting Time</b>	– If the driver is required to wait more than 15 minutes for either a pickup or delivery, charges based on waiting time will be computed by multiplying the hourly rate by the time involved.	<ul style="list-style-type: none"> <li>– \$65.00 per hour</li> <li>– \$47.00 per vehicle for each 15 minutes or fraction thereof shall be made for the time consumed for the delay, subject to a minimum charge of \$83.50</li> <li>– \$128.00 per vehicle for each 24-hour period or fraction thereof, excluding non-business days</li> </ul>

### Notes:

- Fuel surcharges apply to other charges associated with pickup, transport and delivery. For current fuel surcharges, where applicable, visit [ups-scs.com/surcharges](https://ups-scs.com/surcharges).
- The other charges listed are available for UPS Worldwide Expedited Ground Freight services unless otherwise noted on page 125.
- UPS Worldwide Expedited Ground Freight is governed by the "UPS Air Freight Terms of Contract for UPS Air Freight Services in the United States, Canada and International" at [ups-scs.com/terms](https://ups-scs.com/terms).
- UPS Worldwide Expedited Ground Freight services are not available at The UPS Store® locations, any UPS Drop Box, any UPS Customer Center, UPS Alliance Location (Staples) or any UPS Authorized Shipping Outlet.

# Customs Brokerage

## PACKAGE

The following applies per shipment for imports into the U.S.:

- All UPS Worldwide Express Plus®, UPS Worldwide Express NA1®, UPS Worldwide Express®, UPS Worldwide Express Freight® Middy, UPS Worldwide Express Freight®, UPS Worldwide Saver®, UPS Worldwide Expedited®, UPS 3 Day Select® from Canada and UPS® Standard to/from Mexico rates include routine customs clearance. Routine customs clearance is built into your rates when you use UPS to perform the customs clearance for any of these services.
- Additional services such as parts database management, customer-specific classification directives, special operating plans, assigned rating team, custom reporting and other value-added services are part of our Customized Brokerage Services

and subject to a customs entry fee and/or other charges. Please see Customized Brokerage Services in the Special Services section below for more information.

- UPS also provides services designed to facilitate movements of your UPS Standard shipments to and from Canada (see brokerage rates into Canada at [ups.com/rates/ca](https://ups.com/rates/ca)) and other non-routine services that include formal entry clearance, live entry clearance, temporary import bonds and duty drawbacks. In addition, UPS can provide customs clearance for other ocean, air freight, truck and rail U.S. imports. The importer is responsible for all brokerage fees, including duties and taxes. See charts on the following pages for more information.
- The UPS Service Guarantee does not apply when customs clearance is performed by brokerage offices other

than those designated by UPS, or if a service delay is the result of certain events beyond our control, such as a government agency hold.

- Customs clearance for services specified here is provided by the UPS Supply Chain Solutions® customs brokerage offices designated by UPS for handling package customs clearance. Other UPS Supply Chain Solutions customs brokerage offices charge fees for clearance of packages and freight. Customs clearance and brokerage services are subject to the Customs Brokerage and Freight Forwarding Terms and Conditions/ U.S. located at [ups-scs.com/tools/terms.html](https://ups-scs.com/tools/terms.html).

For more information on any of our Customs Brokerage Services, call 1-800-782-7892.

## UPS Broker of Choice®

With UPS Broker of Choice service, importers select their own alternate customs broker for customs clearance of their UPS international shipments. This service is available for all UPS international shipments, except for UPS® Standard service.

This contractual, fee-based service allows the importer to utilize UPS for international shipping needs, with an alternate broker providing customs clearance. The importer may use UPS Broker of Choice service

for specific commodities or product lines, while continuing to utilize UPS brokerage expertise for others.

UPS technology makes shipment information and documentation (e.g., the commercial invoice) available to the designated broker at the time of export. This enables customs clearance in a timely manner.

### Importers have two options:

1. UPS Broker of Choice OnSite keeps shipments in UPS's possession while the

importer's customs broker completes customs clearance procedures prior to UPS completing delivery of the shipment.

2. UPS Broker of Choice OffSite moves shipments in-bond directly to a customs-controlled (bonded) warehouse (at the importer's direction), where the importer's customs broker completes the customs clearance procedures. The UPS transport is completed upon delivery of the shipment to the warehouse. Refer to page [135](#) for fees.

**Note:** For information on UPS Customs Brokerage Services for your freight needs, including the Customs Brokerage and Freight Forwarding Terms and Conditions, please visit [ups-scs.com](https://ups-scs.com).

# Customs Brokerage

PACKAGE

UPS® FTZ Facilitator

With UPS FTZ Facilitator service, importers and exporters have the ability to use UPS to transport international shipments in-bond to and from a global Free/Foreign Trade Zone (FTZ). This service is available for all UPS international shipments, except for UPS® Standard service.

This contractual, fee-based service allows the shipment of goods to and from an FTZ, while retaining the benefits of UPS's transportation network. Using UPS as a single source enables

importers and exporters to increase visibility and tracking, and reduce the chance for errors and costs associated with utilizing multiple transportation providers.

UPS technology enables shipment information and documentation (e.g., the commercial invoice) available to the customer, customer's broker, and FTZ operator at the time of export. This enables prompt processing of the FTZ entry.

Importers will choose UPS FTZ Facilitator import service to direct shipments to be delivered in-bond to a designated FTZ rather than being cleared through customs.

Exporters will choose UPS FTZ Facilitator export service to ship goods in-bond from an FTZ to an international destination. Refer to page 135 for fees.

Entry Preparation Charges for Importing into the United States

All rates and values are shown in U.S. funds. Rates are per shipment and do not include applicable taxes.

Value for Duty	UPS Worldwide Express Plus® UPS Worldwide Express NA1® UPS Worldwide Express® UPS Worldwide Express Freight® Midday UPS Worldwide Express Freight® UPS Worldwide Saver® UPS Worldwide Expedited® UPS 3 Day Select® from Canada UPS® Standard from Mexico	UPS® Standard from Canada*
\$0.00 to \$800.00**	No Charge***	No Charge††
\$800.01† to \$1,250.00	No Charge***	\$28.75
\$1,250.01 to \$2,500.00	No Charge***	\$40.50
Each Additional \$1,000.00 or Part Thereof	No Charge***	\$1.95

\*When UPS Supply Chain Solutions is designated as the customs broker on the commercial invoice for the product listed above, the UPS Service Guarantee applies to your shipment, subject to its terms set forth in the applicable "UPS Tariff/Terms and Conditions of Service – United States" beginning on page 144. The UPS Service Guarantee does not apply when customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above. Call 1-800-782-7892 for more information.

\*\*\$800.00 or current de minimis requirements set forth by law, if different.

\*\*\*For UPS Worldwide Express Plus, UPS Worldwide Express NA1, UPS Worldwide Express, UPS Worldwide Express Freight Midday, UPS Worldwide Express Freight, UPS Worldwide Saver, UPS Worldwide Expedited, UPS 3 Day Select from Canada and UPS Standard from Mexico service levels, routine customs clearance (for entries up to three entry lines) is included at no additional cost. Additional charges will apply if customs clearance is performed by customs brokerage offices other than those designated by UPS for clearing the products listed above.

†\$800.01 or \$0.01 higher than current de minimis requirement set forth by law, if different.

††An Entry Preparation Charge will apply on any UPS Standard from Canada shipment below de minimis value requiring an entry, at the fee amount published for goods valued between \$800.01 and \$1,250.00.

# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight Services unless otherwise noted.

Service	Explanation	Fee
<b>BONDS (CONTRACT ONLY)</b>		
<b>Continuous Transaction Bond</b>	<ul style="list-style-type: none"> <li>– One-year import bond for all entries made in a single year with up to \$50,000.00 coverage.</li> <li>– Required under special circumstances.</li> </ul>	\$525.00
<b>In-Transit Bond (IT Bond)</b>	<ul style="list-style-type: none"> <li>– Allows a shipment to be transported under U.S. Customs and Border Protection supervision until it is formally entered into the customs territory of the U.S. and duty is paid, or until it is exported from the U.S.</li> </ul>	\$80.00
<b>Single Entry Bond (SEB)</b>	<ul style="list-style-type: none"> <li>– One-time import bond issued to ensure compliance with U.S. laws and regulations.</li> <li>– When an SEB is necessary, UPS will contact the importer prior to customs clearance.</li> </ul>	\$4.00 per \$1,000.00 (minimum \$40.00)
<b>SPECIAL ENTRIES</b>		
<b>Additional Consignee or Invoice</b>	<ul style="list-style-type: none"> <li>– A fee applies if the shipment has more than one consignee or one commercial invoice.</li> </ul>	\$2.10 per consignee or invoice
<b>Complex Entries</b>	<ul style="list-style-type: none"> <li>– Usually requires a formal entry and may require an additional day of customs clearance.</li> <li>– A Complex Entry fee will be applied to the following:               <ul style="list-style-type: none"> <li>• A live entry that is required by U.S. Customs and Border Protection (CBP) when an export license (visa) is mandated for import into the U.S.</li> <li>• If the commodity and country of origin require Antidumping/Countervailing Duties. Antidumping/Countervailing Duty entries help U.S. companies compete with foreign industries and require additional information for U.S. Customs and Border Protection.</li> <li>• Any goods returned and goods previously imported that require additional U.S. Customs and Border Protection documentation to substantiate the duty-free claim.</li> <li>• Goods with additional licensing requirements.</li> <li>• When the customer requests UPS to file a single entry for a non-restricted commodity which normally qualifies for clearance under a consolidated manifest (Title 19 C.F.R. 128).</li> </ul> </li> </ul>	\$24.00
<b>Duty Drawbacks</b>	<ul style="list-style-type: none"> <li>– The preparation of a refund request for part or all of customs duty or domestic tax paid on imported merchandise that was subsequently manufactured into a different article or re-exported.</li> </ul>	\$90.00 minimum*
<b>Entry-Line Charge After First Three Lines</b>	<ul style="list-style-type: none"> <li>– A fee applies when more than three entry lines are entered.</li> </ul>	\$3.10/line
<b>Fish and Wildlife (F&amp;W) Entry Preparation</b>	<ul style="list-style-type: none"> <li>– Fish and Wildlife Service is a government agency that requires the filing of certain documents and permits, and conducts inspections of products that contain wildlife or plant species that fall under the F&amp;W jurisdiction. A fee of \$25.00 will be assessed for UPS preparing and submitting the Fish and Wildlife USFWS form 3177.</li> </ul>	\$25.00**
<b>Foreign Trade Zone (FTZ) Entry</b>	<ul style="list-style-type: none"> <li>– These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions. For more information, refer to UPS® FTZ Facilitator service on pages <a href="#">133</a> and <a href="#">135</a>.</li> </ul>	Upon request

\*Additional charges may apply.

\*\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.



# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight Services unless otherwise noted.

Service	Explanation	Fee
<b>SPECIAL ENTRIES (CONTINUED)</b>		
<b>Partner Government Agency (PGA) Clearance</b>	<ul style="list-style-type: none"> <li>Government agencies work with U.S. Customs and Border Protection on regulating and controlling commodities coming into the U.S. from other countries.</li> <li>Special documents must be submitted to these agencies for shipments that contain controlled commodities.</li> <li>Agencies include the Food and Drug Administration (FDA), Department of Agriculture (USDA) and the Federal Communications Commission (FCC), among others.</li> </ul>	\$25.00*
<b>Prior Notice for Food and Food Products</b>	<ul style="list-style-type: none"> <li>A fee applies if you want UPS to provide Prior Notice to the U.S. Food and Drug Administration (FDA) for food and food products imported into or moving through the U.S. This advance notice is required by the Bioterrorism Preparedness and Response Act of 2002. For import shipments, the Prior Notice fee is in addition to the existing FDA Clearance fee for regulated food and food products.</li> </ul>	\$10.00
<b>Temporary Import Under Bond</b>	<ul style="list-style-type: none"> <li>Special customs entry for merchandise to be brought into the country exempt of duty, provided the merchandise exits the country within a certain amount of time and under U.S. Customs and Border Protection supervision.</li> </ul>	\$90.00
<b>UPS Broker of Choice®</b>	<ul style="list-style-type: none"> <li>Enables an importer to use an alternate customs broker for imported shipments, providing advanced visibility of shipment documents to the selected alternate broker; clearance while in UPS's possession (OnSite), with UPS completing delivery or after UPS has delivered to a designated bonded warehouse (OffSite).</li> </ul>	\$50.00 (OnSite)/\$50.00 (OffSite) OffSite will also include a separate In-Transit Bond fee
<b>UPS® FTZ Facilitator</b>	<ul style="list-style-type: none"> <li>Facilitates the bonded movement from the first port of arrival to the FTZ location, providing advanced visibility of shipment documents to the importer or FTZ operator; also available for international shipments originating in FTZ.</li> </ul>	\$80.00
<b>Warehouse Entry</b>	<ul style="list-style-type: none"> <li>Fee assessed to the customer when a request is made by the importer to file a warehouse entry.</li> <li>These types of entries are non-routine and must be requested by the importer to UPS Supply Chain Solutions.</li> </ul>	\$132.50
<b>OTHER SERVICES</b>		
<b>Customized Brokerage Services</b>	<ul style="list-style-type: none"> <li>UPS can provide additional customized brokerage services to meet your specific importing and compliance needs.</li> <li>Examples of these contractual, fee-based services include customized reports, shipment pre-alerts, classification confirmations and others.</li> <li>The fees for these customized services depend on the types of services requested.</li> </ul>	Upon request
<b>Customs Entry Packets</b>	<ul style="list-style-type: none"> <li>Entry and payment documentation for shipments that have been through the U.S. Customs and Border Protection payment and review process.</li> <li>Request by the shipper, consignee and/or third party for import clearance documentation which could include, but is not limited to, records previously supplied to the broker by the shipper/consignee or copies of any import clearance documentation.</li> </ul>	\$1.00 per packet or shipment
<b>Disbursement Fee</b>	<ul style="list-style-type: none"> <li>Customers are responsible for payment of duty and taxes.</li> <li>Fee of 2% (minimum \$11.00) of the amount paid or processed by UPS on behalf of the customer will be charged.</li> </ul>	2% of Duty/Tax (minimum \$11.00)
<b>Duty</b>	<ul style="list-style-type: none"> <li>Fee imposed by U.S. Customs and Border Protection on imported merchandise.</li> </ul>	Based on the value and/or gross weight; it differs according to the commodity

\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

# Customs Brokerage

## PACKAGE

The Customs Brokerage information below applies to all UPS international package and UPS Worldwide Express Freight Services unless otherwise noted.

Service	Explanation	Fee
<b>OTHER SERVICES (CONTINUED)</b>		
<b>Formal Entry</b>	– Required for shipments valued at more than \$2,500.00 (U.S.) or for shipments containing specific commodities designated by U.S. Customs and Border Protection.	See Complex Entries on page <a href="#">134</a>
<b>Marking Notice Processing</b>	– Special documents must be filed for a shipment not properly marked with the country of origin. – Customs Power of Attorney must also be completed and on file with brokerage before the shipment can be forwarded to the consignee for proper marking.	\$80.00
<b>Merchandise Processing Fee</b>	– A non-refundable fee charged by U.S. Customs and Border Protection for administrative expenses for processing certain imported shipments. The fee will not apply if the goods qualify under applicable free trade agreements.  For Air shipments: – Applicable only for formal entries (customs value more than \$2,500.49 or as required by regulation). For Ground shipments: – Applicable for both informal and formal entries.	Based on the value of merchandise; minimum and maximum fees may apply
<b>North American Free Trade Agreement (NAFTA) Processing</b>	– Special processing to ensure that the required NAFTA documentation on a shipment is complete to allow any applicable reduced tariff.	\$21.25
<b>Overtime/Special Handling Service (Hourly Rate)</b>	– When additional, non-routine activities/services are required, selected services may be performed by UPS. – Services offered include (but are not limited to) manipulations, labeling, inventory, auditing, customized reports, spreadsheets, key entry, general order processing, etc. – UPS reserves the right to charge in one-hour increments, rounded up to the next hour. – Please contact a brokerage specialist if there is a need for additional clearance services.	\$51.50 per hour*
<b>Post Entry Services</b>	– Protest: Request from an importer to recoup the overpayment of duty to U.S. Customs and Border Protection due to a description discrepancy or misclassification on the customs entry. – Post Entry Adjustment: Request from an importer to obtain corrections to an entry filed with U.S. Customs and Border Protection prior to liquidation. – Voluntary Tender: Request from an importer to submit additional duties owed to U.S. Customs and Border Protection, where submission is initiated by the customer.	\$90.00**
<b>Pre-Release Notification</b>	– This fee applies when customer contact is required prior to releasing the shipment.	\$12.50 per shipment
<b>Transportation Handling</b>	– Assessed when shipments are removed from the UPS system, at the request of the importer, to be forwarded to another broker for clearance. – Shipments are transferred from the UPS-bonded facility to the designated bonded agent's facility. – A bonded carrier or cartman must be used to transfer goods in-bond from UPS to another carrier based on approval to move the goods from U.S. Customs and Border Protection. – Transfer may be denied by UPS Supply Chain Solutions® Customs Brokerage Services.	\$30.00
<b>Warehouse Storage – Air/Ground – Per Day After Two Days</b>	– Assessed when shipments remain in the UPS warehouse after the two free days regardless of the customs broker.	\$20.00 + \$0.04 per lb. per day

\*All fees charged by any government agency or other third party, if any, will be billed in addition to the listed fees.

\*\*Additional charges may apply.

# How To Use This Guide

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## **Section 1** CHOOSING A SERVICE PAGES [3](#)-9

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## **Section 2** PREPARING A SHIPMENT PAGES [10](#)-24

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## **Section 3** DETERMINING THE RATE PAGES [25](#)-136

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## **Section 4**

### TRACKING AND PAYMENT

Convenient and up-to-the-minute ways to track shipments are reviewed, as well as an explanation of the UPS invoice, its presentation, and various billing and payment options.

- Track your shipment as it moves through the UPS system from drop-off or pickup to completed delivery. Pages [138](#)-139
  - Choose to review your invoice in a variety of electronic formats or as a paper summary. Page [140](#)
  - Select from a number of payment plans that offer weekly and monthly options. Page [141](#)
  - Review solutions for managing your invoice and tips on how to avoid additional charges. Page [142](#)
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## **Section 5** UPS TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES PAGES [143](#)-173

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# Track Your Shipment

## Convenient Ways to Track Shipments

Method	Description
<b>UPS® App*</b>	– Track your package and freight shipments anytime and anywhere directly from your mobile device. Visit <a href="https://ups.com/mobile">ups.com/mobile</a> to learn more or to download the app. Visit <a href="https://m.ups.com">m.ups.com</a> on your mobile device to start tracking.
<b>Flex® Global View</b>	<ul style="list-style-type: none"> <li>– Query status and receive e-mail alerts on Air Freight, Ocean Freight and UPS Worldwide Expedited® Ground Freight shipment exceptions, warehouse inventory and backorders, purchase orders and fulfillment, as well as customs brokerage entries and clearance.</li> <li>– Search by multiple customer reference types, trade lanes, purchase orders, waybills, bills of lading and ocean containers; receive standard and customized reports in PDF, Excel or text formats.</li> <li>– Contact your UPS representative or visit <a href="https://ups.com/flexglobalview">ups.com/flexglobalview</a>.</li> </ul>
<b>UPS InfoNotice® Number</b>	– Number assigned by UPS that links all shipments for a delivery attempt together (patent pending). For detailed information on each shipment, go to <a href="https://ups.com">ups.com</a> or call 1-800-833-9943.
<b><a href="https://lftl.upsfreight.com">lftl.upsfreight.com</a></b>	– Track UPS® Freight LTL shipments directly from the <a href="https://lftl.upsfreight.com">lftl.upsfreight.com</a> homepage using your PRO Number. You can also track using your Bill of Lading or Purchase Order numbers.
<b>UPS My Choice®**</b>	– Provides recipients with proactive delivery alerts via text,** e-mail or mobile push notification the day before delivery and the morning of delivery. Confirmation of delivery and delivery schedule updates are available.
<b>PRO Number</b>	– Number automatically assigned to your LTL shipment by UPS® Freight to identify and locate the shipment.
<b>Quantum View® Data*</b>	<ul style="list-style-type: none"> <li>– An information service that provides package status updates via data files hourly (or as often as requested), when new information is available, about UPS shipments you ship/receive and shipments billed to your UPS account. Files are available in CSV, Flat File (TXT), XML and EDI formats for integration into your software applications and databases.</li> <li>– Contact your UPS representative, visit <a href="https://ups.com/quantumview">ups.com/quantumview</a> for more information.</li> </ul>
<b>Quantum View Manage®</b>	<ul style="list-style-type: none"> <li>– Allows you to receive proactive package and freight shipment status information via a user-friendly web interface without having to provide a tracking number. View information about UPS shipments you ship, receive or bill to your UPS account.</li> <li>– Create custom views of shipping information, filter information and results, search by criteria you choose, set alerts, e-mail interested parties with shipping information and download data.</li> <li>– For importers: provides additional inbound solutions to expedite clearance delays, automate customs compliance processes, audit post-clearance shipments prior to the payment of duties, contact UPS Customs Brokerage representatives and archive trade documents.</li> <li>– Contact your UPS representative, visit <a href="https://ups.com/quantumview">ups.com/quantumview</a> for more information.</li> </ul>
<b>Quantum View Notify®</b>	<ul style="list-style-type: none"> <li>– Sends proactive e-mail notifications of key package and freight shipment events to as many as five e-mail addresses per request.</li> <li>– Choose any combination of three critical shipment notifications for a particular shipment: when shipping information is received by UPS, when the shipment is delivered and when there is an exception which results in a change in the scheduled day of delivery.</li> <li>– Can be requested at the time a shipment is processed in WorldShip® or UPS CampusShip® shipping systems, the UPS App, the UPS® Developer Kit, <a href="https://ups.com">ups.com</a> shipping and a UPS Ready® solution approved to use this service.</li> <li>– Can also be selected post-shipment at Tracking on <a href="https://ups.com">ups.com</a> and Quantum View Manage tracking.</li> <li>– Contact your UPS representative, visit <a href="https://ups.com/quantumview">ups.com/quantumview</a> for more information.</li> <li>– If UPS carbon neutral is also selected, e-mail notifications will be on a UPS carbon neutral branded template highlighting that the shipment is carbon neutral.</li> </ul>
<b>Reference Number</b>	– Number you can assign when you ship to help you identify your shipment. Reference number can contain any combination of letters and numbers up to 35 characters.
<b>Text Message</b>	– Track your package shipment via text messaging. Visit <a href="https://ups.com/mobile">ups.com/mobile</a> to get started.
<b>Tracking Number</b>	– Number automatically assigned to your shipment by UPS to identify and locate the shipment as it travels through the UPS system.
<b><a href="https://ups.com">ups.com</a></b>	– Track your package and freight shipments directly from the <a href="https://ups.com">ups.com</a> homepage or click on the Tracking menu to track up to 25 different tracking or UPS InfoNotice numbers; you can also track by using your own reference numbers.
<b>Within Your Business</b>	– Integrate the Tracking Application Programming Interface (API), one of the UPS Developer Kit APIs, into your business applications or onto your website; use a tracking or reference number to track your package and freight shipments.

\*Not available for UPS Worldwide Express Freight Services.

\*\*Your carrier's standard message and data rates may apply.

# Track Your Shipment

## PACKAGE

### Proof of Delivery (P.O.D.)

Service	Description
<b>Proof of Delivery (P.O.D.)</b>	– Proof of Delivery of a shipment via e-mail, fax or mail is subject to a charge which will be assessed to the shipper. Refer to page <a href="#">116</a> for charges and details.
<b>UPS Delivery Confirmation, Signature Required and Adult Signature Required* (Domestic)</b>	– Confirmation of delivery for domestic packages can be combined with either Signature Required or Adult Signature Required. Refer to page <a href="#">113</a> for charges and details.
<b>UPS Delivery Confirmation, Signature Required and Adult Signature Required** (International, including Puerto Rico)</b>	– UPS Delivery Confirmation is included with Signature Required and Adult Signature Required; UPS Delivery Confirmation is not available separately. Refer to page <a href="#">113</a> for charges and details.
<b>Signature Tracking®</b>	<ul style="list-style-type: none"> <li>– Web-based enhanced shipment tracking for instant access to Proof of Delivery information, including a digital signature image and full delivery address.</li> <li>– Available at no charge.</li> <li>– Sign up at <a href="https://www.ups.com/myups/login">ups.com/myups/login</a>. Once logged in, select Tracking from the Services menu and then choose Signature Tracking from the menu of services on the right side of the page.</li> </ul>
<b>Verbal Confirmation of Delivery</b>	– To confirm delivery of your shipment, a UPS representative will call the preferred contact telephone number listed on your UPS Next Day Air® Early package.

\*Available by using WorldShip® or UPS CampusShip® shipping systems, [ups.com](https://www.ups.com) shipping, the UPS® App, the UPS® Developer Kit or a UPS Ready® solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label® address label is preprinted with all necessary information included. Delivery confirmation information is available online or by mail. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page [144](#) for more information.

\*\*Available by using WorldShip shipping system or a UPS Ready solution meeting the most current specifications set forth in the UPS Guide to Labeling. The shipper selects "Adult Signature Required" under "Delivery Confirmation," and a UPS Smart Label address label is preprinted with all necessary information included. Delivery confirmation information is available online or by mail. Refer to the "UPS Tariff/Terms and Conditions of Service – United States" beginning on page [144](#) for more information.

### Manage Your Claims

Now you can efficiently and conveniently manage your package claims online. From this website you can:

- Report a problem
- Provide claim documentation
- Check the status of a claim
- Receive key status updates via e-mail
- View and download claim history
- Initiate a claim dispute
- Access information about minimizing specific packaging problems that can result in lost or damaged packages
- Contact UPS with questions

You can access the claim site by:

- Visiting [ups.com/claims](https://www.ups.com/claims)
- Going to the Customer Service section under the Support tab on [ups.com](https://www.ups.com)

Plus, the ability to manage your claims has been integrated into systems you already use:

- Tracking on [ups.com](https://www.ups.com): If there is a problem with your package, you will see a link under "File a Claim" on the detailed tracking result page. This link will allow you to report a lost or damaged package or missing C.O.D.

- Quantum View Manage® tracking: If you are a subscriber, you will see a link on the Shipment Progress page to "report a lost or damaged package."

For UPS Worldwide Express Freight® Midday and UPS Worldwide Express Freight® claims, call 1-800-782-7892.

# Reviewing Your Invoice

## Viewing, Downloading, Paying and Managing Your Invoice

UPS offers a number of options for viewing, downloading, paying and managing your invoice. You may want to consider one of our information-rich electronic invoice formats, designed to help your company allocate and reconcile UPS charges more effectively. To learn more or enroll in these options, visit [ups.com/billing](https://ups.com/billing).

Solutions	Description	Benefits
<b>UPS Billing Center</b>	<ul style="list-style-type: none"> <li>– A secure, easy-to-use website that allows you to view, pay and request adjustments to your invoice online.</li> <li>– Provides invoices electronically through online reporting, customized reports, or downloading a file of your invoice similar to UPS Billing Data in PDF, CSV (32 and 250 elements), or XML formats.</li> <li>– To learn more, visit <a href="https://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>– An electronic alternative to receiving paper bills for package and freight services, including Brokerage and UPS Mail Innovations®.</li> <li>– Receive invoices faster.</li> <li>– Set up/arrange to have payments sent electronically, eliminating the printing and mailing of checks.</li> <li>– Access to supporting brokerage documents (e.g., Commercial Invoice) for U.S. import shipments.</li> <li>– Create/download summary or detailed reports to improve cost allocation for package shipments.*</li> <li>– Print as much or as little of the invoices as needed.</li> <li>– Electronic filing of invoices saves time and space.</li> </ul>
<b>UPS Billing Data</b>	<ul style="list-style-type: none"> <li>– UPS Billing Data is a detailed electronic billing file that can be received in a CSV, XML or EDI 210 format.</li> <li>– To learn more, visit <a href="https://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>– An electronic alternative to receiving paper bills for package and freight services.</li> <li>– Receive invoices faster.</li> <li>– Allows the integration of UPS billing information into accounting and other business applications.</li> <li>– Facilitates faster and easier invoice reconciliation, cost allocation and accounts payable processes.</li> </ul>
<b>UPS Billing Analysis Tool</b>	<ul style="list-style-type: none"> <li>– The UPS Billing Analysis Tool uses the CSV file format to create professional and time-saving reports.</li> <li>– To learn more, visit <a href="https://ups.com/billing">ups.com/billing</a>.</li> </ul>	<ul style="list-style-type: none"> <li>– Through a series of standardized reports, this tool converts the UPS Billing Data CSV file into useful information to help manage your shipping costs.</li> </ul>
<b>UPS PDF Invoice</b>	<ul style="list-style-type: none"> <li>– The electronic document is an exact copy of your paper bill and is available for domestic, export, import and LTL bills.</li> <li>– When your bill is ready UPS will send you an e-mail that directs you to <a href="https://ups.com">ups.com</a> to receive your invoice.</li> </ul>	<ul style="list-style-type: none"> <li>– Able to view up to 52 weeks of PDF invoices.</li> <li>– Easy record-keeping and allows you to view your statements faster.</li> </ul>
<b>UPS Paper Bill</b>	<ul style="list-style-type: none"> <li>– Receive a summary or detailed paper bill sent via the U.S. Mail.</li> </ul>	<ul style="list-style-type: none"> <li>– Does not require a computer to review shipping charges.</li> </ul>

\*Not available for Air Freight and UPS Worldwide Expedited® Ground Freight.

# Reviewing Your Invoice

## PACKAGE

### UPS Billing and Payment Schedules

Schedules	Description
<b>Billed Weekly/Pay Weekly</b>	<ul style="list-style-type: none"> <li>– Receive an invoice weekly and pay weekly.</li> <li>– Payment is due within the terms stated on the invoice.</li> <li>– A late payment fee will be assessed on balances that are 14 days past due.</li> <li>– Payment can be made by Electronic Funds Transfer, credit card or check.</li> <li>– Electronic Payment options are available via the UPS Billing Center.</li> </ul>
<b>Billed Weekly/Pay Monthly</b>	<ul style="list-style-type: none"> <li>– Receive an invoice weekly but pay only once a month.</li> <li>– A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.</li> <li>– Payment is due within the terms stated on the invoice.</li> <li>– A late payment fee will be assessed on balances that are 14 days past due.</li> <li>– Payment can be made by Electronic Funds Transfer or check.</li> <li>– Electronic Payment options are available via the UPS Billing Center.</li> </ul>
<b>Billed Monthly/Pay Monthly*</b>	<ul style="list-style-type: none"> <li>– Receive an invoice monthly and pay monthly.</li> <li>– A prepayment equal to four weeks' average shipping charges must be made and will remain on account with UPS.</li> <li>– To avoid a prepayment, a Credit Extension Fee can be charged based on your annual shipping charges and is subject to change annually.</li> <li>– Establishing an Electronic Funds Transfer payment option allows you to avoid a prepayment and the Credit Extension Fee.</li> <li>– Payment is due within the terms stated on the invoice.</li> <li>– A late payment fee will be assessed on balances that are 14 days past due.</li> <li>– Payment can be made by Electronic Funds Transfer or check.</li> <li>– Electronic Payment options are available via the UPS Billing Center.</li> </ul>

*\*Monthly billing is limited to customers with average shipping charges of \$200.00 or less per week. To be eligible for the Credit Extension Plan, you must use UPS transportation services solely for business, commercial or agricultural purposes. The first-year fee is \$45.00. The fee for each following year will be based on yearly revenue. If the yearly revenue is under \$15,600.00, the fee will be \$45.00. If the yearly revenue exceeds \$15,600.00, the fee will be the actual yearly revenue multiplied by .0163.*

#### Notes:

- UPS reserves the right to approve billing and payment schedules and payment methods requested.
- The "UPS Tariff/Terms and Conditions of Service – United States" (beginning on page 144 or available at [ups.com](https://www.ups.com)) contains provisions for a late payment fee on past-due balances (including, without limitation, any previously assessed, but unpaid, late payment fees).
- The shipper should check with its bank to ensure that there are no fees for electronic transactions.

# Reviewing Your Invoice

## Solutions for Managing Your Invoice

UPS offers a variety of options to help you manage your shipping costs by allowing you to determine who pays what portion of the shipping charges.

## UPS Billing/Payer Options

Options	Description
<b>PACKAGE, AIR FREIGHT, LESS-THAN-TRUCKLOAD AND UPS WORLDWIDE EXPEDITED® GROUND FREIGHT</b>	
<b>Bill Shipper (Prepaid)</b>	– Shipper's UPS account is billed for shipping charges.
<b>Bill Receiver (Freight Collect)</b>	– Receiver's UPS account is billed for shipping charges.
<b>Bill Third Party</b>	– A third party's UPS account is billed for shipping charges.
<b>INTERNATIONAL PACKAGE</b>	
<b>Free Domicile</b>	– The shipper pays all costs of delivery, including customs clearance fees, directly to the door of the consignee.
<b>Split Duty and Tax</b>	– Shipper's UPS account is billed for shipping charges and duties. – Receiver's UPS account is billed for all taxes.
<b>AIR FREIGHT AND UPS WORLDWIDE EXPEDITED GROUND FREIGHT</b>	
<b>Shipper's Check Received</b>	
– Delivery Duties Paid (DDP)*	Fees vary by country and seller's charges.
– Delivery Duties Unpaid (DDU)*	Importer is responsible for fees that vary by country.

*\*For a quoted price, the seller/exporter clears the goods for export and is responsible for making them available to the buyer at the named place of destination cleared for import, but not unloading them from the transport vehicle.*

### Notes:

- For international shipments, the above billing options can be used in combination with one another, allowing the shipper, receiver or third party to be billed for all or part of the shipping charges. International shipping charges typically include the cost of transportation, duties, brokerage fees and taxes.
- Unless otherwise specified at the time of shipping, shipping charges are billed to the shipper. In the event of non-payment by the consignee or third party, the charges are billed to the shipper.

## Managing Inbound Charges

Control who can and cannot bill shipping charges to your UPS account number. There are two convenient ways to manage this process. Select the option that is appropriate for your business needs.

– Allow any shipper to bill shipping charges to your UPS account number, except for certain shippers you wish to exclude.

– Allow only certain shippers to bill shipping charges to your UPS account and exclude all others.

To begin controlling your inbound charges, go to [ups.com/billing](https://www.ups.com/billing).

## Consolidated Payment Plans

A Consolidated Payment Plan offers a convenient way to aggregate UPS invoices for multiple UPS account numbers into a single invoice for payment.

Consolidated Payment Plans can be created for UPS domestic, export and import invoices.

To learn more about Consolidated Payment Plans, call 1-800-PICK-UPS® (1-800-742-5877)

## Managing Additional Charges

Additional charges can occur when shipments are not processed properly.

Tips for avoiding these charges may be found at [ups.com/avoidcharges](https://www.ups.com/avoidcharges).



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### UPS® TARIFF/TERMS AND CONDITIONS OF SERVICE – UNITED STATES

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Effective December 26, 2018 (unless otherwise noted)

# UPS® Tariff/Terms and Conditions of Service – United States

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Effective December 26, 2018 (unless otherwise noted)

# UPS® Tariff/Terms and Conditions of Service – United States

## 1. Introduction

The following contains the general terms and conditions of contract under which United Parcel Service (“UPS”) is engaged in the transportation of Package shipments itself and jointly through interchange with its affiliates via the services described below.

The UPS Tariff/Terms and Conditions of Service (“Terms”) are effective on the date set forth above and are subject to change without prior notice. The Terms are published periodically in printed form in the *UPS Rate and Service Guide* (“Service Guide”) and electronically on the UPS website ([ups.com](http://ups.com)). The most current and controlling version of the Terms is published at [www.ups.com/terms](http://www.ups.com/terms). In tendering a Shipment for service, the Shipper agrees that the version of the Terms and the applicable Service Guide in effect at the time of shipping will apply to the Shipment and its transportation. The Terms apply to the following services:<sup>1</sup>

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS® Ground
- UPS® Ground with Freight Pricing
- UPS Hundredweight Service® Ground
- UPS Returns® Services

“UPS Air Services” includes:

- UPS Next Day Air® Early
- UPS Next Day Air®
- UPS Next Day Air Saver®
- UPS 2nd Day Air® A.M.
- UPS 2nd Day Air®

“UPS Hundredweight Air Services” includes:

- UPS Hundredweight Service® UPS Next Day Air®

- UPS Hundredweight Service® UPS Next Day Air Saver®
- UPS Hundredweight Service® UPS 2nd Day Air® A.M.
- UPS Hundredweight Service® UPS 2nd Day Air®

The Terms apply to the following international services:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®
- UPS Worldwide Express®
- UPS Worldwide Express Freight® Midday
- UPS Worldwide Express Freight®
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS® Standard services

“UPS Worldwide Express Freight Service” includes:

- UPS Worldwide Express Freight Midday
- UPS Worldwide Express Freight

## 2. Definitions Used

– “**Alaska and Hawaii Rates**” refer to the effective UPS Rates for Shipments originating in Alaska and Hawaii published in the effective Service Guide for Alaska and Hawaii, or Retail Rates established by UPS for the service selected by the Shipper that apply to the Shipper and the Package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts.

– “**Business day**” means Monday through Friday except the following holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day (December 25), and New Year’s Eve.\*

– “**Charges**” means all applicable transportation and other charges including, but not limited to, all applicable accessorial charges, brokerage service fees, surcharges, additional handling charges and late payment fees. Any such Charges, including but not limited to any surcharges, are not intended solely to cover the cost of providing service and may result in profit to UPS.

– “**Claimant**” means any person asserting any claim in any forum for legal or equitable relief – including, but not limited to, any claim for damages, refunds, credits, injunctive relief, and declaratory relief – arising out of or related to the provision of services by UPS.

– “**C.O.D.**” means for all purposes Collect on Delivery.

– “**Commercial**” refers to any address that is not Residential.

– “**Daily Rates**” and “**Retail Rates**” refer to the effective UPS Rates for Shipments originating in the 48 contiguous United States established by UPS for the service selected by the Shipper that apply to the Shipper and the Package, and are in effect at the time of shipping, plus any additional charges or rates for nonstandard service, or additional or nonstandard usage, and any other additional charges referenced within the Terms or the Service Guide, or those applicable additional rates set out in any customized contracts. Effective December 28, 2015, “Daily Rates” is deemed to mean “Standard List Rates.”

– “**Delivery**” shall be deemed to include, but not be limited to any of the following: (1) delivery to the Consignee or the Consignee’s actual or apparent agent or representative, or pursuant to Consignee’s instructions, (2) delivery to the address or location specified in the UPS Shipping System or, to any person present at such address, (3) delivery to an alternate address or location, including to a UPS Access Point® location, (4) delivery in accordance with trade custom or usage, (5) delivery pursuant to UPS’s driver release procedures, (6) delivery pursuant to UPS’s Shipper Release procedures, or (7) delivery otherwise permitted under the Terms.

– “**Drop Shipment**” means any Shipment tendered pursuant to a written agreement or prior arrangement between UPS and a specific Shipper that permits the Shipper to tender quantities of individual Packages directly to UPS at a UPS pre-approved designated location.

– “**Letter Rates**” refers to the UPS Rates applicable to single package Shipments using UPS Express® Envelope or UPS® Letter packaging containing correspondence, urgent documents, or electronic media, with an actual weight of eight

<sup>1</sup>The Third Party Billing Service fee described in Section 44 applies to all UPS services worldwide, regardless of origin or destination.

\*Refer to [www.ups.com/holidays](http://www.ups.com/holidays) for service limitations during the holiday season.

**Note:** Visit [ups.com](http://ups.com) for guarantee details, service availability, delivery time commitments or to request a pickup.

# UPS® Tariff/Terms and Conditions of Service – United States

- (8) ounces or less. (“UPS Express® Envelope” and “UPS Letter” may be referred to interchangeably.)
- **“Package”** means any container and its contents, and includes a UPS Express® Envelope, as well as any article that may be handled without packaging if the handling thereof can be accomplished in a reasonably safe and practicable manner.
- **“Perishable Commodity”** refers to a perishable commodity or a commodity requiring protection from heat or cold, including, but not limited to, live animals, foods, dry ice, flowers, biological materials.
- **“Receiver” or “Consignee”** refers to the party to whom the Shipment is being sent.
- **“Residential”** refers to an address that is a home, including, but not limited to, a business operating out of a home. If an address can be construed as either Residential or Commercial, then it will be considered Residential.
- **“Shipment”** means one or more Packages, or one or more pallets in a UPS Worldwide Express Freight® Service, shipped under a single Source Document or UPS Automated Shipping System entry to one Receiver.
- **“Shipper”** refers to the party holding the UPS account used to process and tender a Shipment to UPS or, if no account was used for the Shipment, then the party that contracted with UPS for the Shipment. The term Shipper does not include, for example, a party to whom a Shipment was Third Party or collect billed, the party who drops off a UPS Returns® Services package, or a party that uses another party’s account for a Shipment.
- **“Third Party”** means any party that is not the Shipper or Receiver/Consignee.
- **“Third-Party Retailers”** means locations of The UPS Store® centers, UPS Authorized Shipping Outlet locations, and UPS Alliance Locations (located within Staples® retail locations). UPS may designate certain Third-Party Retailers as UPS Access Point® locations, as that term is defined below, but all terms and conditions applicable to Third-Party Retailers set forth herein shall continue to apply, regardless of such designation.
- A **“UPS Access Point®”** location is an independently owned and operated business or a location (including a UPS Access Point® locker) designated as a UPS Access Point location by UPS where a Consignee or other recipient may, where available, receive a Package Delivery. Where available, Packages processed for shipment prior to tender using a UPS Shipping System may be tendered to a UPS Access Point® location. Hours of operation and availability of staffing vary by location.
- **“UPS® Automated Shipping System,” “Source Document” and “PLD Upload.”** Source Document means a shipping document provided by UPS for the purpose of tendering a Shipment to UPS for transportation. UPS Automated Shipping System means WorldShip® technology, UPS CampusShip® technology, [ups.com](https://www.ups.com) shipping (also referred to as online shipping), UPS marketplace shipping, UPS® Developer Kit, iShip® technology, UPS Host Access, UPS Mobile™ shipping apps, or an approved UPS Ready® solution that meets UPS requirements at the time of Shipment. PLD Upload means the transmission to UPS of Package manifest information, including without limitation, by Host Manifest Upload and Electronic Manifest Tool. The term “UPS Automated Shipping System,” “Source Document” and “PLD Upload,” individually or collectively, are sometimes referred to by the term “UPS Shipping System.”
- **“UPS Customer Center”** means a UPS facility where Shippers may tender Packages to UPS for transportation, and a Consignee or other recipient may receive a Package Delivery.
- **“UPS Rates”** refers collectively to Daily Rates (which are inclusive of Standard List Rates), Retail Rates, Alaska and Hawaii Rates, Letter Rates, Pak Rates, and UPS 10 KG Box and UPS 25 KG Box Rates.
- **“UPS Returns® Services”** refers collectively to UPS Authorized Return®, Print Return Label, Electronic Return Label, and Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, and UPS Returns® Exchange.
- **“UPS Smart Label®”** tag as defined here and described in the *UPS Guide to Labeling* includes but is not limited to the MAXI-CODE, postal code bar code, current UPS Routing Code, appropriate UPS service level icon, and UPS 1Z tracking number bar code.
- **“UPS Worldwide Express Freight® Center”** means a UPS facility where Shippers may tender UPS Worldwide Express Freight® Service pallets to UPS for transportation, and a Consignee or other recipient may receive pallets.

## 3. Commodities Handled and Restrictions on Service

UPS holds itself out to transport general commodities, as usually defined, subject to the following restrictions.

The Shipper agrees to indemnify, defend, and hold harmless UPS and its affiliated companies, their officers, directors, employees, agents from all claims, demands, expenses, liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought arising from or relating to a Shipment in violation of applicable law or regulation, or of these Terms.

### 3.1 Items Not Accepted for Transportation

No service shall be rendered in the transportation of any of the prohibited articles listed in the applicable Service Guide or the Terms.

UPS does not accept for transportation, and Shippers are prohibited from shipping:

- Articles of unusual value, which shall be deemed to include, but are not limited to:
  - Any Package with an actual value of more than \$50,000, except that the actual value of Packages declared in accordance with the Enhanced Maximum Declared Value provisions of Section 55.1 (“Maximum Declared Values”) cannot exceed \$70,000;
  - Any pallet with an actual value of more than \$100,000;
  - Coins, cash, currency, bonds, postage stamps, money orders, and negotiable instruments (such as drafts, bills of exchange, or promissory notes, but excluding checks);
  - Any article that contains more than 50 percent by weight of gold or platinum, or any combination thereof in raw form including, but not limited to, bullion, bars, or scraps of these metals.



# UPS® Tariff/Terms and Conditions of Service – United States

- Hazardous waste, defined as a solid waste that meets any of the criteria of the hazardous waste as described in 40 C.F.R. § 261.3;
- Human remains, fetal remains, human body parts, human embryos, or components thereof;
- Common fireworks;
- Replica or inert explosives or weapons that bear an appearance to actual explosives or weapons (except as a contractual service);
- Packages containing marijuana, as that term is defined by 21 U.S.C. § 802(16), including marijuana intended for medicinal use;
- Packages using the same shipping label and tracking number as any other Package or a shipping label altered without UPS's express authorization. If any such Package is found in the UPS system, each such Package is subject to charge and UPS will apply Charges in its sole and unlimited discretion.
- Packages with an actual weight of more than 150 pounds, or Packages that when measured to determine the billable weight exceed 108 inches in length, or exceed a total of 165 inches in length plus girth [(2 x width) + (2 x height)] combined. If found in the UPS system, they are subject to one or more of the following additional charges: Over Maximum Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable Charges including, but not limited to, a Large Package Surcharge. UPS reserves the right in its sole and unlimited discretion to return such Packages to the Shipper at Shipper's expense;
- Without prior approval by UPS, UPS Worldwide Express Freight® Service pallets that exceed maximum size or weight restrictions (which vary by origin and destination) as set forth at [https://www.ups.com/media/en/wweef\\_max\\_dim.pdf](https://www.ups.com/media/en/wweef_max_dim.pdf). Such pallets are subject to an Oversize Pallet Handling Surcharge.
- Shipments tendered (including pre-processed drop offs) to a Third-Party Retailer or UPS Access Point® location containing any hazardous materials requiring shipping papers, firearms, or ammunition. These prohibitions also

apply to shipments delivered to a Third-Party Retailer or UPS Access Point location, except for ammunition that satisfies all requirements for the shipment of ammunition set forth in Section 3.6.2 ("Ammunition"), including qualifying for the exception for Limited Quantity/ORM-D packages;

- UPS Returns® Services Shipments containing hazardous materials (except for Limited Quantity/Other Regulated Materials Shipments ("ORM-D") Ground Packages, as set forth below), or firearms, or requiring Delivery Confirmation Services; and
- Any other items prohibited by the Service Guide, or on the [ups.com](https://www.ups.com) website.

Shippers are prohibited from shipping and UPS will not accept for transportation Shipments containing articles that UPS is not authorized to accept or that UPS states in the Terms that it will not accept, including when such Shipments are tendered for transportation at UPS Customer Centers, UPS Worldwide Express Freight® Centers, UPS Access Point® locations, or any Third-Party Retailer.

UPS reserves the right, but is not required, to return to the Shipper any Shipment containing a prohibited article. Such return will be made solely at the Shipper's risk and expense. UPS also reserves the right in its sole and unlimited discretion to dispose of a prohibited article found in the UPS system.

## 3.2 Maximum Values

UPS does not accept for service Packages with values as set forth below:

- Any Package with an actual value of more than \$50,000, or \$70,000 for Packages declared in accordance with the Enhanced Maximum Declared Value provisions of Section 55.1 ("Maximum Declared Values");
- Packages with a value of \$1,000 or more shipped via a Third-Party Retailer or UPS Access Point® location (including a UPS Access Point® locker) if such Packages were processed for shipment using a UPS Shipping System prior to drop off at the Third-Party Retailer or UPS Access Point® location or billed using Bill My Account;
- Packages processed for shipment prior to tender using a UPS Shipping System and tendered to a UPS driver or UPS Customer Center with a value of more than \$1,000, unless a UPS high-value

shipment summary is obtained by the Shipper or person tendering the Package and signed by the driver or UPS Customer Center representative upon tender of the Package;

- Packages shipped or delivered to a UPS Access Point® location with a value of \$5,000 or more;
- Domestic Packages with a value of more than \$1,000 returned via Print Return Label, Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services;
- International Shipments with a value of more than \$1,000 per Package or pallet returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempts Return Services (including via UPS Returns® on the Web) unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Shipment and signed by the driver or UPS Customer Center representative upon tender of the Shipment;
- International UPS Import Control® Shipments with a value of more than \$1,000 per Package or pallet unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Shipment and signed by the driver or UPS Customer Center representative upon tender of the Shipment;
- Packages with a value of more than \$500 shipped via a UPS Drop Box;
- Prepaid Letters with a value of more than \$100;
- Packages with a value of more than \$999 when Shipper Release is selected;
- Packages with a C.O.D. amount in excess of \$500 shipped via a UPS Drop Box;
- UPS Worldwide Express Freight® Service Shipments having a value of more than \$100,000 per pallet.

## 3.3 Prohibited by Law

No service shall be rendered by UPS in the transportation of any Shipment that is prohibited by applicable law or regulation of any federal, state, provincial, or local government in the origin or destination country. It is the responsibility of the Shipper to ensure that a Shipment

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tendered to UPS, and any UPS Shipping System entry that the Shipper prepares for that Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the Shipment.

## 3.4 Alcoholic Beverages

Packages containing alcoholic beverages (wine, beer, or spirits) are accepted for transportation only as a contractual service and only from Shippers who are licensed and authorized under applicable laws to ship alcoholic beverages. To receive service for Packages containing alcoholic beverages, the Shipper must enter into an approved UPS agreement for the transportation of wine, beer, or spirits, as applicable. For all Packages containing alcoholic beverages, the Shipper must use Delivery Confirmation Adult Signature Required service requesting an adult signature for each Package containing alcoholic beverages, and must affix a special UPS alcoholic beverages label to each Package. Except for UPS Delivery Intercept® requests, requests to reroute Packages containing alcoholic beverages are not available (including, but not limited to, Delivery Change Requests and UPS My Choice® requests). For all U.S. inbound import Shipments containing alcoholic beverages, the Receiver must be licensed and authorized to receive the alcoholic beverages. UPS does not accept Packages containing beer or spirits for Delivery to a consumer. It is the responsibility of the Shipper to ensure that a Package tendered to UPS does not violate any federal, state, or local laws or regulations applicable to the Package.

UPS reserves the right to dispose of any alcoholic beverages tendered for shipment which Shippers are prohibited from shipping, which UPS is not authorized to accept, which UPS states that it will not accept, or which UPS has a right to refuse. UPS reserves the right to discontinue service to any Shipper for, among other reasons, tendering a Package containing alcoholic beverages that does not comply with all applicable laws or the Terms.

## 3.5 Biological Materials

UPS accepts Packages containing "Biological Substance, Category B" as defined in 49 C.F.R. § 173.134, which are prepared in accordance with all aspects of 49 C.F.R. § 173.199.

Transportation of other biological materials is limited, must be prearranged, and will

only be provided under the following conditions: the Shipper has received prior written authorization from UPS for the specific Package tendered; and the Shipper requests service in accordance with the conditions set forth in the written authorization from UPS for the Package tendered. Any Package containing biological materials shall be considered a Perishable Commodity.

## 3.6 Firearms and Ammunition

UPS accepts Packages containing firearms or ammunition only pursuant to the following limitations.

### 3.6.1 Firearms

UPS accepts Packages containing firearms (as defined by Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code) only (a) between licensed importers, licensed manufacturers, licensed dealers, and licensed collectors (as defined in Title 18, Chapter 44 of the United States Code), and government agencies; and (b) where not otherwise prohibited by federal, state, or local law from (i) an individual to a licensed importer, licensed manufacturer, licensed dealer or licensed collector; and (ii) from a licensed importer, licensed manufacturer, licensed dealer, or licensed collector to an individual. The Shipper shall comply with and shall ensure that each Shipment containing firearms complies with all federal, state, and local laws applicable to the Shipper, recipient, and Package, including, without limitation, age restrictions.

– The Shipper must use Delivery Confirmation Adult Signature Required service for each Package containing a firearm (including handguns). UPS, in its sole and unlimited discretion, may require the Shipper to select a UPS Next Day Air® delivery service for any Package containing a firearm. Handguns (as defined by 18 U.S.C. § 921) will be accepted for transportation only via a UPS Next Day Air delivery service.

– Firearms (including handguns) are accepted for transportation only via Scheduled Pickup Service or at a UPS Customer Center. Firearms (including handguns) are not accepted for transportation via UPS Drop Boxes or in response to a request for UPS On-Call Pickup® service, and are not eligible for Delivery Change Requests (including, but not limited to, requests to hold for pickup) or UPS My Choice® requests, or drop-off or pickup at UPS Access Point® locations

or Third-Party Retailers. UPS Returns® Services are not available for Packages containing firearms.

– Firearm parts, which do not constitute firearms as defined under federal law (including without limitation Title 18, Chapter 44, and Title 26, Chapter 53 of the United States Code), and which otherwise comply with federal, state, and local law, will be accepted for transportation.

– Firearms (including handguns) and firearm parts are not accepted for shipment internationally. Replicas or simulated firearms are not accepted for shipment internationally except as a contractual service.

See [www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html](http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html) or contact UPS for more information.

### 3.6.2 Ammunition

UPS accepts ammunition for transportation where such ammunition constitutes "cartridges, small arms," as defined in 49 C.F.R. § 173.59. The Shipper shall comply with and shall ensure that each Shipment containing ammunition complies with all federal, state, and local laws applicable to the Shipper, recipient, and Package, including, without limitation, age restrictions.

– Ammunition will be transported only when packaged and labeled in compliance with 49 C.F.R. § 172 (Hazardous Materials), and must be shipped in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*. Ammunition may not be shipped in the same package as a firearm.

– To meet the exception for Limited Quantity/ORM-D, ammunition can be shipped via UPS Ground only within the 48 contiguous United States or UPS Ground Intra-Oahu and Intra-Alaska. All other allowable ammunition Shipments are accepted only on a contractual basis, and must be prepared under the rules for a fully regulated hazardous material. See further details in Section 3.10 ("Limited Quantity/ORM-D Packages").

– Ammunition is not accepted for shipment internationally.

See [www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html](http://www.ups.com/content/us/en/resources/ship/packaging/guidelines/firearms.html), [www.ups.com/content/us/en/resources/prepare/packaging/guidelines/ammunition.html](http://www.ups.com/content/us/en/resources/prepare/packaging/guidelines/ammunition.html) or contact UPS for more information.

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## 3.7 Food Transport; Assumption of Legal Responsibility

Shipments containing “food,” as defined in section 201(f) of the Federal Food, Drug, and Cosmetic Act, will be accepted for transportation only according to the following terms. Shipper assumes all responsibility with respect to establishing and maintaining all records required under 21 C.F.R. Part 1 Subpart J §§ 1.326-1.363. In so doing, Shipper assumes the legal responsibility under 21 C.F.R. § 1.363 for establishing and maintaining records that would otherwise be required to be maintained by UPS. Shipper agrees its records will comply with 21 C.F.R. § 1.352 and shall identify the immediate recipient of the transported food; the origin and destination points of shipment; the date the Shipment is received and the date released; the number of Packages shipped; a description of the freight describing the type of food received and released; and the route of movement. Shipper agrees expressly to make all records required by 21 C.F.R. § 1.352 available to FDA as required by 21 C.F.R. § 1.361. Shipper commits, and recognizes that it has the responsibility, to ensure that all such records are maintained consistent with the record retention requirements provided in 21 C.F.R. § 1.360 and the record availability requirements provided in 21 C.F.R. § 1.363. Shipper agrees that within 45 days of the date of shipment, Shipper will obtain or request from UPS any information needed from UPS to satisfy Shipper's responsibility to establish and maintain records. Shipper recognizes that the foregoing obligations with respect to establishing and maintaining records cannot be terminated. Shipper expressly agrees to immediately assume responsibility to establish and maintain records as provided in this paragraph, regardless of any FDA-designated compliance date for any provision of 21 C.F.R. Part 1 Subpart J.

## 3.8 Hazardous Materials Service

Hazardous Materials, defined as those materials regulated under Title 49 of the Code of Federal Regulations (49 C.F.R.) (excluding Limited Quantity/Other Regulated Materials Shipments (“ORM-D”) Ground Packages, as referenced below), and Dangerous Goods, defined as those materials regulated by the International Civil Aviation Organization (ICAO) and published in the International Air Transport Association (IATA) Dangerous Goods Regulations (collectively referred to

as “Hazardous Materials,” or “Dangerous Goods,” or “International Dangerous Goods”), are accepted for transportation only as a contractual service and in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, or the *UPS Guide for Shipping International Dangerous Goods*. To receive Hazardous Materials or Dangerous Goods service, the Shipper must sign and agree to the provisions set forth in an approved UPS agreement or agreements relating specifically to the transportation of Hazardous Materials, Dangerous Goods, or International Dangerous Goods (“Hazardous Materials Agreement(s)”). Contact UPS for specific information, including a list of “Common Items That May Be Classified as Hazardous Materials.”

An additional charge will be assessed for each Hazardous Materials Shipment. If the Shipper fails to select a service level, provide the Dangerous Goods Class, or identify that a Shipment is not fully regulated, the Shipment will be charged at the highest level of service, as Accessible Dangerous Goods, as fully regulated, or any combination of the above based on the Shipper's failure to provide sufficient information to UPS. UPS may also assess an additional surcharge for Packages or pallets containing certain types of Hazardous Material. Applicable surcharges are described in the Service Guide and at the [ups.com](http://ups.com) website.

It is the Shipper's responsibility to determine if a Shipment contains a Hazardous Material and to properly classify, label, mark, and package it in accordance with applicable governmental regulations. When required, the Shipper is responsible for ensuring that all of its employees involved in the preparation of Hazardous Materials for transport are properly trained, tested, and certified in accordance with 49 C.F.R. Part 172.700 through 172.704, or with IATA (Section 1.5) and for ensuring that a program exists for the retraining, testing, and certification as required by these rules.

All packaging used by the Shipper for the transportation of Hazardous Materials, when required by regulation, must pass UN performance testing in accordance with 49 C.F.R. Part 178.602 through 178.609 or IATA (Section 6.0).

The Shipper must use a software system, such as the most current version of WorldShip® software that is acceptable to

UPS for the preparation of documents for shipping Hazardous Materials, or an alternative method determined by UPS in its sole and unlimited discretion to perform the same functions. UPS will provide Shippers, upon request, a list of vendors who provide acceptable software systems.

UPS reserves the right to refuse to accept, to return, or to dispose of, in compliance with applicable laws and regulations, any Hazardous Material that it determines not to have been prepared in accordance with the *UPS Guide for Shipping Ground and Air Hazardous Materials*, the *UPS Guide for Shipping International Dangerous Goods*, and all applicable governmental laws and regulations. The Shipper agrees to reimburse UPS for any costs or expenses incurred as a result of any improperly packed or prepared Hazardous Materials which Shipper tenders to UPS. In addition, the Shipper agrees to reimburse UPS for any costs or expenses incurred by UPS if Hazardous Materials tendered by the Shipper are refused by the Shipper upon return or cannot otherwise be delivered for any reason including, but not limited to, wrong delivery address or refusal of Receiver to accept Delivery.

UPS reserves the right, in its sole and unlimited discretion and without prior notice to the Shipper, to dispose of any international Shipment containing Dangerous Goods refused by the Receiver or which for any other reason cannot be delivered. Shipper shall be responsible for all disposal fees.

The Shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from all claims, demands, expenses (including reasonable attorney's and consultants' fees), liabilities, causes of action, enforcement procedures, and suits of any kind or nature brought by a governmental agency or any other person or entity arising from or relating to the transportation of a Hazardous Materials Shipment, from the Shipper's breach of the Hazardous Materials Agreement(s) or the Terms, or from the Shipper's non-compliance with governmental laws or regulations applicable to the transportation of Hazardous Materials whether such action is brought by a governmental agency or other person or entity. Under no circumstances shall UPS be liable for special, incidental, or consequential



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damages arising from the transportation of a Hazardous Materials Shipment.

Pursuant to 49 C.F.R. Part 173.30, in the event the Shipper loads any UPS vehicle, the Shipper agrees to segregate Hazardous Materials in accordance with 49 C.F.R. Part 177.848 and properly secure Hazardous Materials in accordance with 49 C.F.R. Part 177.834.

UPS does not accept Hazardous Materials in any amounts that require placarding under 49 C.F.R. Part 172, Subpart F. The Shipper agrees not to tender Hazardous Materials to UPS in any amount for a single vehicle that would require placarding in accordance with 49 C.F.R. Part 172, Subpart F.

UPS reserves the right to discontinue or terminate service immediately with respect to the transportation of Hazardous Materials if the Shipper fails to comply with any provisions of the Terms, or any applicable government regulations (including Limited Quantity/ORM-D Shipments that are tendered without the proper shipping documentation). If a Shipper tenders an undeclared Hazardous Materials Shipment to UPS, UPS shall not be liable for the Shipment in the event of loss, damage, delay, or misdelivery, nor shall UPS be liable for any special, incidental, or consequential damages.

If the Shipper ships Hazardous Materials from more than one location, and the Shipper fails to comply with any provisions of the Terms, the Hazardous Materials Agreement(s), or any governmental regulations, UPS may, in its sole and unlimited discretion, terminate all of the Shipper's shipment locations or limit such termination to those locations where the failure to comply occurred.

Shippers are prohibited from shipping and UPS will not accept for transportation Shipments containing any Hazardous Materials requiring shipping papers (defined as those materials regulated under Title 49 of the Code of Federal Regulations) or Dangerous Goods requiring Shipper's Declaration for Dangerous Goods documents, when such Shipments are presented for shipment at UPS Customer Centers, Third-Party Retailers, or UPS Access Point® locations. Hazardous Materials requiring shipping papers cannot be picked up via UPS On-Call Pickup® service, or retrieved via any UPS Returns® Service, except as a contractual service. UPS Ground with Freight Pricing

service is not available for Hazardous Materials Shipments (unless the Package qualifies as a Limited Quantity/ORM-D Package as set forth in Section 3.10 ("Limited Quantity/ORM-D Packages")).

Additional terms applicable to the shipment of Hazardous Materials are set forth in the *UPS Guide for Shipping Ground and Air Hazardous Materials*, and the *UPS Guide for Shipping International Dangerous Goods*, the terms of which are each incorporated here by this reference and available at <https://www.ups.com/content/us/en/resources/ship/hazardous>.

### 3.9 Dry Ice

Packages containing dry ice (carbon dioxide, solid) as a refrigerant, but no other Hazardous Materials, are accepted for transportation within the United States via UPS Ground and UPS Air Services (provided such Packages are prepared in accordance with all applicable governmental regulations) without a Hazardous Materials Agreement. Packages containing Hazardous Materials that use dry ice (carbon dioxide, solid) as a refrigerant are accepted for transportation within the United States via UPS Ground and UPS Air Services only as a contractual service. Any Package containing dry ice will be considered a Perishable Commodity. Packages containing dry ice may be tendered for shipment at The UPS Store® locations, where such services are available. A contract is required for all international Shipments of dry ice.

### 3.10 Limited Quantity/ORM-D Packages

Limited Quantity/ORM-D Packages are accepted for transportation without Hazardous Materials shipping papers and without a contract, only within the 48 contiguous United States via UPS Ground, UPS Ground with Freight Pricing service, and UPS Hundredweight Service® Ground, and via UPS Standard to Canada and UPS Ground Intra-Alaska and Intra-Oahu services, when properly classified, packaged and marked, provided the Shipper has reviewed the required checklist and service restrictions with a UPS representative. Limited Quantity Packages shipped via UPS Air Services and UPS 3 Day Select® service within the United States and Puerto Rico are accepted for transportation on a contractual basis only. Limited Quantity/ORM-D Packages containing ammunition are not accepted for shipment internationally.

### 3.11 Hazardous Waste, Mercury, and Mercury-Containing Waste

Packages containing hazardous waste, defined as a solid waste that meets any of the criteria of hazardous waste as described in 40 C.F.R. § 261.3, are not accepted for transportation.

UPS's acceptance for transportation of any elemental mercury, mercury-containing material, or used mercury-containing device (including, but not limited to, medical devices, spent fluorescent lamps, thermostats, or thermometers) is limited, must be prearranged, and will only be provided pursuant to prior written authorization from UPS upon satisfaction of certain requirements including appropriate packaging and financial assurances.

### 3.12 Live Animals

UPS provides service on a limited basis for some types of live animal Shipments. (The term "animal" as used here refers to anything living, except plants.) Live animals may be shipped only pursuant to the restrictions and conditions set forth on the [ups.com](https://www.ups.com) website regarding Shipping Live Animals. A live animal Shipment will be considered a Perishable Commodity. Access <https://www.ups.com/content/us/en/resources/ship/packaging/guidelines/animals.html> or contact UPS for information regarding shipping live animals.

### 3.13 Perishable Commodities

UPS does not provide a protective service for the transportation of Perishable Commodities. Such commodities will be accepted for transportation solely at the Shipper's risk for any damage arising from the perishable nature of the item. Shippers shall not file claims for, and UPS shall not be liable to Shippers or any third parties for, any damage arising from the transportation of Perishable Commodities arising from exposure to heat or cold or the perishable nature of the item, regardless of whether the Shipment is delivered pursuant to an applicable UPS Service Guarantee or is delayed in transit. UPS reserves the right to dispose of any Shipment in the UPS system containing a Perishable Commodity that UPS deems in its sole and unlimited discretion to be of no value, unsafe or unsanitary.

### 3.14 Pharmaceuticals

The Shipper shall comply with and shall ensure that each Shipment containing pharmaceutical products complies with

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all applicable federal, state, provincial, and local laws and regulations governing the dispensing, shipment or tender of shipment of pharmaceutical products.

## 3.15 Portable Electronic Devices

UPS transports Shipments containing radio frequency identification devices (RFID), ultrawideband devices (UWB), and other portable electronic devices (PED) only when such devices are in an inactivated state or otherwise in compliance with applicable law including 14 C.F.R. § 91.21, 14 C.F.R. § 121.306, or 47 C.F.R. § 15.521(a).

## 3.16 Tobacco Products

Shipments containing Tobacco Products ("Tobacco Product Shipments"), are accepted for transportation only from Shippers who are licensed and authorized to ship Tobacco Products pursuant to applicable laws. UPS does not provide service to any person or entity listed in the Bureau of Alcohol, Tobacco, Firearms and Explosives PACT Act – Non-Compliant List.

For purposes of the UPS Tariff/Terms and Conditions of Service, the term "Tobacco Products" is defined at [www.ups.com/tobacco](http://www.ups.com/tobacco). Shippers should consult [www.ups.com/tobacco](http://www.ups.com/tobacco) for the current definition of Tobacco Products, as the definition may change periodically. At present, and without limiting the complete definition posted at [www.ups.com/tobacco](http://www.ups.com/tobacco), the term "Tobacco Products" includes any product made or derived from tobacco that is intended for human consumption, including any component, part, or accessory of a tobacco product; the term includes, without limitation, e-cigarettes, e-hookah, e-cigars, vape pens, advanced refillable personal vaporizers, and electronic pipes.

UPS prohibits the shipment of Cigarettes or Little Cigars (as those terms are defined at [ups.com/tobacco](http://ups.com/tobacco)) to consumers. To make other Tobacco Product Shipments, the Shipper must sign, agree to, and comply with the provisions set forth in an approved UPS agreement for the transportation of Tobacco Products. Shippers and receivers must comply with all applicable federal, state, provincial, or local laws or regulations, and all Tobacco Product Shipments must conform to the terms, conditions, restrictions, and prohibitions set forth at [www.ups.com/tobacco](http://www.ups.com/tobacco) at the time of shipping. It is the responsibility of the Shipper to ensure that a Shipment

tendered to UPS, including a Tobacco Product Shipment, does not violate any federal, state, provincial, or local laws or regulations applicable to the Shipment. UPS reserves the right to refuse to accept, transport, or deliver any Tobacco Product Shipment that UPS, in its sole and unlimited discretion, determines does not comply with UPS requirements for the shipment or any applicable law or regulation, and to discontinue any or all service to any Shipper for, among other reasons, tendering such a Shipment. UPS reserves the right to dispose of any Tobacco Product Shipment that Shippers are prohibited from shipping, that UPS is not authorized to accept, that UPS states that it will not accept, or that UPS has a right to refuse.

## 4. Provisions for Export and Customs Clearance of International Shipments

The Shipper (or the party tendering an international Shipment to UPS for service, referred to for purposes of this Section 4 as "Shipper") is responsible for compliance with all applicable U.S. export control requirements, and must provide UPS with all documentation and information required by the laws of the origin and destination countries for export and import of Shipments (i.e., for export and customs clearance). The Shipper is responsible for determining export and import licensing or permitting requirements for a Shipment, obtaining any required licenses and permits, and ensuring that the Consignee is authorized by the laws of the origin and destination countries to receive the Shipment. The Shipper must regularly review its import and export transactions and immediately notify UPS of any incorrect or incomplete information provided, including information filed with, or otherwise transmitted (whether in writing or electronically) to, a U.S. or other governmental agency. By tendering an international Shipment for service and providing UPS with documentation (including any Source Documents), the Shipper certifies that the documentation includes all required licenses and permits, that the statements in that documentation and any other information that the Shipper provides to UPS relating to exportation and importation are complete, true, correct, and in compliance with the laws of the origin and destination countries, and that the Consignee is authorized by the laws of the origin and destination

countries to receive the Shipment. Furthermore, the Shipper understands that civil and criminal penalties including seizure and forfeiture, may be imposed for failing to provide UPS with all required documentation, licenses, permits, statements, and information, for making inaccurate, false, or fraudulent statements, or for violating U.S. or other country laws regulating exports or imports (see, e.g., 13 U.S.C. § 305; 18 U.S.C. §§ 545, 554 and 1001; 19 U.S.C. §§ 1595a and 1592; 22 U.S.C. § 401; and Subchapter C of 15 C.F.R. (i.e., The Export Administration Regulations)).

Shipper further authorizes UPS to share information generally considered confidential under 19 CFR 111.24 or any applicable laws, rules, or regulations of countries other than the United States that govern the confidentiality of customs brokerage data, including but not limited to information concerning points of contact, addresses and telephone numbers, revenue, and customs entry data, with corporations owned by or under common ownership with UPS, with corporations owned and operated by United Parcel Service, Inc., Delaware, or with UPS's authorized service providers incidental to their provision of services.

When an international Shipment is tendered to UPS, UPS is thereby appointed as the agent for performance of customs clearance in the destination country to the extent allowed by law. The Shipper shall provide all Powers of Attorney and other authorizations required by applicable law for UPS to serve as the Shipper's agent to perform customs clearance in the destination country. UPS is specified as the nominal Consignee for the purpose of designating a customs broker to perform customs clearance. Local authorities may require documentation confirming that UPS has been designated as the nominal Consignee.

Fines, penalties, liquidated damages, storage charges, or other expenses incurred as a result of an action by U.S. Customs and Border Protection (or any other U.S. or other country's government agency regulating imports or exports), or as a result of the failure of the Shipper or Consignee to provide complete, true, and correct documentation, statements, or information required by the laws of the origin and destination countries (including the failure to obtain a required license or permit) will

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be charged to the Shipper or Consignee along with any applicable duties, fees, or taxes, and any applicable late payment fees assessed by UPS. Unless a written agreement between UPS and the Shipper specifies otherwise, UPS reserves the right in its sole and unlimited discretion to charge the Shipper or Consignee for any such fines, penalties, liquidated damages, storage charges, expenses, duties, fees, taxes, or late payment fees. Regardless of any such written agreement specifying otherwise, in the event of non-payment by the Consignee, the Shipper is liable for all Charges.

The Shipper agrees to indemnify, defend, and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from any and all claims, demands, expenses, or liabilities including, but not limited to, fines, penalties, liquidated damages, storage charges, duties, fees, taxes, late payment fees, or other money due, arising from the transportation, importation, exportation, or customs clearance of Shipments on behalf of the Shipper, or arising from the Shipper's noncompliance with the laws of the origin and destination countries, or UPS requirements applicable to the Shipment.

UPS provides routine customs clearance through UPS Supply Chain Solutions® brokerage offices designated by UPS for handling customs clearance of Shipments at no additional charge, except for UPS® Standard to and from Canada Shipments, for which a brokerage service charge applies. Other UPS Supply Chain Solutions® customs brokerage offices charge fees for the clearance of Packages and freight. For UPS Standard to Mexico, UPS Supply Chain Solutions® customs clearance is required. Failure to do so will result in Packages automatically returned to Shipper.

Additional charges may apply for complex customs clearance procedures, which include, but are not limited to, the following:

- Clearance procedures involving a government agency other than U.S. Customs and Border Protection;
- Customs Bonds;
- Drawbacks;
- Formal entries involving more than three tariff lines;
- Live Entries;
- Country of Origin Marking; or
- Temporary Import Bonds (T.I.B.).

UPS is under no obligation, unless the customer requests in writing and UPS agrees in writing, to undertake any pre- or post-importation action including, but not limited to, obtaining binding rulings, advising of liquidations, filing protests, or filing petitions for relief.

UPS may prepay duties, fees, or taxes on behalf of the payer. For importation into the United States, a fee will be assessed and billed to the importer. A fee may also apply for shipments to other countries.

For any claims arising from import, export or customs clearance activities, the liability of UPS (including UPS Supply Chain Solutions) shall be limited to the lesser of (i) \$50 per entry, filing, or transaction; or (ii) the amount of fees paid to UPS for such entry, filing, or transaction.

## 4.1 Electronic Export Information

If Electronic Export Information (EEI) is required to be filed through the Automated Export System (AES) under the Foreign Trade Regulations of the U.S. Bureau of the Census ("Census") (i.e., Part 30, 15 C.F.R.), and the Shipper has not filed the EEI and provided an Internal Transaction Number (ITN) to UPS to confirm that an EEI transaction was submitted to Census by the Shipper accepted and is on file in the AES, UPS will electronically file the required EEI on behalf of the Shipper, provided that all information required to file the EEI is supplied by the Shipper in the UPS Shipping System or other export documentation and UPS has received proper authorization or a Power of Attorney from the Shipper to complete and file the EEI. A processing fee will be assessed and billed to the Shipper. The Shipper is solely responsible for determining whether EEI is required to be filed through the AES for its shipment and for ensuring that the EEI is accurately and timely filed, whether by the Shipper or by UPS acting as the filing agent on behalf of the Shipper.

## 4.2 Certificate of Origin

UPS may, based solely on information that the Shipper furnishes, prepare a Certificate of Origin for goods manufactured and originating within the United States on behalf of the Shipper when one is required but not included with the export documents provided by the Shipper. When authorizing UPS to prepare a Certificate of Origin, the Shipper certifies that the information it provides to UPS is complete, true, and

correct and that the completed Certificate of Origin complies with the laws of each country where a claim will be made that the goods are manufactured and originate in the United States. A processing fee will be assessed and billed to the Shipper.

## 4.3 UPS Paperless® Invoice Service

A Shipper must register with UPS in advance of shipping to use UPS Paperless® Invoice service, where such services are available. By using UPS Paperless® Invoice service, the Shipper authorizes UPS to use the Shipper's letterhead and electronic signature to prepare true, correct, and paperless commercial invoices that reflect, in all material respects, the Shipper's sale transactions of merchandise to its buyers (i.e., the "Sold To" Parties) necessary to expedite in accordance with law the export and customs clearance of international Shipments. The Shipper shall provide to UPS in advance all required information including, but not limited to, the true and accurate price at which the merchandise was sold to the "Sold To" Party, any required additions to customs value (e.g., dutiable commissions, royalty/license fees, assists, packing costs, and proceeds of subsequent sales), the currency of the sale, country of origin, terms of sale, the quantities, ultimate Consignee, and a complete commercial description of the merchandise. By using the service, Shipper represents and certifies that any paperless commercial invoice that UPS prepares is true and accurate, which means that it is, in all material respects, an electronic copy of the same commercial invoice provided to the buyer. The Shipper shall have an affirmative, non-delegable duty to disclose to UPS any and all required commercial invoice information, and to ensure its accuracy and completeness. The Shipper must provide timely upload of PLD to use UPS Paperless® Invoice service.

## 4.4 Pre-Release Notification for Import Shipments

A Shipper or Consignee may request that UPS notify the Consignee prior to submission of a U.S. import Shipment to U.S. Customs and Border Protection so that the importer may validate the classification, valuation, or other import information. An additional fee applies for this service and will be billed to the importer or to the Shipper when the Shipper is selected as the payer of the duties and taxes for the Shipment.



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## 4.5 Record-Keeping

The Shipper agrees and consents that UPS may preserve a record of the carriage for an international Shipment using means other than producing a copy of the air waybill. The Shipper has a duty to and is solely liable for maintaining all records as required under the export and customs or other laws of the origin and destination countries, unless otherwise agreed to in writing. UPS assumes no responsibility to act as a record-keeper or record-keeping agent for the Shipper.

## 5. UPS Import Control® Service

UPS Import Control® service allows a Shipper to process an import Shipment, including commercial invoice. Where available, a Shipper may use UPS Import Control® service to create a Print Import Label, Electronic Import Label, or Print and Mail Import Label to provide to the sender or party tendering the Shipment to UPS, or a Shipper may request 1 UPS Pickup Attempt or 3 UPS Pickup Attempts to request that UPS make pickup attempts to retrieve import Shipments from a sender's address. 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight® Service Shipments. UPS Import Control® service is available only in countries where UPS pickup services are available. An additional charge will be assessed for each unique UPS Import Control label.

Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Import Control® service including, but not limited to, Hazardous Materials Shipments requiring shipping papers, firearms, or Shipments requiring Delivery Confirmation Services. C.O.D. service is not available for UPS Import Control® Shipments.

The maximum actual or declared value for each UPS Import Control® Shipment is \$50,000 per Package and \$100,000 per pallet, provided that, for any UPS Import Control® Package or pallet with an actual or declared value in excess of \$1,000, the Shipper must ensure that a UPS high-value shipment summary is generated and signed by the UPS driver or UPS Customer Center representative upon tender of the Shipment to UPS. If no high-value shipment summary is obtained and signed, the maximum actual or declared value of each such Package or pallet is limited to \$1,000.

Notwithstanding anything herein to the contrary, for all UPS Import Control® Shipments tendered to UPS for export from the U.S., that transit the U.S., or that contain U.S.-origin goods, the sender or tendering party is the exporter for purposes of the Export Administration Regulations ("EAR"), and it shall be responsible for determining licensing authority (license, license exception, or NLR) and obtaining the appropriate license or other authorization as provided in Section 4 ("Provisions for Export and Customs Clearance of International Shipments"). In no event shall a party arranging for UPS Import Control® service provide a writing assuming responsibility for determining licensing requirements and obtaining license authority for any UPS Import Control Shipment to the tendering party. UPS does not agree to serve as the exporter for purposes of the EAR.

## 6. Right of Inspection

UPS reserves the right in its sole and unlimited discretion to open and inspect any Shipment tendered to it for transportation, but is not required to do so.

## 7. Refusal of Service

UPS reserves the right to refuse to provide service, among other reasons, for any Shipment which by reason of the dangerous or other character of its contents may, in the sole judgment of UPS, soil, taint or otherwise damage other Shipments or UPS's equipment, or which is improperly or insecurely packed or wrapped, as determined by UPS in its sole judgment.

Before accepting any Shipment, UPS reserves the right to require sufficient verification, as determined by UPS in its sole and unlimited discretion, of the Shipper's name and address, or any other information necessary to accept the Shipment for service. UPS reserves the right to refuse to provide service for any Shipment or to or from any location, or to provide alternative service arrangements, or to intercept, hold or return any Shipment when, among other reasons, UPS, in its sole and unlimited discretion, determines that it is unsafe or economically or operationally impracticable to provide service, that its services are being used in violation of federal, state, or local law, or for fraudulent purposes, or when the account of the person or entity responsible for payment is not in good standing.

## 8. Packaging

It is the responsibility of the Shipper to ensure that proper packaging is used and that contents are adequately and securely packed, wrapped, and cushioned for transportation. Shipments must be so packed or wrapped as to meet UPS's published standards related thereto set forth in the Service Guide, or on the [ups.com](https://www.ups.com) website, and as to pass tests set forth in the International Safe Transit Association ("ISTA") Procedure 3A, Procedure for Testing Packaged Products, published by ISTA. Acceptance of tender by UPS is not an indication that a Package is packed in accordance with UPS's published standards. In addition, any tested product must be free from damage and the packaging must afford reasonable protection as determined by UPS in its sole judgment.

Shipments containing goods of high value or high risk, including without limitation jewelry, pharmaceuticals, computers, hand-held electronic devices, mobile telephones, and electronic components of these, must not have labels, customized shipping labels (including as created in a UPS Automated Shipping System), markings, logos, or other written notice of contents contained within the Package.

The use of UPS-provided packaging is not a guarantee that an item is sufficiently packaged for transportation. UPS does not provide special handling for Shipments with "Fragile," orientation markings (e.g., "UP" arrows or "This End Up" markings), or any other similar such markings.

When shipping media of any type containing sensitive personal information (such as personal financial or health information), it is recommended that the Shipper retain a copy of the data and secure the data on the media through encryption or other technological means. UPS is not liable or responsible for loss of, damage to, or irretrievability of data stored on media of any type, or for loss of information, including without limitation personal, health or financial information. For the shipment of electronic media, or for breakable items, see the packaging guidelines located at the [ups.com](https://www.ups.com) website. The guidelines advise against the use of UPS Express® Envelopes, UPS Express® Pak, or UPS Express® Pad Paks to ship sensitive personal information or breakable items.

UPS Worldwide Express Freight® Service Shipments must be palletized, stackable,

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able to be lifted by forklift, and shrink-wrapped or banded to a skid. Shipper must ensure that pallets and packaging comply with all applicable laws and regulations of the origin and destination country.

## 9. Use of UPS-Provided Materials and Services

UPS-provided materials including, but not limited to, packaging materials and supplies, envelopes, labels, label printers, shipping documents, publications and products are provided solely for the use of UPS Shippers to obtain UPS services on their behalf and to interact with UPS. Any other use of such UPS-provided materials is strictly prohibited.

UPS Express® Envelopes, UPS Express® Pak, UPS Express® Boxes, UPS Express® Tubes, UPS 10 KG Box and UPS 25 KG Box packaging may not be used for UPS® Ground, UPS® Standard, UPS 3 Day Select®, or UPS Worldwide Expedited® Shipments.

Under no circumstances may a Shipper sell any UPS-provided materials, products, or services to any third party without prior written authorization from UPS.

A weekly charge applies for use of UPS-provided thermal label printers.

## 10. Use of UPS Electronic Information Systems

Use of UPS electronic information systems to which Shippers are granted access by UPS and which are accessed by means of hardware, software, or internet interfaces, including UPS Shipping Systems, are subject to and will be governed by the terms in effect at the time of shipping for the relevant system, including without limitation, the UPS Technology Agreement, the iShip® Master Enterprise Service Agreement, the ConnectShip® End User License Agreement, or that agreement licensing use of a UPS Ready® solution.

## 11. Timely Upload of PLD; Missing PLD Fee

The Shipper must provide Timely Upload of Package Level Detail ("PLD") to UPS. If timely upload of PLD is not provided, certain UPS services are unavailable, including but not limited to Direct Delivery Only, Ship to a UPS Access Point® location, UPS Delivery Intercept® service, and UPS Proactive Response® service. Timely Upload of PLD as used in these Terms refers to the electronic transmission of all applicable PLD information to UPS at or before the

time that Shipments are tendered to UPS. PLD includes, but is not limited to, Consignee's full name, complete delivery address, and Shipment dimensions and weight. If Shipper does not upload all applicable PLD information to UPS, UPS reserves the right to determine missing PLD to be used for invoice purposes in its sole and unlimited discretion, up to and including maximum size and weight for the applicable service. In addition, a processing fee will be charged for missing PLD if Shipper does not upload all applicable PLD information to UPS prior to Package Delivery.

### 11.1 Use of PLD Obtained Email Addresses and Telephone Numbers

By including the email address or telephone number of the Consignee or associated addressee in PLD for a Shipment ("PLD Contact(s)"), the Shipper acknowledges and agrees that UPS may send notifications related to the delivery of such Shipment to the Shipment's associated PLD Contact(s) and may use such PLD Contact(s) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law. The Shipper warrants that (i) informed and specific consent, in compliance with all applicable laws, rules, and regulations (including, where applicable, of the jurisdiction of Consignee's domicile), has been secured from the individual associated with each PLD Contact to receive notifications from UPS related to the delivery of such Shipments and for use by UPS of the PLD Contact(s) in accordance with the UPS Privacy Notice in effect at the time of shipping, to the extent permitted by law and that (ii) the PLD Contact(s) is accurate and is controlled by the Consignee or associated addressee for the Shipment with which it is associated. Shipper will store such consents and, upon request by UPS, make available such consents to UPS.

The Shipper shall defend, indemnify and hold harmless UPS, its parent corporation, and affiliated companies, their officers, directors, employees, agents, and their successors and assigns, from and against any and all liability, losses, damages, costs and expenses (including reasonable legal fees) of any nature whatsoever incurred or suffered in connection with damages arising out of or resulting from any breach of the warranties in the previous paragraph.

The Shipper agrees that UPS and its representatives may contact the Shipper at any telephone number UPS has on file for the Shipper, including through the use of

autodialed and/or prerecorded calls and text messages.

## 12. ZIP Code/Postal Code Information

The Receiver's ZIP Code is a required part of the address for domestic Shipments. When available, ZIP+4 should be used. The Receiver's postal code, telephone number, and contact name are required parts of the address for international Shipments.

## 13. P.O. Boxes

UPS does not provide Delivery to a P.O. Box. The Shipper must make every effort to obtain a street address. If the Shipper should use a P.O. Box address, the recipient's telephone number must be included. A Package addressed to a P.O. Box may experience delays, is not covered by any UPS Service Guarantee, and is subject to an Address Correction charge. Army Post Office (APO) and Fleet Post Office (FPO) addresses are not accepted.

## 14. UPS Customer Center and UPS Worldwide Express Freight® Center

Before accepting a Shipment tendered for transportation or releasing any Shipment at a UPS Customer Center or a UPS Worldwide Express Freight® Center to a Consignee or other recipient, UPS reserves the right to require sufficient verification, as determined by UPS in its sole and unlimited discretion, of the Shipper's or recipient's name, address, authorization to ship or receive the Shipment, or any other information UPS deems necessary to accept or release the Shipment in its sole and unlimited discretion. Persons tendering or picking up Shipments on behalf of a business may be required to provide identification issued by the business and a government-issued identification. A Residential Consignee will be required to provide a government-issued identification. UPS reserves the right to require payment to be made at Customer Centers and UPS Worldwide Express Freight® Centers by payment card only.

## 15. Third-Party Retailer

The UPS Store® locations are independently owned and operated by licensed franchisees of The UPS Store, Inc., a subsidiary of United Parcel Service, Inc., and are not agents of UPS. Other Third-Party Retailers are independently owned and operated businesses and are not agents of UPS. UPS assumes no liability other than to the Third-Party Retailer as the Shipper of the Package,

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for lost, damaged or delayed Packages sent by the Third-Party Retailer. Any such liability to the Third-Party Retailer is subject to the limitations set forth in the Terms. All inquiries regarding Packages shipped by any Third-Party Retailer must be directed to the Third-Party Retailer that shipped the Package. UPS will deal solely with the Third-Party Retailer in all matters concerning Packages shipped by any Third-Party Retailer including, but not limited to: tracking/tracing requests; claims and guarantees; C.O.D. preparation and remittance; return of undeliverable Packages; proper packaging and labeling; and billing. Even if UPS responds directly to customers of the Third-Party Retailer regarding tracking requests, UPS will not be liable to those customers. The Third-Party Retailer is solely responsible for the issuance of any refunds and claims to those who shipped Packages by the Third-Party Retailer. For any Package shipped by the Third-Party Retailer with a declared value in excess of \$1,000, the Third-Party Retailer must provide a copy of the high-value control log to UPS at the time of tender of the Package. The Third-Party Retailer shall not ship any articles which UPS does not accept for transportation. The Third-Party Retailer shall indemnify and hold harmless UPS in any action against UPS arising from the loss, damage, or delay of a Package shipped by the Third-Party Retailer.

## 16. UPS Access Point® Locations

Packages that may be received for Delivery or tendered for shipment (meaning, Packages that have been processed for shipment prior to tender using a UPS Shipping System only) at a UPS Access Point® location are subject to restrictions, including, without limitation, in regard to weight and size and actual and declared value, as set forth in the applicable Service Guide and on the [ups.com](https://www.ups.com) website. Subject to modification by the Shipper, UPS Access Point® locations will hold Packages for up to seven (7) calendar days. Refer to tracking detail for Package-specific information, including but not limited to, the last available pickup date. If the Shipment is not picked up within seven (7) calendar days (or other time selected by the Shipper), it may be returned to the Shipper as undeliverable. See further details in Section 37 ("Special Handling of Undeliverable Shipments; Refused Shipments Returned"). Before accepting a Shipment tendered for transportation or releasing any Shipment at a UPS Access Point® location to a Consignee

or other recipient, a Shipper, Consignee, or other recipient may be required to produce sufficient verification of the Shipper's or recipient's name, address, authorization to ship or receive the Shipment, and any other information UPS deems necessary to accept or release the Shipment in its sole and unlimited discretion, including, without limitation, provision of government-issued identification.

### 16.1 Ship to a UPS Access Point Location Service

Subject to an additional charge and where available, Shippers with a valid UPS account may ship Packages directly to a UPS Access Point location to be picked up by the Consignee.

Shipper will require the Consignee to select its preferred means of notification from UPS (where available, e-mail, text message, or telephone call) and to provide a valid e-mail and/or phone number for notification. Shipper will transfer Consignee's preferred means of notification email and/or telephone number (where available) to UPS as part of the package level detail required for correct delivery of each package. UPS may, as a service provider on behalf of Shipper and where available, provide by email, text, or phone call notifications relating to the Shipment to the Consignee via the Consignee's preferred means of notification.

Where Shipper provides an e-mail address or phone number, Shipper does so pursuant to **Section 11.1 ("Use of PLD Obtained Email Addresses and Telephone Numbers")**.

UPS will deliver Ship to a UPS Access Point Location packages to the designated location. Delivery attempts to the designated UPS Access Point location constitute a delivery attempt for the purposes of the UPS Service Guarantee. Delivery is deemed complete when the package is delivered to the designated UPS Access Point location.

Additional terms, restrictions and requirements are set forth in the Service Guide for the applicable destination country and at [https://www.ups.com/media/en/ShiptoUPSAccessPointlocation\\_US\\_EN.pdf](https://www.ups.com/media/en/ShiptoUPSAccessPointlocation_US_EN.pdf), which are each incorporated herein by this reference.

## 17. Pickup Services – Scheduled

UPS offers the following Scheduled Pickup Services:

– *Daily Pickup*: When Daily Pickup service is selected, UPS will call on Shipper's

location once each business day to pick up Packages. UPS may not call upon a location on any day in which the account indicates that there are no Packages available for pickup.

- *Daily On-Route Pickup*: When Daily On-Route Pickup service is selected, UPS will call on Shipper's location each business day to pick up Packages while making deliveries in Shipper's area.
- *Day-Specific Pickup*: When Day-Specific Pickup is selected, UPS will call on Shipper's location each business day as preselected by Shipper. Shipper may select up to four business days per week for Day-Specific Pickup.
- *UPS Smart Pickup® service*: When UPS Smart Pickup® service is selected, UPS will call on Shipper's location any business day when the Shipper transmits PLD using the current version of WorldShip® software, UPS CampusShip® software, or [ups.com](https://www.ups.com) shipping, by the deadline designated by UPS, or if Shipper has scheduled a pickup by telephone or through the [ups.com](https://www.ups.com) website, prior to the deadline designated by UPS.

For Daily Pickup, Daily On-Route Pickup, and Day-Specific Pickup, a weekly service charge based on the account's weekly billing total, as reflected in the UPS billing system, will be assessed. The weekly billing total may not necessarily reflect all Packages tendered during a calendar week. For UPS Smart Pickup® service, a weekly service charge will be assessed.

Scheduled Pickup Services are not available for any UPS Worldwide Express Freight® Service.

## 18. UPS On-Call Pickup® Service

When UPS On-Call Pickup® service is requested by the Shipper, UPS will arrange (where reasonably practicable) a pickup at the Shipper's location. An additional charge for UPS On-Call Pickup® service will be assessed.

UPS On-Call Pickup® service from a Residential address will be assessed an additional surcharge for residential pickup. If the Residential address is in a remote or less accessible area as designated by UPS, an additional surcharge for extended area or remote Residential pickup also will apply.

UPS On-Call Pickup® service must be requested for each UPS Worldwide Express Freight® Service Shipment pickup or drop-off (for door-to-door and non door-to-door



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services), and may not be combined with a Package pickup. No additional charge for UPS On-Call Pickup® service applies to any UPS Worldwide Express Freight® Service.

## 19. Saturday Air Processing Fee; Saturday Export Processing Fee; Saturday Stop Charge

UPS offers Saturday pickup of UPS Air Services Packages and UPS Hundredweight Service® Air Services Shipments for Delivery in the United States and Puerto Rico where such services are available and subject to a processing fee. UPS offers Saturday pickup of UPS Worldwide Express Plus, UPS Worldwide Express, and UPS Worldwide Saver Shipments for Delivery to select destination countries where such services are available and subject to a processing fee. Saturday pickup is available for domestic UPS 3 Day Select® Service, UPS Ground, UPS Ground with Freight Pricing, UPS Hundredweight Service® UPS 3 Day Select, and UPS Hundredweight Service Ground Shipments in select areas (these areas are referred to here as “Saturday Ground Service Territories”). Within Saturday Ground Service Territories, a Saturday Stop Charge that varies depending on the type of pickup service selected will apply any time the Shipper requests that UPS pick up any Packages on a Saturday, in addition to any Saturday Air Processing fee(s), regardless of whether there are packages to be picked up that day. Refer to the Service Guide for an explanation of applicable charges associated with pickup service on Saturdays.

The Shipper should contact UPS for information regarding UPS's Saturday pickup area. Refer to UPS's website for Delivery commitment information applicable to Packages picked up on Saturday. Saturday pickup service is provided by the following methods:

- A Shipper may request Saturday pickup via UPS On-Call Pickup® service by contacting UPS on or in advance of each Saturday, excluding holidays, on which the service is needed.
- At the Shipper's option, UPS will call at the Shipper's premises every Saturday, excluding holidays, to pick up qualifying Shipments.
- Shippers with UPS Smart Pickup service may schedule a Saturday pickup by processing a qualifying Package for pickup each Saturday, excluding

holidays, on which the service is needed. Refer to Section 17 (“Pickup Services—Scheduled”) for additional information regarding scheduling a pickup via UPS Smart Pickup service.

The Saturday Air Processing fee (formerly referred to as a “Saturday Pickup” charge) will be assessed for each UPS Air Services Package or each UPS Hundredweight Service® Air Services Shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup® charge and Saturday Stop Charge.

The Saturday Export Processing Fee will be assessed for each UPS Worldwide Express Plus, UPS Worldwide Express, or UPS Worldwide Saver Shipment processed using a UPS Shipping System, tendered to UPS, or tendered to a Third-Party Retailer on a Saturday, in addition to any applicable UPS On-Call Pickup® charge and Saturday Stop Charge.

Where a Saturday pickup is requested but there are no Packages to be picked up, a minimum processing fee will be assessed outside Saturday Ground Service Territories.

## 20. Drop Shipment

A unique Drop Shipper account number will be assigned to approved Shippers and must be used solely for the origin and destination locations as specified in the UPS Drop Ship Letter of Understanding or as required by UPS.

UPS reserves the right to refuse any Drop Shipment request, in its sole and unlimited discretion, including, but not limited to, any Drop Shipment that is operationally or economically impracticable to transport. A request for Drop Shipment service is not reasonable unless the Shipper makes a prior arrangement with UPS, agreed to in advance by UPS, as to timing, location, and volume of the Drop Shipment.

When a Shipper, through prior arrangements with UPS, tenders Packages at UPS's receiving stations with a return address requiring a movement greater than a Zone 2 movement from the point of tender, any undelivered Packages will be returned automatically and will be charged at the rate applicable between the point of tender and the return address. The effective UPS Rates for the applicable shipment will apply.

UPS does not accept, and Shippers are prohibited from shipping, any Package via a Drop Shipment that contains Hazardous Materials, except for Limited Quantity/ORM-D Packages that are tendered for UPS Ground service in the 48 contiguous United States.

## 21. Delivery

UPS does not limit Delivery of a Shipment to the person specified as the Receiver in the UPS Shipping System. Unless the Shipper uses Delivery Confirmation service requiring a signature, UPS reserves the right, in its sole and unlimited discretion, to make a Delivery without obtaining a signature.

## 22. Direct Delivery Only Surcharge

Where available and subject to a Direct Delivery Only surcharge, UPS may in its sole and unlimited discretion accept a Shipper's request to limit (1) reroutes of Packages to an alternate address by the Consignee (including but not limited to Delivery Change Requests and UPS My Choice® requests, other than requests to hold for will call at a UPS Customer Center) and (2) delivery to a UPS Access Point® location following a first delivery attempt at a Residential address.

Direct Delivery Only does not limit UPS Delivery Intercept® requests or Delivery pursuant to UPS's driver release or Shipper Release procedures, and does not require signature on Delivery or Delivery to the person specified as the Receiver in the UPS Shipping System. The Shipper must provide timely upload of PLD to request Direct Delivery Only.

## 23. Residential Surcharge

A Residential Surcharge will apply if either the delivery address entered in the UPS Shipping System or the actual delivery address is considered Residential (regardless of a Shipper's designation of the address as Commercial).

## 24. Delivery Area Surcharge

A Delivery Area Surcharge or Extended Delivery Area Surcharge will apply to each Package delivered to certain ZIP Codes within the 48 contiguous states. A Remote Area Surcharge will apply to each Package delivered to, and any UPS On-Call Pickup service from, certain ZIP Codes within Alaska and Hawaii. Refer to the Area Surcharge listing at [ups.com/rates](https://www.ups.com/rates) for the listings of effective applicable ZIP Codes

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for the Delivery Area Surcharge, Extended Delivery Area Surcharge and Remote Area Surcharge.

A Delivery Area Surcharge, Extended Delivery Area Surcharge or Remote Area Surcharge, respectively, will apply if either the delivery (or pickup, where applicable) address entered in the UPS Shipping System or the actual delivery (or pickup, where applicable) address falls within ZIP Codes designated by UPS as subject to such charges. Such charges apply in addition to all other applicable Charges, including but not limited to the Residential Surcharge.

## 25. Delivery Attempts; UPS Access Point® Locations

If UPS is unable to deliver a Shipment, a notice will be left at the Consignee's address stating that Delivery has been attempted. Thereafter, a second and, if necessary, a third attempt to deliver the Shipment may be made without additional charge.

For Residential deliveries and where available, UPS may in its sole and unlimited discretion, after the first delivery attempt, deliver a Shipment to a UPS Access Point® location, where such Shipment will be held for pickup. Requests for subsequent Delivery attempts are subject to additional Charges which will be assessed to the Consignee. For UPS Worldwide Express Freight® Service Shipments, only one Delivery attempt will be made and subsequent Delivery attempts are subject to additional charges which will be assessed to the Consignee. Refer to Section 30 ("Delivery Change Requests") for further information.

## 26. Hold for Pickup and Hold at Location Services

At the time a Shipper tenders a Shipment to UPS, the Shipper may request that UPS hold a domestic Package at a designated UPS Customer Center for pickup by the Consignee. For each such Shipment, the Shipper will complete an address label showing the words "Hold for Pickup," the Consignee's name, telephone number, the name of a contact person, and the full address of the designated UPS Customer Center. In addition, the Shipper will apply a UPS Hold for Pickup label below the address label on the Shipment. Hold for Pickup is not available for international Package shipments.

For UPS Worldwide Express Freight® Service Shipments, the Shipper may

request that UPS hold a UPS Worldwide Express Freight® Service Shipment at a UPS Worldwide Express Freight® Center location for pickup by the Consignee. For each such Shipment, the Shipper will complete an address label showing the words "Hold for Pickup," the Consignee's name, telephone number, the name of a contact person, and the full address of the Consignee (designated UPS Worldwide Express Freight® Center address not required).

UPS will hold the Shipment at the designated UPS Customer Center or UPS Worldwide Express Freight® Center and will attempt to contact the Consignee at the telephone number shown on the label. Shipments not picked up within five (5) business days from the date of arrival will be considered undeliverable.

## 27. Shipper Release

A Shipper may request that UPS release a Shipment on the first Delivery attempt. When Shipper Release is selected, UPS will make only one Delivery attempt, a signature will not be obtained upon Delivery, and a UPS Delivery record showing a completed Shipper Release delivery shall be conclusive proof that Delivery was completed. Shipper Release is provided solely at the Shipper's risk of loss or damage arising from the release of the Shipment by UPS and UPS will not be liable for any damages arising from the release of the Shipment.

## 28. UPS carbon neutral

A Shipper may request that UPS offset the climate impact of a Shipment via UPS carbon neutral service by selecting UPS carbon neutral at the time a Shipment is tendered to UPS. By selecting UPS carbon neutral, UPS will purchase and retire in the appropriate registry a sufficient number of voluntary or regulatory carbon credits as determined by UPS in its sole and unlimited discretion to offset calculated carbon dioxide emissions. UPS carbon neutral is available only for Shipments shipped using a UPS Automated Shipping System. An additional charge will be assessed for each Package or pallet.

## 29. UPS Delivery Intercept® Service

After a domestic Package has been tendered to UPS but before Delivery, a Shipper may request that UPS return a Package to the Shipper, reroute a Package (including a request by Shipper to correct an address, or where a Package has been returned to

the Shipper after a Delivery attempt), hold the Package for pickup at a UPS Customer Center, or hold a Package for future Delivery. UPS may in its sole and unlimited discretion also accept a UPS Delivery Intercept® request from a Third Party when the Shipper has requested that the Third Party's UPS account number be billed for such Package. UPS will honor a UPS Delivery Intercept® request in its sole and unlimited discretion where practicable and where the Shipper has guaranteed payment of applicable Charges resulting from the change. UPS shall not be liable for any damages whatsoever for failure or refusal to comply with a UPS Delivery Intercept® request.

An additional charge, set forth in the UPS Rates applicable to the Shipment in effect at the time of the request will be assessed for each Package returned to the Shipper, rerouted, or held for future Delivery. If a request to reroute a Package requires a Package movement from the original Receiver address beyond a UPS Zone 2, additional Charges also will apply. Such additional Charges will be calculated as a newly-initiated Shipment between the original Receiver address and the new rerouted address, and will include (but not be limited to) all applicable surcharges. All original Charges will continue to apply as if the Package were delivered to the original Receiver address. For a request to return to the Shipper, all applicable Charges will apply and be assessed to the Shipper, as set forth in Section 37 ("Special Handling of Undeliverable Shipments; Refused Shipments Returned").

The Shipper must provide timely upload of PLD to initiate a UPS Delivery Intercept® request.

## 30. Delivery Change Requests

After the Receiver has received notice from UPS that Delivery has or will be attempted, the Receiver may request that UPS hold a Package for pickup at a UPS Customer Center. In addition, a Commercial Receiver may request that UPS return a Package to the Shipper before Delivery is attempted. After the Receiver has received notice from UPS that Delivery has been attempted, the Receiver may request that UPS return a Package to the Shipper, hold for future Delivery, reroute a Package, direct eligible Packages to a UPS Access Point® location, redeliver to the original address a Package that was taken to a UPS Access Point location, or other such Delivery Changes as UPS



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in its sole and unlimited discretion may offer (collectively, “Delivery Change”). A UPS InfoNotice® tag or postcard number is required for requests to reroute.

An additional charge set forth in the UPS Rates applicable to the Shipment in effect at the time of the request will be assessed to the Consignee for each Package rerouted, redelivered, directed to a UPS Access Point location, or held for future Delivery by a Delivery Change Request. If any Delivery Change Request requires a Package movement from the original Receiver address beyond a UPS Zone 2, additional Charges also will apply and be assessed to the Consignee. Such additional Charges will be calculated as a newly-initiated Shipment between the original Receiver address and the new rerouted address, and will include (but not be limited to) all applicable surcharges. All original Charges will continue to apply as if the Package were delivered to the original Receiver address. For a request to return to Shipper, all applicable Charges will apply and be assessed to the Shipper, as set forth in Section 37 (“Special Handling of Undeliverable Shipments; Refused Shipments Returned”).

For UPS Worldwide Express Freight® Service pallets, after the Receiver has received notice from UPS that Delivery will occur, the Receiver may request that UPS hold a pallet at a UPS Worldwide Express Freight® Center. After the Receiver has received notice from UPS that Delivery has been attempted, the Receiver may request that UPS return a pallet to the Shipper, hold for future Delivery, or make a Delivery Reattempt. Delivery Reattempt charges will apply to subsequent attempts to deliver UPS Worldwide Express Freight® Service Shipments beyond the first Delivery attempt. For requests to return to the Shipper, all applicable Charges will apply and be assessed to the Shipper.

UPS will honor a Delivery Change Request in its sole and unlimited discretion where practicable and where the Receiver has guaranteed payment of any applicable Charges resulting from the change. By requesting a Delivery Change, the Receiver acknowledges and agrees that the limitations of liability set forth in the Terms in effect at the time of Shipment apply to the Shipment subject to the Delivery Change Request and that the value originally declared by the Shipper, if any, shall continue to apply throughout the course of transportation pursuant to the Delivery

Change Request. UPS assumes no liability other than to the Shipper of the Shipment for loss, damage, or delay of any Shipment subject to Delivery Change.

UPS may restrict Delivery Change Requests at the request of the Shipper. Delivery Change Requests for Packages containing firearms are not available. Delivery Change Requests to reroute or direct to a UPS Access Point location international Packages or Packages requiring an adult signature are not available. It is the responsibility of the Receiver to ensure that a Delivery Change Request complies with all federal, state and local laws and regulations applicable to the Shipment.

## 31. Correction of Addresses

If any Shipment as addressed by the Shipper has an incorrect or incomplete address (examples include, but are not limited to, P.O. Boxes, missing suite, apartment, or unit numbers, old addresses, and missing/incorrect ZIP Codes), UPS will make reasonable efforts, to be determined in its sole and unlimited discretion, to secure the correct or complete address. An address validated by UPS may be incorrect or incomplete for purposes of completing Delivery, and may be corrected by UPS. If the correct or complete address is secured, UPS, at its sole and unlimited discretion, will attempt Delivery, and the Shipper, upon request, will be provided with the correct or complete address in order to update its internal records. UPS may in its sole and unlimited discretion correct or complete an address based on information obtained from the Shipper or Consignee. An address correction charge will be assessed to the Shipper for an address correction or completion.

## 32. Saturday Delivery

UPS offers Saturday Delivery by request for certain Delivery areas for certain UPS Air Services and international services, as set forth in the Service Guide. To request Saturday Delivery for these services, a Shipper must indicate the selection in the UPS Shipping System and attach a Saturday Delivery routing label to each Package or pallet. Refer to UPS's website for available Saturday Delivery areas for these services. Where Saturday Delivery is requested, an additional charge will be assessed for each such Shipment for Saturday Delivery and will be billed to the payer of the Charges.

Saturday Delivery is also available without an additional charge for certain Delivery

areas for certain UPS Air Services and international services, but not by request. Refer to UPS's website for Saturday Delivery commitment information for these services. Where Saturday Delivery is available for such Shipments, a Saturday routing label is not required.

Saturday Delivery for UPS 3 Day Select, UPS Ground, UPS Ground with Freight Pricing, UPS Hundredweight Service UPS 3 Day Select, UPS Hundredweight Service Ground, UPS Standard from Canada, and UPS Standard from Mexico Shipments is available for certain Delivery areas, but not by request. Refer to UPS's website for Saturday Delivery commitment information for these services. Where Saturday Delivery is available for these services, a Saturday routing label is not required and there is no additional charge.

## 33. Delivery Confirmation Services

UPS provides the following Delivery Confirmation Services. An additional charge applies for each service. Delivery Confirmation information, including signatures where applicable, is available online or by mail. Where applicable, only valid UPS accounts will receive responses via mail:

### 33.1 Delivery Confirmation (domestic only)

A Shipper may request Delivery Confirmation Service by indicating Delivery Confirmation in a UPS Automated Shipping System. Delivery Confirmation information will include the date of Delivery and either the name of the recipient or the disposition of the Package; or, in the event of a return, the reason for the return and the date processed.

### 33.2 Delivery Confirmation Signature Required (domestic and international)

A Shipper may request UPS to obtain the recipient's signature on Delivery. The Shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS may obtain, at its sole and unlimited discretion, a signature, other electronic acknowledgment of receipt or authorization to release without a signature upon delivery pursuant to the UPS My Choice® service from the recipient when this option is selected.

### 33.3 Delivery Confirmation Adult Signature Required (domestic and international)

A Shipper may request UPS to obtain the signature of an adult 21 years of age or older on Delivery. UPS, in its sole and

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unlimited discretion, will determine if Delivery can be completed when such a request is made, and may request photo identification indicating the recipient's age, before completing Delivery. The Shipper must use a UPS Automated Shipping System to initiate a request for this service. UPS reserves the right to assess the Shipper the additional charge for this service when the Shipper requests UPS to obtain an adult signature on Delivery and an approved UPS label is not affixed to the Package or pallet indicating such request, or, the Shipper tenders a Package or pallet that, based upon its contents, requires an approved UPS label requesting an adult signature upon Delivery and no such label has been affixed to the Package or pallet.

## 34. UPS Next Day Air® Early Verbal Confirmation of Delivery

The Shipper may request optional Verbal Confirmation of Delivery when shipping via UPS Next Day Air® Early. Verbal Confirmation of Delivery is not available in Hawaii and is not available for international Shipments. When this service is selected, UPS will call the Shipper to confirm Delivery on the day of Delivery. The additional charge for each Verbal Confirmation of Delivery request will be billed to the payer of the Charges.

## 35. Proof of Delivery (P.O.D.)

Upon request, UPS will provide proof of Delivery of a Shipment via fax transmission, email, or mail. The request must include a fax number, including area code, for an operating fax machine, an email address for email delivery, or an address deliverable by the United States Postal Service for mail.

## 36. Tracking/Tracing and Refund Request Charge

UPS reserves the right to assess a Shipper an additional charge per request for each Tracking/Tracing and Refund Request initiated by or at the request of the Shipper. This charge will not be assessed for the first 50 tracking requests per calendar week, or for a quantity of tracking requests equal to or less than 20 percent of the Shipper's volume for that week, whichever is greater. This charge will not be assessed for a quantity of tracing requests equal to or less than two percent of the Shipper's volume for that week. UPS also reserves the right to assess the Shipper a charge set forth in the effective UPS Rates for Service

Guarantee refund requests when the subject Shipment was delivered in accordance with the applicable UPS Service Guarantee in the effective Terms.

## 37. Special Handling of Undeliverable Shipments; Refused Shipments Returned

Shipments refused by the Consignee, or which cannot be delivered for any reason will be returned to the Shipper at Shipper's expense, including, but not limited to, forwarding costs, return transportation charges and all other applicable Charges, duties, and taxes. Such Charges will be calculated as a newly-initiated Shipment between the original delivery address and the return address, and will include (but not be limited to) all applicable surcharges. All original Charges will continue to apply as if the package were delivered to the original delivery address. Undeliverable international Shipments returned to the Shipper also are subject to an undeliverable Shipment surcharge set forth in the effective UPS Rates. The UPS Service Guarantee does not apply to undeliverable Shipments returned to the Shipper.

UPS reserves the right to dispose of a Shipment, including salvage (for salvaged Shipments, after retention of the Shipment for a reasonable period of time as determined by UPS, not to exceed 30 days) if the Shipment is refused by the Consignee or for any other reason cannot be delivered, and return of the Shipment is refused by the Shipper or the Shipment cannot otherwise be returned to the Shipper for any reason. UPS's right to dispose of a package includes, but is not limited to, situations where UPS determines in its sole and unlimited discretion that it is unsafe or economically or operationally impracticable to provide delivery or return service. The Shipper or Consignee's sole recourse in such circumstances shall be in accordance with and subject to Sections 54 ("Claims and Legal Actions: Individual Binding Arbitration of Claims") and 55 ("Responsibility for Loss or Damage").

## 38. C.O.D. Service

UPS accepts C.O.D. Packages for Delivery in the United States and Puerto Rico. C.O.D. service is not provided for international Shipments except for international Shipments originating in Canada for Delivery in the United States. C.O.D. service is not available for UPS Worldwide Express Freight Services from any origin.

## 38.1 Preparation and Listing of C.O.D. Packages

Shippers not using a UPS Automated Shipping System must prepare and attach to each C.O.D. Package a UPS® C.O.D. tag showing the amount to be collected and enter such amount in the space provided for that purpose.

Shippers using a UPS Automated Shipping System will generate, and apply to each C.O.D. Package, a system-generated address label with a C.O.D. bar code and the amount to be collected for each individual Package. Each C.O.D. Package in a UPS Hundredweight Service® or UPS Ground with Freight Pricing C.O.D. Shipment must carry a C.O.D. tag or system-generated label for the goods contained in that Package.

## 38.2 Responsibility for C.O.D.s

Upon Delivery of each C.O.D. Package, UPS will attempt to collect the amount shown on the C.O.D. tag or the system-generated label attached to the Package and transmit to the Shipper the amount so collected (subject to the terms in Section 38.9, "Remittance of C.O.D.s," below), or, if collection cannot be made, will return the Package to the Shipper. The Shipper must notify UPS within 45 days from the date of shipment of a C.O.D. Shipment if the Shipper has not received payment of the C.O.D. amount, or any claim relating thereto shall be deemed waived. Suits shall be instituted within two years after denial of any portion of the claim.

If collection cannot be made within three Delivery attempts, or the Consignee refuses Delivery, UPS will return the Package to the Shipper.

## 38.3 Consignee's Checks in Payment of C.O.D.s

Unless instructions to collect a cashier's check or money order only are shown on the C.O.D. tag (in conformity with the instructions on the tag) or system-generated label, UPS will accept a check or other negotiable instrument issued by or on behalf of the Consignee. When instructions to collect a cashier's check or money order only are clearly indicated on the C.O.D. tag or system-generated label, UPS reserves the right to accept a cashier's check, money order, official bank check, or other similar instrument issued by or on behalf of the Consignee.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar

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instruments) tendered in payment of C.O.D.s will be accepted by UPS based solely upon the Shipper assuming all risk relating thereto, including, but not limited to, risk of non-payment, insufficient funds, and forgery, and UPS shall not be liable upon any such instrument.

All checks or other negotiable instruments (including cashier's checks, official bank checks, money orders, and other similar instruments) will be transmitted to the Shipper together with UPS's own check if Consignee check(s) collected are for less than the C.O.D. amount. Remittances (checks, money orders, etc.) received that are less than the C.O.D. dollar amount indicated by the Shipper will be reimbursed for the full amount unless the variance of the amount remitted is less than \$1.00.

**38.4 C.O.D. Package of \$10,000 or More**  
UPS may require payment for any C.O.D. Package of \$10,000 or more to be received in a single check or other negotiable instrument such as a cashier's check, money order, official bank check, or other similar instrument.

**38.5 Acceptance of Personal Check**  
In the event that UPS accepts a personal or company check when a Shipper has properly instructed UPS to collect a cashier's check or money order only, UPS reserves the right, in its sole and unlimited discretion, to deposit into a UPS account the personal or company check collected and to provide the Shipper with a check issued by UPS.

**38.6 C.O.D. Remittance Verification**  
In the event that a Shipper timely notifies UPS that the Shipper has not received payment of the C.O.D. amount, if UPS's records show that it collected a C.O.D. payment and the remittance has not been cashed, UPS may, in its sole and unlimited discretion, provide the Shipper with a digital image of the check or money order along with a C.O.D. Remittance Verification in order to assist the Shipper in locating the missing C.O.D. payment. If the Shipper is still unable to locate the C.O.D. payment, UPS may, in its sole and unlimited discretion, provide the Shipper with an indemnified C.O.D. check or money order, which is a digital image of the original payment collected by UPS at the time of Delivery and can be deposited in a bank, provided that the original check or money order has not previously been deposited

or negotiated. If the indemnified check or money order turns out to be invalid for any reason including, but not limited to, insufficient funds or forgery, UPS shall not be liable upon the instrument.

**38.7 Restrictions**  
C.O.D.s are accepted for amounts up to \$50,000 per Package.

C.O.D. Packages with an amount to be collected in excess of \$500 are not accepted for transportation via a UPS Drop Box.

Entry of a C.O.D. amount is not a declaration of value for carriage. Payment of the C.O.D. charge does not constitute payment of the declared value charge.

UPS will not accept currency in any amount for payment of C.O.D. Shipments.

**38.8 Charges for C.O.D. Collections**  
An additional charge will be assessed for each C.O.D. Package tendered to UPS.

**38.9 Remittance of C.O.D.s**  
Subject to the following provisions of this Section, UPS shall remit C.O.D. collections to the Shipper after the date of collection.

The Shipper irrevocably authorizes UPS to apply, in its sole and unlimited discretion and without prior notice to the Shipper, any C.O.D. collections to any past due Charges owed by the Shipper. To this end, if there are any past due Charges owed by the Shipper, the Shipper hereby (a) irrevocably assigns and transfers to UPS all of the Shipper's right, title and interest in and to each check or other negotiable instrument for payment of a C.O.D. that is received by UPS or its employee or agent, and (b) constitutes and appoints UPS as the Shipper's attorney-in-fact and authorizes UPS, in the Shipper's name, place, and stead, to endorse any such check or other negotiable instrument with the Shipper's name, to deposit the same into any UPS account, and to apply the proceeds of the same against any past due Charges owed by the Shipper. The Shipper acknowledges and agrees that such appointment of UPS as the Shipper's attorney-in-fact is coupled with an interest and is irrevocable. UPS may exercise any of its rights under this Section either directly or through any employee or agent.

The Shipper relinquishes, waives, and agrees not to assert any claim against UPS or any of its employees or agents, any Consignee, any collecting or paying bank, or any other person or entity, that may

directly or indirectly arise as a result of UPS's exercise of any of its rights under this Section "Remittance of C.O.D.s." Without diminishing any of UPS's rights under the preceding sentence, the Shipper agrees that UPS and such other persons or entities shall not be liable to the Shipper or any other person or entity for any special, incidental, or consequential damages in any claim made with respect to UPS's exercise of any such rights.

The Shipper agrees that, following UPS's application of any C.O.D. collections to any past due Charges owed by the Shipper in accordance with this Section, the Shipper will continue to be fully liable for the payment of all remaining Charges owed by the Shipper (including, without limitation, (i) any Charges that are not covered by the application of the C.O.D. collections, and (ii) any Charges relating to a previously applied C.O.D. collection that is reversed by reason of the uncollectibility of the C.O.D. check or other negotiable instrument or otherwise).

Nothing in this Section shall constitute an election of remedies by UPS or any other person or entity or a waiver of any of the rights of UPS or any other person or entity under the remaining provisions of the Terms or at law or in equity.

## 39. UPS Returns® Services

Where available, UPS offers UPS Returns® Services (including UPS Authorized Return Service®, Print Return Label, Electronic Return Label, Print and Mail Return Label, 1 UPS Pickup Attempt, 3 UPS Pickup Attempts, UPS Returns® on the Web, and UPS Returns® Exchange). 3 UPS Pickup Attempts is not available for UPS Worldwide Express Freight® Service Shipments. UPS Authorized Return Service® requests and UPS Returns® Exchange requests are contractual Package services only.

An additional accessorial charge applies to each UPS Returns® Services Package or pallet and will be assessed when the service is requested, unless the applicable Service Guide specifically provides otherwise. The applicable charges will be those set forth in the UPS Rates in effect at the time the charge is applied. After entering the UPS system, a Package or pallet returned will be charged the rate calculated from the pickup location to the destination via the service selected.



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Shipments containing certain items are prohibited from being shipped and are not accepted by UPS for UPS Returns® Services including, but not limited to, Hazardous Materials Shipments requiring shipping papers, firearms, and Shipments requiring Delivery Confirmation Services.

C.O.D. (Collect on Delivery) service is not available for UPS Returns® Services Packages. Third Party Billing is not available for UPS Returns® Services in the United States. Third Party Billing is available for UPS Returns® Services outside the United States.

UPS Returns® Services Shipments are subject to maximum declared values. See Section 55.1, "Maximum Declared Values."

## 40. UPS Rates

The applicable UPS Rates are determined on the basis of Shipment and Shipper characteristics, including Shipment weight and size and origin to destination distance, and are subject to change. Except as otherwise stated in the Terms, all charges, fees, or surcharges shall be those set forth in the UPS Rates in effect at the time of shipping.

To determine the amount of any Charges for UPS service, consult the UPS Rates in effect at the time of shipping. The effective UPS Rates are available at [www.ups.com](http://www.ups.com) and upon request at the local UPS office.

Shippers are responsible for providing accurate and complete Shipment information in the UPS Shipping System used, including service selected, number, weight, and dimensions of Shipments. If any aspect of the Shipment information is incomplete or incorrect as determined by UPS in its sole and unlimited discretion, UPS may adjust Charges at any time.

If multiple Packages are tendered for transportation, at the same time or at different times, using the same shipping label and tracking number or a shipping label altered without UPS's express authorization, each of which is prohibited, UPS reserves the right to refuse service or to apply Charges to each such Package in its sole and unlimited discretion.

UPS reserves the right in its sole and unlimited discretion to use any mode of transportation whatsoever to provide the service selected by the Shipper. Regardless of the mode of transportation used, the effective UPS Rates for the service selected by the Shipper shall apply. If, however, a Shipper selects a UPS service to a

destination for which only a higher level of service is available, UPS will substitute the next higher level of available service and will charge the corresponding rate for the substituted service.

### 40.1 Daily Rates and Retail Rates

Daily Rates apply to UPS account holders who received Daily Rates prior to July 11, 2016, to Shippers who establish a six-digit UPS account on or after July 11, 2016, or as UPS may otherwise agree in writing.

Shippers who do not receive Daily Rates will be charged Retail Rates. Retail Rates also apply to Shipments processed and paid for at The UPS Store® locations or UPS Customer Centers.

Shippers who drop off at any The UPS Store® location, UPS Access Point location or a UPS Customer Center Packages that have already been processed prior to drop off will receive the rates applicable to the transaction. UPS Worldwide Express Freight® Service pallets that are processed as door-to-door pallets prior to drop off at a UPS Worldwide Express Freight® Center will receive door-to-door rates.

### 40.2 Letter Rates

Letter Rates for domestic Shipments are available only for UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of eight ounces or less. UPS Express® Envelopes containing items other than those listed or weighing more than eight ounces will be assessed the corresponding rate for the applicable weight. For international Shipments, UPS Express® Envelopes may be used only for single package documents of no commercial value (which may include electronic media in some countries), with an actual weight of eight (8) ounces or less. UPS Express® Envelopes containing other items, or weighing more than eight (8) ounces will be assessed the corresponding rate for the applicable weight (except as expressly set forth in Section 40.3 ("Pak Rates")).

### 40.3 Pak Rates

Pak Rates are available only for UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export shipments in UPS Express® Envelopes containing correspondence, urgent documents, or electronic media, with an actual weight of more than eight ounces but less than or equal to two pounds; or when UPS Express® Pak is selected at the time of shipping, the

customs value of the Package is less than or equal to \$100.00, and the weight of the Package is two pounds or less. UPS Express® Pak shipments weighing more than two pounds will be assessed the corresponding applicable UPS Rates for the Shipment.

### 40.4 UPS 10 KG Box and UPS 25 KG Box Rates

UPS 10 KG Box and UPS 25 KG Box Rates apply to UPS Worldwide Express Plus®, UPS Worldwide Express®, and UPS Worldwide Saver® single package U.S. export Shipments, using UPS 10 KG Box and 25 KG Box packaging. Shipments that exceed 10 KG and 25 KG, respectively, will be assessed the applicable UPS Rates for the actual weight and service selected.

### 40.5 Private Express Statutes

The Shipper shall comply with the requirements of the Private Express Statutes when using UPS 2nd Day Air® A.M. and UPS 2nd Day Air® services.

### 40.6 Rates for Large Packages; Large Package Surcharge

For domestic Shipments, a Package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches, or its length exceeds 96 inches.

For international Shipments, a Package is considered a "Large Package" when its length (longest side of the package) plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches.

The rate for a Large Package will be based on the greater of the dimensional weight or the actual weight, and is subject to a minimum billable rate set forth in the UPS Rates applicable to the Shipment in effect at the time of the shipping.

A Large Package Surcharge (LPS) will be applied to each Large Package, including any Package that exceeds the weight or size restrictions set forth in Section 3.1 ("Items Not Accepted for Transportation"). Each Large Package in a multiple-package Shipment may receive an LPS. LPS will not apply to UPS Authorized Return Service® UPS® Ground Packages, or to UPS Worldwide Express Freight® Service Shipments.

### 40.7 Over Maximum Limits Charge

Packages that exceed the weight or size restrictions set forth in Section 3.1 ("Items Not Accepted for Transportation") are subject to one or more of the following additional charges: Over Maximum

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Weight, Over Maximum Length, or Over Maximum Size. Such charges apply in addition to all other applicable Charges, including but not limited to the Large Package Surcharge. UPS reserves the right in its sole and unlimited discretion to return such Packages to the Shipper at Shipper's expense.

## 40.8 Additional Handling Charge

An Additional Handling charge will be assessed for any Package that requires special handling, as determined by UPS in its sole and unlimited discretion, including, but not limited to:

- Any article that is not fully encased in a corrugated cardboard shipping container, including but not limited to any article encased in an outside shipping container made of metal, wood, hard plastic, soft plastic (e.g., plastic bag), or expanded polystyrene foam (e.g., Styrofoam);
- Any cylindrical-like item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container;
- Any Package with its longest side exceeding 48 inches or its second-longest side exceeding 30 inches;
- Any Package with an actual weight greater than 70 pounds; and
- Each Package in a UPS Hundredweight Service®, UPS Ground with Freight Pricing, UPS® Standard, or international Shipment (excluding UPS Worldwide Express Freight® Service Shipments) where the average weight per Package is greater than 70 pounds and the weight for each Package is not specified in the UPS Shipping System used.

## 40.9 Oversize Pallet Handling Surcharge

UPS Worldwide Express Freight® Service pallets are subject to maximum size and weight restrictions (which vary by origin and destination) as set forth at [https://www.ups.com/media/en/wweef\\_max\\_dim.pdf](https://www.ups.com/media/en/wweef_max_dim.pdf). Pallets exceeding size or weight restrictions are not accepted for transportation without prior approval by UPS. Pallets that exceed these restrictions are subject to an Oversize Pallet Handling Surcharge.

## 41. Peak Surcharges

One or more Peak Surcharges will apply to certain Packages tendered to UPS for shipment during a Peak Period, based on service level and package characteristics. Details regarding the application of

Peak Surcharges and Peak Periods are set forth at [ups.com/peaksurcharges](https://ups.com/peaksurcharges). Peak Surcharges apply cumulatively if a Package meets more than one of the specified criteria. Peak Surcharges apply in addition to any other applicable Charges. No waiver, discount, or reduction of any type to the Peak Surcharges shall apply unless UPS agrees in writing to such waiver, discount, or reduction with specific written reference to the Peak Surcharges.

## 42. Fuel Surcharges

UPS reserves the right to institute fuel surcharges on some or all Shipments without prior notice. The surcharges are subject to adjustment weekly. The surcharges may apply to any domestic or international transportation or other charges including, but not limited to, any accessorial charge or surcharge. The current fuel surcharges are set forth at [ups.com/bridge/fuelsurcharge.html](https://ups.com/bridge/fuelsurcharge.html).

Regardless of the mode of transportation used, the effective fuel surcharge for the service selected by the Shipper shall apply. The surcharges will be applied to such services and for such periods as UPS, in its sole and unlimited discretion, may determine necessary.

## 43. Manual Processing Charges

UPS reserves the right to assess a manual processing charge of \$0.50 per Package or \$35 per week (whichever is greater) to Shippers who ship Packages using a UPS Shipping System that applies outdated UPS Rates until such time as the Shipper upgrades the UPS Shipping System to reflect current UPS Rates.

A manual processing service charge will be assessed to each Package shipped using a UPS 3 Day Select® or UPS Ground shipping document.

## 44. Third Party Billing Service

Any Shipment billed to a Third Party (regardless of the country of origin or destination of the Shipment) is subject to a Third Party Billing Service fee, charged to the payer, set forth in the Service Guide at the time of shipping. The fee for Third Party Billing Service shall be charged for each transaction, based upon all Charges, excluding charges, duties and taxes assessed by government authorities. The Third Party Billing Service fee will not apply to UPS Returns Services or UPS Import Control Shipments.

## 45. Billing Options for Domestic Shipments

Unless otherwise agreed to in writing by UPS, Charges will be billed to the Shipper.

UPS accepts Shipments for Collect billing and Third Party billing (subject to a Third Party Billing Service fee), provided the Consignee or Third Party has a valid UPS account number and has agreed to accept the Charges. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the Shipper.

## 46. Billing Options for International Shipments

The amount billed includes, but is not limited to, Charges, duties, fees, and taxes, if applicable. Unless otherwise restricted in the origin or destination country, Shippers tendering Packages using a UPS Shipping System may select the payer of Charges, duties, and taxes as Shipper, Receiver, or Third Party (subject to a Third Party Billing Service fee). UPS accepts shipments for Receiver or Third Party billing provided the Receiver or Third Party has a valid UPS account number and has agreed to accept the Charges. In the event of non-payment by the Receiver or Third Party, the Shipper is liable for all Charges including, but not limited to, duties, fees, and taxes.

An additional Duty and Tax Forwarding Surcharge will apply if the Shipper selects a billing option in which duties and taxes are to be paid outside of the destination country.

UPS reserves the right in its sole and unlimited discretion to request advance payment of Charges for any Package sent to or from any international destination or origin.

For all Shipments where the Shipper is not paying the Charges, the Shipper must notify the bill payer prior to shipping, and agree to pay all Charges in the event of non-payment by the bill-to party. The Shipper is liable for payment in the event of non-payment by the Consignee (or Receiver) or Third Party. All Shipments must have a valid UPS billing option indicated on the UPS Shipping System entry. Regardless of the billing option selected, some charges including, but not limited to, address correction charges, will be billed to the Shipper.

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## 47. Bill My Account

UPS may provide in its sole and unlimited discretion a Bill My Account service to registered Shippers to allow the Shipper to bill to its own account Charges incurred at UPS Customer Centers and participating Third-Party Retailer locations. A processing fee for using Bill My Account may apply and may vary by shipping location. When using Bill My Account, a Shipper with customized contract incentives that may otherwise apply to the account may be limited to certain maximum incentives ("Incentive Caps"). The applicable processing fee and Incentive Caps are subject to change without prior notice and are published at [www.ups.com/billmyaccount](http://www.ups.com/billmyaccount). Incentive Caps and processing fees in effect at the time of shipping will apply to Shipments billed using Bill My Account.

## 48. Disbursement Fee

To expedite customs clearance, UPS may make or process payments of duties and taxes on behalf of the payer as dictated by the billing option selected. An additional fee, set forth in the UPS Rates applicable to the Shipment in effect at the time of shipping, will be assessed and billed to the payer.

## 49. Currency Conversion Rate

Charges to a payer's account in a foreign currency will be converted to the payer's currency using a weekly exchange rate secured through Major Money Center Banks, plus an exchange fee, set forth in the UPS Rates applicable to the Shipment in effect at the time of shipping.

## 50. Missing/Invalid Account Number or Refusal Fee

A processing fee will be charged for a missing or invalid account number when the account number, including the Shipper's account number, is missing, the account number is not the correct account number for the bill-to party, the account number is for a Receiver or Third Party who fails to pay the Charges, or the Package is shipped to an unauthorized Consignee. In the event of non-payment by the Receiver or Third Party, the Shipper will be billed a refusal fee plus the Charges.

## 51. Shipping Charge Corrections; Audit Fee

UPS reserves the right to bill for Charges based upon the characteristics of, and services requested for, Shipments actually

tendered to UPS. UPS also reserves the right to audit any Package, Shipment and/or invoice to verify service selection, dimensions, or weight, and applicability of any Charges. As part of that audit, UPS may weigh and measure any Package or Shipment tendered to UPS using any method UPS deems appropriate, including but not limited to multidimensional measuring devices. UPS may in its sole and unlimited discretion increase or adjust Charges based on the results of such audit. UPS reserves the right in its sole and unlimited discretion to bill for Charges based on shipping characteristics provided by the Shipper, regardless of whether UPS has audited the shipping characteristics. In the event that a Package's or Shipment's dimensions are altered during transit, UPS reserves the right to bill for Charges based on the altered dimensions.

An audit fee may be assessed for shipping charge corrections, as set forth in the effective UPS Rates.

## 52. Payment of Charges

Except where an alternative payment plan applies, UPS's payment terms require payment in full in advance.

UPS may provide in its sole and unlimited discretion alternative payment terms to certain of its Shippers. UPS, in its sole and unlimited discretion, shall decide which, if any, of the alternative payment plans described below (see Section 52.2, "Alternative Payment Plans") will be made available to the Shipper.

A Shipper that is not enrolled in any of the Alternative Payment Plans described below shall pay all Charges in advance of shipment, as required by UPS.

Notwithstanding any billing plan that is in effect or payment or billing option selected at the time of shipment, the Shipper is ultimately liable for and agrees to pay all Charges, including in the event of insolvency, bankruptcy, non-payment, or refusal to pay by the Receiver or Third Party.

All Charges must be paid in the lawful money of the United States of America.

If a Shipper submits Shipment information to UPS through a UPS Shipping System and does not subsequently tender such Shipment to UPS, it is the Shipper's sole responsibility to request an adjustment in the event Shipper is invoiced for any such Shipments (even where

Shipper is ordinarily invoiced based on a UPS package scan), as set forth below (see Section 52.1, "Invoice Adjustment"). Shippers who fail to do so will be liable for all applicable Charges.

As an accommodation to the Shipper, and in UPS's sole and unlimited discretion, UPS may render invoices, or copies of invoices, or charge certain Packages to a Third Party at the request of the Shipper. The Shipper remains responsible for the timely payment in full of all Charges owed by the Shipper. By requesting UPS to render invoices, or copies of invoices, or charge certain Packages to a Third Party, the Shipper is deemed to authorize the Third Party to act on behalf of the Shipper, and UPS may rely thereon in all respects.

UPS also may in its sole and unlimited discretion elect to render an invoice that includes amounts owed for services provided by UPS affiliates.

If Charges are paid by payment card or by an electronic payment method, the Shipper expressly authorizes UPS to assess any Charges and to obtain payment of the Charges by use of the payment card or electronic payment method. If, for any reason, any such transaction is rejected or declined, the Shipper will pay to UPS a declined transaction fee of ten dollars (\$10) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. The Shipper authorizes UPS to charge the declined transaction fee to the Shipper's payment card account or electronic payment account or to collect the fee directly from the Shipper, at UPS's sole option.

If, for any reason, a negotiable instrument submitted to UPS as payment for Charges is returned to UPS unpaid, or an electronic request for payment is dishonored, UPS may charge the Shipper a dishonored payment fee of twenty dollars (\$20) per incident, in addition to any late payment fees assessed by UPS and any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

UPS may provide trade credit information on its Shippers to commercial reporting agencies.

## 52.1 Invoice Adjustment

Requests for an invoice adjustment (e.g., adjustment of Charges based on an



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incorrect rate, billable weight, account number, failure to tender a Shipment, type of service, shipping charge correction, etc.) or a refund due to a duplicate payment must be received by UPS within 180 days of receiving the contested invoice, or any billing dispute is waived. Notification to UPS of a request for an invoice adjustment must be made in writing using one of the following methods:

- Submit a request through UPS's online Billing Center at [ups.com/billing](https://www.ups.com/billing);
- Email a request to UPS through the [ups.com](https://www.ups.com) website using the "Support Category" "billing"; or
- Mail a request to United Parcel Service, P.O. Box 7247-0244, Philadelphia, PA 19170-0001.

The notification to UPS must include the date of shipment, the tracking number for each disputed charge, and the reason for the disputed charge. A partial payment against an invoice is not considered a request for an invoice adjustment or notice to UPS of a disputed charge. UPS reserves the right to refuse to issue any invoice adjustment until all outstanding Charges owing to UPS have been paid in full.

The filing of a lawsuit does not constitute notification by the filer or on behalf of any other party.

Requests for invoice adjustments cannot be made without a good faith basis for submitting the request as to each specific package and adjustment requested. If UPS determines that a requestor has submitted batch or multiple single requests for adjustments without a substantial basis, all requests of such requestor will be denied in their entirety for such time period as UPS may determine in its sole and unlimited discretion. A right or claim, of any kind, to challenge the amount invoiced is conditioned upon full and strict compliance with all requirements regarding notice set forth in this Section; otherwise, failure to comply with the notice requirements set forth in this Section constitutes agreement to pay the amount in the invoice. Full and strict compliance with this Section is required, even where it is believed that such compliance would not result in relief or would otherwise be futile.

## 52.2 Alternative Payment Plans

Where UPS elects to make an alternative payment plan available to the Shipper, UPS may render an invoice to the Shipper

on a weekly (i.e., seven days) or a monthly (i.e., four or five calendar weeks) basis. A weekly invoice will include the Charges incurred in the previous week. Notwithstanding that UPS has elected to render an invoice to the Shipper on a weekly basis, an invoice may be issued only when the Shipper has incurred aggregate Charges in excess of ten dollars (\$10), or when five (5) calendar weeks have elapsed from the date of issuance of the last invoice, whichever event occurs first. A monthly invoice will include the Charges incurred for the four- or five-week period for which the invoice is issued. In its sole and unlimited discretion, UPS may offer one or more of the following alternative payment plans for the payment of Charges:

### – Electronic Funds Transfer Plan (Debit EFT)

By written agreement with UPS, the Shipper will provide UPS with the Shipper's bank account number and bank routing number to enable UPS to electronically request payment, for all Charges incurred by the Shipper, directly from the Shipper's bank, on a weekly or monthly basis. The Shipper's bank will remit the amount requested to UPS and deduct that amount from the Shipper's bank account. Payments to UPS will be shown on the Shipper's bank statements. The Shipper is responsible for payment of any fees imposed by the Shipper's bank. Additionally, the Shipper will receive a weekly or monthly invoice, as applicable, except as described above, from UPS listing the services provided for the applicable billing period. If, for any reason, an electronic request for payment is dishonored, the Shipper is responsible for making a timely payment directly to UPS. Past due balances will be subject to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. No late payment fee shall be assessed with respect to the Electronic Funds Transfer Plan.

### – Monthly Prepayment Plan

By written agreement with UPS, the Shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the Shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

The Charges incurred for the applicable month will be totaled and billed to the Shipper on a monthly basis. Payment is due within seven (7) days after receipt of the UPS invoice. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

### – Weekly Prepayment Plan

By written agreement with UPS, the Shipper will make a prepayment with UPS in an amount equal to four weeks' anticipated Charges as estimated by UPS. Upon notice to the Shipper, the required prepayment amount may be changed by UPS at any time to reflect a revised estimate of four weeks' Charges. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts.

Shipper will receive invoices on a weekly basis, except as described above. Each invoice will list the previous period's Charges incurred. Payment for all accumulated Charges will be due within seven (7) days following the Shipper's receipt of every fourth invoice; however, if prior to receiving the fourth invoice the Shipper's accumulated Charges should equal or exceed the prepayment amounts on account with UPS, then the accumulated Charges will be due within seven (7) days following the Shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below, in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

### – Special Payment Plan

By written agreement with UPS, the Shipper may prepay an amount equal to the anticipated Charges for a period of between ten to twenty-six weeks, as estimated by UPS. The Charges actually incurred by the Shipper will be deducted by UPS on a weekly basis from the prepayment amounts on account with UPS. Weekly invoices marked as paid will be forwarded to the Shipper reflecting the balance of the prepayment amount on account with UPS. When the prepayment amount on account with UPS reaches the minimum balance specified in the written agreement, the Shipper is required to make another prepayment for an additional period pursuant to the same agreement, or, if the Shipper does not do so, the Shipper

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must make another payment arrangement with UPS. All prepayment amounts will remain on account with UPS. No interest will be paid or accrued on the prepayment amounts. If the Charges incurred by the Shipper exceed the remaining balance of the prepayment amounts on account with UPS, the excess Charges will be due within seven (7) days following the Shipper's receipt of the invoice requiring such payment. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper. This payment plan alternative is available only to existing customers already approved for a Special Payment Plan.

## – Credit Extension Plan

By written agreement with UPS, the Shipper may elect to pay an annual credit extension fee and thereafter receive invoices for Charges incurred by the Shipper on a monthly basis with no prepayment requirement. The invoices will be payable within seven (7) days following receipt by the Shipper. The credit extension fee is based upon the Shipper's total annual Charges, as estimated by UPS, and is subject to change annually by UPS in its sole and unlimited discretion. To be eligible for the Credit Extension Plan, the Shipper must use UPS's transportation services and the Credit Extension Plan solely for business, commercial, or agricultural purposes. A Shipper is not eligible for the Credit Extension Plan if the Shipper uses UPS's transportation services and the Credit Extension Plan for any personal, family, or household purposes. By using the Credit Extension Plan (if made available to the Shipper), the Shipper represents, warrants, certifies, and agrees that it will use UPS's transportation services and the Credit Extension Plan solely for business, commercial or agricultural purposes and not for any personal, family, or household purposes. Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

## – Weekly Payment Plan

Each week the Shipper will receive an invoice for the previous week's Charges except as described above. The invoice is due within seven (7) days of receipt. No prepayment is required under this plan.

Past due balances will be subject to a late payment fee as described below in addition to any collection costs which may be incurred by UPS in the final collection of Charges owed by the Shipper.

## – Credit Card Payment Plan

The Shipper may elect to pay the previous week's Charges by credit card. The Shipper will receive billing detail itemized on its card statement or a weekly invoice, except as described above, from UPS listing the previous period's Charges incurred. The Shipper will provide UPS with the Shipper's credit information to enable UPS to process Charges incurred by the Shipper on a weekly basis.

Shipper acknowledges and agrees that there may be a delay of two or more days between the date that payments are received by UPS and the date that the payments are posted and credited to the Shipper's account with UPS. If a UPS remittance advice is attached to the Shipper's payment, the payment will be credited accordingly. If no remittance advice is attached to the Shipper's payment, the payment will be credited to the Shipper's account.

## 52.3 Late Payment Fee

For the Monthly Prepayment Plan, the Weekly Prepayment Plan, the Special Payment Plan, the Credit Extension Plan, and the Weekly Payment Plan, a late payment fee will be assessed if the Shipper's payment is not received by UPS within fourteen (14) days of the invoice due date. Except as otherwise stated below, the late payment fee will equal six percent (6%) of the total past due balance of the Shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

In determining the late payment fee for the Monthly Prepayment Plan and the Weekly Prepayment Plan, UPS will apply the prepayment amounts on account with UPS to reduce the calculated base amount on which the late payment fee is assessed, provided that UPS will so apply the prepayment amounts to the oldest outstanding invoice first, and to each subsequent invoice thereafter, until the prepayment amounts have been fully so applied. If an invoice 14 days past due is fully so covered by the prepayment amount, no late payment fee will apply. If

an invoice 14 days past due is partially so covered by the prepayment amount, the late payment fee will apply to the portion not so covered by the prepayment amount.

For the Special Payment Plan, a late payment fee will not be assessed if there has been a positive balance in the Shipper's prepayment account with UPS at any time during the 27-day period immediately preceding the transmittal of the current invoice to the Shipper. The late payment fee for the Special Payment Plan will be assessed on the "charges this period" of the Shipper's invoice (including without limitation any previously assessed but unpaid late payment fees) that is fourteen (14) days past due.

A late payment fee will be assessed only once on each invoice that is fourteen (14) days past due. Each late payment fee will be due and payable within seven (7) days following the Shipper's receipt of the invoice that first reflects the assessment of the late payment fee. The late payment fee is in addition to any collection costs that may be incurred by UPS in the final collection of Charges owed by the Shipper. Neither the assessment nor the payment of a late payment fee will (a) affect the Shipper's responsibility to pay all Charges owed, or (b) in any manner preclude UPS from exercising any of its rights or remedies hereunder or under applicable law.

## 53. UPS Service Guarantee

UPS guarantees on-schedule Delivery of Shipments shipped via the following services, where available, to all 50 states and Puerto Rico:

- UPS Air Services
- UPS Hundredweight Service® Air Services
- UPS 3 Day Select®
- UPS Hundredweight Service® UPS 3 Day Select®
- UPS® Ground
- UPS® Ground with Freight Pricing
- UPS Hundredweight Service® Ground

UPS guarantees on-schedule Delivery of Shipments shipped via the following services, where available, and provided that customs clearance is performed by UPS Supply Chain Solutions® brokerage offices designated by UPS for clearing these Shipments:

- UPS Worldwide Express Plus®
- UPS Worldwide Express NA1®



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- UPS Worldwide Express®
- UPS Worldwide Express Freight® Service
- UPS Worldwide Saver®
- UPS Worldwide Expedited®
- UPS 3 Day Select® from Canada
- UPS® Standard

In the event UPS fails to attempt Delivery by the date and time (if applicable) indicated at <https://wwwapps.ups.com/ctc>, for the applicable date, time and location of tender, or as provided when 1-800-PICK-UPS® (1-800-742-5877) is called, UPS, at its option, will either credit or refund the transportation charges for each such Shipment to the payer only, upon request, provided the conditions set forth in the UPS Service Guarantee are met. Transportation charges do not include other fees or charges that may be assessed by UPS including, but not limited to, fuel surcharges. This is the sole remedy available under the UPS Service Guarantee. UPS may, but is not required, to present the actual time of Delivery in tracking detail or proof of Delivery, and reserves the right to amend any delivery confirmation or the actual time of Delivery within forty-eight (48) hours of the date of Delivery.

UPS shall not be liable for any damages whatsoever for delayed Delivery, except as specifically provided for Shipments made under the UPS Service Guarantee. Under no circumstances shall UPS be liable for any special, incidental, or consequential damages including, but not limited to, damages arising from delayed Delivery or failure to attempt on-schedule Delivery.

UPS may cancel, suspend or modify the UPS Service Guarantee (or change the guaranteed time in transit) for any service(s), and for any period of time, as determined by UPS in its sole and unlimited discretion, and without prior notice. Visit [www.ups.com/holidays](http://www.ups.com/holidays) for changes effective during the holiday season.

## 53.1 Conditions

The UPS Service Guarantee is subject to the following conditions:

- UPS's guaranteed Delivery schedule has been obtained by referencing UPS's website or contacting a UPS Customer Service office. "On-time" or "on-schedule" means, subject to the terms of this UPS Service Guarantee, Delivery is attempted before or within 60 seconds of the Delivery time published in the UPS guaranteed Delivery schedule.

- Each Package and Shipment is properly recorded in a UPS Shipping System.
- Each Package and Shipment bears the appropriate UPS tracking label and an address label, or a combined label generated by a UPS Automated Shipping System, showing the Consignee's correct name, deliverable address (UPS does not provide Delivery to a P.O. Box), and ZIP Code (or postal code for international Shipments).
- Each Package or pallet in a Shipment bears a UPS Saturday Delivery routing label (where required) when optional Saturday service is requested and available.
- Each Shipment is tendered to UPS during UPS's published business hours. Shipments received from or destined to certain locations may require earlier pickup times (available at the UPS website).
- UPS is notified by UPS's Interactive Voice Response system or through UPS's online Billing Center at [ups.com/billing](http://ups.com/billing) of a service failure within fifteen (15) calendar days of the date of scheduled Delivery or the date by which UPS has amended or corrected the actual time of Delivery in tracking detail or proof of Delivery, whichever is later, and is advised of the Consignee's name and address, date of shipment, Shipment weight, and UPS tracking number.
- For UPS Worldwide Expedited® Shipments, the guarantee shall apply only to Shipments with a U.S. origin or destination and when the billed party is resident in the United States and is responsible for all Charges.
- For UPS Worldwide Express Freight® Service Shipments, the guarantee shall apply to a Shipment where any pallet exceeds maximum size or weight restrictions (as set forth at [https://www.ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf)) only if the Shipper obtained confirmation of eligibility for the UPS Service Guarantee, prior to tender of the Shipment to UPS for service.

UPS reserves the right to refuse any request for a credit or refund when such request is either (a) made by, or (b) based on information obtained by, a party other than the payer of the Charges.

## 53.2 Exclusions

The UPS Service Guarantee does not apply to:

- UPS 2nd Day Air® A.M. Packages for Residential deliveries.
- Shipments tendered pursuant to Drop Shipments, special operating plans, or customized handling or processing arrangements, or tendered either under an account number on which Service Guarantee claims are addressed by a special agreement or where such claims have been addressed by special agreement with the payer of the Charges.
- Shipments processed using a UPS Automated Shipping System that is not located at the pickup address assigned to the UPS account number on which the Shipment was made.
- UPS Ground Returns Service Packages.
- Packages subject to a Large Package Surcharge or Additional Handling Fee, Packages that exceed maximum size or weight limits, Shipments containing any Package subject to a Large Package Surcharge, Additional Handling Fee, or that exceed maximum size or weight limits, or UPS Worldwide Express Freight® Service Shipments tendered without prior approval containing any pallet exceeding maximum size or weight restrictions (as set forth at [https://www.ups.com/media/en/wwef\\_max\\_dim.pdf](https://www.ups.com/media/en/wwef_max_dim.pdf)).
- Shipments made using a Call Tag.
- Shipments subject to a UPS Delivery Intercept® request, Delivery Change Request, or a UPS My Choice® request.
- Shipments that are delayed due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept Delivery of the Shipment, acts of God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials Packages improperly offered for transport, the application of security regulations imposed by the government, or otherwise applicable to the Shipment, riots, strikes or other labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure

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of communication and information systems, and adverse weather conditions.

- International Shipments for which the Shipper has selected the Receiver or Third Party as the payer of any applicable duties and taxes and Delivery is delayed until payment arrangements are made.
- UPS Import Control® Shipments for which the Shipper has selected commercial invoice removal.
- UPS Ground Shipments or UPS® Standard Shipments that are picked up or scheduled to be delivered during the applicable dates set forth in the Year-End Holiday Schedule available at [www.ups.com/holidays](http://www.ups.com/holidays).
- Shipments without Timely Upload of PLD, Shipments not accompanied by a UPS Smart Label tag, or when the delivery address on any address label or combined label affixed to the Package does not match the delivery address on the UPS Smart Label tag, bar code, or PLD for the Package.
- UPS Air Services and UPS 3 Day Select Shipments of Hazardous Materials or Dangerous Goods Shipments, and all international Hazardous Materials or Dangerous Goods Shipments except UPS Standard Shipments.

## 54. Claims and Legal Actions: Individual Binding Arbitration of Claims Time Limits and Pleading Requirements for Claims/No Right to Set Off

Claims against UPS must be made within strict time limits, including as set forth in Section 52.1 (“Invoice Adjustment”) regarding invoice adjustments or billing disputes; Section 54.3 (“Time Limit for Filing Claims for Loss or Damage to Property”) regarding claims for loss or damage to property; and pursuant to Section 53, “UPS Service Guarantee.”

All claims against UPS arising out of or related to the provision of services by UPS, including, but not limited to, demands for damages, refunds, credits, and any legal or equitable relief whatsoever, shall be extinguished unless the Claimant (1) timely and completely complies with all applicable notice and claims periods set forth in the Terms and in the Service Guide, including as to claims for loss or damage to property under Section 54.3, claims under Section 53, “UPS Service Guarantee,” claims for invoice adjustments under Section 52.1, or claims for breach of contract or any other

cause of action; and (2) pleads on the face of any complaint filed in court against UPS or states in its submission of its claim in arbitration against UPS, as the case may be, satisfaction and compliance with those notice and claims periods as a contractual condition precedent to recovery. Claimants may not deduct the amounts of pending claims from any Charges owed to UPS, and the Shipper waives any and all rights, including any statutory or common law rights, to set off the amount of any claim against Charges owed to UPS.

**Agreement to Arbitrate Claims**  
Claimant and UPS agree that, except for disputes that qualify for state courts of limited jurisdiction (such as small claims, justice of the peace, magistrate court, and similar courts with monetary limits of less than \$30,000 on their jurisdictions over civil disputes), any controversy or claim, whether at law or equity, arising out of or related to the provision of services by UPS, regardless of the date of accrual of such dispute, shall be resolved in its entirety by individual (not class-wide nor collective) binding arbitration.

Arbitration is the submission of a dispute to a neutral arbitrator, instead of a judge or jury, for a final and binding decision, known as an “award.” Arbitration provides for more limited discovery than in court, and is subject to limited review by courts. Each party has an opportunity to present evidence to the arbitrator in writing or through witnesses. An arbitrator can only award the same damages and relief that a court can award under the law and must honor the terms and conditions in the Terms.

Claimant and UPS agree that their sole relationship is a contractual one governed by the Service Guide and Terms. Any controversy or claim arising out of or related to the provision of services by UPS shall be resolved solely based on the agreements set forth in the Service Guide and Terms.

### Institutional Arbitration

The arbitration shall be conducted by the American Arbitration Association (AAA) in accordance with its Commercial Arbitration Rules and the Supplementary Procedures for Consumer-Related Disputes (the “Rules”), and judgment on the award may be entered in any court of competent jurisdiction. The Rules, including instructions for how to initiate arbitration, are available at <https://www.adr.org>. The arbitrator shall decide all issues of the case on the basis of the applicable law,

not equity. If you initiate arbitration, you must serve UPS’s registered agent for service of process, Corporation Service Company, which has locations in every state. Information also can be found on the website of your local Secretary of State.

**Any arbitration under this Agreement will take place on an individual basis; class, mass, consolidated or combined actions or arbitrations or proceeding as a private attorney general are not permitted. Claimant and UPS are each waiving the right to trial by jury. Claimant and UPS are further giving up the ability to participate in a class, mass, consolidated or combined action or arbitration.**

### Place of Arbitration/Number of Arbitrators/Costs of Arbitration/ Governing Law/Survival

Any arbitration will take place in the county where Claimant resides and will be determined by a single arbitrator.

Any filing fee or administrative fee required of Claimant by the AAA Rules shall be paid by Claimant to the extent such fee does not exceed the amount of the fee required to commence a similar action in a court that otherwise would have jurisdiction. For all non frivolous complaints, UPS will pay the amount of such fee in excess of that amount. The arbitrator will allocate the administrative costs and arbitral fees consistent with the applicable rules of the American Arbitration Association. Reasonable attorney’s fees and expenses will be allocated or awarded only to the extent such allocation or award is available under applicable law.

All issues are for the arbitrator to decide, except that issues relating to the scope, application, and enforceability of the arbitration provision are for a court to decide. The Federal Arbitration Act governs the interpretation and enforcement of this provision. This agreement to arbitrate shall survive termination of the Terms.

### Severability

Notwithstanding anything to the contrary in the AAA Rules, if any part of this arbitration provision is deemed invalid or ineffective for any reason, this shall not affect the validity or enforceability of the remainder of this arbitration provision, and the arbitrator shall have the authority to amend any provisions deemed invalid or ineffective to make the same valid and enforceable.

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## Desk Arbitration

For all disputes concerning an amount less than fifteen thousand dollars (\$15,000.00), the parties shall submit their arguments and evidence to the arbitrator in writing and the arbitrator shall make an award based only on the documents; no hearing will be held unless the arbitrator in his or her discretion, and upon request of a party, decides it is a necessity to require an in-person hearing. For a dispute governed by the AAA Consumer-Related Disputes Supplementary Procedures, and concerning an award between fifteen thousand dollars (\$15,000.00) and fifty thousand dollars (\$50,000.00), inclusive, UPS shall pay Claimant's filing fee under the AAA Rules, provided that Claimant agrees that both parties shall submit their arguments and evidence to the arbitrator in writing and that the arbitrator shall make an award based only on the documents, without a hearing being held. Notwithstanding this provision, the parties may agree to proceed with desk arbitration at any time.

## Access to Small Claims Courts

All parties shall retain the right to seek adjudication in a state court of limited jurisdiction, such as small claims, justice of the peace, magistrate court, and similar courts with monetary limits of less than \$30,000 on their jurisdiction over civil disputes, for individual disputes within the scope of such court's jurisdiction.

## Acknowledgements

Claimant and UPS acknowledge and agree that pursuant to these Terms:

- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A TRIAL BY JURY TO RESOLVE ANY DISPUTE ALLEGED AGAINST CLAIMANT, UPS OR RELATED THIRD PARTIES;
- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A COURT, OTHER THAN A STATE COURT OF LIMITED JURISDICTION AS DEFINED ABOVE, RESOLVE ANY DISPUTE ALLEGED AGAINST CLAIMANT, UPS OR RELATED THIRD PARTIES;
- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO HAVE A COURT REVIEW ANY DECISION OR AWARD OF AN ARBITRATOR, WHETHER INTERIM OR FINAL, EXCEPT FOR APPEALS BASED ON THOSE GROUNDS

FOR VACATUR EXPRESSLY SET FORTH IN SECTION 10 OF THE FEDERAL ARBITRATION ACT.

- CLAIMANT AND UPS AGREE THAT WE ARE WAIVING THE RIGHT TO SERVE AS A REPRESENTATIVE, AS A PRIVATE ATTORNEY GENERAL, OR IN ANY OTHER REPRESENTATIVE CAPACITY, JOIN AS A CLASS MEMBER, AND/OR TO PARTICIPATE AS A MEMBER OF A CLASS OF CLAIMANTS IN ANY CLASS, MASS, CONSOLIDATED OR COMBINED ACTION OR ARBITRATION FILED AGAINST CLAIMANT, UPS AND/ OR RELATED THIRD PARTIES.

## Award

The arbitrator may award money or equitable relief in favor of only the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. Similarly, an arbitration award and any judgment confirming it apply only to that specific case; it cannot be used in any other case except to enforce the award itself. To reduce the time and expense of the arbitration, the arbitrator will not provide a statement of reasons for his or her award unless a brief explanation of the reasons is requested by one of the parties. Unless both Claimant and UPS agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative, private attorney general or class proceeding.

## Confidentiality of Arbitration

Notwithstanding anything to the contrary in the AAA Rules, UPS and Claimant agree that the filing of arbitration, the arbitration proceeding, any documents exchanged or produced during the arbitration proceeding, any briefs or other documents prepared for the arbitration, and the arbitral award shall all be kept fully confidential and shall not be disclosed to any other party, except to the extent necessary to enforce this arbitration provision, arbitral award or other rights of the parties, or as required by law or court order. This confidentiality provision does not foreclose the American Arbitration Association from reporting certain consumer arbitration case information as required by state law.

## 54.1 Making Claims for Loss or Damage to Property

All notices of claims for loss of or damage to property transported or accepted for transportation must be in writing (or an

electronic communication) and include the date of shipment, the tracking number, and the nature of the loss or damage. A request for proof of Delivery or damage inspection or the filing of a lawsuit do not constitute notification of a claim.

All claims for loss of or damage to property transported or accepted for transportation must: (1) be in writing (or an electronic communication) and must include reference to the Source Document or pickup record number and date of shipment or copies of other documents sufficient to identify the Shipment involved, and the declared value; (2) assert the liability of UPS for alleged loss or damage; (3) make claim for payment of a specified or determinable amount of money; and (4) be accompanied by a copy of the original invoice or, if no invoice was issued, other proof, certified to in writing, as to the purchase price paid by the Consignee (where the property involved has been sold to the Consignee), actual cost or replacement cost of the property, or extent of the damage to the property.

No claims will be voluntarily paid unless UPS receives notice of the claims and they are filed in writing or transmitted electronically by or on behalf of the Shipper in accordance with these provisions.

A right or claim, of any kind, for loss or damage to property is conditioned upon full and strict compliance with this Section 54.1 and Sections 54.3 through 54.6. Full and strict compliance with this Section is required, even where it is believed that such compliance would not result in relief or would otherwise be futile.

## 54.2 Acknowledgment of Claims for Loss or Damage to Property

After receiving a proper written or electronic transmission of a claim in the manner and form and with the supporting documents described in Section 54.1 ("Making Claims for Loss or Damage to Property") and Section 54.4 ("Investigation of Claims for Loss or Damage to Property") herein, UPS or its designee will acknowledge the receipt of such claim in writing or electronically to the claimant within 30 days after the date of receipt, unless such claim has already been paid or denied in writing or electronically. UPS will at the time each claim is received create a separate file and assign thereto a successive claim file number and note that number on all documents filed in support of the



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claim and all records and correspondence with respect to the claim, including the written acknowledgment of receipt and, if in its possession, the Source Document and delivery receipts, if any, covering the Shipment involved. At the time such claim is received, UPS will cause the date of receipt to be recorded on the face of the claim document, and the date of receipt will also appear on the acknowledgment of receipt sent to the claimant.

## 54.3 Time Limit for Notice and Filing of Claims for Loss or Damage to Property

As a condition precedent to recovery, all claims for loss or damage to property must be noticed and filed in writing or electronically with UPS within the following time limits:

- For domestic Shipments (including shipments to and from Puerto Rico), UPS must receive notice of claims within sixty days after Delivery of the Package or, in case of failure to make Delivery, within sixty days after a reasonable time for Delivery has elapsed. Claims must be filed within nine months after Delivery of the Package or, in case of failure to make Delivery, within nine months after a reasonable time for Delivery has elapsed.
- For international Shipments, claims must be filed within sixty days after Delivery of the Package or pallet or, in the case of non-Delivery, within sixty days after a reasonable time for Delivery has elapsed.
- Suits shall be instituted within two years after denial of any portion of the claim. Where UPS does not receive notice of claims, claims are not filed, or suits are not instituted thereon in accordance with the foregoing provisions, such claims shall be deemed waived and will not be paid.

## 54.4 Investigation of Claims for Loss or Damage to Property

- **Prompt Investigation.** Each claim for loss or damage to a Package or Shipment filed in the manner prescribed herein will be promptly and thoroughly investigated, if investigation has not already been made prior to receipt of the claim.
- **Supporting Documents.** Each claim must be supported by the following: (1) evidence of payment of the shipping and any declared value charges; and (2) either the original invoice or a photocopy, exact copy, or extract of, the original invoice, a certification of prices or costs,

with trade or other discounts, allowance, or deductions of any nature whatsoever and the terms thereof, or depreciation reflected thereon. Where the property involved in a claim has not been invoiced to the Consignee shown on the bill of lading or receipt, where an invoice does not show price or cost, where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, UPS will, before paying a claim, require the claimant to establish the value in the quantity shipped, transported, or involved. UPS reserves the right to request the original shipping record or Source Document.

For an asserted claim of \$1,000 or more for a Package processed through a UPS Shipping System and tendered to a UPS driver or UPS Customer Center, a copy of the signed high-value shipment summary applicable to the Shipment obtained by the Shipper and signed by the UPS driver or UPS Customer Center representative at the time of tender may be required to support the claim. UPS reserves the right to refuse to pay any claim if, having requested such a signed high-value shipment summary, no such summary is provided.

For an asserted claim of \$1,000 or more for an international UPS Returns® or a UPS Import Control® Package or pallet, the signed UPS high-value shipment summary applicable to the Shipment must be submitted in support of the claim.

By filing a claim and supporting documents to UPS, the claimant certifies that the claim, amount of claim, and supporting documents are true and correct.

- **Original Packaging Materials.** In the event that a claim is made for damage to a Shipment, the original packaging materials must be made available to UPS or its designee for inspection prior to reshipment.
- **Verification of Loss.** When an asserted claim for loss of an entire Package or pallet or an entire Shipment cannot be otherwise authenticated upon investigation, UPS will obtain from the Consignee of the Shipment involved a certified statement in writing that the property for which the claim is filed has not been received from UPS or from any other source. UPS reserves the right to require verification by the filing of a police report and providing a copy of the filed report to UPS in support of the claim.

## 54.5 Salvage

When UPS pays the actual cost, the purchase price, or the replacement cost of the property, all rights, title to, and interest in the property shall thereupon pass to UPS, and UPS reserves the right to obtain the property for salvage. Payment of a claim in such circumstances shall be contingent on UPS's receipt of the damaged property in the same condition as on the date the damage was incurred.

## 54.6 Disposition of Claims for Loss or Damage to Property

UPS or its designee, after receiving a written claim for property transported, will pay, decline, or make a firm compromise settlement offer in writing to the claimant within 120 days after UPS receives the claim; provided, however, that if the claim cannot be processed and disposed of within 120 days after receipt, UPS or its designee will at that time and at the expiration of each succeeding 60-day period while the claim remains pending, advise the claimant in writing of the status of the claim and the reason for the delay in making final disposition thereof and shall retain a copy of such notice to the claimant in its claim file.

No claim for loss or damage shall be paid unless a valid claim has been filed in accordance with terms set forth herein (in Section 54.1, "Making Claims for Loss or Damage to Property," Section 54.3, "Time Limit for Filing Claims for Loss or Damage to Property" and Section 54.4, "Investigation of Claims for Loss or Damage to Property"). UPS reserves the right to refuse to pay any claim for loss or damage to property until all outstanding Charges owing to UPS have been paid in full. UPS reserves the right to refuse to pay any claim for loss of property if, having requested a detailed description of the property, no such description is provided.

## 55. Responsibility for Loss or Damage

UPS's liability for loss or damage to each UPS domestic Package or international Shipment, or to each pallet in a UPS Worldwide Express Freight® Service Shipment, is limited to a value of \$100, except as set forth below. Unless a greater value is recorded in the declared value field of the UPS Source Document or the UPS Automated Shipping System used, the Shipper agrees that the released value of each domestic Package or international Shipment, or pallet is no greater than \$100, which is a reasonable value under the

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circumstances surrounding the transportation, and that UPS shall not be liable for more than \$100 for each domestic Package or international Shipment or pallet.

To increase UPS's limit of liability for loss or damage above \$100, the Shipper must declare a value in excess of \$100 for each Package or pallet in the declared value field of the UPS Source Document or the UPS Automated Shipping System used and pay an additional charge. The Shipper cannot declare a value in excess of the maximum allowable limits set forth below. UPS shall not be liable under any circumstances for an amount in excess of the declared value of a domestic Package or international Shipment, or pallet. When a Shipper declares a value in excess of \$100, it does not receive any form of insurance. Shippers desiring cargo insurance, all risk insurance, or another form of insurance should purchase such insurance from a third party. Cargo insurance may be available through UPS's licensed affiliates UPS Capital Insurance Agency, Inc. and Parcel Pro, Inc.

The rules relating to liability established by the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed at Warsaw, Poland, on October 12, 1929, that convention as amended, or the Convention for the Unification of Certain Rules for International Carriage by Air (Montreal, 28 May 1999), shall apply to the international carriage of any Shipment insofar as the same is governed thereby. There are no stopping places which are agreed upon at the time of tender of the Shipment, and UPS reserves the right to route the Shipment in any way UPS deems appropriate.

## 55.1 Maximum Declared Values

The maximum declared value is \$50,000 per Package and \$100,000 per pallet, except for the following for which the maximum declared value may not exceed:

- Subject to the limitations set forth below, certain Packages are eligible for the enhanced maximum declared value of \$70,000 per Package ("Enhanced Maximum Declared Value"). A Package is eligible for Enhanced Maximum Declared Value only where the Package is a domestic Package; is tendered pursuant to the Shipper's Scheduled Pickup Service; the service level selected is a UPS Next Day Air delivery service; the Package is processed for shipment using a UPS Shipping System (declarations of value

on paper Source Documents are not eligible for Enhanced Maximum Declared Value); and the Package does not contain any hazardous material or a Perishable Commodity. Except as set forth in this Section, the portion of any declaration of value above \$50,000 per Package is null and void;

- \$1,000 per Package for Packages shipped by a Third-Party Retailer if no high-value control log was provided to UPS on tender of the Package;
- \$1,000 per Package for a Package processed for shipment prior to tender using a UPS Shipping System and tendered to a UPS driver or UPS Customer Center, unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package and signed by the driver or UPS Customer Center representative upon tender of the Package;
- up to \$5,000 per Package for a Package shipped or delivered to a UPS Access Point® location.
- \$500 per Package for a Package shipped via a UPS Drop Box;
- up to \$1,000 per Package for a Package shipped via a Third-Party Retailer or UPS Access Point® location (including a UPS Access Point® locker) if such Package was processed for shipment using a UPS Shipping System prior to drop off at the Third-Party Retailer or UPS Access Point® location or billed using Bill My Account;
- \$1,000 per Package or pallet for international Shipments containing jewelry (not including costume jewelry), or \$2,500 per Package or pallet for Shipments tendered to eligible destinations set forth at [ups.com/jewelry](https://www.ups.com/jewelry);
- \$1,000 per Package or pallet for Shipments containing unset precious stones or industrial diamonds, or \$2,500 per Package or pallet for international Shipments tendered to eligible destination set forth at [ups.com/jewelry](https://www.ups.com/jewelry);
- \$1,000 per Package for domestic Packages returned via UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, or 1 UPS Pickup Attempt Return Services, (including via UPS Returns® on the Web service);
- \$1,000 per Package or pallet for international Shipments returned via the following UPS Returns® Services: UPS Print Return Label, UPS Print and Mail Return Label, Electronic Return Label, 1 UPS Pickup Attempt, or 3 UPS Pickup Attempts

(including via UPS Returns® on the Web), unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package or pallet and signed by the driver or UPS Customer Center representative upon tender of the Shipment;

- \$1,000 per Package or pallet for international UPS Import Control® Shipments unless a UPS high-value shipment summary is obtained by the Shipper or person tendering the Package or pallet and signed by the driver or UPS Customer Center representative upon tender of the Shipment;
- \$999 per Package for Packages shipped via Shipper Release service;

Shippers cannot declare a value for UPS® Prepaid Letters.

Declaring a value in the declared value field of the UPS Source Document or UPS Automated Shipping System used does not increase UPS's limitations of liability for, and Shippers may not declare a value for, damages related to providing or failure to provide C.O.D. service, including, but not limited to: failure to collect the C.O.D. amount; failure to collect the specified form of payment; collection of an instrument in the wrong amount; failure or delay in delivering the collected instrument to the Shipper; or collection of forged, insufficient funds, or otherwise invalid instruments.

Any declared value contrary to what is allowed in the applicable Terms or Service Guide (e.g., the portion of any declaration in excess of allowed maximums) is null and void. Acceptance for carriage or receipt of payment for any Package or Shipment bearing a declared value contrary to what is allowed does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such Package or Shipment. If a Shipper declares value in excess of the applicable maximum allowed or in any respect contrary to what is allowed in the applicable Terms or Service Guide, it is the Shipper's sole responsibility timely to request an adjustment as set forth in Section 52.1 ("Invoice Adjustment") to recover any Charges. Shippers who fail to do so will be liable for all invoiced Charges.

## 55.2 Liability Limits

UPS's maximum liability for loss or damage to each UPS domestic Package or international Shipment, or to each pallet in

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a UPS Worldwide Express Freight® Service Shipment, shall not exceed the lesser of:

- \$100, when no value in excess of \$100 is declared on the Source Document or UPS Automated Shipping System used (or when a value in excess of \$100 is declared, but the applicable declared value charges are not paid);
- the declared value on the Source Document or UPS Automated Shipping System used when a value in excess of \$100 is declared and the applicable declared value charges paid;
- the purchase price paid by the Consignee (where the shipped property has been sold to the Consignee);
- the actual cost of the damaged or lost property;
- the replacement cost of the property at the time and place of loss or damage; or
- the cost of repairing the damaged property.

UPS's liability for Shipments containing the following commodities shall be limited as follows:

- **Checks.** UPS's liability for a Shipment containing a check or checks is limited to the cost of stopping payment on and reissuing the check(s), not to exceed \$100 per Package or pallet. In no event shall UPS be liable for the face value of the check(s).
- **Phone Cards, Tickets, Gift Cards, and Similar.** UPS's liability for a Shipment containing a phone card, ticket (such as event or airline ticket), gift certificate, gift card, coupon, or other similar printed matter with an exchange value is limited to the cost (which shall not include any amount of the value attached to the card, certificate, or coupon, or similar printed matter) of replacing the physical card(s), certificate(s), or printed matter, not to exceed \$100 per Package or per pallet. In no event shall UPS be liable for the face value of any phone card, ticket, gift certificate, gift card, coupon, or similar printed matter.
- **Media.** UPS's liability for a Shipment containing documents, film, photographs (including negatives), slides, transparencies, videotapes, compact discs, laser discs, computer tapes, and media of similar nature is limited to the replacement cost of the media on which the content is recorded.
- **Pairs, Parts.** In the event of loss of or damage to a pair or set of articles, UPS's

liability is limited to the value of that part of the pair or set which is lost or damaged, and UPS shall not be liable for the value of the whole pair or set. In the event of loss of or damage to any part of property (including any part of a machine) which, when complete for sale or use, consists of several parts, UPS shall be liable only for the value of the part lost or damaged, not to exceed the declared value of the part lost or damaged. In no event shall UPS be liable for the value of the complete item.

In the event of partial loss or damage to a pallet in UPS Worldwide Express Freight® Service, UPS shall be liable only for the value of the contents of the pallet lost or damaged, and not the value of the full pallet.

## 55.3 Exclusions from Liability

UPS shall not be liable or responsible for:

- loss or damage to articles of unusual value (as defined in these Terms);
- loss or damage to Prepaid Letters;
- loss or damage resulting from insects, moths, vermin, inherent vice, deterioration, dampness of atmosphere, extreme of temperature, ordinary wear and tear, or that which occurred or arose prior to or after the course of transportation by UPS;
- loss or damage resulting from improper, inadequate or unsafe packaging or wrapping that fails to meet UPS's published standards related thereto set forth in the Terms or at [ups.com](http://ups.com);
- loss or damage to Perishable Commodities to the extent the loss or damage results from exposure to heat or cold or the perishable nature of the item;
- loss or damage to human remains, fetal remains, human body parts, human embryos, or components thereof;
- loss or damage to fluorescent tubes or bulbs;
- loss of, damage to, or irretrievability of data stored on any type of media, or of information including without limitation personal, health or financial information;
- loss or damage due to acts of God, natural disasters, war risks, acts of terrorism, nuclear damage, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, the application of security regulations imposed by the government or otherwise applicable to the Shipment, riots, strikes or other

labor disputes, civil unrest, disruptions in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, or adverse weather conditions;

- loss or damage to any Package or Shipment for which UPS has no scan or other record reflecting that the Package or Shipment was tendered to UPS by the Shipper; or
- loss or damage to any Shipment containing articles that Shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states that it will not accept, or that UPS has a right to refuse.

UPS shall not be liable for any damages of any kind, under any theory, arising from or relating to, directly or indirectly, in whole or in part, the loss of or unauthorized access, acquisition, use, modification, disclosure, or destruction of, or damage to, personal, health, financial, or any other type of data or information, including, without limitation, Social Security number, date of birth, driver's license number, credit card number, and financial account information. Notwithstanding any other provisions to the contrary and to the fullest extent permitted by applicable law, UPS will in no event be liable to Shipper, Consignee, or any other person, for any loss, damage, or costs of any kind arising out of or related to any data loss, data exposure, unauthorized access to data or electronic system(s), or cybersecurity or data privacy incident, regardless of whether or not any such loss, damage, or costs are caused by, or otherwise attributable to, UPS.

UPS shall not be liable for any loss or damage arising from providing service to, or on behalf of, a person or entity that obtains such services, including the delivery of property, by trick, false pretense, or other fraudulent scheme.

UPS shall not be liable for any damages arising from UPS's inability, failure, or refusal to comply with a request to stop, return, or re-route shipment of a Package after tender to UPS.

UPS shall not be liable for any interruption of service due to causes beyond UPS's control including, but not limited to: the unavailability or refusal of a person to accept Delivery of the Shipment, acts of



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God, natural disasters, war risks, acts of terrorism, acts of public authorities acting with actual or apparent authority, acts or omissions of customs or similar authorities, authority of law, insufficient information provided by a customer, Hazardous Materials Packages improperly offered for transport, the application of security regulations imposed by the government or otherwise applicable to the Shipment, riots, a government agency hold, strikes or other labor disputes, civil unrest, disruptions of any kind in national or local air or ground transportation networks (including, but not limited to, UPS's transportation network), disruption or failure of communication and information systems, and adverse weather conditions.

UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGES ARISING FROM LOSS, MISDELIVERY OF, OR DAMAGE TO PROPERTY, DELAYED DELIVERY, FAILURE TO ATTEMPT DELIVERY IN ACCORDANCE WITH THE UPS SERVICE GUARANTEE, OR LOSS OF DATA, WHETHER OR NOT UPS HAD KNOWLEDGE SUCH DAMAGES MIGHT BE INCURRED. UNDER NO CIRCUMSTANCES SHALL UPS BE LIABLE FOR ANY DAMAGES WHATSOEVER FOR DELAYED DELIVERY, EXCEPT AS SPECIFICALLY PROVIDED FOR SHIPMENTS MADE UNDER THE UPS SERVICE GUARANTEE.

Acceptance for carriage of any Shipment containing articles that Shippers are prohibited from shipping, that UPS does not or is not authorized to accept for transportation, that UPS states it will not accept, or that UPS has a right to refuse, does not constitute a waiver of any provisions of the Terms or Service Guide limiting UPS's liability or responsibility for any such Package or Shipment.

## 56. Data Protection

The Shipper agrees that UPS and other companies in the UPS group of companies worldwide, including companies in countries that may not have the same level of data protection as the country where the Shipment is tendered for service, may use any data provided by the Shipper to UPS for the purposes set forth in and subject to the UPS Privacy Notice published on UPS's website at <https://www.ups.com/content/us/en/resources/ship/terms/privacy.html>, which is incorporated here by this

reference. The Shipper has certain rights under the law (exercisable by contacting UPS) to have access to, rectify, object to the use for direct marketing of, or delete personal data held by UPS about it.

## 57. Incorporation of Documents; Waiver; Future Changes

All Shipments are subject to the terms and conditions contained in the Terms. The effective Service Guide, and any modifications or amendments of them, are hereby incorporated by reference in these Terms. In the event of a conflict or inconsistency between the Terms and the effective Service Guide, the Terms shall control. UPS reserves the right to unilaterally modify or amend any portion of the Service Guide or the Terms at any time without prior notice.

The Terms, the Service Guide and the UPS Source Document for each Shipment together comprise the complete and exclusive agreement of the parties, including any of UPS's affiliates or subsidiaries, except as modified by any existing or future written agreement between the parties, and may not be contradicted, modified or supplemented by any oral agreement or by any implied-by-law covenant.

For any language in the parties' agreement that gives UPS any discretion, judgment or other right, UPS's exercise of such discretion, judgment or other right is not limited in any way whatsoever – even if the specific language does not so specify. UPS has the sole and unilateral authority to choose how to exercise its discretion, judgment or any other right and may do so for any reason it chooses, without limitation. UPS is not bound by any previous exercise of its discretion, judgment or any other right. Nor does any previous exercise constitute a determination or admission by UPS about how such discretion, judgment or right should be or should have been exercised.

The parties disavow and waive any obligations of good faith and/or fair dealing, whether implied by law or otherwise, in connection with their agreements regarding services to which these Terms apply, including but not limited to UPS's exercise of any discretion, judgment or other right, afforded by the Service Guide, the Terms or the UPS Source Document. UPS (and any of UPS's affiliates and subsidiaries) have no special, confidential, or fiduciary relationship with any Shipper or Claimant.

Any failure to enforce or apply any terms or provisions of the Service Guide or the Terms shall not constitute a waiver of that term or provision by UPS, and shall not diminish or impair UPS's right to enforce such term or provision in the future. If one or more provisions of the Terms shall be held to be invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be so affected or impaired.

UPS may engage subcontractors to perform transportation and incidental services.

UPS contracts on its own behalf and on behalf of its servants, agents, and subcontractors, each of whom shall have the benefit of these Terms. No such party has authority to waive or vary these Terms.



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